

PANKAJ BHANOT DIRECTOR

CATHY BETTS
DEPUTY DIRECTOR

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

P. O. Box 339 Honolulu, Hawaii 96809-0339

May 9, 2020

TO: The Honorable Senator Rosalyn H. Baker, Chair

Senate Committee on Commerce, Consumer Protection & Health

FROM: Judy Mohr Peterson, Med-QUEST Administrator

SUBJECT: GM 593 Submitting for consideration and confirmation to the State Council

on Developmental Disabilities, Gubernatorial Nominee, JACQUELINE

INDREGINAL, for a term to expire 06-30-2023

Hearing: Tuesday, May 12, 2020, 9:30 a.m.

Conference Room 229, State Capitol

As the Administrator of the Med-QUEST Division, Department of Human Services, I am writing in strong support for Governor's Message 593 – nomination of Jacqueline Indreginal to the State Council on Developmental Disabilities. Ms. Indreginal serves as Quality and Member Relations Section Administrator for the Med-QUEST Division and oversees the Division's work surrounding individuals with developmental disabilities. She has deep knowledge and extensive experience in healthcare administration and quality, and she will continue to bring that valuable perspective to the Council.

Please consider Jacqueline Indreginal to be confirmed to the State Council on Developmental Disabilities.

Thank you for the opportunity to provide testimony in support.



STATE OF HAWAII

STATE COUNCIL ON DEVELOPMENTAL DISABILITIES

1010 Richards Street, Suite 122 HONOLULU, HAWAII 96813 TELEPHONE: (808) 586-8100 FAX: (808) 586-7543

May 12, 2020

The Honorable Rosalyn H. Baker, Chair
Senate Committee on Commerce, Consumer Protection,
and Health
Thirtieth Legislature
State Capitol
State of Hawaii
Honolulu, Hawaii 96813

Dear Senator Baker, Senator Kidani, and Members of the Committee:

SUBJECT: GM 593 – State Council on Developmental Disabilities Gubernatorial Nominee Jacqueline Indreginal

The State Council on Developmental Disabilities (DD) **STRONGLY SUPPORTS GM 593** to confirm the nomination of Jacqueline Indreginal for a term to expire June 30, 2023.

The Council's Federal mandate (P.L.106-402) is clear in determining the composition of this body to ensure that all the stakeholders are represented and engaged in the development and implementation of a comprehensive system of services and supports for individuals with DD.

The law specifically requires that not less than 60 percent of the membership of the Council be comprised of individuals with DD, parents, immediate relatives or guardians. Additionally, each Council shall include representatives of relevant State entities, including State entities that administer funds provided under Federal laws related to individuals with disabilities, including the Rehabilitation Act of 1973 (29 U.S.C. 701 et seq.); Individuals with Disabilities Education Act (20 U.S.C. 1400 et seq.); Older Americans Act of 1965 (42 U.S.C. 3001 et seq.); and Titles V and XIX of the Social Security Act (42 U.S.C. 701 et seq. and 1396 et seq.); Centers for Excellence in DD Education, Research, and Service; State Protection and Advocacy system; and representatives, at all times, of local and non-governmental agencies, and private nonprofit groups concerned with services for individuals with DD in the State.

The Honorable Rosalyn H. Baker Page 2 May 12, 2020

The Governor's nominee meets all the Federal requirements for Council membership. Ms. Indreginal is the Administrator for the Quality and Member Relations Section at the Department of Human Services, Med-QUEST Division (MQD). Her appointment to the Council would fulfill the Federal requirement for a representative of Title XIX of the Social Security Act.

Ms. Indreginal's past positions in the Department of Health (DD, Community Mental Health Centers, Hawaii State Hospital, and Office of Health Care Assurance) and her current position with MQD overseeing quality assurance activities would provide the Council with a direct link to convey its issues and concerns for persons with DD receiving health care services through the QUEST Integration program. Her background and experience would assist the Council to address its 2012-2016 State Plan goal in the area of Health that "People with DD will have access to physical and mental health and medical and dental care, providing opportunities to ensure and maintain their quality of life and ability to provide their own care." Furthermore, her appointment to the Council would strengthen the Council's advocacy to assure that individuals with DD have access to quality health care services.

We welcome Ms. Indreginal's reappointment to serve on the Council and look forward to her contributions to assist us to improve access to health care services for individuals with DD.

Thank you for your consideration, and for the opportunity to express our strong support for **GM 593** to confirm Jacqueline Indreginal to the State Council on Developmental Disabilities.

Sincerely,

Daintry Bartoldus

Executive Administrator



949 Kamokila Boulevard, 3rd Floor, Suite 350, Kapolei, HI 96707 808.675.7300 | www.ohanahealthplan.com

> May 12, 2020 Conference Room 229 9:30 a.m.

To: The Honorable Chair Rosalyn H. Baker

The Honorable Vice Chair Stanley Chang

Senate Committee on Commerce, Consumer Protection, and Health

From: 'Ohana Health Plan

Rachel Wilkinson, Government Affairs Sr. Manager

Re: GM 593, Relating to the Consideration and Confirmation to the State

Council on Developmental Disabilities; In Support

'Ohana Health Plan provides government-sponsored managed care services to families, children, seniors and individuals with complex medical needs primarily through Medicaid, Medicare Advantage and Medicare Prescription Drug Plans (WellCare) across the state. 'Ohana Health Plan is a wholly owned subsidiary of Centene Corporation, a leading multi-national healthcare enterprise committed to helping people live healthier lives.

'Ohana Health Plan offers our **support** of GM 593 for the consideration and confirmation of Ms. Jacqueline Indreginal to serve on the State Council for Developmental Disabilities.

As a Medicaid health plan, we have worked very closely with Ms. Indreginal over the last several years at the Hawaii Department of Human Services, Med-QUEST Division. Ms. Indreginal is a well-respected Registered Nurse with many years of service in the community, and in her current position as the Quality and Member Relations Section Administrator, Ms. Indreginal leads the clinical and quality teams that oversee the current Medicaid contracts.

In particular, she is part of the team that developed and currently administers the 1915c waiver in conjunction with the Department of Health, to coordinate Home and Community Based Services for Individuals with Intellectual and Developmental Disabilities (I/DD). We believe she will bring to the council a wealth of knowledge from her many years of experience serving Hawaii's most underserved population.

Thank you for the opportunity to submit testimony on this measure and we ask for your support on the confirmation of Ms. Jacqueline Indreginal.

GM-593

Submitted on: 5/11/2020 12:52:07 PM

Testimony for CPH on 5/12/2020 9:30:00 AM

Submitted By	Organization	Testifier Position	Present at Hearing
CRAIG KUGISAKI	Individual	Support	No

Comments:

I am writing in SUPPORT of the confirmation of JACQUELINE INDREGINAL to the State Council on Developmental Disabilities.

I became acquainted with Ms. Indreginal when she worked at the DOH's Office of Health Care Assurance. I represented a number of Adult Residential Care Homes that were under Ms. Indreginal's responsibility at the time. She was always kind and very compassionate in dealing with the needs of my clients. Ms. Indreginal was always honest and straightforward. She will be a good addition to the Council on Developmental Disabilities.

Craig Kugisaki, Attny (retired)

(1) Why do you want to be a member of the Board?

I have served on the board for several years now and it has been such a rewarding experience to see the DD/ID population have a voice in the council and are active participants.

What do you perceive are the roles and responsibilities of a member of the Board?

I think the roles and responsibilities of board members are to advocate for issues that impact the DD/ID population and bring to the table those discussions that all members have input to.

(3) In what ways do you feel that you can help protect the consumer?

I think that role modeling that we are all equals and by treating them with dignity and respect so that others who do not have the same understanding of the DD/ID population see they are no different than you and I. In other words, "walk the talk."

(4) Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

My career in state government began at Waimano Training School and Hospital working with the most profoundly diagnosed DD/ID population and those who were higher functioning but, with extreme behavior issues. I conducted behavior modification training that demonstrated with hard work and consistency, progress can be made even with the most difficult DD/ID clients. Besides working with the DD/ID population, I was also a psychiatric nurse for 28 years, worked in the State licensing section and currently in Med QUEST division, has helped me to see how all these separate entities impact the services the DD/ID receive.

(5) What do you hope to accomplish during your term of service?

To continue working on the goals of creating equal opportunities in the community by integrating the DD/ID into the work force and education, and bring better understanding of their abilities and capabilities to the community at large.

(6) Name three qualities that best describe you and how these qualities will benefit the Board.

Patience, integrity, good collaboration skills and open-minded. The board has a very diverse membership and these qualities will help to keep me in the present and provide open and honest input as well as suggestions.

(7) Name a previous experience you've had that will be beneficial as a Board member.

I think my work experience working in the DD/ID field, behavioral health and monitoring settings that cared for these individuals is and has been of great benefit to me as a board member.

(8) Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest?

I don't foresee any conflicts of interest. However, if there was, I would recuse myself from participating on the board and inform the board of my reasons.