



<p>DOREEN NAKAMURA, DNP, MBA, RN, NEA-BC, CCM</p>
 
<p>OBJECTIVE</p> <p>To ensure a qualified nursing workforce to meet the current and future health care needs of the State of Hawaii.</p>
<p>SKILLS</p> <p>35 years nursing in Hospital, Community, Health Insurance</p> <p>10+ years Leadership Evidence Based Practice Mentorship & Team Development</p>
<p>EDUCATION</p> <p>UNIVERSITY OF HAWAII-MANOA</p> <p>Doctorate in Nursing Practice Master's in Business Administration Bachelor of Science, Nursing</p>

EXPERIENCE

DIRECTOR OF CLINICAL CARE
UHA HEALTH INSURANCE

2005– PRESENT (Current position since 2018)

- Provided guidance for nursing activities related to utilization and focused care management with attention to the social determinants of health; the STEEEP principles of safe, timely, efficient, effective, equitable and patient centered care coordination; accreditation standards; regulatory guidelines; and the promotion of best practices.
- Simplified internal operational processes to promote timely facilitation, access and referrals for physicians, members and external vendors.
- Facilitated the professional development of nurses:
 - Developed a clinical ladder track to recognize nurses with expert knowledge, demonstrated leadership and mentorship.
 - Secured budgeted funds for professional development, certification and continuing education.
- Healthcare quality improvement committee chair:
 - Facilitated quality improvement initiatives, evidence based practice and policies.
 - Developed and implemented evidence based tobacco cessation nursing protocols to reduce smoking related complications, the associated health care cost and economic impacts.
- Community partnerships and collaboration:
 - Promoted health care initiatives, programs and benefits for UHA membership, such as palliative and end of life care, pre-diabetes, tobacco cessation, non-pharmaceutical pain management options and childhood obesity.
 - Provided community education on health topics such as the appropriate use of the emergency room, understanding health insurance, asthma, colo-rectal screening, and pre-diabetes through guest appearances on local radio and television talk shows.
 - Participated on the State Palliative Care Task Force.
 - Current March of Dimes mission committee member

LICENSE & CERTIFICATIONS

Registered Nurse
(RN ; effective until 6/30/21)

Certificate in Health Care
Management

Nurse Executive, Advanced –
Board Certified (NEA-BC)

Certified Case Manager (CCM)

PROFESSIONAL ORGANIZATIONS

Association of Nurse Leaders –
Hawaii

American Nurses' Association
Care Management Society
of America

INTERESTS/HOBBIES

Time with family, friends, and our
dogs Rocko and Meli

Fitness

Cycling Vacations

Nature

PUBLIC HEALTH NURSE

Hawaii State Department of Health &
Head Start (Honolulu Community Action Program)

- Provided care coordination to high risk and special needs populations. Nursing activities included prenatal, child and adult health care guidance; participation in immunization programs and communicable disease investigations; and health oversight of schools to ensure that school health requirements and safety protocols were met.

INPATIENT HOSPITAL BASED NURSING

Yale New Haven Hospital; New Haven, CT
Queen's Medical Center; Honolulu, HI

- Provided inpatient nursing care, primarily on oncology, general medical and surgical floors.

AWARDS AND PROFESSIONAL ACTIVITIES

- Sigma Theta Tau - Gamma Psi (Nursing Honor Society)
- UHA 20th anniversary – one of 20 UHA associates who made a difference
- Successfully advocated and collaborated with the UH School of Nursing to develop a pathway for advanced degree credits by submitting a portfolio of professional work experience and academic papers which met the essentials defined by the American Nurses' Association.