SB208 SD1

Measure Title: RELATING TO UNCLAIMED LIFE INSURANCE BENEFITS.

Life Insurance; Unclaimed Life Insurance Benefits; Report Title:

Unclaimed Life Insurance Benefits Act

Adopts the National Conference of Insurance Legislators'

Model Unclaimed Life Insurance Benefits Act, which

requires life insurers to conduct database searches using the federal Social Security Administration's death master file or similar database to determine whether an insured

Description: has died. Requires life insurers to use good faith efforts to

locate any beneficiaries to a policy, contract, or retained asset account. Authorizes the insurance commissioner to use discretion to limit, exempt, or phase-in compliance with

requirements under certain circumstances. Effective

January 1, 2018. (SD1)

Companion:

Package: None

Current Referral:

CPH

KIDANI, BAKER, ENGLISH, ESPERO, INOUYE, KEITH-Introducer(s):

AGARAN, S. Chang, Dela Cruz, Galuteria, Riviere



DAVID Y. IGE GOVERNOR DOUGLAS S. CHIN LT. GOVERNOR

STATE OF HAWAII OFFICE OF THE DIRECTOR DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

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TO THE SENATE COMMITTEE ON COMMERCE, CONSUMER PROTECTION, AND HEALTH

TWENTY-NINTH LEGISLATURE Regular Session of 2017

February 26, 2018 9:00 a.m.

TESTIMONY ON SENATE BILL NO. 208, S.D.1, RELATING TO UNCLAIMED LIFE INSURANCE BENEFITS.

TO THE HONORABLE ROSALYN H. BAKER, CHAIR, AND MEMBERS OF THE COMMITTEE:

The Department of Commerce and Consumer Affairs ("Department") appreciates the opportunity to testify on S.B. 208, S.D.1, Relating to Unclaimed Life Insurance Benefits. My name is Gordon Ito, and I am the Insurance Commissioner ("Commissioner") for the Department's Insurance Division ("Division"). The Department supports this bill and provides the following comments

This bill amends Hawaii Revised Statutes chapter 431 by adding a new part to article 10D called the "Unclaimed Life Insurance Benefits Act" to require recognition of the unclaimed property statutes of Hawai`i and the disclosure and accountability relating to payment for life insurance death benefits regulated by the Commissioner.

In 2013, Consumer Reports found an estimated \$1 billion in life insurance benefits were unclaimed. Each year, the Division, alone, receives approximately 40 requests for assistance in finding a possible life insurance policy.

To address this problem, on November 29, 2016, the Division launched on its website a national life insurance policy locator service to help consumers find lost life

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insurance policies and annuities. This service, developed by the National Association of Insurance Commissioners ("NAIC") and based in part on policy locator programs developed independently by a number of states, empowers a consumer with search capabilities in locating a deceased's lost life insurance policy or annuity.

The initial year's use of this service by the public is impressive. Nationally, during the period from November 4, 2016 to November 4, 2017, 40,201 inquiries were made and 8,210 beneficiaries were matched with lost or misplaced life insurance policies or annuities for a total of \$92.5 million being returned. For Hawai'i during this same time period, 241 inquiries were made, resulting in 54 beneficiaries receiving \$66,418. By December 2017, recovery amounts totaled approximately \$92,500.

This bill requires good faith efforts by insurers to locate any beneficiaires and would benefit Hawai`i's consumers. Insurers' efforts, in conjunction with the current national database service developed by NAIC, would simplify and streamline the process for Hawai`i consumers and insurers in matching beneficiaries and life insurance policies and annuities.

Thank you for the opportunity to testify on this measure.

TESTIMONY OF THE AMERICAN COUNCIL OF LIFE INSURERS IN SUPPORT OF S. B. 208, SD 1, RELATING TO UNCLAIMED LIFE INSURANCE BENEFITS

February 26, 2018

Honorable Senator Rosalyn H. Baker, Chair Committee on Consumer Protection and Health State Senate Hawaii State Capitol, Conference Room 229 415 South Beretania Street Honolulu, Hawaii 96813

Dear Chair Baker and Committee Members:

Thank you for the opportunity to testify in support of SB 208, SD 1, relating to Unclaimed Life Insurance Benefits.

Our firm represents the American Council of Life Insurers ("ACLI"), a Washington, D.C., based trade association with approximately 290 member companies operating in the United States and abroad. ACLI advocates in state, federal, and international forums for public policy that supports the industry marketplace and the policyholders that rely on life insurers' products for financial and retirement security. ACLI members offer life insurance, annuities, retirement plans, long-term care and disability income insurance, and reinsurance, representing 95 percent of industry assets, 93 percent of life insurance premiums, and 98 percent of annuity considerations in the United States. Two hundred twenty-one (221) ACLI member companies currently do business in the State of Hawaii; and they represent 96% of the life insurance premiums and 100% of the annuity considerations in this State.

SB 208 adopts the National Conference of Insurance Legislators ("NCOIL") Model Unclaimed Life Insurance Act (the "Model Act") by adding a new Part to be included in Article 10D of Hawaii's Insurance Code.

When this Committee originally considered SB 208 last session twenty-three (23) states had enacted laws based upon the Model Act. The current number is now twenty six (26) states, clearly establishing the Model Act's requirements as a national standard of consumer protections and enabling expeditious, practical compliance by all life insurance companies for all consumers in all states.

The NCOIL Model Act provides a foundation for insurers to use the Social Security Death Master File to obtain notice of death of an insured in the absence of a claim and search for beneficiaries within 90 days.

The NCOIL Model will apply to both future and existing policies, no matter how long policies have been in force. ACLI respects the NCOIL wisdom that retroactive application of legislation to terminated policies should be avoided because it raises constitutional concerns and is unnecessary given government success in resolving concerns about fairness by means of company audits and examinations.

Last session this Committee amended SB 208 to include provisions that will enable small insurance companies to comply with the Model Act's requirements thereby increasing the number of insurers who will be able to search for beneficiaries.

ACLI is in strong support of SB 208, SD 1, and urges this Committee to pass this bill unamended.

Again, thank you for the opportunity to testify in support of SB 208, SD 1.

LAW OFFICES OF OREN T. CHIKAMOTO A Limited Liability Law Company

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<u>SB-208-SD-1</u> Submitted on: 2/23/2018 2:07:23 PM

Testimony for CPH on 2/26/2018 9:45:00 AM

Submitted By	Organization	Testifier Position	Present at Hearing
Javier Mendez-Alvarez	Individual	Support	No

Comments: