
HOUSE RESOLUTION

REQUESTING THAT THE WALL STREET JOURNAL INCLUDE HAWAIIAN
AIRLINES IN THE NEWSPAPER'S FUTURE RANKINGS OF THE BEST AND
WORST AIRLINES IN THE UNITED STATES.

1 WHEREAS, Hawaiian Airlines began ninety years ago with a
2 fleet of two eight-passenger amphibious planes traveling between
3 Hawaii, Oahu, and Maui; and
4

5 WHEREAS, Hawaiian Airlines now has a fleet of sixty-one
6 aircraft and provides service to thirteen cities in the
7 continental United States and various countries in Asia and the
8 South Pacific, including American Samoa, Australia, Japan, New
9 Zealand, South Korea, and Tahiti; and
10

11 WHEREAS, Hawaiian Airlines was named one of the top five
12 best airlines in the United States in 2019 by numerous websites,
13 including Conde Nast, Kayak, The Points Guy, Thrillist, Travel +
14 Leisure, and WalletHub; and
15

16 WHEREAS, Hawaiian Airlines was also ranked by Forbes as
17 the fifth-highest quality airline in the United States in 2019;
18 and
19

20 WHEREAS, the Wall Street Journal recently published its
21 list of "The Best and Worst U.S. Airlines of 2019", which ranked
22 nine airlines based on the following categories: on-time
23 arrivals, cancelled flights, extreme delays, two-hour tarmac
24 delays, mishandled baggage, involuntary bumping, and complaints;
25 and
26

27 WHEREAS, Hawaiian Airlines was absent from the Wall Street
28 Journal's rankings; and
29

30 WHEREAS, the Wall Street Journal stated that, although
31 Hawaiian Airlines would have been ranked as the number one best



H.R. NO. 18

1 airline in the United States in 2019 if the airline was included
 2 in the ranking, the Wall Street Journal specifically excluded
 3 Hawaiian Airlines because the airline "has a big chunk of its
 4 business in short hops between islands where the weather
 5 is . . . paradise" and the airline's "limited exposure to the
 6 mainland distorts comparisons"; now, therefore,

7
 8 BE IT RESOLVED by the House of Representatives of the
 9 Thirtieth Legislature of the State of Hawaii, Regular Session of
 10 2020, that the Wall Street Journal is requested to include
 11 Hawaiian Airlines in the newspaper's future rankings of the best
 12 and worst airlines in the United States; and

13
 14 BE IT FURTHER RESOLVED that certified copies of this
 15 Resolution be transmitted to the President and Chief Executive
 16 Officer of Airlines for America; President of Chamber of
 17 Commerce Hawaii; Executive Director of Hawaii Business
 18 Roundtable; President and Chief Executive Officer of Hawaii
 19 Lodging and Tourism Association; President of the Hawaii Tourism
 20 Authority; Chief Executive Officer of Hawaiian Airlines, Inc.;
 21 and Editor in Chief of The Wall Street Journal.

OFFERED BY:

Renee Ann

[Signature]

[Signature]

[Signature]

[Signature]

[Signature]

[Signature]

[Signature]

[Signature]



Richard Long

John M. ...

Jacob ...

Tom ...

R. M. ...

Rida Cabonilla Anakawa

Val ...

John ...

...

...

...

...

Ch. Todd

By n. Abba

...

Calvin ...

...

Dan Barnes

...

Gather ...

Jay ...

...

...

...



Lyn DeCotte
 Bill Kobayashi
 Linda Lohman
 [Signature]
 [Signature]

[Signature]
 Disaktagawa
 [Signature]
 [Signature]
 Madhu K. Naha
 [Signature]
 Mark J. Jett
 Tim W. Wenzel
 [Signature]

JAN 3 1 2020

