

JEFFREY P. RIEWER

Accomplishments:

- Over 20 years' experience in the Wireless Communications field as a Manager of Operations, Field Manager, Technical Manager, Construction Manager and Wireless Technician.
 - Currently employed with AT&T Mobility as the Lead Network/Sales Support Manager/Principle Technical Engineer for AT&T Mobility Hawaii/911 Specialist/Construction Manager Hawaii
 - AT&T's Lead Technical Advisor for E911 projects in Hawaii, Oregon, California and the western United States.
 - Currently a standing member of the State of Hawaii Enhanced Board which oversees the state E911 fund in excess of \$15M. and am the chairman of the Education Sub Committee for the state of Hawaii
 - Responsibilities have included managing multiple projects for AT&T Mobility Hawaii in various capacities including both union employees and contractors on various projects as needed. Current focus: New Site Construction Project Manager Hawaii.
- Permanent resident and homeowner in the state of Hawaii (Oahu) with steady employment.

Professional Experience

Level II Manager AT&T Hawaii: Lead Engineer Network Sales Support March 2011-Present

- Currently coordinate all E911 scheduling, call testing, datafill between AT&T Hawaii and Hawaii PSAP personnel.
- Coordinate and manage all E911 activities concerning new site builds, mods, sector adds/upgrades, rehomes for AT&T Hawaii.
- Attend monthly Enhanced E911 Hawaii board meetings as a volunteer for past 2 years
- Disaster Recovery Specialist for AT&T Mobility Hawaii. Also attend quarterly DEM meetings and sit on the DEM Utilities commission for disaster recovery.
- Responsible for daily operations of AT&T Mobility Hawaii and report to Director of Engineering/Operations.
- Technical liaison between AT&T Network Operations and AT&T Retail Sales
- Construction Project Manager for all new site construction Hawaii

Installation and Technical Technician III- Wireless Facilities Inc, Nov. 1, 2003 – August 31, 2011. Lead technical advisor for E911 field equipment installation and integration for the western United States including Hawaii. Installed the initial E911 locating system in Hawaii for AT&T Mobility. Was responsible for scheduling and managing three 2 man teams along with other contractors in Hawaii.

- Deployed Cell on Wheels (COWs) for various special events and venues.
- Only Technician III working in the state of Hawaii with direct supervision over 3 additional teams located throughout the state
- Responsible for creating, writing, and implementing the only installation and troubleshooting manual used by WFI technicians covering Andrew's and True Position E 911 equipment.

- Responsible for training new employees on equipment installation and new network elements while maintaining strong customer relations.
- Filled in for AT&T Field Operations technician on island of Hawaii for over 8 months while he was out on disability.
- Built and tested E911 network for AT&T Hawaii in the field which includes over 200 sites throughout the state of Hawaii.

Logistics Manager – [Mycom North America](#), El Segundo, CA ▪ October 2003 – March 2003

- Logistics Manager for Nokia overlay project in Los Angeles County for Cingular Wireless overseeing the 850/1900 overlay project of over 1800 cellular base stations. Was responsible for receiving and stocking Nokia BTS equipment and deploying equipment to cell sites.

Wireless Communications Technician II – [Lucent Technologies](#), Boise, ID ▪ November 2002 – October 2000.

- Lead Technical Manager for change out of Motorola radio equipment to Lucent Technologies cellular base station equipment in Seattle, WA for Verizon Wireless. Responsible for overseeing over 275 new site builds/mods/and troubleshooting issue sites.
- Lead Technical Manager responsible for dispatching troubleshooting teams throughout the market during the launch of the Verizon build.
- Lead Technical Manager building over 135 new cell sites for Ubiquitel which later became the Sprint network in southern Idaho.

Manager – [Americas Propane](#), Boise ID, ▪ 1992-2000

- Manager responsible for opening up a new retail storefront in Boise, ID requiring customer service skills, hand on skills to properly fix and maintain propane appliances, and required to have Hazardous Material training working with and around gaseous materials.

Airport Operations Missoula Montana....Minuteman Aviation.

- During college my full time employment was working at Missoula International Airport as a lineman and customer service representative. Responsible for the parking and maintenance of all private and commercial aircraft on the field.
- Fueling and towing of all commercial airlines on the airport at that time.

Education

Bachelor of Science in History and Political Science with an emphasis in Secondary Education – University of Montana ▪ Degree received

References Available Upon Request