### A BILL FOR AN ACT

RELATING TO TOWING.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. Section 290-11, Hawaii Revised Statutes, is 2 amended by amending subsection (b) to read as follows:

3 "(b) Towing companies shall not initiate a tow unless

engaged by the owner, occupant, or person in charge of the

5 property and shall:

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Charge not more than \$65 for a tow, or \$75 for a tow 6 (1) 7 using a dolly, plus a mileage charge of \$7.50 per mile 8 towed and \$25 per day or fraction thereof for storage 9 for the first seven days and \$20 per day thereafter. 10 When the tow occurs between the hours of six o'clock 11 p.m. and six o'clock a.m., from Monday through 12 Thursday and from six o'clock p.m. Friday to six 13 o'clock a.m. Monday, the towing company shall be 14 entitled to an overtime charge of \$15. If the vehicle 15 is in the process of being hooked up or is hooked up 16 to the tow truck and the owner appears on the scene, 17 the towing company shall unhook the vehicle and shall

1		not charge any fee to the owner of the Vehicle. In
2		the case of a difficult hookup, meaning an above or
3		below ground hookup in a multilevel facility, a towing
4		surcharge of \$30 shall be applicable;
5	(2)	Obtain specific documented approval by the property
6		owner, occupant, or person in charge of the private or
7		public property authorizing removal of vehicles parked
8		on the property without permission. The documentation
9		shall identify the name and contact information for
10		the person providing the towing company with
11		authorization to remove the vehicle;
12	[ <del>(2)</del> ]	(3) Determine the name of the legal owner and the
13		registered owner of the vehicle from the department of
14		transportation or the county department of finance.
15		The legal owner and the registered owner shall be
16		notified in writing at the address on record with the
17		department of transportation or with the county
18		department of finance by registered or certified mail
19		of the location of the vehicle, together with a
20		description of the vehicle, within a reasonable period

1	not to exceed fifteen days following the tow. The	<b>;</b>		
2	notice shall state:			
3	(A) The maximum towing charges and fees allowed k	эγ		
4	law;			
5	(B) The telephone number of the consumer informat	ion		
6	service of the department of commerce and			
7	consumer affairs; and			
8	(C) That if the vehicle is not recovered within			
9	thirty days after the mailing of the notice,	the		
10	vehicle shall be deemed abandoned and will be	3		
11	sold or disposed of as junk.			
12	Where the owners have not been so notified, then t	the		
13	owner may recover the owner's car from the towing			
14	company without paying tow or storage fees; provided			
15	that the notice need not be sent to a legal or			
16	registered owner or any person with an unrecorded			
17	interest in the vehicle whose name or address cann	not		
18	pe determined. Absent evidence to the contrary, a	a		
19	notice shall be deemed received by the legal or			
20	registered owner five days after the mailing. A			

person, including but not limited to the owner's or

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1		driv	er's insurer, who has been charged in excess of
2		the	charges permitted under this section may sue for
3		dama	ges sustained and, if the judgment is for the
4		plai	ntiff, the court shall award the plaintiff a sum
5		not	to exceed the amount of the damages and reasonable
6		atto	rney's fees together with the cost of suit;
7	[ <del>(3)</del> ]	(4)	Provide, when a vehicle is recovered by the owner
8		befo	re written notice is sent by registered or
9		cert	ified mail, the owner with a receipt stating:
10		(A)	The maximum towing charges and fees allowed by
11			law; and
12		(B)	The telephone number of the consumer information
13			service of the department of commerce and
14			consumer affairs; and
15	[ <del>(4)</del> ]	<u>(5)</u>	Accommodate payment by the owner for charges
16		unde	r paragraph (1) by cash and by either credit card
17		or a	utomated teller machine located on the premises."
18	SECT	ION 2	. Statutory material to be repealed is bracketed
19	and stric	ken.	New statutory material is underscored.
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SECTION 3. This Act shall take effect upon its approval. 1

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INTRODUCED BY:

### Report Title:

Motor Vehicle; Automobile; Towing; Predatory Towing

### Description:

Prevents predatory towing by requiring documented approval authorizing removal of a vehicle from private property by the property owner or a designated representative.

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.