

Experience	<p>HAWAI'I PACIFIC HEALTH Chief Executive Officer – Hawai'i Pacific Health Medical Group</p>	<p>Honolulu, HI 2019 - Present</p>
	<p>Oversees 700+ physicians and advanced practice providers employed by the four medical centers at Hawai'i Pacific Health. Works closely with leadership and physicians to support</p> <ul style="list-style-type: none"> • Delivering strong financial performance for the medical group and ensuring the medical group operations within the budget guidelines • Develops, implements and executes ongoing strategic plans that ensures timely achievement of goals • Fostering strong relations and collaborative partnerships with leadership, providers and the community 	
	<p>THE QUEEN'S HEALTH SYSTEMS Chief Quality Officer Chief Medical & Quality Officer/VP of Medical Affairs, Queen's Medical Center (QMC)</p>	<p>Honolulu, HI 2014 - 2019</p>
	<p>Recruited to be Queen's first Chief Quality Officer and oversee quality staff, biomedical researchers, and 1200+ physicians</p> <ul style="list-style-type: none"> • Achieved CMS Five Star Ranking, <i>US News and World Report</i> top 50 hospital rankings in multiple specialties and the top 10% in additional specialties for the first time in 2016, 2017, 2018, and <i>Newsweek</i> Top 100 Hospitals in 2019 • Conceived and executed first of its kind collaboration with Johns Hopkins to accelerate improvements in quality and safety • Launched Queen's Advanced Quality Training Program with Dr. Brent James; Program has produced numerous clinically significant improvements • Teach residents at The Queen Emma Clinic for the underserved 	
	<p>MAUI MEMORIAL MEDICAL CENTER Chief of Clinical and Medical Affairs</p>	<p>Wailuku, HI 2011 - 2014</p>
	<p>Oversaw all non-nursing clinical areas including employed physicians, contracted physician services, physician call contracts, physician practice management, quality, risk, infection control, patient relations, laboratory, radiology, pharmacy, angiography, rehabilitation services, care coordination, and dietary</p> <ul style="list-style-type: none"> • Achieved significant improvement in finances, quality, and patient experience • Led successful Trauma Level III designation 	
	<p>PARTNERS HEALTHCARE NEWTON-WELLESLEY HOSPITAL (NWH) Director of Quality and Safety and Staff Hospitalist</p>	<p>Newton, MA 2008 - 2011</p>
	<p>Oversaw 50+ health care professionals in quality, peer review, care coordination, infection control, risk, patient relations, and interpreter services in a 280+ bed community teaching hospital affiliated with Massachusetts General Hospital and Tufts University. NWH ranked among the best in New England in quality, safety, and patient experience</p> <ul style="list-style-type: none"> • Rebuilt the department that had one of the lowest employee satisfaction levels to one of the highest 	

- Implemented program that resulted in a significant decrease in the number of long length of stay patients
- Optimized medical documentation and decreased write offs resulting in millions of additional revenue
- Led two day retreat for 200+ leaders that received highest ratings in 8 years

HEALTH DIALOG **Boston, MA**
 Medical Director 2006 - 2007
 Associate Medical Director 2005 - 2006

Health Dialog was one of the fastest growing and largest care management firms that provided 24/7 health coaching and claims data analysis for over 20 million people internationally. Company was based on Dartmouth Atlas research on unwarranted variation and shared decision making

- Spearheaded analysis of clinical and market information to develop innovative clinical programs nationally and internationally
- Advised major health insurance companies, employers, health systems, and state governments on unwarranted variation, care management, and data analytics
- Directed the development of proprietary clinical algorithms used to transform clinical data into information that drove predictive models, program measurement, and member targeting strategies

MASSACHUSETTS GENERAL HOSPITAL **Boston, MA**
 Hospitalist and Urgent Care Physician 2006 - 2008

**U.S. SENATE COMMITTEE ON HEALTH
 EDUCATION, LABOR, AND PENSIONS** **Washington, DC**
 Health Care Intern for Chairman Senator Edward M. Kennedy (D-MA) Summer 2001

Faculty Appointments **UNIVERSITY OF HAWAII MEDICAL SCHOOL** **Honolulu, HI**
 Assistant Clinical Professor 2015 - present

HARVARD MEDICAL SCHOOL **Boston, MA**
 Clinical Instructor in Medicine 2008 - 2011
 Instructor in Medicine 2006 - 2008
 Clinical Fellow in Medicine 2002 - 2005

Education **MASSACHUSETTS GENERAL HOSPITAL** **Boston, MA**
 Internal Medicine Resident

UCLA ANDERSON SCHOOL OF BUSINESS **Los Angeles, CA**
 M.B.A., *Dean's Fellowship and Haskamp Public Service Fellowship*

UCLA DAVID GEFLEN SCHOOL OF MEDICINE **Los Angeles, CA**
 M.D., *UCLA Medical Administrative Leadership Development Fellow*

HARVARD UNIVERSITY **Cambridge, MA**
 B.A. in Biological Sciences, *cum laude*

Certification Graduate, Intermountain Healthcare Advanced Training Program
 ABIM Board Certified in Internal Medicine
 Licensure: Hawaii Board of Medicine

Professional Organizations Former Member, Massachusetts Hospital Association Clinical Advisory Council
 Former Member, National Ambulatory Care Quality Alliance (AQA)

Additional

Iolani School valedictorian, varsity volleyball, baseball, and basketball. Rotary International Scholar to Russia. Taught English at a medical school in China. Volunteer youth basketball coach.