
HOUSE RESOLUTION

REQUESTING A REVIEW OF THE EFFICACY OF THE TECHNOLOGY RESOURCES
OF THE DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS.

1 WHEREAS, unemployment insurance applications received by
2 Hawaii during the COVID-19 pandemic are being processed on a
3 government mainframe computer system that was installed in the
4 early 1980s and is fragile and slow, with technology so obsolete
5 that it predates using a mouse; and

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7 WHEREAS, a long-term fix beyond the recent scramble of
8 system patches reportedly won't come until 2021, at the
9 earliest; and

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11 WHEREAS, the Department of Labor and Industrial Relations
12 has tried to control the mainframe traffic by creating separate
13 online portals, with the mainframe regularly updating those
14 portals with the latest data, but the mainframe was never
15 designed to be a web service; and

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17 WHEREAS, the department largely places the blame for its
18 current predicament on its federal counterparts at the United
19 States Department of Labor, who state officials say have failed
20 to provide adequate funding to modernize states' unemployment
21 information technology systems; now, therefore,

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23 BE IT RESOLVED by the House of Representatives of the
24 Thirty-first Legislature of the State of Hawaii, Regular Session
25 of 2021, that the Auditor is requested to conduct a review of
26 the efficacy of the technology resources of the Department of
27 Labor and Industrial Relations; and

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29 BE IT FURTHER RESOLVED that the Auditor is requested to
30 make recommendations on how the Department of Labor and
31 Industrial Relations may improve its services to the public and
32 what other resources may be needed to implement those
33 recommendations; and



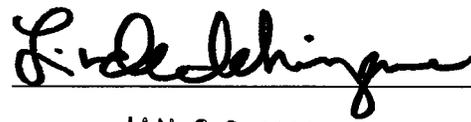
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1 BE IT FURTHER RESOLVED that the Auditor is requested to
2 submit findings and recommendations, including any proposed
3 legislation, to the Legislature no later than twenty days prior
4 to the convening of the Regular Session of 2022; and

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6 BE IT FURTHER RESOLVED that certified copies of this
7 Resolution be transmitted to the Auditor and Director of Labor
8 and Industrial Relations.

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OFFERED BY:



JAN 22 2021

