

GOV. MSG. NO. 532

SHELLY HIDEMI ABE OGATA

Vision: Inspire by celebrating successes, creating a sense of community belonging, and enthusiastically being the change I want to see.

Mission: To engage in lifelong experiential learning to realize, develop, and model myself as an effective and positive agent for change in our healthcare delivery system.

Qualified by:

- Assisted with organizing and contributing to Hui Malama Ola Na OIwi's Diabetes Education curriculum entitled Mai Ka Mala'ai (2009).
- Trained and mentored by Dr. Donna Ching in facilitation and strategic planning skills since 1998.
- East Hawaii Community team member for "Communities of Excellence in Tobacco Control" in March 2004
- Appointed by the Governor to the State Council on Mental Health for two four-year terms
- Provided technical assistance to Guam's Department of Mental Health and Substance Abuse by performing a comprehensive needs assessment, along with providing extensive training and initiating a strategic planning process with a wide range of stakeholders
- Faculty presenter for "Training Family and Community Members to Provide Case Management Services" at the National Resource Network for Child and Family Mental Health Services Rural Hub Conference "Building Quality into Services" (September 1998)
- Member of Special Emphasis Panel for grant application review for SAMHSA/Center for Substance Abuse Treatment, Washington, D.C. (June 1999 and July 2000)
- Appointed by Mayor Kim to Hawaii County Planning Commission effective April 2007 to November 2009

Experience:

February 2018 to present:

Hawaii County Council, Office of the County Clerk, 25 Aupuni Street, Hilo HI 96720

- Council Aide to Susan Lee Loy (full-time): responsible for the day-to-day office management as well as special constituent projects and assorted tasks as assigned by the Council Member (legislative review/tracking, planning community meetings, etc.)
- Supervisor: Ms. Sue Lee Loy, Council Member, ph. 961-8396

August 2013 to February 2018:

Hawaii County Office of Aging, 1055 Kinoole St., Hilo, HI 96720

- Aging Program Planner II/Aging Program Planner III/Aging and Disability Services Manager: Plans, develops, coordinates, and/or directs a county-wide system of services for older adults; conducts program and operational studies, analyses, and evaluations; develops plans and assists in policy recommendations; maintains a system of managing funding and review of federal, state, county, and private grant-aided agencies; and performs other duties as required.
- Supervisor: Dr. Kimo Alameda, Executive on Aging ph. 808-961-8600

July 2012 to May 30, 2013

Hawaii National Guard Youth Challenge Academy-Kulani

- Medical Assistant: responsible for providing health care services to at-risk youth ages 16-18 in a quasi-military residential program
- Supervisor: Deputy Director Frank Castagnetti

October 2010 to January

National Kidney Foundation of Hawai`i, Inc., 1314 S. King St. Ste 304, Honolulu, HI 96813

- Director, Hawai`i Island: responsible for the day-to-day office management as well as programs and community outreach/networking and grantwriting; Quality Improvement Coach/Facilitator for Model Office collaborative pilot project (Aug 2011-2012)
- Mentor: Ms. Victoria Page, Vice President of Community Health Initiatives
- Supervisor: Mr. Glen Hayashida, CEO

November 23, 2009 to October 2010

Hawaii County Council, Office of the County Clerk, 25 Aupuni St., Hilo, HI 96720

- Council Aide to Chair J Yoshimoto (full-time): responsible for the day-to-day office management as well as special constituent projects and assorted tasks as assigned by the Chair (legislative review/tracking, planning community meetings, etc.)
- Supervisor: Mr. J Yoshimoto, Council Chair, ph. 895-0240

August 2008 to present—self-employed (family owned small businesses)

Direct Link franchise (in-home emergency monitoring systems)

- Co-owner: responsible for bookkeeping, marketing/advertising/sales, networking with community resource agencies, doctors' offices, health clinics; data management with regards to personal emergency response systems; Medicaid credentialing; business plan development

Ogata Handiworx (handyman services)

- Co-owner: responsible for bookkeeping and data management

June 2008 to Nov. 2009

American Lung Association, 39 Ululani St., Hilo, HI 96720

- Health Educator (part-time): responsible for the outreach/marketing, coordination and implementation of tobacco prevention and education curriculum for East HI elementary schools.
- Supervisor: Mr. Rien Vidad, Director of Lung Health, ph. 537-5966

October 2006 to December 2008

Kahu Malama Nurses, Inc. 1357 Kapiolani Blvd, Ste. 850, Honolulu, HI 96814

- RN—on-call: responsible for provision of professional nursing services at special projects such as flu-shot clinics
- Supervisor: Ms. Maghna Zettle, Special Projects Manager ph. 951-0111

September 2006 to December 2008 (commission-based)

Home Loan Hawaii, 98-1247 Kaahumanu St. #306, Aiea, HI 96701

- Loan Officer—responsible for taking residential loan applications, structuring, pricing and qualifying applicants; working within a team environment among different agencies/companies
- Supervisor: Mr. Dean Ogata, Mortgage Broker (office has closed)

June 10, 2004 to July 26, 2004

Kamehameha Schools 16-714 Volcano Road, Kea`au, HI 96749, ph. 982-0033

- School Health Nurse—part-time: responsible for student and faculty health needs during the summer programming
- Supervisor: Ms. Mindy Tehero, Summer School Coordinator ph. 982-0033

March 1, 2004 to present

Independent contractor, various companies/agencies

- Mental Health consultation
- Meeting facilitation
- Strategic planning

September 23, 2003 to February 9, 2004

CARE Hawaii, Inc., 21 Kalaniana'ole Avenue Bldg C, Hilo, HI 96720, ph. 930-0777

- Charge Nurse—full-time: responsible for start-up (licensing requirements) and day-to-day operations of licensed crisis residential service and provision of psychiatric nursing care to 5 residents; supervision of 15 staff (clerical, resident managers, and nurses); personnel, quality assurance; licensing
- Nursing Supervisor: Ms. Marissa Matayoshi
- Administrative Supervisor: Ms. Kim Murphy

February 22, 2002 to June 30, 2003

State of Hawaii, Department of Health, Public Health Nursing Branch, Hilo, HI

- School Health Nurse—full-time (RPN III): responsible for all aspects of school health in 3 schools in the Puna District; design, plan, and implement health programs for the school communities

- Supervisor: Ms. Judy Akamine, POB 916, Hilo, HI 96721, ph. (808) 974-6025

October 7, 1999 to February 21, 2002

State of Hawaii, Department of Health, Child & Adolescent Mental Health Division, Hilo, HI

- 10/99-8/00 Quality Assurance Specialist—full-time: responsible for various quality improvement issues to include Service Testing across the state, developing and implementing measuring tools, handling of complaints at the Family Guidance Center
- 8/00-2/02 Mental Health Supervisor I—full-time: responsible for supervising Mental health Care Coordinators for Pahoia and Kea`au school complexes as they provided intensive case management services for youth with mental health issues and multiple agency needs
- Supervisor: Ms. Keli Acquaro, 120 Pauahi Street, Rm. 306, Hilo, HI 96720 ph. (808) 933-0610

November 1998 to August 1999

Hawaii `Ohana Project/Guam Technical Assistance Team, Kapolei, HI

As a team member, I assisted with a comprehensive needs assessment and facilitated a strategic planning process. This was a consultation and technical assistance project for Guam's Dept. of Mental Health and Substance Abuse to help them develop a system of care for seriously emotionally disturbed youth and their families.

- Supervisor: Ms. Kate Pahinui, Project Director

January 31, 1999 to July 1999

Helping Hands Hawaii/Assertive Community Treatment Program, Hilo, HI

- Psychiatric RN—full-time: responsible for providing community-based case management and nursing services for seriously mentally ill consumers recently discharged from Hawaii State Hospital and decompensating Community Mental Health Centers' registered consumers
- Supervisor: Mr. John Sousa

September 15, 1997 to January 30, 1999

Susannah Wesley Community Center/Hawaii `Ohana Project, Waipahu, HI

- Case Management Coordinator/Trainer—full-time: responsible for supervising case managers and therapeutic aides within a collaborative team environment and effectively interfacing with the mental health system in the state of Hawaii. Team member for Big Island Demonstration Project training of all mental health workers in Therapeutic Aide, Case Management, and Coordinated Service Planning for seriously emotionally disturbed youth and their families.
- Supervisor: Dr. Carl Arnemann and Mr. Dominic Inocelda, 1117 Kalili Street, Honolulu, HI 96819 ph. (808) 847-1535

May 2, 1997 to October 15, 1997

The Hawaii 'Ohana Project/University Affiliated Program, Kapolei, HI

- Graduate Assistant—part-time: responsible for providing interagency training and technical support to assist identified communities on the Leeward Coast to develop culturally competent and community-based mental health services for seriously emotionally disturbed youth and their families as part of a multi-year Federal demonstration grant project.

February 11, 1997 to October 9, 1997

Nursefinders of Hawaii, 1100 Ward Avenue Ste. 700, Honolulu, HI 96814

- Children's Team RN Case Manager—part-time: responsible for hiring, training, and supervision of therapeutic aides to effectively manage and coordinate the care of youth with serious emotional disturbances and their families.
- Supervisor: Ms. Joyce Bennet-Macy ph. 1-800-654-0034

September 13, 1993 to May 31, 1997

Kahi Mohala Hospital/Sutter Health Pacific, 91-2301 Ft. Weaver Road, Ewa Beach, HI 96706

- Staff/Charge RN—full-time: responsible for the provision of acute and residential psychiatric nursing care as well as supervision of mental health specialists in a team environment for diverse population
- House Supervisor—call-in: responsible for supervision of charge RNs and staffing issues
- Supervisor: Mr. Chuck St. Louis, Director of Nursing ph. (808) 671-8511

Education:

University of Hawaii at Manoa, Honolulu, HI 96822

- Bachelor of Science in Nursing, Honors Graduate
- Master of Public Health
 - Specialty in Maternal and Child Health
 - Sub-specialty in Child Abuse and Neglect Prevention and Intervention

Waiakea High School, 155 W. Kawili Street, Hilo, HI 96720

- Diploma

References:

Affiliations:

- Halau Hula O Napunahaeleonapua (2000 to present)
- East Hawaii Tobacco Free Partnership (2/03 to present)
- Japanese Chamber of Commerce and Industry of Hawaii (10/08 to present)

Certifications:

- RN License #40846
- CPR and 1st Aid
- Professional Certificate in Home Modification 2017

Related skills/coursework/training:

- Learning to Lead Collaboratively—Dr. Donna Ching (May 1998 & update in July 2009)
- Strategic Thinking and Planning—Dr. Donna Ching (August 19 & 20, 1998)
- Advanced Facilitation Training—Dr. Donna Ching & Lily Bloom-Domingo (November 8&9, 2001)
- Inspiring the Best in People and Organizations (Introduction to Appreciative Inquiry)—Charles Miller (April 7, 2010)

Grant Writing/Program Planning:

- Needs Assessment coursework—Fall 1996
- Grant Proposal Writing Workshop—Hawaii Community Foundation (November 1996)
- Grant Proposal Writing coursework—Spring 1997
- Fundraising Basics—Ms. Kim Klein (September 2, 1999)