

MAR - 6 2020

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## SENATE RESOLUTION

REQUESTING THAT THE WALL STREET JOURNAL INCLUDE HAWAIIAN  
AIRLINES IN THE NEWSPAPER'S FUTURE RANKINGS OF THE BEST AND  
WORST AIRLINES IN THE UNITED STATES.

1           WHEREAS, Hawaiian Airlines began ninety years ago with a  
2 fleet of two eight-passenger amphibious planes traveling between  
3 Hawaii, Oahu, and Maui; and  
4

5           WHEREAS, Hawaiian Airlines now has a fleet of sixty-one  
6 aircrafts and provides service to thirteen cities in the  
7 continental United States and various countries in Asia and the  
8 South Pacific, including American Samoa, Australia, Japan, New  
9 Zealand, South Korea, and Tahiti; and  
10

11           WHEREAS, Hawaiian Airlines was named one of the top five  
12 best airlines in the United States in 2019 by numerous websites,  
13 including Conde Nast, Kayak, The Points Guy, Thrillist, Travel +  
14 Leisure, and WalletHub; and  
15

16           WHEREAS, Hawaiian Airlines was also ranked by Forbes as the  
17 fifth-highest quality airline in the United States in 2019; and  
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19           WHEREAS, the Wall Street Journal recently published its  
20 list of "The Best and Worst U.S. Airlines of 2019", which ranked  
21 nine airlines based on the following categories: on-time  
22 arrivals, cancelled flights, extreme delays, two-hour tarmac  
23 delays, mishandled baggage, involuntary bumping, and complaints;  
24 and  
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26           WHEREAS, Hawaiian Airlines was absent from the Wall Street  
27 Journal's ranking; and  
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29           WHEREAS, the Wall Street Journal stated that, although  
30 Hawaiian Airlines would have been ranked as the number one best  
31 airline in the United States in 2019 if the airline was included  
32 in the ranking, the Wall Street Journal specifically excluded  
33 Hawaiian Airlines because the airline "has a big chunk of its  
34 business in short hops between islands where the weather



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1 is . . . paradise" and the airline's "limited exposure to the  
2 mainland distorts comparisons"; now, therefore,

3  
4 BE IT RESOLVED by the Senate of the Thirtieth Legislature  
5 of the State of Hawaii, Regular Session of 2020, that the Wall  
6 Street Journal is requested to include Hawaiian Airlines in the  
7 newspaper's future rankings of "The Best and Worst U.S.  
8 Airlines"; and

9  
10 BE IT FURTHER RESOLVED that certified copies of this  
11 Resolution be transmitted to the President and Chief Executive  
12 Officer of Airlines for America; President of Chamber of  
13 Commerce Hawaii; Executive Director of Hawaii Business  
14 Roundtable; President and Chief Executive Officer of Hawaii  
15 Lodging and Tourism Association; President of the Hawaii Tourism  
16 Authority; Chief Executive Officer of Hawaiian Airlines, Inc.;  
17 and Editor in Chief of The Wall Street Journal.

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OFFERED BY:

  
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