JOSH GREEN LIEUTENANT GOVERNOR



LEONARD HOSHIJO DEPUTY DIRECTOR

STATE OF HAWAII DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS

830 PUNCHBOWL STREET, ROOM 321 HONOLULU, HAWAII 96813

www.labor.hawaii.gov Phone: (808) 586-8844 / Fax: (808) 586-9099 Email: dlir.director@hawaii.gov

April 3, 2019

To: The Honorable Donovan M. Dela Cruz, Chair,

The Honorable Gilbert S.C. Keith-Agaran, Vice Chair, and Members of the Senate Committee on Ways and Means

Date: Wednesday, April 3, 2019

Time: 10:20 a.m.

Place: Conference Room 211, State Capitol

From: Scott T. Murakami, Director

Department of Labor and Industrial Relations (DLIR)

Re: H.B. 912 HD1 SD1 RELATING TO WORKERS' COMPENSATION

I. OVERVIEW OF PROPOSED LEGISLATION

This proposal seeks to add a new section to Chapter 386, Hawaii Revised Statues (HRS), that requires an employer to pay for all medical services related to a compensable injury within 60 days. This measure also provides a process for an employer to dispute the payment of medical bills.

DLIR supports this measure.

II. CURRENT LAW

Section 386-21, HRS, "Medical care, services, and supplies." (a) states in part, "Immediately after a work injury sustained by an employee and so long as reasonably needed the employer shall furnish to the employee all medical care, services, and supplies as the nature of the injury requires. The liability for medical care shall be subject to the deductible under section 386-100."

The Workers' Compensation Medical Fee Schedule (Section 12-15-94, Hawaii Administrative Rules [HAR] "Payment by employer") provides for penalties for unpaid uncontested bills and a process for bill disputes.

III. COMMENTS ON THE HOUSE BILL

DLIR supports this measure to ensure medical service is timely paid for or disputed by the employer. This proposal partially codifies §12-15-94, HAR, and does not affect the current bill dispute process.

DEPARTMENT OF HUMAN RESOURCES CITY AND COUNTY OF HONOLULU

650 SOUTH KING STREET, 10TH FLOOR • HONOLULU, HAWAII 96813 TELEPHONE: (808) 768-8500 • FAX: (808) 768-5563 • INTERNET: www.honolulu.gov/hr

KIRK CALDWELL MAYOR



CAROLEE C. KUBO DIRECTOR

NOEL T. ONO ASSISTANT DIRECTOR

April 3, 2019

The Honorable Donovan M. Dela Cruz, Chair
The Honorable Gilbert S.C. Keith-Agaran, Vice Chair
and Members of the Committee
on Ways and Means
The Senate
State Capitol, Room 211
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Chair Dela Cruz, Vice Chair Keith-Agaran, and Members of the Committee:

SUBJECT: House Bill No. 912, H.D. 1, S.D. 1
Relating to Workers' Compensation

H.B. 912, H.D. 1, S.D. 1, requires an employer to pay for all medical services related to an employee's compensable injury and the employee's rehabilitation within 60 days of receipt of the bill for services, and establishes a process for employers to dispute the payment of an employee's medical bill. The City and County of Honolulu, Department of Human Resources, offers the following comment on the bill.

This bill is duplicative and unnecessary because it restates long-existing language in the Workers' Compensation Law, specifically Section 386-21, HRS, and Section 12-15-94, HAR. The former requires payment for reasonably needed medical care as the nature of the work injury requires and the latter provides payment is not required for care unrelated to the work injury. Section 12-15-94, HAR, requires employers to pay all charges within 60 days of receipt, unless the employer controverts the bill. This administrative rule further provides a detailed administrative process for such billing disputes to be resolved and adjudicated.

Thank you for the opportunity to testify.

Sincerely,

Carolee C. Kubo

Carola Co Kish

Director



Pauahi Tower, Suite 2010 1003 Bishop Street Honolulu, Hawaii 96813 Telephone (808) 525-5877

Alison H. Ueoka President

TESTIMONY OF ALISON UEOKA

COMMITTEE ON WAYS AND MEANS Senator Donovan M. Dela Cruz, Chair Senator Gilbert S. C. Keith-Agaran, Vice Chair

> Wednesday, April 3, 2019 10:20 a.m.

HB 912, HD1, SD1

Chair Dela Cruz, Vice Chair Keith-Agaran, and members of the Committee on Ways and Means, my name is Alison Ueoka, President of Hawaii Insurers Council. The Hawaii Insurers Council is a non-profit trade association of property and casualty insurance companies licensed to do business in Hawaii. Member companies underwrite approximately forty percent of all property and casualty insurance premiums in the state.

Hawaii Insurers Council **opposes** this bill. HB 912, HD1, SD1 attempts to codify Hawaii Administrative rules (HAR) 12-15-94 regarding the handling of medical payment disputes. However, the bill does not track exactly with HAR and leaves out an important process in which to handle disputes. If this bill becomes law, HAR will need to be amended so as not to exceed statutory authority which may leave the injured worker without treatment if disputes are not handled in a timely manner.

Unnecessarily prolonging injury cases hurt all involved including the injured worker, the employer, and the medical provider.

If the Administrative rule is codified, it should be left as it is currently written without any changes. If not, we do not believe this bill is necessary, therefore, we ask that you hold the bill.

Thank you for the opportunity to testify.





To: Senator Donovan M. Dela Cruz, Chair

Senator Gilbert S.C. Keith-Agaran, Vice Chair Members of the Committee on Ways and Means

Date: Wednesay, April 3, 2019

Time: 10:20 a.m.

Place: Conference Room 211

State Capitol

415 South Beretania Street

COMMENTS ON HOUSE BILL 912 SD1

Automated HealthCare Solutions (AHCS) appreciates the intent of HB 912 SD1 to outline a process for which an employer shall pay or dispute a workers' compensation claim but believes additional changes should be considered. Accordingly, AHCS submits the following comments on HB 912 SD1.

HB 912 SD1 provides in part:

- (a) In the event that the employer fails to dispute the employee's claim with the health care provider within the sixty-day period, the employer shall be liable for the services provided, with reasonable evidence showing that the billing was received.
- (b) If the employer elects to controvert the employees' claim for medical services or any portion thereof, the employer shall provide notice of the denial to the health care provider within sixty calendar days of the date that the employer receives the bill from the health care provider.
- (c) The employer shall pay for all charges billed within sixty calendar days of receipt of such charges; except for items where: (1) there is a reasonable disagreement; and (2) the employer has submitted timely notice as required by the bill.
- (d) If more than sixty calendar days has lapsed between the employer's receipt of an undisputed billing and date of payment, payment of the billing shall be increased by one per cent per month of the outstanding balance.

While AHCS understands the objective to establish a timeframe by which an employer must pay or deny a bill for medical services, the current language of HB 912 SD1 does not address what should happen when an employer simply ignores a bill for payment altogether or is otherwise not

responsive to a provider's request for a status on the billing. As such, AHCS believes HB 912 SD1 should address these issues.

In addition, AHCS respectfully submits that the provision in proposed paragraph (b) for "reasonable evidence showing that the billing was received" is problematic and should be removed. The second sentence of proposed paragraph (b) states that "[i]n the event that the employer fails to dispute the employee's claim with the health care provider within the sixty-day period, the employer shall be liable for the services provided, with reasonable evidence showing that the billing was received." As written, it is unclear which party bears the burden of proof that the billing was received, what shall be deemed "reasonable evidence" that the billing was received, when such evidence must be demonstrated, how such evidence is to be provided and to whom it should be provided. Such ambiguity is likely to lead to further disputes among the parties, additional time and resources spent by the Department of Labor and Industrial Relations (or other agency tasked with resolving these disputes), and delays in payment. To avoid confusion, AHCS asks this Committee to consider striking the language "with reasonable evidence showing that the billing was received."

AHCS appreciates this Committee's consideration on the matter.

Thank you for your consideration.

Jennifer Bean Vice President of Government Affairs Automated HealthCare Solutions, LLC

April 2, 2010 To: Ways and Meant Committee Senator Donovan Deela Cruz Senator Gil Freith agaron RE: HB912 From: WWK * Star and PT Hawaii Hear Somtors Hella Cruz and agaron, Enclosed in this parket is the auounts receivable information from both of our billing departments. This plea for payment, as noted in 4RS 386, 12-15-94 is far the employer, after accepting Quality, to pay all charges bulled within sixty culondar days of recept. Us evidenced by our Outstanding Accounts receivable PT Hawaii is owed \$ 93,000 (>61 days by DOE) and Workstar la owed \$76,765 (>61 days by DOE)

altogether there are approximately 15 insurance companies that have failed to comply w/ HRS 386, 12-15-94. additionally the billing department fire filed & 48 billing disputes w/ Disk and we have yet to how anything from them. I implove you you to oversee and insure that the payors womply with the lew. Since Hawaii has the reputation of being the 5th worse state in which to fobusiness we are trying to continue to xerve the needs of the people of the State of Hawaii. Mahalo and Aloha, Debarah G. Ludsow, MDH COO



\$12-15-94 Payment by employer. (a) The employer

shall pay for all medical services which the nature of the compensable injury and the process of recovery require. The employer is not required to pay for care unrelated to the compensable injury.

- (b) When a provider of service notifies or bills an employer, the employer shall inform the provider within sixty calendar days of such notification or billing should the employer controvert the claim for services. Failure of the employer to notify the provider of service shall make the employer liable for services rendered until the provider is informed the employer controverts additional services.
- (c) The employer, after accepting liability, shall pay all charges billed within sixty calendar days of receipt of such charges except for items where there is a reasonable disagreement. If more than sixty calendar days lapse between the employer's receipt of an undisputed billing and date of payment, payment of billing shall be increased by one per cent per month of the outstanding balance. In the event of disagreement, the employer shall pay for all acknowledged charges and shall notify the provider of service, copying the claimant, of the denial of payment and the reason for denial of payment within sixty calendar days of receipt. Furthermore, the employer's denial must explicitly state that if the provider of service does not agree, the provider of service may file a "BILL DISPUTE REQUEST" to include a copy of the original bill with the director within sixty calendar days after postmark of the employer's objection, and failure to do so shall be construed as acceptance of the employer's denial.
- (d) In the event a reasonable disagreement relating to specific charges cannot be resolved, the employer or provider of service may request intervention by the director in writing with notice to the other party. Both the front page of the billing dispute request and the envelope in which the request is mailed shall be clearly identified as a "BILLING DISPUTE REQUEST" in capital letters and in no less than ten point type. The director shall send the parties a notice and the parties shall negotiate during the thirty-one calendar days following the date of the notice from the director. If the parties fail to come to an agreement during the thirty-one calendar days, then within fourteen calendar days following the thirty-one day negotiating period, either party may file a request, in writing, to

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				3,844	2	(877)219-0832	. 94	(866)606-8198	46	(800)531-8722	. 2	(866)316-9776	: 53	(888)980-8728	00	(808)532-4000	: 7	8-2758	899	7-0900	86	7-4500	4	0	3-4527	2	1-4195	24	1-1171	5-2520 9	Refile Dt			
referencessa de fessace escand			· · · · · · · · · · · · · · · · · · ·	Total: 634,763.04	Total: 395.40	[PFD: 365 days]	Total: 17,117.31	[PFD: 120 days]	Total: 7,530.24	[PFD: 365 days]	Total: 57.26	[PFD: 365 days]	Total: 11,776.76	[PFD: 365 days]	Total: 1,559.43	[PFD: 365 days]	Total: 1,374.65	[PFD: 365 days]	Total: 145,641.49	[PFD: 365 days]	Total: 13,584.16	[PFD: 365 days]	Total: 676.36	1000 OF Acres	[PFD: 365 days]	Total: 280.96	[PFD: 365 days]	Total: 4,024.82	[PFD: 365 days]	[PFD: 365 days] Total: 2,215.71	Prv# Fac# A/R St			
											to the second section with contraction of the second section is the second section of the													The section of the se							Clm St			
				246,994.66	395.40		6,037.45		5,587.52		30.66		4,303.28		489.00		813.74		27,611.46		7,558.96		676.36		21 258 10	0.00		1,333.64		707.85	0-30			
				152,315.47	0.00		4,053.34		969.30		26.60		2,837.48		395,40		0.00		24,974.10		1,312.28		0.00		17 606 13	0.00		1,109.78		1,256.55	31-60			
				52,425.17	0.00		614.20		0.00		0.00		2,558.72		0.00		215.95	((15,576.67)		867.06		0.00	1	4 881 61	0.00		0.00		0.00	61-90			
				43,779.92	0.00		(1,231.75		0.00		0.00		619,66		0.00		196.69		21,778.42		323.10		0.00		3 327 08	0.00		140.48		251.31	91-120			
				39,087.77	0.00		2,596.00		0.00		0.00		556.83		0.00		0.00		17,228.80		1,125.32	A Depart of the passing of the	0.00		3.324.25	0.00		0.00		0.00	121-150			
				29,673.18	0.00		291.29		578.02		0.00		117.02		182.62		148.27		11,442.60		1,397.76		0.00		2,021,82	0.00		1,440.92		0.00	151-180			
				70,486.87	0.00		2,293.28		395.40		0.00		783.77		492.41		0.00		27,029.44		999.68		0.00		4.945.96	280.96		0.00		0.00	181+			
				(Fig. 6)					the state of the s		and the second s				ma email-dite aprilletit predimpresed-unix-editida	2	ener energi deleggad og gene ammeretette ser retet		しましい	e As	A seem to the other than the seems to the seed of the										NFD		rage:	
				4 mas 1906 to o service a set to brillion			eline elemente despesados estados estados elementes elementes en		the state of the state of the state of						days in the state of the state	0	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\		777	3				Annual and the Publish and States							PFD		000	2
				4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	To the state of th		A STATE OF THE PARTY OF THE PAR				prior and community for expense					700	1		000	>				1 Enter September September 5 cm				empression of the employee for the			Age			

Revision: 1.19

Group

Level of Detail Balance Type Aging Type

Just Payer / Plan Net Balance Service Date

Balance

Greater than 000
NIGHT OPS MONTH END

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\$33,982 (pos)

WORKSTAR OCCUPATIONAL HEALTH SYSTEM

A/R ANALYSIS HIGH BALANCE INSURANCE

	\	/	AS	AS OF APRIL 1, 2019)19			/
INSURANCE	0-30 days	31-60 days	61-90 days	91-120 days	121-150 days	151-180 days	> 180 days	BALANCE
DEPT OF EDUCATION	\$17,112.17	\$16,870.46	\$15,891.46	\$14,382.66	\$10,978.65	\$8,556.38	\$26,955.27	\$110,747.05 -101/6
CITY & COUNTY	\$20,649.26	\$24,861.88	\$9,790.56	\$1,276.22	\$0.00	\$0.00	\$1,888.06	\$58,465.98 -12
STATE OF HAWAII	\$16,403.77	\$13,992.80	\$6,814.84	\$3,593.70	\$3,334.18	\$4,170.28	\$9,935.10	\$58,244.67
SEDGWICK	\$19,674.01	\$5,136.52	\$2,190.20	\$2,154.02	\$3,290.80	\$1,067.13	\$7,190.28	\$40,702.96
OWCP	\$24,363.26	\$7,922.89	\$1,761.72	\$1,439.75	\$2,375.94	\$178.38	\$1,082.69	\$39,124.63
HEMIC	\$20,098.21	\$5,743.23	\$933.60	\$366.99	\$112.91	\$112.91	\$1,637.97	\$29,005.82
FIRMS	\$11,993.51	\$4,202.74	\$588.82	\$1,488.90	\$2,826.23	\$928.84	\$4,698.88	\$26,727.92
FIRST INS	\$13,386.82	\$7,155.16	\$1,333.38	\$332.56	\$931.38	\$388.02	\$0.00	\$23,527.32
JOHN MULLEN	\$8,036.39	\$4,944.40	\$1,702.29	\$1,381.40	\$445.47	\$1,034.58	\$1,181.93	\$18,726.46
LIBERTY MUTUAL	\$9,308.87	\$3,630.75	\$535.45	\$805.39	\$201.15	\$158.74	\$760.24	\$15,400.59
CORVEL	\$8,359.31	\$1,409.63	\$2,270.18	\$391.94	\$332.56	\$166.28	\$2,695.65	\$15,625.55
GALLAGHER BASSETT	\$6,812.16	\$1,508.74	\$422.83	\$665.12	\$166.28	\$1,063.27	\$399.40	\$11,037.80
DTRIC	\$5,681.49	\$784.08	\$1,728.89	\$544.38	\$0.00	\$0.00	\$168.46	\$8,907.30
FARMERS INSURANCE NF	\$2,257.58	\$2,193.22	\$498.84	\$332.56	\$332.56	\$1,116.64	\$1,004.34	\$7,735.74
HAWAII PACIFIC HEALTH	\$1,453.86	\$1,443.64	\$1,009.30	\$235.04	\$166.28	\$166.28	\$1,900.86	\$6,375.26
AIMS	\$3,419.47	\$960.03	\$422.54	\$332.56	\$256.55	\$0.00	\$593.12	\$5,984.27
						The second second		
TOTAL	\$189,010.14	\$102,760.17	\$47,894.90	\$29,723.19	\$25,750.94	\$19,107.73	\$62,092.25	\$476,339.32
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>61 days, Do E = \$74, 8765

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BILLI	BILLING DISPUTES:	TES:		
DATE:	INSURANCE:	DATE OF SERVICE:	AMOUNT:	CERTIFIED MAIL #:
3/1/2019	DOE	08/23/17, 06/25/18 - 12/10/18	\$1,498.36	2964 (DOL) 2971 (DOE) .
3/11/2019	HOS	11/15/18 - 01/21/19	\$997.68	9322 (DOL) 9346 (SOH)
3/11/2019	HOS	08/15/18 - 11/27/18	\$1,122.81	9315 (DOL) 9339 (SOH)
3/12/2019	HOS	05/09/18 - 12/2/18	\$1,480.24	9308 (DOL) 9360 (SOH)
3/12/2019	HOS	07/18/18 - 08/02/18	\$392.10	9391 (DOL) 9384 (SOH)
3/19/2019	DOE	03/19/18 - 12/10/18	\$1,856.44	1441 (DOL) 1489 (DOE)
3/19/2019	DOE	06/27/18 - 01/14/19	\$2,015.98	1496 (DOE) 1434 (DOL)
3/19/2019	DOE	05/01/18 - 01/08/19	\$2,684.80	1465 (DOE) 1427 (DOL)
3/19/2019	DOE	07/30/18 - 11/29/18	\$687.41	4580 (DOE) 1410 (DOL)
3/19/2019	DOE	06/12/18 - 12/12/18	\$2,617.85	1472 (DOE) 1458 (DOL)
3/19/2019	DOE	01/03/18 - 12/27/18	\$4,670.52	4597 (DOE) 7052 (DOL)
3/21/2019	DOE	09/14/18 -11/27/18	\$671.44	1586 (DOL) 593 (DOE)
3/21/2019	DOE	08/21/18 - 01/15/19	\$2,302.70	7641 (DOL) 1616 (DOE)
3/21/2019	CORVEL	05/07/18 & 06/05/18	\$332.56	7658 (DOL)1609 (CORVEL)
3/21/2019	HEMIC	09/06/18 - 01/03/19	\$1,605.19	7672 (DOL) 7665 (HEMIC)
3/21/2019	DOE	08/24/18 - 12/13/18	\$2,138.35	7689 (DOL) 7696 (DOE)
3/21/2019	HOS	11/07/17 - 01/03/17	\$1,497.61	7719 (DOL) 7702 (SOH)
3/21/2019	DOE	06/19/18 - 12/03/18	\$1,461.54	7733 (DOL) 7726 (DOE)
3/21/2019	DOE	03/26/18 - 01/18/19	\$1,705.76	7757 (DOL) 7740 (DOE)
3/21/2019	DOE	02/05/18 - 01/07/19	\$708.54	7788 (DOL) 7795 (DOE)
3/21/2019	DOE	02/21/18 - 01/04/19	\$3,459.40	7788 (DOL) 7795 (DOE)
3/22/2019	FIRMS	09/12/18 - 12/21/18	\$1,310.19	7076 (DOL) 7069 (FIRMS)
3/22/2019	FIRMS	6/9/2018	\$433.52	0856 (DOL) 0863 (FIRMS)
3/22/2019	FIRMS	11/16/18 -01/18/19	\$495.76	0825 (DOL) 0818 (FIRMS)
3/22/2019	DOE	10/01/18, 12/27/18	\$419.13	7803 (DOL) 7090 (DOE)

NO RESPONSES

3/22/2019	FIRMS	06/27/18, 07/25/18	\$896.99	0849 (DOL) 0832 (FIRMS)
3/22/2019	FIRMS	09/26/18, 11/09/18	\$1,130.32	0801 (DOL) 0795 (FIRMS)
3/22/2019	DOE	01/11/16 - 01/02/19	\$1,529.21	0771 (DOL) 0788 (DOE)
3/25/2019	CORVEL	02/05/18 - 08/2918	\$1,343.77	7168 (DOL) 7175 (CORVEL)
3/25/2018	DOE	09/17/18 - 01/11/19	\$3,423.33	7137 (DOL) 7120 (DOE)
3/25/2018	DOE	08/17/18 - 01/11/19	\$831.57	7106 (DOL) 7113 (DOE)
3/25/2018	DOE	11/21/18 - 12/31/18	\$1,373.20	7151 (DOL) 7144 (DOE)
3/26/2019	DOE	10/28/17 - 11/21/18	\$1,797.20	7199 (DOL) 7182 (DOE)
3/26/2019	SOH	11/05/18 - 01/02/19	\$1,116.56	0627 (DOL) 7205 (SOH)
3/28/2019	DOE	10/17/18 - 01/15/19	\$1,100.18	0658 (DOL) 0641 (DOE)
3/28/2019	DOE	11/15/18 - 01/10/19	\$1,116.64	0665 (DOL) 634 (DOE)
3/28/2019	DOE	09/17/18 - 12/10/18	\$665.12	696 (DOL) 0689 (DOE)
3/28/2019	DOE	03/19/18 - 01/09/19	\$831.40	0719 (DOL) 0702 (DOE)
3/28/2019	DOE	11/21/18 & 12/19/18	\$332.56	0726 (DOL) 0733 (DOE)

BILLI	BILLING DISPUTES:	TES:		
DATE:	INSURANCE:	DATE OF SERVICE:	AMOUNT:	CERTIFIED MAIL #:
2/22/2019	HOS	06/07/18 - 12/26/18	\$2,565.84	9525 (DOL) 9501 (SOH)
2/22/2019	HOS	07/27/18 - 12/19/18	\$1,182.35	9549 (DOL) 1463 (DOE)
2/22/2019	DOE	06/13/18 - 12/27/18	\$1,616.48	9563 (DOL) 9556 (DOE)
2/22/2019	C&C	12/05/18 - 12/20/18	\$1,085.78	1470 (SOH) 1494 (CC)
2/22/2019	SOH	07/19/18 - 12/18/19	\$1,449.20	1517 (DOL) 1487 (SOH)
2/22/2019	НОЅ	06/21/18 11/26/18	\$997.68	1500 (DOL) 1524 (SOH)
2/25/2019	SEDGWICK	05/10/18 - 10/24/18	\$1,900.72	1548 (SEDGWICK) 1555 (DOL)
2/25/2019	НОЅ	04/13/18 - 12/27/18	\$2,898.40	1562 (SOH) 1579 (DOL)
2/25/2019	НОЅ	09/13/16-09/11/18	\$784.83	4481 (DOL) 4498 (SOH)
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TESTIMONY BEFORE THE SENATE COMMITTEE ON WAYS AND MEANS

H.B. 912 HD1, SD1

Relating to Workers' Compensation

Wednesday, April 3, 2019 10:20 a.m., Agenda Item #33 State Capitol, Conference Room 211

Marleen Silva Manager, Workers' Compensation Hawaiian Electric Company, Inc.

Chair Dela Cruz, Vice Chair Keith Agaran, and Member of the Committee,

My name is Marleen Silva and I am testifying on behalf of Hawaiian Electric Company Inc. and its subsidiary utilities Maui Electric Company, Limited and Hawai'i Electric Light Company, Inc. (collectively "the Hawaiian Electric Companies") offering the following comments on H.B. 912 HD1, SD1, Relating to Workers' Compensation.

This measure proposes to add a new section to Chapter 386, Hawaii Revised Statutes (HRS), related to payment of bills by the employer and a process to resolve bill disputes between the employer and medical providers.

While we support the intent, we believe the provisions in this proposal are duplicative of current legislation and therefore, unnecessary. The current statutes have effectively addressed responsibilities for the parties for a long time.

 Section 386-21, HRS requires employers to pay for all medical treatment reasonably needed by a compensable work injury, unless the employer is controverting the charges.



• Section 12-15-94, Hawaii Administrative Rules ("HAR") requires employers to pay all medical services which the nature of the compensable injury and the process of recovery require. The employer is not required to pay for care unrelated to the compensable work injury. It also requires an employer to pay all charges billed within sixty calendar days of receipt, subject to penalties for late payment of uncontested charges, and includes a bill dispute resolution process and procedures for controverted claims.

Accordingly, the Hawaiian Electric Companies thanks you for this opportunity to submit testimony.