
HOUSE CONCURRENT RESOLUTION

REQUESTING THAT THE WALL STREET JOURNAL INCLUDE HAWAIIAN
AIRLINES IN THE NEWSPAPER'S FUTURE RANKINGS OF THE BEST AND
WORST AIRLINES IN THE UNITED STATES.

1 WHEREAS, Hawaiian Airlines began ninety years ago with a
2 fleet of two eight-passenger amphibious planes traveling between
3 Hawaii, Oahu, and Maui; and
4

5 WHEREAS, Hawaiian Airlines now has a fleet of sixty-one
6 aircraft and provides service to thirteen cities in the
7 continental United States and various countries in Asia and the
8 South Pacific, including American Samoa, Australia, Japan, New
9 Zealand, South Korea, and Tahiti; and
10

11 WHEREAS, Hawaiian Airlines was named one of the top five
12 best airlines in the United States in 2019 by numerous websites,
13 including Conde Nast, Kayak, The Points Guy, Thrillist, Travel +
14 Leisure, and WalletHub; and
15

16 WHEREAS, Hawaiian Airlines was also ranked by Forbes as
17 the fifth-highest quality airline in the United States in 2019;
18 and
19

20 WHEREAS, the Wall Street Journal recently published its
21 list of "The Best and Worst U.S. Airlines of 2019", which ranked
22 nine airlines based on the following categories: on-time
23 arrivals, cancelled flights, extreme delays, two-hour tarmac
24 delays, mishandled baggage, involuntary bumping, and complaints;
25 and
26

27 WHEREAS, Hawaiian Airlines was absent from the Wall Street
28 Journal's rankings; and
29



1 WHEREAS, the Wall Street Journal stated that, although
 2 Hawaiian Airlines would have been ranked as the number one best
 3 airline in the United States in 2019 if the airline was included
 4 in the ranking, the Wall Street Journal specifically excluded
 5 Hawaiian Airlines because the airline "has a big chunk of its
 6 business in short hops between islands where the weather
 7 is . . . paradise" and the airline's "limited exposure to the
 8 mainland distorts comparisons"; now, therefore,
 9

10 BE IT RESOLVED by the House of Representatives of the
 11 Thirtieth Legislature of the State of Hawaii, Regular Session of
 12 2020, the Senate concurring, that the Wall Street Journal is
 13 requested to include Hawaiian Airlines in the newspaper's future
 14 rankings of the best and worst airlines in the United States;
 15 and
 16

17 BE IT FURTHER RESOLVED that certified copies of this
 18 Concurrent Resolution be transmitted to the President and Chief
 19 Executive Officer of Airlines for America; President of Chamber
 20 of Commerce Hawaii; Executive Director of Hawaii Business
 21 Roundtable; President and Chief Executive Officer of Hawaii
 22 Lodging and Tourism Association; President of the Hawaii Tourism
 23 Authority; Chief Executive Officer of Hawaiian Airlines, Inc.;
 24 and Editor in Chief of The Wall Street Journal.
 25
 26
 27

OFFERED BY: PCM K. Sam

 [Signature]
 [Signature]
 D. Helt
 [Signature]

 [Signature]
 Dee A. Bellotti
 [Signature]
 [Signature]

Richard Reagan

Takal On

Ken Br

Jenny Ann

Pat Mc

Fida Cabonilla Anakawa

Ken Wood

Val

Frank Skay

Ann Perrygo

John C

John J. K

Nicole E. Powner

John M. Mayo

John T. O

Hy a. A. Helt

Gary Tom

Calvin H. By

Doug Carnas

And O

Con

Guthrie Yuelen

Jan M. St

Rory M. Helt



Clem

A.P. R.

Bird Kohachi

Linda Sching

A.H.

A.P.

Raymond

~~John~~

Lyn de Crote

James

Michael Tagawa

Madri K. Park

Mark J. H.

Tim W. H.

Beal.

JAN 31 2020

