

MAR 06 2020

SENATE CONCURRENT RESOLUTION

REQUESTING THAT THE WALL STREET JOURNAL INCLUDE HAWAIIAN
AIRLINES IN THE NEWSPAPER'S FUTURE RANKINGS OF THE BEST AND
WORST AIRLINES IN THE UNITED STATES.

1 WHEREAS, Hawaiian Airlines began ninety years ago with a
2 fleet of two eight-passenger amphibious planes traveling between
3 Hawaii, Oahu, and Maui; and
4

5 WHEREAS, Hawaiian Airlines now has a fleet of sixty-one
6 aircrafts and provides service to thirteen cities in the
7 continental United States and various countries in Asia and the
8 South Pacific, including American Samoa, Australia, Japan, New
9 Zealand, South Korea, and Tahiti; and
10

11 WHEREAS, Hawaiian Airlines was named one of the top five
12 best airlines in the United States in 2019 by numerous websites,
13 including Conde Nast, Kayak, The Points Guy, Thrillist, Travel +
14 Leisure, and WalletHub; and
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16 WHEREAS, Hawaiian Airlines was also ranked by Forbes as the
17 fifth-highest quality airline in the United States in 2019; and
18

19 WHEREAS, the Wall Street Journal recently published its
20 list of "The Best and Worst U.S. Airlines of 2019", which ranked
21 nine airlines based on the following categories: on-time
22 arrivals, cancelled flights, extreme delays, two-hour tarmac
23 delays, mishandled baggage, involuntary bumping, and complaints;
24 and
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26 WHEREAS, Hawaiian Airlines was absent from the Wall Street
27 Journal's ranking; and
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29 WHEREAS, the Wall Street Journal stated that, although
30 Hawaiian Airlines would have been ranked as the number one best
31 airline in the United States in 2019 if the airline was included
32 in the ranking, the Wall Street Journal specifically excluded



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1 Hawaiian Airlines because the airline "has a big chunk of its
 2 business in short hops between islands where the weather
 3 is . . . paradise" and the airline's "limited exposure to the
 4 mainland distorts comparisons"; now, therefore,

5
 6 BE IT RESOLVED by the Senate of the Thirtieth Legislature
 7 of the State of Hawaii, Regular Session of 2020, the House of
 8 Representatives concurring, that the Wall Street Journal is
 9 requested to include Hawaiian Airlines in the newspaper's future
 10 rankings of "The Best and Worst U.S. Airlines"; and

11
 12 BE IT FURTHER RESOLVED that certified copies of this
 13 Concurrent Resolution be transmitted to the President and Chief
 14 Executive Officer of Airlines for America; President of Chamber
 15 of Commerce Hawaii; Executive Director of Hawaii Business
 16 Roundtable; President and Chief Executive Officer of Hawaii
 17 Lodging and Tourism Association; President of the Hawaii Tourism
 18 Authority; Chief Executive Officer of Hawaiian Airlines, Inc.;
 19 and Editor in Chief of The Wall Street Journal.

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OFFERED BY:

Duke

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