
A BILL FOR AN ACT

RELATING TO GOVERNMENT EMPLOYEES.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. Section 5-7.5, Hawaii Revised Statutes, is
2 amended to read as follows:

3 "~~{}~~§5-7.5~~{}~~ "Aloha Spirit". (a) "Aloha Spirit" is the
4 coordination of mind and heart within each person. It brings
5 each person to the self. Each person must think and emote good
6 feelings to others. In the contemplation and presence of the
7 life force, "Aloha", the following unuhi laula loa may be used:

8 "Akahai", meaning kindness to be expressed with tenderness;

9 "Lokahi", meaning unity, to be expressed with harmony;

10 "Oluolu", meaning agreeable, to be expressed with
11 pleasantness;

12 "Haahaa", meaning humility, to be expressed with modesty;

13 "Ahonui", meaning patience, to be expressed with
14 perseverance.

15 These are traits of character that express the charm,
16 warmth and sincerity of Hawaii's people. It was the working
17 philosophy of native Hawaiians and was presented as a gift to



1 the people of Hawaii. "Aloha" is more than a word of greeting
2 or farewell or a salutation. "Aloha" means mutual regard and
3 affection and extends warmth in caring with no obligation in
4 return. "Aloha" is the essence of relationships in which each
5 person is important to every other person for collective
6 existence. "Aloha" means to hear what is not said, to see what
7 cannot be seen and to know the unknowable.

8 (b) In exercising their power on behalf of the people and
9 in fulfillment of their responsibilities, obligations and
10 service to the people, the legislature, governor, lieutenant
11 governor, executive officers of each department, the chief
12 justice, associate justices, and judges of the appellate,
13 circuit, and district courts may contemplate and reside with the
14 life force and give consideration to the "Aloha Spirit".

15 (c) All state and county officials, officers, and
16 employees, whenever answering a telephone call, video call, or
17 other form of interactive telecommunication in the performance
18 of their official duties, shall identify themselves to the
19 caller by first name and offer the caller a polite salutation,
20 consistent with the aloha spirit as described in this section."



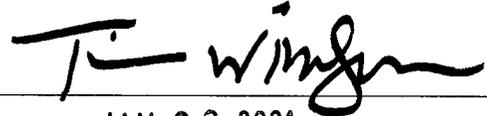
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1 SECTION 2. Statutory material to be repealed is bracketed
2 and stricken. New statutory material is underscored.

3 SECTION 3. This Act shall take effect upon its approval.

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INTRODUCED BY:



JAN 26 2021



H.B. NO. 1204

Report Title:

Government Employees; Telephone Calls; Video Calls; Aloha Spirit

Description:

Requires state and county officials, officers, and employees, whenever answering a telephone call, video call, or other form of interactive telecommunication in the performance of their official duties, to identify themselves by first name and offer a polite salutation, consistent with the aloha spirit.

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