A BILL FOR AN ACT

RELATING TO REGULATORY AUTHORITY OF THE INSURANCE COMMISSIONER.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

| 1 | SECT | ION 1. Chapter 431, Hawaii Revised Statutes, is |
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| 2 | amended by | y adding a new article to be appropriately designated |
| 3 | and to rea | ad as follows: |
| 4 | | "ARTICLE |
| 5 | | THIRD PARTY ADMINISTRATORS |
| 6 | \$431 | - Definitions. For purposes of this article: |
| 7 | "Adm: | inistrator" or "third party administrator" means a |
| 8 | person who | o collects charges or premiums from, or who adjusts or |
| 9 | settles c | laims on, residents of this State in connection with |
| 10 | self-insu | rance, stop-loss, or life insurance coverage, accident |
| 11 | and healt | h or sickness insurance coverage, or article 1 of |
| 12 | chapter 43 | 32, except the following: |
| 13 | (1) | An employer on behalf of its employees or the |
| 14 | | employees of a subsidiary or an affiliated corporation |
| 15 | | of the employer; |
| 16 | (2) | A union on behalf of its members; |
| 17 | (3) | An insurer authorized to transact insurance in this |
| 18 | | State with respect to a policy lawfully issued and |

| 1 | | delivered in and pursuant to the laws of this State or |
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| 2 | | another state; |
| 3 | (4) | A producer licensed to sell life insurance coverage or |
| 4 | | accident and health or sickness insurance coverage in |
| 5 | | this State, whose activities are limited exclusively |
| 6 | | to the sale of insurance; |
| 7 | (5) | A managing general agent licensed in this State whose |
| 8 | | activities are limited exclusively to the scope of |
| 9 | | activities conveyed under that license; |
| 10 | (6) | An individual adjuster licensed in this State whose |
| 11 | | activities are limited exclusively to the scope of |
| 12 | | activities conveyed under that license; |
| 13 | (7) | An individual who adjusts or settles claims in the |
| 14 | | normal course of practice or employment as an attorney |
| 15 | | at law and who does not collect charges or premiums in |
| 16 | | connection with life insurance coverage or accident |
| 17 | | and health or sickness insurance coverage; |
| 18 | (8) | A creditor on behalf of its debtors with respect to |
| 19 | | insurance covering a debt between the creditor and its |
| 20 | | debtors; |

| 1 | (9) | A trust established in conformity with 29 U.S.C. |
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| 2 | | section 186 and trustees, agents, and employees acting |
| 3 | | under that trust; |
| 4 | (10) | A trust exempt from taxation under 26 U.S.C. section |
| 5 | | 501(a) and trustees and employees acting under that |
| 6 | | trust, or a custodian and the custodian's agents and |
| 7 | | employees acting under a custodian account that meets |
| 8 | | the requirements of 26 U.S.C. section 401(f); |
| 9 | (11) | A financial institution subject to supervision or |
| 10 | | examination by federal or state banking authorities, |
| 11 | | or a mortgage lender that collects and remits premiums |
| 12 | | to licensed producers or authorized insurers in |
| 13 | | connection with loan payments; |
| 14 | (12) | A credit card issuing company advancing for and |
| 15 | | collecting premiums or charges from its credit card |
| 16 | | holders who have authorized collection, provided the |
| 17 | | company does not adjust or settle claims; and |
| 18 | (13) | A person who acts solely as an administrator of one or |
| 19 | | more employee benefit plans established by an employer |
| 20 | | or an employee organization. |
| 21 | "Com | missioner" means the insurance commissioner. |

| 1 | "Insurance producer" or "producer" has the same meaning as |
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| 2 | in section 431:9A-102. |
| 3 | "Insurer" has the same meaning as in section 431:1-202. |
| 4 | "Person" has the same meaning as in section 431:1-212. |
| 5 | "Stop-loss insurance" means an insurance protecting an |
| 6 | employer or other person responsible for an otherwise self- |
| 7 | insured health or life benefit plan against obligations under |
| 8 | the plan, but does not include reinsurance written for an |
| 9 | insurance company. |
| 10 | §431- License required; application. (a) No person |
| 11 | shall act as or hold out to be an administrator in this State |
| 12 | without a license as an administrator issued by the |
| 13 | commissioner. |
| 14 | (b) An administrator shall apply to the commissioner on a |
| 15 | form prescribed by the commissioner and shall include the |
| 16 | following: |
| 17 | (1) A nonrefundable fee as set forth in section 431:7-101; |
| 18 | (2) All basic organizational documents of the |
| 19 | administrator, including any articles of |
| 20 | incorporation, articles of association, partnership |
| 21 | agreement, trade name certificate, trust agreement. |

| 1 | | shareholder agreement, and other applicable documents |
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| 2 | | and all amendments to the documents; |
| 3 | (3) | The bylaws, rules, regulations, or similar documents |
| 4 | | regulating the internal affairs of the administrator; |
| 5 | (4) | The names, addresses, official positions, and |
| 6 | | professional qualifications of the individuals |
| 7 | | responsible for the conduct of affairs of the |
| 8 | | administrator, including, but not limited to, all |
| 9 | | members of the board of directors, board of trustees, |
| 10 | | executive committee, or other governing board or |
| 11 | | committee, the principal officers in the case of a |
| 12 | | corporation, or the partners in the case of a |
| 13 | | partnership; |
| 14 | (5) | Annual audited financial statements for the two most |
| 15 | | recent years that prove the applicant is solvent and |
| 16 | | information the commissioner may require to review the |
| 17 | | current financial condition of the applicant; and |
| 18 | (6) | Any other pertinent information the commissioner may |
| 19 | | require. |
| 20 | (c) | An administrator licensee or applicant for licensure |
| 21 | shall not | ify the commissioner within thirty days of any material |
| 22 | change in | its ownership, control, contact person for the |

- 1 administrator, or any other fact or circumstance affecting the
- 2 licensee's or applicant's qualification for licensure.
- 3 (d) If an administrator employs or has contracted
- 4 individuals to adjust claims for the administrator, the
- 5 employees or contracted individuals shall first be licensed as
- 6 individual adjusters.
- 7 (e) If an administrator employs or has contracted
- 8 individuals to sell, solicit, or negotiate insurance business,
- 9 the employees or contracted individuals shall first be licensed
- 10 as producers. An administrator who intends to directly solicit
- 11 insurance contracts or otherwise act as a producer shall first
- 12 be licensed as an insurance producer.
- 13 (f) The commissioner may refuse to issue a license if the
- 14 commissioner determines, after notice and hearing pursuant to
- 15 section 431:2-308 and chapter 91, that the administrator is not
- 16 competent, trustworthy, financially responsible, or of good
- 17 personal and business reputation, or has had an application for
- 18 an insurance license denied or revoked for cause within the past
- 19 five years.
- 20 (g) The license shall be renewable or extendable
- 21 biennially. The renewal or extension date for a license issued
- 22 to a natural person shall be the sixteenth day of the licensee's

- 1 birth month. The renewal or extension date for a license issued
- 2 to an artificial person shall be the sixteenth day of April for
- 3 a nonresident licensee, and the sixteenth day of July for a
- 4 resident licensee. The license shall remain in effect so long
- 5 as the fees set forth in section 431:7-101 are paid.
- 6 (h) The commissioner may contract with nongovernmental
- 7 entities, including the National Association of Insurance
- 8 Commissioners or any affiliations or subsidiaries that the
- 9 National Association of Insurance Commissioners oversees, to
- 10 perform any ministerial functions relating to the licensure of
- 11 administrators.
- 12 §431- Surety bond required. Prior to the issuance of
- 13 the administrator license, the administrator shall file with the
- 14 commissioner, and maintain in force while so licensed, a surety
- 15 bond of at least \$300,000, in the form and penal sum acceptable
- 16 to the commissioner, and shall provide that the bond may not be
- 17 canceled or otherwise terminated until two years have elapsed
- 18 from the last day the applicant was an administrator, unless the
- 19 commissioner has given prior written consent. The surety bond
- 20 shall be undertaken and may be enforced in the name of
- 21 "Commissioner of Insurance, State of Hawaii."

- 1 §431- Written agreement required. (a) An administrator
- 2 shall have a written agreement between the administrator and
- 3 insurer that contains all requirements of this article, except
- 4 those that do not apply to administrator functions.
- 5 (b) The written agreement shall include a provision with
- 6 respect to underwriting or other standards pertaining to the
- 7 business underwritten by the insurer.
- 8 (c) The written agreement shall be retained as part of the
- 9 official records of the administrator and the insurer for the
- 10 duration of their agreement and five years thereafter.
- 11 (d) When an insurance policy is issued to a trustee, the
- 12 administrator shall furnish the insurer a copy of the trust
- 13 agreement and any amendments to it. The trust agreement shall
- 14 be retained as part of the official records of the administrator
- 15 and the insurer for the duration of the insurance policy and
- 16 five years thereafter.
- 17 §431- Effect of payments to administrator. (a) Payment
- 18 to the administrator of any insurance premiums or charges by or
- 19 on behalf of the insured shall be deemed received by the
- 20 insurer.

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- 1 (b) Payment of return premiums or claims by the insurer to 2 the administrator shall not be deemed payment to the insured 3 until the insured receives the payment. 4 (c) This section does not limit any right of the insurer 5 against the administrator resulting from failure of the 6 administrator to make payments to the insurer or insured. 7 §431-Recordkeeping required; commissioner's access to 8 records. (a) An administrator shall maintain and make 9 available to the insurer complete books and records of all 10 transactions between the administrator, insurers, and insureds. 11 The books and records shall be maintained in accordance with 12 prudent standards of insurance recordkeeping and for the 13 duration of the written agreement and five years thereafter. 14 The commissioner shall have access to the books and (b) 15 records for examination, audit, and inspection. Trade secrets in the books and records, including the identity and addresses 16 **17** of insureds, shall be confidential and privileged. However, the 18 commissioner may use the information in proceedings brought 19 against the administrator.
- (c) An administrator shall retain the right to continuing 21 access to the books and records to fulfill its contractual

- 1 obligations to the insurer and insureds, subject to any
- 2 restrictions in the written agreement.
- 3 §431- Advertising by administrator. An administrator
- 4 shall use only the advertising pertaining to the business an
- 5 insurer has underwritten and approved in advance of its use.
- 6 §431- Fiduciary duties of administrator; payment of
- 7 claims by administrator. (a) The administrator shall hold in a
- 8 fiduciary capacity all charges, claim payments, or premiums that
- 9 the administrator collects for or on behalf of an insurer and
- 10 all return premiums that the administrator receives from the
- 11 insurer. These funds shall be immediately remitted to the
- 12 person entitled to them or shall be deposited promptly in a
- 13 fiduciary account established and maintained by the
- 14 administrator in a federally insured financial institution.
- 15 (b) If charges, claim payments, or premiums deposited in a
- 16 fiduciary account have been collected for or on behalf of more
- 17 than one insurer, the administrator shall keep records clearly
- 18 recording the deposits in and withdrawals from the account for
- 19 or on behalf of each insurer. The administrator shall keep
- 20 copies of the records and, upon request of an insurer, shall
- 21 furnish the insurer with copies of records pertaining to the
- 22 deposits and withdrawals.

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| 2 | from the | fiduciary account in which premiums or charges are |
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| 3 | deposited | |
| 4 | (d) | The written agreement shall provide that withdrawals |
| 5 | from the | fiduciary account shall be made only for: |
| 6 | (1) | Remittance to an insurer entitled to remittance; |
| 7 | (2) | Deposit in an account maintained in the name of the |
| 8 | | insurer; |
| 9 | (3) | Transfer to and deposit in a claims-paying account, |
| 10 | | with claims to be paid as provided in subsection (e); |
| 11 | (4) | Payment to a group policyholder for remittance to the |
| 12 | | insurer entitled to remittance; |
| 13 | (5) | Payment to the administrator of its commission, fees, |
| 14 | | or charges; and |
| 15 | (6) | Remittance of return premiums to the person entitled |
| 16 | | to return premiums. |
| 17 | (e) | All claims the administrator pays from funds collected |
| 18 | for or on | behalf of an insurer shall be paid only as authorized |
| 19 | by the in | surer. |
| 20 | §431 | - Compensation of administrator. Compensation to an |
| 21 | administr | ator for adjusting or settling claims shall not be |
| 22 | contingen | t on claim experience. This section shall not prevent |

(c) An administrator shall not pay claims by withdrawals

- 1 the compensation of an administrator from being based on
- 2 premiums or charges collected or number of claims paid or
- 3 processed.
- 4 §431- Written notice to insureds required. (a) When the
- 5 services of an administrator are used, the administrator shall
- 6 provide written notice approved by the insurer to insureds,
- 7 advising the insureds of the identity of and relationship
- 8 between the administrator, insurer, and insured.
- 9 (b) When an administrator collects funds, the
- 10 administrator shall identify the reason for collecting each item
- 11 and show each item separately from the premium. Additional
- 12 charges shall not be made for services to the extent the insurer
- 13 has already paid for those services.
- 14 (c) The administrator shall disclose to the insurer all
- 15 charges, fees, and commissions the administrator receives from
- 16 services the administrator provides the insurer, including any
- 17 fees or commissions paid by insurers providing reinsurance.
- 18 §431- Delivery of written information to insured. Any
- 19 policies, certificates, booklets, termination notices, or other
- 20 written communications delivered by the insurer to the
- 21 administrator for delivery to the insured, shall be delivered by

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1 the administrator promptly after receipt of instructions from 2 the insured to deliver them. 3 §431-Annual report required. (a) An administrator 4 shall file an annual report for the preceding calendar year with 5 the commissioner on or before March 1 of each year, in a form 6 and manner prescribed by the commissioner. 7 (b) The annual report shall include the names and 8 addresses of all insurers with which the administrator had an 9 agreement during the preceding calendar year. 10 License denial, nonrenewal, suspension, or §431-11 revocation; fines. (a) After notice and hearing, the commissioner shall impose a fine pursuant to section 431:2-203 12 and issue a cease and desist order against any person who acts 13 or holds out as an administrator without a license. 14 15 (b) After notice and hearing, the commissioner shall deny, refuse to renew, suspend, or revoke the license of an 16 administrator if the commissioner finds that the administrator: **17** 18 Is in an unsound financial condition; (1) 19 Is using methods or practices in the conduct of (2) 20 business that renders the administrator's further 21 transaction of business in this State hazardous or

injurious to insureds or the public; or

| 1 | (3) | Has failed to pay a judgment rendered against the |
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| 2 | | administrator in this State within sixty days after |
| 3 | | the judgment has become final. |
| 4 | (c) | The commissioner may deny, refuse to renew, suspend, |
| 5 | or revoke | the license of an administrator if the commissioner |
| 6 | finds the | administrator: |
| 7 | (1) | Has violated any lawful rule or order of the |
| 8 | | commissioner or this code; |
| 9 | (2) | Has refused examination or production of the |
| 10 | | administrator's accounts, records, and files for |
| 11 | | examination, or if any individual responsible for or |
| 12 | | who exercises control or influence over the affairs of |
| 13 | | the administrator has refused to give information |
| 14 | | about the administrator's affairs, or has refused to |
| 15 | | perform any other legal obligation as to an |
| 16 | | examination, when required by the commissioner; |
| 17 | (3) | Has, without just cause: |
| 18 | | (i) Refused to pay proper claims or perform services |
| 19 | | arising under the administrator's contracts; |
| 20 | (| ii) Caused insureds to accept less than the amount due |
| 21 | | to the insureds; or |

| 1 | (| (iii) Caused insureds to employ attorneys or bring suit |
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| 2 | | against the administrator to secure full payment |
| 3 | | or settlement of claims; |
| 4 | (4) | Has failed at any time to meet any qualification for |
| 5 | | which issuance of the license could have been refused, |
| 6 | | had the failure then existed and been known to the |
| 7 | | commissioner; |
| 8 | (5) | Has been convicted of, or has entered a plea of guilty |
| 9 | | or nolo contendere to, a felony without regard to |
| 10 | | whether adjudication was withheld; |
| 11 | (6) | Is under suspension or has a license revoked in |
| 12 | | another state; or |
| 13 | (7) | Has failed to timely file the annual report pursuant |
| 14 | | to section 431 |
| 15 | (d) | The commissioner may immediately suspend the license |
| 16 | of an adm | inistrator, without advance notice or hearing, if the |
| 17 | commissio | ner finds the following: |
| 18 | (1) | The administrator is insolvent or impaired; |
| 19 | (2) | A proceeding for receivership, conservatorship, |
| 20 | | rehabilitation, or other delinquency proceeding |
| 21 | | regarding the administrator has been commenced in any |
| 22 | | state; or |

| 1 | (3) | The financial condition or business practices of the |
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| 2 | | administrator otherwise are an imminent threat to the |
| 3 | | public health, safety, or welfare of the residents of |
| 4 | | this State. |
| 5 | (e) | If the commissioner finds one or more grounds exist |
| 6 | for the d | enial, nonrenewal, suspension, or revocation of the |
| 7 | license, | the commissioner may additionally impose a fine upon |
| 8 | the admin | istrator pursuant to section 431:2-203. |
| 9 | §431 | - Rules and regulations. The commissioner may adopt |
| 10 | rules to | implement and enforce this article." |
| 11 | SECT | ION 2. Chapter 431, Hawaii Revised Statutes, is |
| 12 | amended by | y adding to part II of article 2 a new section to be |
| 13 | appropria | tely designated and to read as follows: |
| 14 | " <u>§43</u> | 1:2- Variances, waivers, or no-action letters. |
| 15 | (a) Subj | ect to the limitations specified in subsection (b): |
| 16 | (1) | The commissioner may issue a variance, waiver, or no- |
| 17 | | action letter relating to a requirement of title 24 if |
| 18 | | a person or entity subject to title 24 demonstrates |
| 19 | | that the public policy goals of title 24 may be |
| 20 | | achieved by other means and that the application of |
| 21 | | the requirement may inhibit or discourage the |

| 1 | | introduction of new, innovative, or more efficient |
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| 2 | | insurance products, services, or technologies; |
| 3 | (2) | "Innovative" means the use or incorporation of new or |
| 4 | | emerging technology or the reimagination of uses for |
| 5 | | existing technology to address a problem, provide a |
| 6 | | benefit, or otherwise offer a product, service, |
| 7 | | business model, or delivery mechanism that is not |
| 8 | | known by the commissioner to have a comparable |
| 9 | | widespread offering in this State; |
| 10 | (3) | A variance, waiver, or no-action letter issued |
| 11 | | pursuant to this section shall be of a duration deemed |
| 12 | | appropriate by the commissioner; and |
| 13 | (3) | The commissioner may issue variances, waivers, or no- |
| 14 | | action letters of differing or limited durations and |
| 15 | | scope. |
| 16 | (b) | The commissioner shall not issue a variance, waiver, |
| 17 | or no-act | ion letter related to any provision of title 24 |
| 18 | governing | <u>:</u> |
| 19 | (1) | Assets, deposits, investments, capital, surplus, or |
| 20 | | other solvency requirements applicable to insurance |
| 21 | | companies; |

| 1 | (2) | Licensing and certificate of authority requirements |
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| 2 | | applicable to any person or entity required to hold a |
| 3 | | license under this chapter; |
| 4 | (3) | Required participation in any assigned risk plan, |
| 5 | | residual market, or guaranty fund; |
| 6 | (4) | Requirements that the insurance division maintain its |
| 7 | | accreditation by the National Association of Insurance |
| 8 | | Commissioners, unless the issuance of a permit, |
| 9 | | variance, waiver, or no-action letter is permitted; |
| 10 | (5) | The application of any tax or fee; |
| 11 | <u>(6)</u> | The privacy of consumer financial information, |
| 12 | | including required consumer notices and the right of |
| 13 | | consumers to opt out of disclosure as specified in |
| 14 | | article 3A of chapter 431; |
| 15 | (7) | The minimum required contents of motor vehicle |
| 16 | | policies and any required offers of additional |
| 17 | | coverage under those policies as specified in article |
| 18 | | 10C of chapter 431; |
| 19 | (8) | Extended reporting period requirements for commercial |
| 20 | | general liability coverage as specified in section |
| 21 | | 431:10-211.3; |

| 1 | (9) | The rights of insurance applicants or policyholders |
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| 2 | | who are victims of domestic abuse as specified in |
| 3 | | section 431:10-217.5; |
| 4 | (10) | Prohibited policy provisions as specified in section |
| 5 | | 431:10-221; |
| 6 | (11) | Restrictions on retroactive annulments of policies as |
| 7 | | specified in section 431:10-227; |
| 8 | (12) | Restrictions on insurability of punitive damages as |
| 9 | | specified in section 431:10-240; |
| 10 | (13) | Restrictions on insurers with respect to the use of |
| 11 | | insurance inquiries as specified in section 431:10E- |
| 12 | | <u>124;</u> |
| 13 | (14) | The right of a policyholder or person who has acquired |
| 14 | | the rights of the policyholder or beneficiary under |
| 15 | | the policy to be awarded reasonable attorney's fees |
| 16 | | and the costs of suit, in addition to the benefits |
| 17 | | under the policy, as specified in section 431:10-242; |
| 18 | | and |
| 19 | (15) | Any other requirement that the commissioner deems |
| 20 | | ineligible for the issuance of a variance, waiver, or |
| 21 | | no-action letter. |

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| 1 | <u>(c)</u> | When an application for a variance, waiver, or no- |
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| 2 | action le | tter is granted, the commissioner shall provide public |
| 3 | notice of | the application for or grant of a variance, waiver, or |
| 4 | no-action | letter. The notice shall include: |
| 5 | (1) | The specific statute to which the variance, waiver, or |
| 6 | | no-action letter applies; |
| 7 | (2) | The name of the applicant for the variance, waiver, or |
| 8 | | no-action letter; and |
| 9 | (3) | The duration of the variance, waiver, or no-action |
| 10 | | <u>letter.</u> |
| 11 | The : | requirements of this subsection may be satisfied by the |
| 12 | publication | on of a notice on the insurance division's website. |
| 13 | (d) | The commissioner shall adopt rules pursuant to chapter |
| 14 | 91 that e | stablish a procedure for the submission, granting, or |
| 15 | denying o | f an application petition for a variance, waiver, or |
| 16 | no-action | letter; provided that the rules shall: |
| 17 | (1) | Include procedures for granting or denying a variance, |
| 18 | | waiver, or no-action letter within sixty days of the |
| 19 | | receipt of the application; |
| 20 | (2) | Authorize the commissioner to revoke a variance, |
| 21 | | waiver, or no-action letter issued pursuant to this |
| 22 | | section if the commissioner has reasonable cause to |

| 1 | | believe that a recipient of a variance, waiver, or no- | | |
|----|-----|--|--|--|
| 2 | | action letter has: | | |
| 3 | | (A) Engaged in a violation of title 24 that was not | | |
| 4 | | waived by the granting of the variance, waiver, | | |
| 5 | | or no-action letter; | | |
| 6 | | (B) Not produced and will not likely produce | | |
| 7 | | identifiable benefits to consumers; or | | |
| 8 | | (C) Failed to abide by the terms, conditions, or | | |
| 9 | | limitations of any variance, waiver, or no-action | | |
| 10 | | <pre>letter;</pre> | | |
| 11 | (3) | Authorize the commissioner to require reasonable | | |
| 12 | | terms, conditions, or limitations on the conduct or | | |
| 13 | | activity permitted under a variance, waiver, or no- | | |
| 14 | | action letter; provided that the terms, conditions, or | | |
| 15 | | limitations may include a requirement that the | | |
| 16 | | recipient of a variance, waiver, or no-action letter | | |
| 17 | | shall take reasonable steps to protect consumers, | | |
| 18 | | mitigate risks, or submit data or analysis to the | | |
| 19 | | commissioner on the market impact of the variance, | | |
| 20 | | waiver, or no-action letter; | | |
| 21 | (4) | Authorize the commissioner to collect an application | | |
| 22 | | fee of \$500 per application. A separate application | | |

| 1 | | shal | shall be submitted for each new, innovative, or more | | | | |
|----|------------|------------|--|--|--|--|--|
| 2 | | effi | efficient insurance product, service, or technology; | | | | |
| 3 | (5) | Auth | orize the commissioner to require a recipient of a | | | | |
| 4 | | waiv | er, variance, or no-action letter to provide each | | | | |
| 5 | | cons | umer with a disclosure stating that: | | | | |
| 6 | | (A) | The innovative insurance product or service is | | | | |
| 7 | | | authorized pursuant to a waiver, variance, or no- | | | | |
| 8 | | | action letter; | | | | |
| 9 | | (B) | The State of Hawaii does not endorse or recommend | | | | |
| 10 | | | the innovative insurance product or service; | | | | |
| 11 | | <u>(C)</u> | The innovative insurance product or service is | | | | |
| 12 | | | temporary for a limited duration and may end | | | | |
| 13 | | | unless the waiver, variance, or no-action letter | | | | |
| 14 | | | is extended by the commissioner, including the | | | | |
| 15 | | | expected end date; and | | | | |
| 16 | | (D) | Consumers may contact the commissioner to file | | | | |
| 17 | | | complaints regarding the innovative insurance | | | | |
| 18 | | | product or service and provide the commissioner's | | | | |
| 19 | | | telephone number and website address where | | | | |
| 20 | | | complaints may be filed; | | | | |
| 21 | <u>(6)</u> | Auth | orize the commissioner to have regularly scheduled | | | | |
| 22 | | comm | unications with the recipient of a variance, | | | | |

| 1 | | waiver, or no-action letter; provided that the |
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| 2 | | communication shall be, at a minimum, once per quarter |
| 3 | | each calendar year; |
| 4 | (7) | Authorize the commissioner to establish periodic |
| 5 | | reporting requirements for the recipient of a |
| 6 | | variance, waiver, or no-action letter; provided that |
| 7 | | the periodic reporting requirements shall be, at a |
| 8 | | minimum, once per quarter each calendar year; and |
| 9 | (8) | Authorize the commissioner to seek records, documents, |
| 10 | | and data as requested from the recipient of a |
| 11 | | variance, waiver, or no-action letter. |
| 12 | <u>(e)</u> | Notwithstanding the provisions of subsection (c), the |
| 13 | following | shall be considered trade secrets and confidential |
| 14 | informati | on and shall not be subject to public disclosure: |
| 15 | (1) | A petition for a variance, waiver, or no-action |
| 16 | | <pre>letter;</pre> |
| 17 | (2) | Information contained in an application for a |
| 18 | | variance, waiver, or no-action letter; |
| 19 | (3) | All information provided to the commissioner by an |
| 20 | | applicant for or recipient of a variance, waiver, or |
| 21 | | no-action letter; and |

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| 1 | (4) | Any communication between the insurance division and |
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| 2 | | the recipient that is required pursuant to the terms |
| 3 | | of the variance, waiver, or no-action letter. |
| 4 | <u>(f)</u> | The commissioner's authority to grant a variance, |
| 5 | waiver, a | nd no-action letter under this section shall not be |
| 6 | construed | to limit or otherwise affect the authority of the |
| 7 | commissio | ner to exercise discretion to waive or enforce |
| 8 | requireme | nts as permitted under any other law. |
| 9 | <u>(g)</u> | No later than twenty days prior to the convening of |
| 10 | each regu | lar session, the commissioner shall submit an annual |
| 11 | report to | the legislature that includes the following |
| 12 | informati | on for the previous year: |
| 13 | (1) | The total number of applications for a variance, |
| 14 | | waiver, or no-action letter granted or denied by the |
| 15 | | commissioner; |
| 16 | (2) | For each variance, waiver, or no-action letter granted |
| 17 | | by the commissioner, the information required under |
| 18 | | <pre>subsection (c);</pre> |
| 19 | (3) | For each provision in title 24 to which a variance, |
| 20 | | waiver, or no-action letter applies, the |
| 21 | | commissioner's recommendation as to whether the |
| 22 | | provision should be continued, eliminated, or amended |

| 1 | | in order to promote innovation and establish a uniform |
|----|------------|--|
| 2 | | regulatory system for all regulated entities; and |
| 3 | (4) | A list of variances, waivers, or no-action letters |
| 4 | | that have lapsed or been revoked and, if revoked, a |
| 5 | | description of other regulatory or disciplinary |
| 6 | | actions, if any, that resulted in, accompanied, or |
| 7 | | resulted from the revocation." |
| 8 | SECT | ION 3. Section 431:7-101, Hawaii Revised Statutes, is |
| 9 | amended by | y amending subsections (a) and (b) to read as follows: |
| 10 | "(a) | The commissioner shall collect, in advance, the |
| 11 | following | fees: |
| 12 | (1) | Certificate of authority: |
| 13 | | (A) Application for certificate of authority \$900 |
| 14 | | (B) Issuance of certificate of authority \$600 |
| 15 | | (C) Application for motor vehicle self-insurance . \$300 |
| 16 | (2) | Organization of domestic insurers and affiliated |
| 17 | | corporations: |
| 18 | | (A) Application for solicitation permit \$1,500 |
| 19 | | (B) Issuance of solicitation permit \$150 |
| 20 | (3) | Producer's license: |
| 21 | | (A) Issuance of regular license\$50 |
| 22 | | (B) Issuance of temporary license\$50 |

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| 1 | (4) Nonresident producer's license: Issuance \$75 |
|----|---|
| 2 | (5) Independent adjuster's license: Issuance \$75 |
| 3 | (6) Public adjuster's license: Issuance |
| 4 | (7) Claims adjuster's limited license: Issuance\$75 |
| 5 | (8) Administrator's license: Issuance\$150 |
| 6 | [(8)] <u>(9)</u> Independent bill reviewer's license: Issuance \$80 |
| 7 | [(9)] (10) Limited producer's license: Issuance\$60 |
| 8 | [(10)] <u>(11)</u> Managing general agent's license: Issuance\$75 |
| 9 | [(11)] <u>(12)</u> Reinsurance intermediary's license: Issuance \$75 |
| 10 | [(12)] <u>(13)</u> Surplus lines broker's license: Issuance \$150 |
| 11 | [(13)] <u>(14)</u> Service contract provider's registration: |
| 12 | Issuance\$75 |
| 13 | [(14)] <u>(15)</u> Approved course provider certificate: |
| 14 | Issuance\$100 |
| 15 | [(15)] <u>(16)</u> Approved continuing education course |
| 16 | certificate: |
| 17 | Issuance\$30 |
| 18 | [(16)] <u>(17)</u> Vehicle protection product warrantor's |
| 19 | registration: Issuance\$75 |
| 20 | [(17)] <u>(18)</u> Criminal history record check; fingerprinting: |
| 21 | For each criminal history record check and |
| 22 | fingerprinting check, a fee to be established by the |
| | |

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| 1 | | commissioner. |
|----|---------------------|---|
| 2 | [(18)] | (19) Limited line motor vehicle rental company |
| 3 | | producer's license: Issuance \$1,000 |
| 4 | [(19)] | (20) Legal service plan certificate of authority: |
| 5 | | Issuance before July 1, 2014\$1,000 |
| 6 | | Issuance on or after July 1, 2014 \$500 |
| 7 | [(20)] | (21) Life settlement provider's license: |
| 8 | | Issuance before July 1, 2014\$150 |
| 9 | | Issuance on or after July 1, 2014 \$75 |
| 10 | [(21)] | (22) Life settlement broker's license: |
| 11 | | Issuance before July 1, 2014 \$150 |
| 12 | | Issuance on or after July 1, 2014 \$75 |
| 13 | [(22)] | (23) Examination for license: For each examination, a |
| 14 | | fee to be established by the commissioner. |
| 15 | (b) | The fees for services of the department of commerce |
| 16 | and consum | mer affairs subsequent to the issuance of a certificate |
| 17 | of authori | ty, license, or other certificate are as follows: |
| 18 | (1) | \$600 per year for all services (including extension of |
| 19 | | the certificate of authority) for an authorized |
| 20 | | insurer; |
| 21 | (2) | \$50 per year for all services (including extension of |
| 22 | | the license) for a regularly licensed producer; |

| 1 | (3) | \$75 per year for all services (including extension of |
|----|----------------------|---|
| 2 | | the license) for a regularly licensed nonresident |
| 3 | | producer; |
| 4 | (4) | \$45 per year for all services (including extension of |
| 5 | | the license) for a regularly licensed independent |
| 6 | | adjuster; |
| 7 | (5) | \$45 per year for all services (including extension of |
| 8 | | the license) for a regularly licensed public adjuster; |
| 9 | (6) | \$45 per year for all services (including extension of |
| 10 | | the license) for a claims adjuster's limited license; |
| 11 | <u>(7)</u> | \$150 per year for all services (including extension of |
| 12 | | the license) for an administrator's license; |
| 13 | [-(7)] | (8) \$60 per year for all services (including |
| 14 | | extension of the license) for a regularly licensed |
| 15 | | independent bill reviewer; |
| 16 | [(8)] | (9) \$45 per year for all services (including |
| 17 | | extension of the license) for a producer's limited |
| 18 | | license; |
| 19 | [-(9) -] | (10) \$75 per year for all services (including |
| 20 | | extension of the license) for a regularly licensed |
| 21 | | managing general agent; |

| 1 | [(10 |)] <u>(11)</u> | \$75 per year for all services (including |
|----|--------------------|----------------------------|---|
| 2 | | extensi | on of the license) for a regularly licensed |
| 3 | | reinsura | ance intermediary; |
| 4 | [(11 |)] <u>(12)</u> | \$45 per year for all services (including |
| 5 | | extensi | on of the license) for a licensed surplus lines |
| 6 | | broker; | |
| 7 | [(12 |)] <u>(13)</u> | \$75 per year for all services (including |
| 8 | | renewal | of registration) for a service contract |
| 9 | | provide | r; |
| 10 | [(13 |)] <u>(14)</u> | \$65 per year for all services (including |
| 11 | | extension | on of the certificate) for an approved course |
| 12 | | provide | r; |
| 13 | [-(14 |)] <u>(15)</u> | \$20 per year for all services (including |
| 14 | | extension | on of the certificate) for an approved |
| 15 | | continu | ing education course; |
| 16 | [(15] |)] <u>(16)</u> | \$75 per year for all services (including |
| 17 | | renewal | of registration) for a vehicle protection |
| 18 | | product | warrantor; |
| 19 | [(16] |)] <u>(17)</u> | A fee to be established by the commissioner |
| 20 | | for each | n criminal history record check and |
| 21 | | fingerp | cinting; |

| 1 | $\left[\frac{(17)}{(18)}\right]$ \$600 per year for all services (including |
|----|---|
| 2 | extension of the license) for a regularly licensed |
| 3 | limited line motor vehicle rental company producer; |
| 4 | [(18)] <u>(19)</u> \$1,000 per year for all services provided |
| 5 | before July 1, 2014, (including extension of the |
| 6 | certificate) for an authorized legal service plan; |
| 7 | $[\frac{(19)}{(20)}]$ \$500 per year for all services provided on or |
| 8 | after July 1, 2014, (including extension of the |
| 9 | certificate) for an authorized legal service plan; |
| 10 | $[\frac{(20)}{(21)}]$ \$1,200 per year for all services (including |
| 11 | extension of the license) for a regularly licensed |
| 12 | life settlement provider; and |
| 13 | [(21)] <u>(22)</u> \$150 per year for all services (including |
| 14 | extension of the license) for a regularly licensed |
| 15 | life settlement broker. |
| 16 | The services referred to in paragraphs (1) to $[\frac{(21)}{(21)}]$ shall |
| 17 | not include services in connection with examinations, |
| 18 | investigations, hearings, appeals, and deposits with a |
| 19 | depository other than the department of commerce and consumer |
| 20 | affairs." |
| 21 | SECTION 4. Section 432:1-102, Hawaii Revised Statutes, is |
| 22 | amended to read as follows: |

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2 article 10A, and article 10H of chapter 431 shall apply to 3 nonprofit medical indemnity or hospital service associations. 4 Such associations shall be exempt from the provisions of part I 5 of article 10A; provided that such exemption is in compliance 6 with applicable federal statutes and regulations. 7 (b) Article 2, article 2D, parts II and IV of article 3, 8 article 6, part III of article 7, article 9A, article 13, 9 article 14G, and article 15 of chapter 431, sections 431:3-301, 10 431:3-302, 431:3-303, 431:3-304, 431:3-305, 431:10-102, 431:10-11 225, 431:10-226.5, and 431:10A-116(1) and (2), and the powers 12 granted by those provisions to the commissioner, shall apply to 13 managed care plans, health maintenance organizations, or medical 14 indemnity or hospital service associations that are owned or 15 controlled by mutual benefit societies so long as the 16 application in any particular case is in compliance with and is 17 not preempted by applicable federal statutes and regulations. 18 (c) Article of chapter 431 shall apply to mutual benefit 19 societies. 20 $[\frac{(c)}{(c)}]$ (d) The commissioner may adopt rules pursuant to 21 chapter 91 for the implementation and administration of this 22 chapter."

"§432:1-102 Applicability of other laws. (a) Part III of

| 1 | SECTION 5. Statutory material to be repealed is bracketed |
|---|---|
| 2 | and stricken. New statutory material is underscored. |
| 3 | SECTION 6. This Act, upon its approval, shall take effect |
| 4 | on January 1, 2020. |
| 5 | |
| 6 | INTRODUCED BY: |
| 7 | BY REQUEST |
| | IAN 2 2 2019 |

Report Title:

Administrator; Third Party Administrator; License; Insurance Regulatory Variance; Insurance Commissioner; Insurance; Vehicle Protection Product Warrantor; Service Contract Provider.

Description:

Requires third party administrators to be licensed and regulated by the Insurance Commissioner. Authorizes the Insurance Commissioner to issue targeted variances, waivers, or no-action letters relating to the requirements of chapter 431, Hawaii Revised Statutes.

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.



JUSTIFICATION SHEET

DEPARTMENT:

Commerce and Consumer Affairs

TITLE:

A BILL FOR AN ACT RELATING TO REGULATORY AUTHORITY OF THE INSURANCE COMMISSIONER.

PURPOSE:

- (1) The purpose of sections 1, 3, and 4 of this bill is to require third party administrators (administrators) to be licensed and regulated by the Insurance Commissioner (Commissioner) in accordance with the National Association of Insurance Commissioners' Registration and Regulation of Third Party Administrators model guidelines.
- (2) The purpose of section 2 of this bill is to authorize the Commissioner to issue targeted variances, waivers, or no-action letters relating to the requirements of title 24, Hawaii Revised Statutes (HRS), to enable the introduction of new, innovative, and more efficient insurance products, services, and technologies.

MEANS:

Add a new article to chapter 431 and a new section to part II of article 2, chapter 431, HRS, and amend sections 431:7-101(a) and (b) and 432:1-102, HRS.

JUSTIFICATION:

- (1) Administrators collect charges or premiums from, or adjust or settle claims on, life insurance coverage or accident and health or sickness insurance coverage. Hawaii is one of nine states that do not regulate administrators. Twenty-one states require an administrator license from the department of insurance. Fourteen states require a certificate of registration, and eight states require a certificate of authority.
- (2) Title 24 requirements can pose barriers to the introduction of new, innovative, and more efficient insurance products,



services, and technologies. Currently, the Commissioner is unable to issue targeted variances, waivers, or no-action letters relating to these requirements, and as a result, the introduction of these products, services, and technologies is inhibited and discouraged.

Impact on the public:

- (1) This bill will ensure adequate protection of Hawaii consumers and promote transparency of administrator practices in Hawaii by: licensing and regulating administrators; encouraging disclosure of contracts between insurers and administrators; and promoting administrators' financial responsibility.
- (2) This bill will broaden the range of insurance products, services, and technologies available to Hawaii consumers and businesses. It may also expand the State's insurance market through increased competition and innovation.

Impact on the department and other agencies:

GENERAL FUNDS:

None.

OTHER FUNDS:

None.

PPBS PROGRAM

DESIGNATION:

CCA-106.

OTHER AFFECTED

AGENCIES:

None.

EFFECTIVE DATE:

January 1, 2020.