## JULIO ZAMARRIPA, MSN, RN

#### **ACCOMPLISHMENTS**

- Assisted in the improvement of Employee Satisfaction from 2.5 % to 3.9% in Press Ganey
- RN Nurse of the Year (2015)
- Bravo Award Winner for Epic contributions for Hospital wide implementation and support
- 2010 Nurses Week People Award: Earned a reputation for excellence in service delivery

#### SKILLS & ABILITIES

- Customer Service: Committed to valuing people, integrity, excellence, and goal oriented
- Shared leadership focused
- Team Player: Flexible, Committed, Cooperates well with others, Active participant.
- Technology proficient: Informatics Resource; Epic Electronic Medical Record Credentialed Trainer for Orders (Physicians/Surgeons) and ClinDoc (Nursing/Unlicensed Staff)

# PROFESSIONAL EXPERIENCE

## STRAUB CLINIC AND HOSPITAL

#### Manager, Clinical Operations

January 2016-Current

- Oversee Clinical Operations for Allergy and Gastroenterology ambulatory offices
- Manage staff recruitment, development and training
- Formulate, monitor and enforce budgets
- Make purchasing decisions
- Ensure clinical quality policies and procedures are communicated to and implemented by the facility staff
- Responsible for patient, staff, physician and visitor satisfaction

### Gastroenterology Clinic RN Team Lead

August 2014-January 2016

- Facilitate day to day operations
- Responsible for coaching staff and staff education
- Responsible for coaching staff and general education
- Responsible for patient, staff, physician and visitor satisfaction

ST. LUKE'S HOSPITAL- HOUSTON MEDICAL CENTER, REGISTERED NURSE

## Pre- Admission Testing Unit- RN

January 2014-July 2014

- Interview pre-surgical patients prior to surgery in an outpatient setting
- Review Patient vitals, medications, comorbidities, and general surgical education

### Pre-Transplant Hepatology/Telemetry/Med-Surge Unit-RN (7 Tower) September 2006-December 2013

- RN charge nurse responsible for staffing, assignments, satisfaction and coaching
- RN preceptor: Training and mentoring new employees
- · Coaching and staff education
- Shared Governance Team Leader: Informatics and Diabetes
- Provided direct care for patients with complex medical conditions on a 24 bed unit that included: assessing, planning, implementing, documenting, coordinating and managing patient care in keeping with hospital standards.
- Educated patients/families on health care needs, conditions, options, etc.
- Contributed to the roll out and education of 7k hospital staff/employees
  regarding new Epic Electronic Medical Record system and was credentialed as a
  trainer for Orders (Physicians/Surgeons) and ClinDoc (Nursing/Unlicensed Staff.

LICENSURE/

REGISTERED NURSE LINCENSURE- HAWAII AND TEXAS

**CERTIFICATIONS** 

**BLS- CERFTIFIED** 

**EDUCATION** 

**UNIVERSITY OF TEXAS- ARLINGTON** 

Masters of Science in Nursing-Administration

UNIVERSITY OF TEXAS- BROWNSVILLE

Bachelor of Science in Nursing