DAVID Y. IGE GOVERNOR



CATHY BETTS DIRECTOR

JOSEPH CAMPOS II DEPUTY DIRECTOR

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

P. O. Box 339 Honolulu, Hawaii 96809-0339

March 15, 2021

TO: The Honorable Senator Joy San Buenaventura, Chair Senate Committee on Human Services

FROM: Cathy Betts, Director

SUBJECT: **SR 41** – URGING THE DEPARTMENT OF HUMAN SERVICES TO STUDY THE FEASIBILITY OF INCREASING PAYMENT TO HAWAII'S COMMUNITY CARE FOSTER FAMILY HOMES(CCFFH) AND EXPANDED ADULT RESIDENTIAL CARE HOMES (E-ARCH) FOR MEDICAID RECIPIENTS.

> Hearing: Tuesday, March 16, 2021, 3:00pm Via Videoconference, State Capitol

DEPARTMENT'S POSITION: The Department of Human Services (DHS) appreciates the intent and offers comments.

PURPOSE: The purpose of this resolution is to request that DHS review the existing payment model for Medicaid reimbursement for patients who require nursing home level of care in the community and study the feasibility of increasing the reimbursement rate to Community Care Family Foster Homes (CCFFH) and Expanded-Adult Residential Care Home (E-ARCH) care providers and determine the overall effect of increasing the rate for CCFFH and E-ARCH care providers.

Payments for Medicaid beneficiaries living in either CCFFHs or E-ARCHs are made up of several components – Medicaid payment for services, a state funded room and board payment, and usually a cost-share component paid by Federal Supplemental Security Income (SSI), Social Security Retirement, Survivor's, Disability Income (RSDI) and/or the beneficiary direct contribution. While the latter two components are not under the control of Medicaid, a rate March 15, 2021 Page 2

study would necessitate examining each component of the payment in order to make any recommendations on the Medicaid portion.

Additionally, a rate study would need to not only evaluate the fiscal impact of any rate increase, but also the model for the increase and the estimated impact on addressing the various barriers to access and or quality of care. Thus, an evaluation of the workflow for access and placement into CCFFHs, the training and qualifications needed for CCFFH staffing, the complexity of the health and social risk factors of beneficiaries needing community-based services, the quality of care provided, and other evaluation metrics would also need to be included in this study.

Currently, DHS does not have the administrative capacity nor budget to conduct such a study using state staff and would need to contract for such services. A high-level estimate for the rate study would be around \$500,000.

Thank you for the opportunity to provide testimony to this committee.

<u>SCR-41</u> Submitted on: 3/15/2021 12:42:43 PM Testimony for HMS on 3/16/2021 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Maria Belinda Keliiholokai	Testifying for United Caregivers of Hawaii	Support	No

Comments:

Dear Sir/madam,

I am writing to relay my support of HCR 42 and SCR 41 which urges the Department of Health and Human Services to study the feasibility of a Medicaid rate increase for the CCFFH (Foster Home) and E-ARCH (Expanded Care Homes) patients in the community. I strongly feel that increasing this rate would open the door to reducing hospital stays and improving the care of seniors on Medicaid throughout the state of Hawaii. This study would be a good first step towards those goals.

Kudos to Rep. Yamane and Sen. Buenaventura in their effort of spearheading this cause and giving light to the dimming situation of caregiver's quality of life.

CCFFH and E-ARCH Operators basically work on a 24/7 shift due to the arduous demand of elderly population needing care and attention. This job isn't only challenging at its very nature but also entail a lot of physical activity, positive judgment and psychological capability to discharge our duties at any given circumstances.

As what had probably been said by our numerous co-caregivers and those who already expressed their thoughts ahead of me, we, caregivers were likely the least paid and uncompensated kind of job per se.

The current rate of \$1396 for room and board is definitely too low to meager our needs in serving our patients. The health services fee which were paid invariably is much more insufficient to support our daily living expenses as most of the time come in late and very long delayed.

We, as caregivers, take pride in what we do caring the elderly and treating them our own ohana regardless of what medical and behavioral cases they would have to be, technically enduring sleepless nights watching over and listening to the demented Papa or Tutu in their endless stories told 50milion times, seemingly forgetting we also deserve our "me" time to cope up with our own lives to live. Picture us in our scrub suit draining foley bag of one patient while we almost couldn't empty our own bladder on time, telling our dear patients to enjoy their meal being served whereas we couldn't even savor the taste of our own dish because Uncle has to get cleaned up right away. While some cases reported of abuse done by caregivers to elderly patient,had it come to our minds that most of our patients going through emotional hardships knowingly and unknowingly say bad words and hurt our feelings too??

With that being said, I can attest and vouch that we,caregivers deserve an increase in our rate as what is deemed minimum like every regular employee is enjoying.

Again, my appreciation goes to Rep. Yamane and Sen Buenaventura for helping us in this journey.

Mahalo to you both from the bottom of our hearts.

Respectfully yours,

Maria Belinda Keliiholokai, CNA

March 09, 2021

TO WHOM IT MAY CONCERN

I am writing to relay my support of CHR 42 and SCR 41, which urges the Department of Health and Human services to study the feasibility of Medicaid rate Increase for the CCFFH (FOSTER HOME) anf E-ARCH (EXPANDED CARE HOMES) patients in our community. I strongly feel that increasing this rate would open the door to reducing hospital staysand improving the care of seniors on medicaid throughout the state of hawaii. This study would be a good first step towards those goals.

WE THE CCFFH / E-ARCH Caregivers that provide care mostly 24/7, Get paid less than the minimum wages per hour. Plus we need to comply on paying some expenses on forms CTA requires yearly , every 2 years and 5 years. calculations are as follows as we get paid 2 separate payment.

1.CAREGIVERS GET PAID AMOUNT OF 1395.90 PER MONTH AS A ROOM AND BOARD FROM SSI . 1395. 90 DEVIDE BY 30 DAYS IS EQUAL TO \$ 46.53 DEVIDE BY 12 HOURS WORK OR MORE , IS EQUAL TO \$ 3.87

2. CAREGIVERS SUBMIT A CLAIM TO PATIENTS INSURANCE COMPANY MONTHLY TO GET PAID AND SOME DALAY OR ONTIME.DEPENDS ON NUMBER OF DAYS IN A MONTHS. WE GET PAID \$41.06 PER DAY FROM MEDICARE /MEDICAID DEVIDE TO 12 HOURS OF PROVIDING CARE FOR PATIENTS IS EQUAL TO \$ 3.42.

\$3.87 +\$ 3.42 = \$ 7.29 PER HOUR (THIS AMOUNT CAREGIVERS GET PAID PER HOUR AND FROM THIS AMOUNT WE GET OUR MONTHLY RENT AND OUR DAILY EXPENSES INCLUDING FORMS THAT CTA REQUIRED.HAWAII COST OF LIVING IS HIGH BUT CCFFH /E ARCH GET PAID BELOW MINIMUN WAGE.CAREGIVERS CAN'T BARELY SURVIVE ON THE PAYMENT WE RECIEVE .

PLEASE CONSIDER OUR REQUEST, PER OTHER CAREGIVERS WHO WORKS OTHER COMPANY GET PAID ON A MINIMUN WAGE OR MORE \$12-\$15 DOLLARS AN HOUR.

WE CAREGIVERS TAKE PRIDE OF WHAT WE DO , WE NEGLECT OUR OWN SELF DUE TO AUNTY OR UNCLE NEEDS TO CLEAN THEM FIRST .WE SOMETIMES FEED OUR PATIENTS/CLIENTS WHILE CAREGIVERS DID'NT EVEN EAT BREAKFAST YET.PLS. PICTURE THAT AS PER CAREGIVER DAILY ROUTINE.

KUDOS TO REP. YAMANE AND SEN. BUENAVENTURA AND THEIR ASSOCIATES, IN THEIR EFFORT FOR HELPING CAREGIVERS.

THANK YOU SO MUCH

PRIMARY CAREGIVER

ANGELITA TAKAHASHI CNA

CRAIG TAKAHASHI NA





P.O. Box 970092, Waipahu, Hawai`i 96797

March 15, 2021

RE: <u>SCR41 – Testimony in Strong Support – HMS 3/16/21 – Rm. 225 3:00 p.m.</u>

Chair Buenaventura, Vice Chair Ihara, and Members of the Committee:

The Adult Foster Homecare Association of Hawai`i **emphatically supports** SCR41 relating to the review of the existing payment model for Medicaid reimbursement for patients who require nursing home level of care in the community and study the feasibility of increasing the reimbursement rate to CCFFH and E-ARCH care providers.

The skyrocketing costs of providing care to the elderly and disabled make it nearly impossible to operate. Caregivers must pay their mortgage for their homes, most of which is used by the residents. Caregivers must also pay for electricity, water, and sewer costs that residents use; for property taxes, general excise taxes, and income taxes; for food, and kitchen, bathroom, and laundry supplies consumed by residents; for their cars and gasoline used to bring their residents to the doctor; for the insurance they are required to carry; for any entertainment they are expected to provide their residents. How do you stretch \$47.06/day for all of these costs and still make a living?

This dire situation forces caregivers to live by their wits having to fend for their own health insurance, retirement savings, and other fringe benefits employees sometimes take for granted. Many cannot afford to purchase medical insurance for their family, which now averages \$1,000 per month. Ironically, the residents who they care for have medical insurance provided free of cost courtesy of the government. Forget about a retirement program.

Caregivers have little or no privacy and must make financial sacrifices to even leave their own homes. 24-hour care literally means 24-hour care. To even leave their homes, caregivers must use part of the \$47.06 per day they earn to pay substitutes who earn an average of \$12 per hour. Caregivers have no vacation, no sick leave, funeral leave, jury leave or any other fringe benefits. And we wonder why almost all caregivers are immigrants and/or elderly. And we wonder why no student in our schools today are saying, "I want to grow up being a care home operator."

Notwithstanding the lack of financial incentives, caregivers tirelessly provide personalized virtual one-on-one hands-on care to their residents. On a daily basis, caregivers cook for their residents menus that are mandated by the State; they clean the house so that they can meet stringent standards of cleanliness; they bathe their residents; they help residents use the bathroom; they dress their residents; they take their residents to medical appointments; they ensure that residents take their medicine; they do the laundry soiled by their residents; and after all this, they entertain their residents and help their residents preserve their dignity giving them the feeling that they still belong in the community. All this for \$47.06 per day for 24-hour care. What a bargain!

Little do people realize that caregivers comprise an integral part of Hawaii's health care system. In hospital terminology, AFHA's members have a total of about 1,500 "beds". What happens if these beds vanished because caregivers could no longer operate making \$47.06 per day? Where would these residents go? What would the State do? Should the State send them to nursing homes that charge an average of \$9,000 per month per resident as opposed to \$2,500 in a care home? Who would pay for this?

About AFHA

The Adult Foster Home Association of Hawaii (AFHA) is the industry trade association of providers under the Community Care Foster Family Home program under the Department of Human Services, State of Hawaii. With a membership of almost 600 providers, AFHA's mission is to promote the interests of providers as well as resident clients. AFHA members provide 24-hour care to resident clients 7 days a week, 365 days a year. Testimony of AFHA in Support of SCR41 March 15, 2021 Page 2 of 2

Caregivers have not gotten a raise since 2006, 15 years ago. Some may cite COVID-19 and the state budget. Sometimes, however, we must make difficult choices by looking at the necessity and value of the service caregivers provide relative to other competing interests. AFHA urges lawmakers to make the policy decision that will show that the caregiving industry that lawmakers values their service and that they care about providing home and community based care to the elderly and disabled. Hospitals and nursing homes do not have the capacity. We will all grow old at some point. Where will we go?

For these reasons, we **strongly support** SCR41.

Very truly yours,

Maribel Tan President



<u>SCR-41</u> Submitted on: 3/15/2021 10:04:41 PM Testimony for HMS on 3/16/2021 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Marybeth Leano	Testifying for United Caregivers of Hawaii	Support	No

Comments:

Aloha,

I am writing to relay my support of SCR 41 which urges the DOH and Human Services to study the feasibility of a Medicaid rate increase for the CCFFH and E-ARCH patients in the community. I strongly feel that increasing this rate would open the door to reducing hospital stays and improving the care of seniors on Medicaid throughout the State of Hawaii.

CCFFH caregivers provide 24 hours, 7 days a week to clients at home and we get paid less than the minimum wage/hour, less than from other health care agency like DDMR. Caregivers only get paid \$41.06/day on Medicaid clients. We have bills to pay like mortgage, foods,utilities, business phone, inks for the printer. Also, pay other espenses on forms/requirements that CTA requires yearly.

The cost of living in Hawaii is so high but CCFFH caregivers get paid way below the minimum wage. We, caregivers barely survive on the payment we receive every month. But we are still here, taking care of our clients because we love and respect the elderly.

Hoping for your kind consideration to grant our (caregivers) request of wage increase. Thank you very much.

Sincerely yours,

Marybeth Leano





March 15, 2021

Re: SCR41 – STRONGLY SUPPORT _ Hearing Date: March 16, 2021 3:00PM; CR 225 & Videoconference

Aloha all,

My name is Marylo Farinas, a foster home operator of CMC Kafamilya Adult Foster Home for over 10 years now. I dynamically support SCR41 due to the following reason:

Currently, Adult foster home is being paid an average amount of \$2,500.00 for level 2 client per month this include \$418.00 room and board, therefore pay is only \$2,082. This payment comes from 2 different sources [\$1,372.90 (which includes \$418 room and board) from Social Security Office + \$1,248.91 (\$41.06 per day @ 365 days/12months) billed to insurance.

Calculations (average): 365days per yr @ 24hrs per day = 8,760hrs per yr / 730hrs monthly \$2,082.00 / 730 hrs = \$2.85hourly \$2.85 @ 24hrs = \$68.45 per day

Above rate has been since I started year 2008, cost of living gone up every year. From what I remember bag of 25lb rice was \$7.00 back then, not only bag of rice had gone up but everything else except our pay-- very sad. Being a caregiver for over 10 years has always been very challenging and I've learned a lot. Caregivers work very hard, from wiping clients mess in whatever condition to tolerating clients with mental bad behavior. Caregiver's patience is extraordinary, caring and loving, we put ourselves last most of the time just to make sure our clients are well taken care. In addition to labor works we do in taking care our Kupunas, we are required to secure documents such fingerprinting, APS clearance, and eCrim. Continuing education is also required which is fine because this improves our performance as caregiver. Please note, all of these requirements are NOT free they all paid from our pay rate of \$2.85 per hour. Mind too, we also pay GET tax and liability insurance, recertification fee and we also have to purchase our own medical coverage as well. In my own opinion, it appears that the system in this industry is very unfair, ridiculous.

I would like to request this Committee to please take a deeper look, review, study and consider giving us a rate increase to at least be competitive to current State of Hawaii Minimum wage of at least \$8.60 per hour from \$2.85 per hour. Thank you.





Submitted By	Organization	Testifier Position	Present at Hearing
MARFE RETUNDO	Testifying for CCFFH	Support	No

Comments:

Good morning everyone, first of all I thank you for giving us your precious time to hear us with this resolution. My name is Marfe Retundo I'm one of the CCFFH. I support this bill, the increase of our pay. With everything is going up, bills, groceries and our pay is not. We getting paid \$46.06 a day to take care our residents 24/7. To budget that amount we get paid monthly and if we get paid on time is really hard for us. We love our job, we sacrifice a lot of our time to our residents so I would say it's time we should have increase in our pay. Thank you again for your time.

MARFE RETUNDO

CNA

CCFFH

<u>SCR-41</u> Submitted on: 3/16/2021 10:15:12 AM Testimony for HMS on 3/16/2021 3:00:00 PM



Submitted By	Organization	Testifier Position	Present at Hearing
Maria Corazon E. Cariaga	Testifying for Big Island Adult foster home operators	Support	No

Comments:

I'm supporting this Bill due to the fact that we the CCFFH & E-ARCH caregivers are entitled to have our fee increase due to the high expensive commodities. And since this program were stablished from 1998 we never had any increase yet. thank you so much for allowing me to submit my testimonies.



.....

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your help. We make only \$47.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

We cook for them, clean for them, bathe them, help them use the bathroom, dress them, take them to medical appointments, ensure they take their medication, do their laundry, entertain them, and give them all of our love so they can have dignity in the final phase of their life.

But we are at a breaking point. We cannot even care for ourselves anymore at this pay level. We have to pay our rent or mortgage for the place where our residents live. We also pay for electricity, water, and sewer costs that residents use; for property taxes, general excise taxes, and income taxes; for food, and kitchen, bathroom, and laundry supplies all for our residents. We also have to maintain our cars and buy gasoline used to bring our residents to the doctor. Finally, we are required to maintain insurance.

We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE March 16, 2021 Mari Angelene D. Maluyo PRINT NAME

At Malmy

ADDRESS

<u>2215 Anhuhur St. P.C. 14:1</u>96782 DDRESS (808) 358-8820 /(808) 456-1499 TELEPHONE NUMBER



<u>SCR-41</u> Submitted on: 3/16/2021 11:27:09 AM Testimony for HMS on 3/16/2021 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
JOSEPHINE GANANCIAL	Testifying for BIAFHO	Support	No

Comments:

HI SIR MIZUNO AND SENATOR BUENAVENTURA,

I GIVE MY 100% SUPPORT TO MY ORGANIZATION TO THIS BILL SCR 41, BECAUSE AS A HARDWORKING 24/7 CAREGIVER AND OWNER OF CCFFH, WE ALSO NEED TO HAVE A SALARY INCREASE.

FOSTER HOME CAREGIVERS, WAGE INCREASE; FEASIBILITY STUDY.

SO MUCH MAHALOS,

JOSEPHINE GANANCIAL

OWNER/CAREGIVER

<u>SCR-41</u> Submitted on: 3/16/2021 1:05:04 PM Testimony for HMS on 3/16/2021 3:00:00 PM



Submitted By	Organization	Testifier Position	Present at Hearing
Mildred Dela Cruz	Testifying for Big Island Fosterhome Association	Support	No

Comments:

To whom it may concern,

This is Mildred Dela Cruz, Adult Foster Home operator, supporting HCR-42 in regards to the possibility of a medicaid rate increase payment for Community Care Foster Home and E-ARCH (extended care home) clients in the community. I firmly believe that this issue is very essential because of the substantial rise of daily needs. In addition to that, caregivers are in need of a significant amount of sanitary supplies for infection control such as gloves, disinfectants, and sanitizers to which are all high/rising in prices.

Apart from the rise in daily needs, caregivers, such as myself, have less time to themselves due to providing valuable care and attention to the clients.

I feel that increasing the medicaid rate fee will further improve the care and satisfaction of the seniors on medicaid in company with caregivers, which will overall meet the needs of everyday living.

Thank you for your consideration.

Best regards,

Mildred Dela Cruz



COMMUNITY HOME CARE ASSOCIATION OF HAWAII P.O Box 971450, Waipahu HI 96797

March 16, 2021

To: San Buenaventura, Chang, Inouye, Acasio, Baker, Gabbard, Wakai

From: Lemmy Mabuti, President of the Community Home Care Association of Hawaii

Subject: SCR N0. 41

Hearing: Tuesday, March 16, 2021 Conference Room # 225 videoconference

TESTIMONY: STRONGLY IN SUPPORT - SCR NO. 41

The Community Home Care Association #250 members support SCR NO 41. This bill contains provisions that protect the welfare of our clients, the elderly and disabled, while providing much needed relief for caregivers who have not seen increase reimbursement for over 10 years. We provide 24/7 care 365 days a year for a flat rate.

I've also learned and convinced that, with the work we provide for our elderly I truly believed that we are NOT gone up a single cent, yet we are asked to pay fees such as Medicaid provider's registration fee. In Addition to fees, we also pay for fingerprint, CPR/FIRST AID, Inservice training and most of all we pay our own Health Insurance and Liability. Please note, we are only getting **compensated \$41.06 per day**, (**\$1.71 hourly**) for a level 2 client.

The skyrocketing costs of providing care to the elderly and disabled make it nearly impossible to operate. Caregivers must pay their mortgage/rent, most of which is used by the residents. Caregiver must also pay for clients/residents' electricity, water, food, laundry supplies consumed by residents; gasoline used to bring residents to the doctors' appointments. How do you stretch \$1.71 per hour for all of these costs and still make a living?

Sincerely yours,

Lemmy Maluyo-Mabuti CHCAOH, President

<u>SCR-41</u> Submitted on: 3/16/2021 1:09:24 PM Testimony for HMS on 3/16/2021 3:00:00 PM



Submitted By	Organization	Testifier Position	Present at Hearing
Princess Joy Domingo	Testifying for Adult Foster Home	Support	No

Comments:

To Whom It May Concern:

I Princess Joy Domingo, Adult Foster Home Operator.I do love this job and taking care with adult who needed assistance for their daily needs.But we are asking the good office to please grant our request to increase our payment for medicaid clients.We need our own private medical insurance to pay and some of us need to work outside to get that medical insurance but yes We still need to pay our own substitute who will come and watch our clients.We have other errands to do like picking up medications, clients supplies and yes we have to hire our own substitute and pay them of course.Its so hard for us to find substitute sometimes because they wont agree with our per hour rate.They getting more pay from working privately.

Hopping for your consideration in this matter/request.



Submitted By	Organization	Testifier Position	Present at Hearing
Elisha Joy Tenorio	Testifying for CCFFH	Support	No

Comments:

Thank you for taking the time to read this testimony. In my current role as a CCFFH caregiver, I'm excited to keep working towards key goals and grow my personal responsibilities. As a result, I'd like to discuss that our small owned business deserves a raise. A increased pay shows that we are valued and our contributions to this small owned business is appreciated . A simple pay raise can boost morale, increase employee satisfaction, and encourage continuous hard work. Please support this bill. Thank you.



Submitted By	Organization	Testifier Position	Present at Hearing
aileen navalta	Testifying for ccffh	Support	No

Comments:

Thank you for taking the time to read this testimony. In my current role as a CCFFH caregiver, I'm excited to keep working towards key goals and grow my personal responsibilities. As a result, I'd like to discuss that our small owned business deserves a raise. A increased pay shows that we are valued and our contributions to this small owned business is appreciated . A simple pay raise can boost morale, increase employee satisfaction, and encourage continuous hard work. Please support our bill. Thank you.

<u>SCR-41</u> Submitted on: 3/16/2021 2:11:18 PM Testimony for HMS on 3/16/2021 3:00:00 PM



Submitted By	Organization	Testifier Position	Present at Hearing
LIBERTY QUIROGA ALBANO	Testifying for BIG ISLAND ADULT FOSTER HOME ORGANIZATION	Support	No

Comments:

I totally support this bill (SCR41). We foster home operators have the lowest payment yet the elderly we take care are mostly higher level of care. Our income is not even 1/3 of the payment to long term facility. The government is saving a lot of money from us. Our job is a 24/7 yet our hourly rate is only \$3.63. Hoping for your kind consideration.

<u>SCR-41</u> Submitted on: 3/16/2021 2:46:23 PM Testimony for HMS on 3/16/2021 3:00:00 PM



Submitted By	Organization	Testifier Position	Present at Hearing
Norma Subia Lato	Testifying for Camper Foster Family	Support	No

Comments:

As an operator of CFFH i strongly believed that we deserved a higher pay for our clients.

<u>SCR-41</u> Submitted on: 3/15/2021 12:47:01 PM Testimony for HMS on 3/16/2021 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Elsie Javier	Testifying for Elsie Javier CCFFH	Support	No

Comments:

The increase in payment for services rendered at a CCFFH is only fair seeing as though the cost of living continue to increase.

<u>SCR-41</u> Submitted on: 3/15/2021 9:03:16 AM Testimony for HMS on 3/16/2021 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Jacob W Moore Jr	Individual	Support	No

Comments:

Aloha Senator San Buenaventura and the HHS Committee Members-

I am a Nurse Practitioner on Oahu with over 20 years of providing primary care to homebound frail elderly. I work daily with the dedicated Community Care Foster Family Homes (CCFFH) and Adult Residential Care Homes (ARCH) providers. They work diligently 24/7 to care for our Kupuna in the community since there are not enough beds in Nursing Homes for these frail patients. They are truly doing Angel's work for Devils wages.

I strongly support SCR41 to evaluate the Medicaid rate paid to these Caregivers. Our rate of \$47/day does not match the California rate of \$80/day and is significantly below Hawaii's rate of \$280/day for the same patient in a nursing home. In order to continue to provide safe and quality care for this at risk population, maintain an adequate supply of beds, and reduce the risk of pandemic spread by using smaller home environments, we must review this rate with a goal of increasing it in the near future.

Thank you for your attention to this matter.

Jake Moore, APRN-Rx, Honolulu, HI

<u>SCR-41</u> Submitted on: 3/15/2021 2:37:17 PM Testimony for HMS on 3/16/2021 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Marjory Bumatay	Individual	Support	No

Comments:

To Whom its May concern:

I/We Samuel and Marjory Bumatay husband a wife caregiver in the Island Kahului Maui Hawaii. We have 2 boys SJ and MJ.

We started our Family Foster Home sinced March 2008. Caregiver is our resource in our daily life. This is our bread butter. This is were we got the college tuition for our boys.

We invested our 24/7 time to take care our Residents make sure they're safe all the times. Different diagnosis, we have to take care its depend what is available to take care sometimes mentally psychosis, dementia, diabetic, Parkinson's, hospice all kinds of diagnosis. Its very challenging in everyday in our life. But we love our profession. We have no doubt why we chose this course caregiving.

For 13 yr as a caregiver we cant even afford taking our kids to vacation due to short of our income as a caregiver. We cant complain bec this is what we got to offer. We waited for 13 more yrs to this opportunity to get increase from medcaide recipient.

We hope and pray to give us a consideration for this proposal. Every thing went up, food, electric, water, sewer, trash, telephone, cable, internet, property tax and more sometimes we need to renovate too for the convenient for our resident. Its hard to budget when the income is too short. Pls help us to give a better future for kids atleast we can send them to 4yrs degree college.

Again, we hope and pray our increased will grant. GOD BLESS to all!

Thank you,

Samuel and Marjory Bumatay

448 N Wakea Ave Kahului Hi 96732

808 344 3111

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225



Please support SCR41.

We need your help. We make only \$41.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

We cook for them, feed them, clean for them, bathe them, help them use the bathroom, dress them, take them to medical appointments, ensure they take their medication, do their laundry, entertain them, and give them all our love so they can have dignity in the final phase of their life.

But we are at a breaking point. We cannot even care for ourselves anymore at this pay level and cannot afford to pay our substitutes who are asking a minimum of \$20 per hour pay. When we go on vacation, we pay up to \$240/day for a substitute but make less than \$42/day. If we get sick, we are subject to having to spend money for a sub, imagine that the money spent on paying for a sub if we are sick is more than our daily wage. We have a long list of monthly expenses; rent or mortgage, electricity, water and sewer, property, general excise and income taxes, food, car maintenance, insurance and gas, liability insurance, kitchen, bathroom, and laundry supplies for all our residents. There are many caretakers who do not have medical insurance or have a difficult time affording it. Our association truly hopes that you can see the huge difference between our monthly expenses versus our \$41.06/day wage.

We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE: 3/15/21 PRINT NAME: <u>Cynthig Gima</u> SIGNATURE: SIGNATURE: ADDRESS: 1320 Anapa St. Hon Hi 96818 TELEPHONE NUMBER: 808 271 - 0557

<u>SCR-41</u> Submitted on: 3/16/2021 10:52:30 AM Testimony for HMS on 3/16/2021 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Grace Jadulang	Individual	Support	No

Comments:

I support this bill, Caregivers deserve to have an increase payment for our services 24/7. All caregivers work so hard to maintain their clients needs and health, bring them to their appointments.



Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your help. We make only \$47.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

We cook for them, clean for them, bathe them, help them use the bathroom, dress them, take them to medical appointments, ensure they take their medication, do their laundry, entertain them, and give them all of our love so they can have dignity in the final phase of their life.

But we are at a breaking point. We cannot even care for ourselves anymore at this pay level. We have to pay our rent or mortgage for the place where our residents live. We also pay for electricity, water, and sewer costs that residents use; for property taxes, general excise taxes, and income taxes; for food, and kitchen, bathroom, and laundry supplies all for our residents. We also have to maintain our cars and buy gasoline used to bring our residents to the doctor. Finally, we are required to maintain insurance.

We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE 3/16/201 Jhoan Acosta PRINT NAME

SIGNATURE

1922 Lohi lani St Houth: 96817

ADDRESS

AF- 842- 47 YD TELEPHONE NUMBER



Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your help. We make only \$47.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

We cook for them, clean for them, bathe them, help them use the bathroom, dress them, take them to medical appointments, ensure they take their medication, do their laundry, entertain them, and give them all of our love so they can have dignity in the final phase of their life.

But we are at a breaking point. We cannot even care for ourselves anymore at this pay level. We have to pay our rent or mortgage for the place where our residents live. We also pay for electricity, water, and sewer costs that residents use; for property taxes, general excise taxes, and income taxes; for food, and kitchen, bathroom, and laundry supplies all for our residents. We also have to maintain our cars and buy gasoline used to bring our residents to the doctor. Finally, we are required to maintain insurance.

We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE 03-16-2021

MARITES ANACLETO PRINT NAME

Signature Anadef

3815 LIAKEA PL. UNALAI 96765 I ADDRESS

808-602-2368	I
TELEPHONE NUMBER	



Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your help. We make only \$47.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE 03/10/2021 MAYROLE ABADILLA PRINT NAME

SIGNATURE

an-dar knolna blaca Malbayan gardi

I

ADDRESS

8087784730 TELEPHONE NUMBER



Submitted By	Organization	Testifier Position	Present at Hearing
edgar u. dulig	Individual	Support	No

Comments:

TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date : March 16 2021-3:00PM- Room 225

PLEASE SUPPORT SCR1.

We need your help. We(CCFFH) make only \$41.06 per day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

We cook for them, clean, bathe dress for them, help them use the bathroom, take them to medical appointment, ensure they take teir medicationss, do their laundry, entertain and give them all our love so they can have dignity in the final phase of their life.

But we are at a breaking point. We cannot even care for ourselves anymore at this pay level. We have to pay our rent or mortgage for the place where our resident lives. We also pay for electricity, water and sewer cost that resident use. for property taxes, general excise taxes and income taxes, for food and kitchen, bathroom and laudry supply all for our residents. We also have to maintain our cars and buy gasoline used to bring our residents to the doctor. Finally, we are required to maintain insurance.

We have not received an increase in 15 years. Please help and pass SCR41.

Thank you,

Edgar Dulig

94-991 Kualua Place Waipahu HI 96797

808 744 5358



Submitted By	Organization	Testifier Position	Present at Hearing
Charlene Joy B.Arzaga	Individual	Support	No

Comments:

Please support SCR41.

We need your help. We make only \$47.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year. We cook for them, clean for them, bathe them, help them use the bathroom, dress them, take them to medical appointments, ensure they take their medication, do their laundry, entertain them, and give them all of our love so they can have dignity in the final phase of their life.

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Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE 3/16/21 S. VILLANYEVA ESSVE PRINT NAME SIGNATURE

Waipahn St Waipahn Hi 96797

ADDRESS

465-9182

TELEPHONE NUMBER

p.1

TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your help. We make only \$47.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE

DELIZ C. VILLANYEVA PRINTNAME

regen SIGNATURE

94-1591 WAIPAHY ST. WAIPAHU HI 96797

ADDRESS

465- 9178

TELEPHONE NUMBER

6873456



Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your help. We make only \$47.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE 03-16-2021

MARICOR MALVAR PRINT NAME

SIGNATURE

ADDRESS

<u>୧୦୫୫ ନ</u>ହଅନ୍ୟ I TELEPHONE NUMBER


Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

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We have not received an increase in 15 years. Please help and pass SCR41.

DATE March 16, 2021 Shla Perpose PRINT NAME

SIGNATURE

3573 uwas of Hanapene ADDRESS Kauar Hr. 96716

(808) 647-0017 TELEPHONE NUMBER

Mar 17 21, 12:19p

Mar 16 21 08:08a

EDGAR DULIG Macuser

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8087445358 (808)-455-1499

LATE

TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

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We have not received an increase in 5 years. Please help and pass SCR41.

DATE 16 MARCH 21	
ALEX C. IBUS	
PRINT NAME	
mine	
SIGNATURE	
94-1210 HILLAES ST.	
WAIPALLY, HE 96497	I
ADDRESS	
808 676 70 357	5 1
TELEPHONE NUMBER	

Mar 16 21, 22:08

Elena Sevilla

8086779690

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TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

41-06/ day

We need your help. We make only \$47,06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

We cook for them, clean for them, bathe them, help them use the bathroom, dress them, take them to medical appointments, ensure they take their medication, do their laundry, entertain them, and give them all of our love so they can have dignity in the final phase of their life.

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE 3 16 2021 FRINT NAME

94-409 Kipon St. Waipahn, HI ADDRESS

(808) 677 - 96 90 I TELEPHONE NUMBER 03/16/2021 01:21 8082303540

JOANNE BAYSA

TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your help. We make only \$41.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

We cook for them, clean for them, bathe them, help them use the bathroom, dress them, take them to medical appointments, ensure they take their medication, do their laundry, entertain them, and give them all of our love so they can have dignity in the final phase of their life.

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you. DATE 3 14 14 JOANNO BAYSA PRINT NAME

SIGNATURE

Haw while it w angrahu, the 91797 74-1123 ADDRESS

TELEPHONE NUMBER





Hearing Date : March 16, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your help. We make only \$41.06/day, despite providing 24/7 care for the elderly and disabled clients, who are unable to care for themselves.

We provide various services to our clients, including but not limited to: assisting them with their activities of daily living, prepping/serving their meals, feeding, bathing, brushing hair/teeth, dressing, nail care, toileting, transferring in and out of their bed/walker/wheelchair, repositioning/turning in bed every 2 to 4 hours, incontinence care, daily skin checks, taking them to medical appointments/shopping/family gatherings, ensuring they take their right medication/dose/time, laundry, taking vital signs= Blood Pressure, Temp, Pulse, Respiration & glucose, making their bed, changing linens, & entertaining them. We do so much, as well as, treat them like a family, and give them all of our love so they can have some dignity in the final phase of their life.

But we are at a breaking point. We cannot even care for ourselves anymore at this pay level. We have to pay our rent/mortgage. We also pay for electricity, water, and sewer costs that our residents use, property taxes, general excise taxes, income taxes, food, and kitchen/bathroom/laundry supplies all for our residents. We also have to maintain our cars and buy gasoline used to bring our residents to the doctor. Finally, we are required to maintain insurance.

We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

Date March 16, 2021

Leticia Dagulo PRINT NAME

SIGNATURE

95-528 Wailoa Loop Mililani HI, 96789 ADDRESS

808-383-9106 TELEPHONE NUMBER Mar 16 21 08:08a

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TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your belp. We make only \$47.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 366 days a year.

We cook for them, clean for them, bathe them, help them use the bathroom, dress them, take them to medical appointments, ensure they take their medication, do their laundry, entertain them, and give them all of our love so they can have dignity in the final phase of their life.

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We have not received an increase in 15 years. Please help and pass SCR41.

ual NAME TELEPHONE NUM

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TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your help. We make only \$4\$.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE 03/16/2 P. ESTERAN MERCY PRINT NAME Sut Min SIGNATURE 4301 Keaka Dr. Horolulu, Hi 96518

ADDRESS

808- 422-6193

TELEPHONE NUMBER



Mar 16 21 08:08a

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TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

Quincy Pasmal	2
PRINTNAME	
Signature for	•
1 1. 1/	2 2 1
94-234 Pupuking	St. Waipaher
ADDRESS	
808 285 7748	•
TELEPHONE NUMBER	

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LATE

TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

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We have not received an increase in 15 years. Please help and pass SCR41.

DATE 9.10.2 maballo PRINTINAME

zni St. Pearl 90782 ADDRESS

TELEPHONE NUMBER

LATE

TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE 3/16/2021 Evangeline H. Sunajo PRINT NAME

planaje SIGNATURE

94-239 Repukui & Waipahu Hi 96797 ADDRESS

(808) 680-9361/(88) 232-4144 TELEPHONE NUMBER

8087445358



TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE BRIONES

SIGNATURE

pt. B. Hon. Hi 96819

ADDRESS

f.q

TELEPHONE NUMBER

Mar 16 12, 01:54p



TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you.

DATE 3/ 15/2021

HELETU MANZANA PRINTNAME

Julin Monzana SIGNATURE

94-691 KA'AOKI PLACEWAIPAHU, HS 96797

ADDRESS

SOS - 391 -1164 TELEPHONE NUMBER



Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you. DATE ADDR

TELEPHONE NUMBER



Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

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We have not received an increase in 15 years. Please help and pass SCR41.

Thank you DATE ADDRESS 60K-312-204

TELEPHONE NUMBER

Mar 16 21 01:45p Mar 16 2021 1:47pm

Mar 10 21 VO.VOR

EDGAR DULIG

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TESTEMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

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We have not received an increase in 15 years. Please help and pass SCR41.

DATE March 16,202 In O. Aguraldi JI NAME

En Beach 41-1670

ELEPHONE NUMBER

ox to -> (087-3656



Submitted By	Organization	Testifier Position	Present at Hearing
Imelda Pacris	Individual	Support	No

Comments:

Thank you for giving us the time to send our testimonies. I support this bill to raise our pay in help of acquiring necessary resources that are on the rise. Hoping for your kind consideration.

Sincerly,

Imelda J Pacris

<u>SCR-41</u> Submitted on: 3/16/2021 2:22:36 PM Testimony for HMS on 3/16/2021 3:00:00 PM



Submitted By	Organization	Testifier Position	Present at Hearing
Marilyn Foster	Individual	Support	No

Comments:

03/16/2021 14:00 FAX 4226158

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Mar 16 21 08:08a

EDGAR DULIG

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TESTIMONY IN STRONG SUPPORT OF SCR41



Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

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We have not received an increase in 15 years. Please help and pass SCR41.

DATE 03-16-21 AURELIO RAPIO JR PRINT NAME me TURE UKANA ST. HONOLULU HII ADDRESS 802 - 422,6158 TELEPHONE NUMBER



Please support SCR41.

We need your help. We make only \$47.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

We cook for them, clean for them, bathe them, help them use the bathroom, dress them, take them to medical appointments, ensure they take their medication, do their laundry, entertain them, and give them all of our love so they can have dignity in the final phase of their life.

But we are at a breaking point. We cannot even care for ourselves anymore at this pay level. We have to pay our rent or mortgage for the place where our residents live. We also pay for electricity, water, and sewer costs that residents use; for property taxes, general excise taxes, and income taxes; for food, and kitchen, bathroom, and laundry supplies all for our residents. We also have to maintain our cars and buy gasoline used to bring our residents to the doctor. Finally, we are required to maintain insurance.

We have not received an increase in 15 years. Please help and pass SCR41.

Thank you. MAR.GLE mAI PRINTNAME

SIGNATURE

Uniful & Wayer # . Rozaj 14-1140

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ADDRESS

808-38 46-30

TELEPHONE NUMBER

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TESTEMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

We need your help. We make only \$47.06/day to care for elderly and disabled clients who are unable to take care of themselves. We provide 24/7 care 365 days a year.

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Thank you.

DATE 3-14- 207 TNAM SIGNATURE 19. St. Waipahn, H: 96797

ax to -> (087-3656

8087445358

EDGAR DULIG

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225



Please support SCR41.

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Thank you. DATE Prieto PRINT SIGNATURE Kee Place, Ewa Beach, HI 96706 ADDRES

TELEPHONE NUMBER





Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

Please support SCR41.

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We have not received an increase in 15 years. Please help and pass SCR41.

DATE 3/14/2021 Maria Elisa Peretz PRINT NAME man Kim Peretz SIGNATURE

91-1124 Kaimalie St. Bua Beach H196704 ADDRESS 808-689-4856 808 381-0279 TELEPHONE NUMBER

Mar 15 21, 11:19p

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TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

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Thank you.

DATE 3/16/21 MELTNOR BÉNEDIGO

SIGNATURE Brochito

92-839 Opelipali Place, Kapolei HF 96707

ADDRESS

808-285-5860

TELEPHONE NUMBER

For to -> (087-3656 10 8565002808

EDGAR DULIG

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TESTIMONY IN STRONG SUPPORT OF SCR41

Hearing Date: Mar. 15, 2021 - 3:00 p.m. - Room 225

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Thank you.

DATE 03 16/2021 JANETTE NING PRINT NAME SIGNATURE

94-1235 Kahuaina St. waypahu H196797 NODRESS

ADDRESS

(808) 391-5010 1 TELEPHONE NUMBER

