DAVID Y. IGE GOVERNOR STATE OF HAWAII

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WILLIAM J. AILA, JR
CHAIRMAN
HAWAIIAN HOMES COMMISSION

TYLER I. GOMES
DEPUTY TO THE CHAIRMAN

STATE OF HAWAII DEPARTMENT OF HAWAIIAN HOME LANDS

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TESTIMONY OF WILLIAM J. AILA, JR, CHAIRMAN
HAWAIIAN HOMES COMMISSION
BEFORE THE SENATE COMMITTEE ON WAYS AND MEANS
HEARING ON FEBRUARY 11, 2020 AT 10:40AM IN CR 211

SB 2369, SD1 RELATING TO THE HAWAIIAN HOMES COMMISSION ACT

February 7, 2020

Aloha Chair Dela Cruz, Vice Chair Keith-Agaran, and members of the Committee:

The Department of Hawaiian Home Lands (DHHL) submits comments on this bill that requires DHHL to digitize its applicant, beneficiary, and lessee records.

DHHL began implementing an electronic document imaging system in June 2013 that converted applicant and lessee records to digital media. Staff training began last year, and the neighbor island offices have access to DHHL's electronic record system. This significantly improved accessibility for DHHL's neighbor island offices. The primary purpose of the document management system is to easily store, access, track, and share documents from a secure and central location. The goal is to provide better customer service and create a more efficient use of staff time. It will also allow for the preservation of the original documents.

Thank you for your consideration of our testimony.

<u>SB-2369-SD-1</u> Submitted on: 2/6/2020 6:19:15 PM

Testimony for WAM on 2/11/2020 10:40:00 AM

Submitted By	Organization	Testifier Position	Present at Hearing
Bill Brown	Testifying for Pana'ewa Hawaiian Home Lands Community Association	Support	No

Comments:

We concur to this measure with bringing an archiac system into the 21st century for DHHL

Milton Kalai

President, PHHLCA