
A BILL FOR AN ACT

RELATING TO TRANSPORTATION NETWORK COMPANIES.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. The legislature finds that statewide regulation
2 of transportation network companies is needed to ensure the
3 safety, reliability, and cost-effectiveness of rides provided by
4 transportation network company drivers as well as to preserve
5 and enhance access to important transportation options for
6 residents and visitors of the State.

7 The purpose of this Act is to provide statewide regulation
8 of transportation network companies to provide operational
9 consistency across the State and to establish a permitting
10 process within the department of transportation.

11 SECTION 2. The Hawaii Revised Statutes is amended by
12 adding a new chapter to be appropriately designated and to read
13 as follows:

14 "CHAPTER

15 TRANSPORTATION NETWORK COMPANIES

16 § -1 **Definitions.** As used in this chapter:



1 "Digital network" means any online-enabled technology
2 application service, website, or system offered or utilized by a
3 transportation network company that enables the prearrangement
4 of rides with transportation network company drivers.

5 "Prearranged ride" has the same meaning as defined in
6 section 431:10C-701.

7 "Transportation network company" means an entity that uses
8 a digital network or software application service to connect
9 passengers to transportation network company drivers; provided
10 that the entity:

- 11 (1) Does not control, direct, or manage the transportation
12 network company vehicles or transportation network
13 company drivers that connect to its digital network,
14 except where agreed to by written contract; and
15 (2) Is not a taxicab association or a for-hire vehicle
16 owner.

17 "Transportation network company driver" has the same
18 meaning as defined in section 431:10C-701.

19 "Transportation network company rider" or "rider" means an
20 individual or persons who use a transportation network company's
21 digital network to connect with a transportation network company



1 driver who provides prearranged rides to the rider in a
2 transportation network company vehicle between destination
3 points chosen by the rider.

4 "Transportation network company vehicle" means a vehicle
5 that is:

- 6 (1) Used by a transportation network company driver to
7 provide a prearranged ride;
- 8 (2) Owned, leased, or otherwise authorized for use by the
9 transportation network company driver; and
- 10 (3) Not operating as a taxicab, limousine, or other for-
11 hire vehicle.

12 § -2 Relation to other laws; commercial vehicle; for-
13 hire vehicle; registration; exemption. Solely for the purposes
14 of this chapter, neither a transportation network company nor a
15 transportation network company driver shall be deemed to be a
16 common carrier by motor vehicle, a contract carrier by motor
17 vehicle, a motor carrier as defined in section 271-4, a taxicab,
18 or a for-hire vehicle service. No transportation network
19 company driver shall be required to register a transportation
20 network company vehicle as a commercial or for-hire vehicle.



1 **§ -3 Transportation network company; permit; required.**

2 (a) No person shall operate a transportation network company in
3 the State without first having obtained a permit from the
4 director of transportation, the application for which shall be
5 in a form to be determined by the director of transportation;
6 provided that any transportation network company operating in
7 the State before the effective date of this chapter may continue
8 operating until the director of transportation has established a
9 permitting process and sets a registration deadline.

10 (b) The director of transportation shall issue a permit to
11 each applicant that satisfies the requirements for a
12 transportation network company as set forth by the director of
13 transportation and shall collect an annual permit fee of
14 \$ from the applicant prior to the issuance of a
15 permit.

16 **§ -4 Fare transparency.** If a fare is collected from a
17 rider, the transportation network company shall disclose the
18 fare or fare calculation method to the rider on its website or
19 within the online-enabled technology application service before
20 the beginning of the prearranged ride. If the fare is not
21 disclosed to the rider before the beginning of the prearranged



1 ride, the rider shall have the option to receive an estimated
2 fare before the beginning of the prearranged ride.

3 **§ -5 Agent for service.** Any transportation network
4 company in operation in the State shall maintain an agent for
5 service of process in the State.

6 **§ -6 Identification of transportation network company**
7 **vehicles and drivers.** During a prearranged ride, a
8 transportation network company's digital network shall display
9 to the rider a picture of the transportation network company
10 driver and the license plate number of the transportation
11 network company vehicle.

12 **§ -7 Electronic receipt.** Within a reasonable period of
13 time following the completion of a trip, the transportation
14 network company shall transmit an electronic receipt to the
15 rider on behalf of the transportation network company driver
16 that shall include the following information:

- 17 (1) The origin and destination or destinations of the
18 trip;
- 19 (2) The total time and distance of the trip; and
- 20 (3) The total fare paid.



1 § -8 Disclosure; limitations; insurance requirements.

2 The requirements of section 431:10C-703 shall apply to
3 transportation network companies and transportation network
4 company drivers.

5 § -9 Transportation network company driver requirements.

6 (a) Prior to allowing an individual to accept trip requests
7 through a transportation network company's digital network:

8 (1) The individual shall submit an application to the
9 transportation network company and shall include the
10 following information:

11 (A) The individual's address;

12 (B) The individual's age;

13 (C) A copy of the individual's valid driver's
14 license;

15 (D) A copy of the applicable motor vehicle
16 registration;

17 (E) A copy of the applicable automobile liability
18 insurance; and

19 (F) Other information deemed necessary by the
20 transportation network company;



1 (2) The transportation network company shall conduct, or
2 have a third-party entity conduct, a national and
3 local criminal background checks for each applicant
4 that shall include a review of:

5 (A) A multi-state and multi-jurisdictional criminal
6 records locator or other similar commercial
7 nationwide database with validation (primary
8 source search); and

9 (B) The United States Department of Justice national
10 sex offender public website; and

11 (3) The transportation network company shall obtain and
12 review, or have a third-party entity obtain and
13 review, a driving history research report for the
14 individual.

15 (b) The transportation network company shall not permit an
16 individual to act as a transportation network company driver on
17 its digital network who:

18 (1) Has more than three moving violations within the prior
19 three years, or one of the following major violations
20 in the past three years:

21 (A) Attempting to evade the police;

- 1 (B) Reckless driving; or
- 2 (C) Driving on a suspended or revoked license;
- 3 (2) Within the past seven years has been:
 - 4 (A) Convicted of any felony; or
 - 5 (B) Convicted of any other misdemeanor relating to
 - 6 driving, violent, or sexual offenses;
- 7 (3) Is registered on the United States Department of
- 8 Justice national sex offender public website or any
- 9 publicly accessible state sex offender registry;
- 10 (4) Does not possess a valid driver's license;
- 11 (5) Does not possess valid registration for the motor
- 12 vehicle or vehicles used to provide prearranged rides;
- 13 (6) Does not possess valid automobile liability insurance
- 14 for the motor vehicle or vehicles used to provide
- 15 prearranged rides; or
- 16 (7) Is not at least nineteen years of age.

17 § -10 **Non-discrimination; accessibility.** (a) The
18 transportation network company shall adopt a policy of non-
19 discrimination on the basis of destination, race, color,
20 national origin, religious belief or affiliation, sex,
21 disability, age, sexual orientation, or gender identity with



1 respect to riders and potential riders and shall notify the
2 transportation network company drivers of the policy.

3 (b) In addition to any policy established pursuant to
4 subsection (a), transportation network company drivers shall
5 comply with all applicable laws regarding non-discrimination
6 against riders or potential riders on the basis of destination,
7 race, color, national origin, religious belief or affiliation,
8 sex, disability, age, sexual orientation, or gender identity.

9 (c) Transportation network company drivers shall comply
10 with all applicable laws to accommodate assistance animals.

11 For purposes of this subsection, "assistance animal" means
12 an animal that is needed to perform disability-related work,
13 services, or tasks for the benefit of a person with a
14 disability, or provides emotional support that alleviates one or
15 more identified symptoms or effects of a person's disability.
16 Assistance animals may include but are not limited to service
17 animals, comfort animals, or emotional support animals.
18 Assistance animals may have formal training or may be untrained,
19 and may include species other than dogs.



1 (d) A transportation network company shall not impose
2 additional charges for providing services to persons with
3 physical disabilities.

4 § -11 Audit procedures; confidentiality of records. (a)
5 No more than annually, the department of transportation shall
6 have the right to visually inspect a sample of records
7 maintained by a transportation network company for the sole
8 purpose of verifying that a transportation network company is in
9 compliance with the requirements of this chapter. The sample
10 shall be chosen randomly by the department of transportation in
11 a manner agreeable to both parties. The audit shall take place
12 at a mutually agreed location in the State. Any record
13 furnished to the department of transportation shall exclude
14 information that would tend to identify specific drivers or
15 riders.

16 (b) In response to a specific complaint against any
17 transportation network company driver or transportation network
18 company, the department of transportation shall be authorized to
19 inspect records held by the transportation network company that
20 are necessary to investigate and resolve the complaint. The
21 department of transportation and transportation network company



1 shall conduct the inspection at a mutually agreed upon location
2 in the State. Any record furnished to the department of
3 transportation shall exclude information that would tend to
4 identify specific transportation network company drivers or
5 riders, unless the identity of a transportation network company
6 driver or rider is relevant to the complaint.

7 (c) Any records inspected by the department of
8 transportation under this section shall be confidential, are not
9 subject to disclosure to a third party by the department of
10 transportation without prior written consent of the
11 transportation network company, and shall be exempt from
12 disclosure under chapter 92F. Nothing in this section shall be
13 construed as limiting the applicability of any other exemptions
14 under chapter 92F.

15 § -12 Uniform statewide regulation. (a) This chapter
16 shall apply uniformly throughout the State and in all political
17 subdivisions of the State.

18 (b) This chapter shall supersede any ordinance or other
19 regulation adopted by a political subdivision that specifically
20 governs transportation network companies, transportation network
21 company drivers, or transportation network company vehicles,



1 including those adopted before the effective date of this
2 chapter."

3 SECTION 3. Act 236, Session Laws of Hawaii 2016, is
4 amended by amending section 6 to read as follows:

5 "SECTION 6. This Act shall take effect upon its approval;
6 provided that section 2 of this Act shall take effect on
7 September 1, 2016 [~~; provided further that this Act shall be~~
8 ~~repealed on September 1, 2021]~~."

9 SECTION 4. Statutory material to be repealed is bracketed
10 and stricken.

11 SECTION 5. This Act shall take effect upon its approval.



Report Title:

Transportation Network Companies; Regulation; Permitting

Description:

Establishes rules, regulations, and permitting procedures for transportation network companies operating in the State. Makes permanent insurance requirements for transportation network companies and transportation network company drivers. (SD2)

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.

