# WAYNE S. HIGAKI

#### PROFILE

Experienced administrator with tested and proven administrative skills in government and public relations, business development, financial, personnel, and quality management; medical facility design and construction; and program development.

# **PROFESSIONAL EXPERIENCE**

Assistant Administrator Fund Development & Support Services	North Hawaii Community Hospital (Queen's Health Systems) Kamuela, HI October 2016 – present
Chief Development Officer	North Hawaii Community Hospital (Queen's Health Systems) Kamuela, HI January 2014 – October 2016
<b>Vice President</b> Public Affairs & Chief Development Officer	North Hawaii Community Hospital Kamuela, HI February 2013 – January 2014 Additional administrative responsibility for Facility Operations
<i>Vice President</i> Public Affairs	North Hawaii Community Hospital Kamuela, HI January 2011 – February 2013 Additional administrative responsibility for Facility Operations
Vice President Clinical & Support Services	North Hawaii Community Hospital Kamuela, HI July 2009 – January 2011
Sr. Vice President & Administrator	North Hawaii Community Hospital Kamuela, HI July 2007 – July 2009

Vice President Clinical & Support Services

## North Hawaii Community Hospital Kamuela, HI

April 2007 – July 2007

- Responsibilities identical as Assistant Vice President with addition of administrative oversight for:
  - Rehabilitation Services
  - Cardiopulmonary Services
  - Clinical Laboratory Services
  - Community Wellness Program
  - Physician Clinics

### North Hawaii Community Hospital

#### Kamuela, HI

November 2002 – April 2008

- Responsibilities identical as Director of Project & Business Development with addition of administrative oversight for:
  - Environmental Services: Facilities/Engineering/Housekeeping
  - Food and Nutritional Services
  - Radiology

Director of Project & Business Development

# North Hawaii Community Hospital Kamuela, HI

October 1998 – November 2002

- Manage projects as directed by Chief Executive Officer
  - Lucy Henriques Medical Center Merger
  - Revenue Bond Initiative
  - Telemedicine Projects
  - Business Development (Master Planning, Land Acquisition, Contracts, Program Development)

Director of Clinical and Diagnostic Services North Hawaii Community Hospital Kamuela, HI

January 1996 - December 1997

- Oversaw the successful development, startup, and continued operations of the following departments with a yearly operational budget of \$9.2 million:
  - Laboratory/Pathology Services
  - Pharmacy Services
  - Cardiopulmonary Services
  - Imaging Services
  - X-Ray, Nuclear Medicine, CAT Scan, Ultrasound
  - Rehab Services-Physical, Occupational, and Speech Therapy
  - Provided strategic leadership for NHCH to participate in a statewide Telehealth and Telemedicine network.
  - Negotiated Spiral CT Scanner acquisition at a 49% discount equal to \$655,000 savings.

Assistant Vice President

Department	Hoag Memorial Hospital Presbyterian
Manager	Newport Beach, CA
	March 1990 - April 1992
	<ul> <li>Recruited to assist in design/development and to oversee construction of the Hoag Cancer Center in addition to managerial responsibilities of the Radiation Oncology Department.</li> <li>Planned and developed annual operating and capital budgets.</li> <li>Achieved full compliance with JCAHO survey.</li> </ul>
Department	Fresno Community Hospital and Medical Center
Manager	Fresno, CA
munuger	October 1988 - February 1990
	<ul> <li>Performed statistical analysis of budget figures,</li> </ul>
	census, employee personnel files, and cost containment for
	the purpose of providing accurate reports to administration.
	<ul> <li>Planned and developed annual operating and capital budgets.</li> </ul>
	<ul> <li>Developed, marketed, and initiated High Dose Rate Remote</li> </ul>
	Afterloader program.
	• Developed recruitment and retention plan for staff.
	• Achieved full compliance with JCAHO survey.
Chief Technologist/	Fresno Community Hospital and Medical Center
Chief Technologist/ Supervisor	Fresno Community Hospital and Medical Center Fresno, CA
	Fresno, CA
	Fresno, CA January 1985 - September 1988
	<ul> <li>Fresno, CA</li> <li>January 1985 - September 1988</li> <li>Responsible for all procedures in treatment area; resource</li> </ul>
	<ul> <li>Fresno, CA January 1985 - September 1988</li> <li>Responsible for all procedures in treatment area; resource person for staff technologists.</li> </ul>
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Supervisor	<ul> <li>Fresno, CA January 1985 - September 1988</li> <li>Responsible for all procedures in treatment area; resource person for staff technologists.</li> <li>Trained and oriented staff technologists.</li> <li>Responsible for development of new techniques and research projects.</li> <li>Responsible for quality management and cost containment.</li> <li>Promoted to Department Manager</li> </ul>
Supervisor Radiation	<ul> <li>Fresno, CA January 1985 - September 1988</li> <li>Responsible for all procedures in treatment area; resource person for staff technologists.</li> <li>Trained and oriented staff technologists.</li> <li>Responsible for development of new techniques and research projects.</li> <li>Responsible for quality management and cost containment.</li> <li>Promoted to Department Manager</li> </ul> Fresno Community Hospital and Medical Center
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Supervisor Radiation Oncology	<ul> <li>Fresno, CA January 1985 - September 1988</li> <li>Responsible for all procedures in treatment area; resource person for staff technologists.</li> <li>Trained and oriented staff technologists.</li> <li>Responsible for development of new techniques and research projects.</li> <li>Responsible for quality management and cost containment.</li> <li>Promoted to Department Manager</li> </ul> Fresno Community Hospital and Medical Center Fresno, CA January 1981 - January 1985
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September 1979 - December 1980Staff Technologist

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#### **EDUCATION and CERTIFICATIONS**

Associate of Science, Radiologic Technology Kapiolani Community College Honolulu, HI

**Board Certified Radiation Therapy Technologist** Sutter Community Hospital Sacramento, CA

#### <u>COMMITTEES/ACTIVITIES</u>

**Board of Regents - University of Hawaii** (2015 – present)

#### State Health Planning and Development Agency (SHPDA)

- Statewide Health Coordinating Council (2001-2009) (2011-2015)
- Hawaii County Subarea Health Planning Council (2002-2010) (2011-2015)
- Certificate of Need Review Panel (2011-present)

Waimea Community Association – Board of Directors (2012-2015)

Mayor's Health Sustainability Task Force (2010-present)

Hawaii Island Healthcare Alliance (2007-present)

• Steering Committee

State of Hawaii Workforce Development Council Board (2011-2015)

Hawaii County Workforce Investment Board (2007-2015)

• Chair

Healthcare Association of Hawaii (2012 – 2014)

• Government Relations Committee

<u>REFERENCES</u>

Furnished upon request