JAN 17 2020

### A BILL FOR AN ACT

RELATING TO FAIR HOUSING REASONABLE ACCOMMODATIONS.

### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

| 1  | SECTION 1. The legislature finds that the term "assistance       |
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| 2  | animal", which is used under the federal and state fair housing  |
| 3  | laws, includes a wider category of animals that provide support  |
| 4  | to a person with a disability, including emotional support       |
| 5  | animals and service animals. The federal Fair Housing Act and    |
| 6  | federal Rehabilitation Act protect the rights of people with     |
| 7  | disabilities to keep assistance animals, even when a residential |
| 8  | building or landlord policy explicitly restricts pets. When a    |
| 9  | person with a disability requests the use of an assistance       |
| 10 | animal as a reasonable housing accommodation, the housing        |
| 11 | provider may ask for information, including verification from a  |
| 12 | treating health care professional, that the person has a         |
| 13 | disability and the requested assistance animal is needed to      |
| 14 | alleviate one or more symptoms of the person's disability.       |
| 15 | Concerns have been raised, however, that verification in         |
| 16 | support of the use of an assistance animal may be provided by a  |
| 17 | health care provider who may not have treated or had any direct  |

| 1  | examination  | on of  | the individual making the request. As a result,   |  |  |
|----|--|--------|---|--|--|
| 2  | this can   | lead 1 | to some tenants or residents easily abusing the   |  |  |
| 3  | status of their pet as an "assistance animal", and creating an |        |   |  |  |
| 4  | undue burden on other tenants or residents that may have       |        |   |  |  |
| 5  | purposefully sought out "no pet" buildings due to allergies or |        |   |  |  |
| 6  | other concerns.  |        |   |  |  |
| 7  | Acco   | rding  | ly, the purpose of this Act is to:                |  |  |
| 8  | (1)  | Requ:  | ire licensed health care providers to make a      |  |  |
| 9  |  | writ   | ten finding regarding whether a patient or client |  |  |
| 10 |  | has a  | a disability and whether the need for an          |  |  |
| 11 |  | assis  | stance animal is related to the disability, so    |  |  |
| 12 |  | long   | as:   |  |  |
| 13 |  | (A)    | The licensee has met with the patient or client   |  |  |
| 14 |  |        | in person or via telehealth;                      |  |  |
| 15 |  | (B)    | The licensee is sufficiently familiar with the    |  |  |
| 16 |  |        | patient or client and the disability; and         |  |  |
| 17 |  | (C)    | The licensee is legally and professionally        |  |  |
| 18 |  |        | qualified to make the finding; and                |  |  |
| 19 | (2)  | Requ   | ire the civil rights commission, in consultation  |  |  |
| 20 |  | with   | the department of the attorney general, to adopt  |  |  |
|    |  |        |   |  |  |

rules and prescribe forms regarding the making of a

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| 1  | written finding by licensees in conformance with this            |
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| 2  | Act and in accordance with federal law.                          |
| 3  | SECTION 2. Chapter 515, Hawaii Revised Statutes, is              |
| 4  | amended by adding a new section to be appropriately designated   |
| 5  | and to read as follows:  |
| 6  | "§515- Housing; licensee written finding of disability           |
| 7  | and need for an assistance or service animal related to          |
| 8  | disability; form requirements. (a) A licensee under chapter      |
| 9  | 453, 453D, 457, 459, 465, or 467E whose assistance is requested  |
| 10 | by a patient or client seeking a finding that an assistance      |
| 11 | animal or service animal is a reasonable accommodation in        |
| 12 | housing shall make a written finding attesting that the patient  |
| 13 | or client has a disability and, if a disability is found, a      |
| 14 | separate written finding attesting that the need for an          |
| 15 | assistance animal or service animal is related to the            |
| 16 | disability.  |
| 17 | (b) A licensee under chapter 453, 453D, 457, 459, 465, or        |
| 18 | 467E shall not make a finding under subsection (a) unless all or |
| 19 | the following circumstances are present:                         |
| 20 | (1) The licensee has met with the patient or client in           |
| 21 | person or via telehealth;  |

| 1  | (2) The licensee is personally and sufficiently familiar        |
|----|---|
| 2  | with the patient or client and the disability; and              |
| 3  | (3) The licensee is legally and professionally qualified        |
| 4  | to make the finding.  |
| 5  | (c) The commission, in consultation with the department of      |
| 6  | the attorney general, shall adopt rules pursuant to chapter 91  |
| 7  | regarding the making of a written attested finding by licensees |
| 8  | under this section. The rules shall include a form for          |
| 9  | licensees to document the licensees' written findings. The form |
| 10 | shall recite this section's requirements and comply with the    |
| 11 | federal Fair Housing Act (42 United States Code 3601, et seq.), |
| 12 | as amended, and section 504 of the Rehabilitation Act of 1973   |
| 13 | (29 United States Code section 791), as amended. The form shall |
| 14 | contain only two questions regarding the qualifications of the  |
| 15 | patient or client, which shall be:                              |
| 16 | (1) Whether a person has a disability; and                      |
| 17 | (2) Whether the need for an assistance or service animal        |
| 18 | is related to the disability.                                   |
| 19 | The form shall indicate that the response shall be limited      |
| 20 | to "yes" or "no". The form shall not allow for additional       |
| 21 | detail.   |

| 1  | (d) A private entity or landlord may deny a request for an       |
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| 2  | exception to a pet policy if a person who does not have a        |
| 3  | readily apparent disability, or a disability known to the        |
| 4  | private entity or landlord, fails to provide documentation       |
| 5  | indicating that the person has a disability and the person has a |
| 6  | disability-related need for an assistance animal or service      |
| 7  | animal.  |
| 8  | (e) This section does not limit the means by which a             |
| 9  | person with a disability may demonstrate, pursuant to state or   |
| 10 | federal law, that the person has a disability or that the person |
| 11 | has a disability-related need for an assistance animal or        |
| 12 | service animal.  |
| 13 | (f) For purposes of this section:                                |
| 14 | "Assistance animal" means an animal that qualifies as a          |
| 15 | reasonable accommodation under the federal Fair Housing Act (42  |
| 16 | United States Code 3601, et seq.), as amended, and section 504   |
| 17 | of the Rehabilitation Act of 1973 (29 United States Code section |
| 18 | 791), as amended.  |
| 19 | "Private entity" means any association of homeowners,            |
| 20 | community association, condominium association, cooperative, or  |
| 21 | any other non-governmental entity with covenants, bylaws, and    |



- 1 administrative provisions with which the homeowner's compliance
- 2 is required.
- 3 "Service animal" shall have the same meaning as that term
- 4 is defined in section 347-2.5."
- 5 SECTION 3. If any provision of this Act, or the
- 6 application thereof to any person or circumstance, is held
- 7 invalid, the invalidity does not affect other provisions or
- 8 applications of the Act that can be given effect without the
- 9 invalid provision or application, and to this end the provisions
- 10 of this Act are severable.
- 11 SECTION 4. New statutory material is underscored.
- 12 SECTION 5. This Act shall take effect upon its approval.

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INTRODUCED BY:

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#### Report Title:

Fair Housing; Assistance Animals; Service Animals; Reasonable Accommodations; Written Findings; Telehealth; Health Care Providers; Civil Rights Commission; Department of the Attorney General

### Description:

Requires licensed health care providers to make written findings whether a patient or client has a disability and whether the need for an assistance animal or service animal is related to the disability so long as certain circumstances are present. Requires the civil rights commission in consultation with the department of the attorney general to adopt rules and prescribe forms.

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