

Resume

Dennis L. Neves

September 27, 2020

December 2, 2017

Retired

June 1, 2012 – December 1, 2017

Kauai Airports District Manager
HDOT – Airports, Honolulu, Hawaii

As the Airport District Manager, I was responsible for the safe and secure transport of passengers and cargo to and from two airports on the island of Kauai, Lihue Airport and Port Allen Airport. My responsibilities included the coordination of daily activities with the Transportation Security Administration (TSA) and the United States Department of Agriculture (USDA Aphis) the Federal Aviation Administration (FAA) and the direction of Securitas contracted law enforcement to insure all federal and state laws and statutes were accomplished. My additional responsibilities were to insure the Lihue Airport met the expectations of the travelling public within the confines of the States budgetary process. My overall responsibility to develop a team of public servants dedicated to providing quality services and taking pride in their accomplishments. Our maintenance and janitorial sections performed efficiently in keeping the facility neat and clean. Over the five years of my employment we have improved our electrical switchgear to insure we have continued power in the case of a power failure, expanded the Main Security Checkpoint area for an improved passenger flow and experience, added an additional Tiki Bar, a Main Lobby Exit separate for the Main Security Checkpoint to reduce congestion, replaced the deteriorated Main Lobby skylight adding a solid roof and lighting, providing additional Main Lobby and Concourse seating, incorporating advertising throughout the airport for additional revenues, continued development of the Heliport, increasing fuel storage capacity to 300,000 gallons from the current 60,000 gallons and the terminal siding renovation project. Many projects are currently in progress. My involvement with the Kauai Visitors Bureau (KVB) and The Royal Coconut Coast Association (RCCA) reinforced the airports commitment to the travelling public and visitors.

June 2006 – May 2012

Terminal Systems Manager
San Francisco International Airport
San Francisco, California

I was responsible for the International Terminal and Terminal 2 Baggage Handling Systems and associated Passenger Boarding Bridges. I managed the contractor performing the maintenance and repairs of the systems noted. Project management for the installation of 7 Passenger Boarding Bridges and the construction of three gates accommodating the Airbus, A380 aircraft. Developed operational procedures for the first A380 (three bridge) Passenger Boarding Bridge operations at SFO and developed training procedures for all passenger boarding bridges at SFO. Actively participated in the development of the Terminal 2 complex. Insured the operational functions of the Passenger Boarding Bridges and the Baggage Handling System were installed according to the airports requirements. Conducted acceptance procedures for the Passenger Boarding Bridges and conducted "fit tests" for various aircraft. Developed scenarios to test all systems before opening day to insure all systems were functional and operational. Regularly met with all maintenance suppliers to insure the airports assets were being properly maintained. Worked with the Transportation Security Administration (TSA) and Customs Boarder Protection (CBP) concerning the processing of baggage and passengers to insure SFO followed all government protocols. Conduced inspections with contractors and vendors to insure all airport equipment and facilities are functioning to their highest potential. My responsibilities included the maintenance and repairs of the Flight Information System (FIDS), Gate Information System (GIDS) and Baggage Information System (BIDS). I coordinated the installation of these systems at the International Terminal and was responsible for expanding the systems through out the Airport complex.

January 2000- June 2006 Airport Duty Manager
San Francisco International Airport
San Francisco, California

I was responsible for the overall safe and efficient operations at the San Francisco International Airport. Provided departmental oversight and coordinate the airport's resources in response to operational anomalies. I responded to all emergences and incidents as the management representative for the airport. I had shift responsibilities for construction and maintenance projects throughout the airport complex. Chaired shift briefing with all departmental representatives. Provided detailed operational activity reports to the Airport Director and his staff. Conducted specialized handling escorts in liaison with other government agencies. I effectively resolved airline and tenant disputes. Monitored traffic levels, terminal congestion, transportation availabilities, security checkpoints, and airfield and roadway conditions to insure a safe pleasant travel experience for the customers. Provided support to all federal, state and local governmental agencies on and off the airport. In the absence of senior management, I was designated as the Airport Spokesperson. Provided press interviews for security and aircraft incidents, weather delays and holiday traffic activity.

April 1999 – January 2000 Airport Operations Supervisor
San Francisco International Airport

San Francisco, California

Supervised Airfield Safety Officers performing airfield duties involving the safe and efficient operation on the airfield. Responsible for planning, scheduling, directing and assisting in rescue efforts in response to emergencies. Coordinated with all departments and outside agencies in response to emergencies. Supervised training and construction activities, and prepared incident reports. I chaired a weekly coordination meeting with maintenance personnel and numerous contractors conducting business on the airfield. Issued Notice to Airmen (NOTAMS) advisories to all air carriers and FAA agencies. Prioritized, analyzed and resolved work issues, adopted quick, effective and responsible courses of action. Developed haul routes, runway, taxiway and roadway closures for airfield construction. Airport representative for senior airport management during off scheduled operations.

May 1991 – April 1999 Airfield Safety Officer
San Francisco International Airport
San Francisco, California

Responsible for safety, security, airfield escorts, airport rules and regulation enforcement. Conducted runway, taxiway, lighting, obstruction and ramp checks to insure airfield integrity and tenant compliance. Provided routine and random security checks to comply with FAA standard security regulations and reported irregularities to the Airfield Operations Supervisor on duty. Prepared daily reports and incident reports as required. Served six years as the Airfield Safety Officer, Construction; responsible for the coordination of maintenance and construction projects on the airfield, chair person for the weekly Construction/Maintenance Coordination meeting. Developed work rules, haul routes and runway/taxiway closures and restrictions and posted additional shifts for project coverage. Liaison with the FAA control tower, tenants and airlines regarding construction projects.

January 1988 – February 1990 Manager, Facilities and GSE
American Airlines
San Francisco International Airport
San Francisco, California

I was responsible for the repairs and preventative maintenance of the facility and Automotive Maintenance at SFO. I coordinated all airfield construction projects with airport maintenance and contractors insuring a safe and secure working environment. Revised shop policies to become more cost-effective. Improved facilities and justified major equipment replacement for the Facility and Automotive Maintenance department. Other responsibilities included: budget development and control, appropriation requests, EEOC coordinator, hazardous waste removal within Environmental Protection Agency standards, employee development and counseling, automation improvements, project

evaluation and coordination. Managed numerous tradesmen; Carpenters, Plumbers, Ironworkers, Electricians, Utility workers and Automotive Mechanics. Implemented an Automotive computerized system to improve efficiency and improve budget control.

July 1987 - June 1988

Ramp, Administration, Shift Manager
American Airlines
San Francisco International Airport
San Francisco, California

Developed systems for a 200 % increase in flight operations. As Supervisor of Ramp Services, I coordinated the line cargo operation including the transporting of mail and freight for carriage. As Supervisor of Administration I was responsible for budget development and control, appropriation request, accounts receivable and payable, contract negotiations and invoice approval. I also had the responsibilities of EEOC coordinator. I negotiated contract services for employee shuttle services, custodial and vendor supplies. As Shift Manager I was responsible for overall airline operations and flight schedule reliability.

October 1985 - June 1987 Station Manager
AirCal Airlines
Oakland International Airport
Oakland, California

Responsible for all airline operations including, ramp services, ticketing, cargo services, facility and automotive maintenance and cabin services at OAK. I redesigned the facility to accommodate increased flight activity and additional personnel. Budget development and control within goals. I was responsible for seventy-five employees servicing twenty-six flight operations. I performed employee appraisals, coaching and counseling, discipline and job advancement. I continually evaluated all vendor services provided to AirCal as well as other carriers to insure quality within budgetary guidelines. I served as Airline Security Coordinator for all airlines serving Oakland using a shared security checkpoint. Negotiated fueling services, custodial and various supply service contracts for the airline.

September 1980 - September. 1985 Station Manager - AirCal Airlines
Sacramento Metropolitan Airport
Sacramento, California

Responsible for airline, passenger and cargo operations at Sacramento Metropolitan airport. Instrumental in the design of a new 25,000 square ft. cargo/offices facility. Subcontracted cargo space and services to Republic Airlines. Supervised remodeling construction for the Sacramento ticketing and operations facility. Overall responsibility for Ramp Services, Passenger Services, and Cargo and Cabin Services personnel at the Sacramento Metropolitan Airport. Negotiated rates, charges and space requirements with

airport property management. Conducted employee appraisals, coaching and counseling, discipline and career development. Worked with security contractor and numerous vendors to ensure quality service. Instrumental in developing good employee working relationships. Supervised approximately forty employees with twelve daily flights. Worked in liaison with the security contractor to develop the first FAA approved checkpoint security screening operation. Budget development and control responsibilities. Negotiated fueling services and coordinated VIP charter activities.

April 1979 – September 1980

Supervisor Ramp Services
AirCal Airlines
Orange County Airport
Orange County, California

Shift Supervisor, supervised twenty-five Ramp Service employees providing baggage and cargo services at the Orange County Airport for AIRCAL. Responsible for employee evaluations, discipline, career development, scheduling and manpower planning. Performed security checks to insure compliance with FAR Part 108.

December 1978 – April 1979

Supervisor Customer Service
AirCal Airlines
Reno Airport
Reno, Nevada

Shift supervisor, supervised twenty employees providing ticketing, and baggage and cargo services at the Reno Airport for AIRCAL. Responsible for employee evaluations, discipline, career development, scheduling and manpower planning. Coordinated the use of temporary facilities during airport construction. Airline Security Coordinator in liaison with other airlines and the FAA to insure compliance with FAR Part 108 security regulations.

April 1973 – December 1978

Supervisor Customer Service
AirCal Airlines
San Jose Airport
San Jose, California

Shift supervisor, supervised twenty-six employees providing ticketing, and baggage and cargo services at the San Jose Airport for AirCal Airlines. Responsible for employee supervision, personnel evaluations, discipline, career development, scheduling and manpower planning. Coordinated and planned temporary cargo facilities during airport

construction. Airline Security Coordinator in liaison with other airline companies and the FAA to insure compliance with FAR Part 108 security regulations.

Education

Supervisor/Manager AA degree
Ohlone College

Military

US Army, Paratrooper
Honorable Discharge - Vietnam Veteran