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# SENATE CONCURRENT RESOLUTION

REQUESTING THE EXECUTIVE OFFICE ON AGING AND THE UNIVERSITY OF HAWAII CENTER ON AGING TO CONVENE A WORKING GROUP TO REVIEW IN-HOME CARE SERVICES AND MAKE RECOMMENDATIONS TO IMPROVE THE QUALITY OF CARE AND URGING THE DEPARTMENT OF HEALTH TO ADOPT ADMINISTRATIVE RULES TO PROTECT CONSUMERS.

1           WHEREAS, the population of kupuna is growing and by 2020,  
2 nearly three hundred thousand people will be age sixty-five or  
3 older in Hawaii; and  
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5           WHEREAS, a significant percentage of these individuals will  
6 need life sustaining assistance with the necessary activities of  
7 their daily lives, such as bathing, moving, eating, toileting,  
8 preparing food, cleaning, and essential shopping, among others  
9 to support their continued quality of life; and  
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11           WHEREAS, when given the choice, most individuals prefer to  
12 receive care at home; and  
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14           WHEREAS, home care is less expensive than facility-based  
15 care; and  
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17           WHEREAS, home care agencies are a different model from  
18 community care home facilities; and  
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20           WHEREAS, families regularly report an inability to access  
21 home care because of a shortage of available care workers; and  
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23           WHEREAS, home care agencies are one of the fastest growing  
24 segments in the United States, and home care workers comprise a  
25 significant number of the total direct care workforce; and  
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27           WHEREAS, more than ninety percent of home care workers are  
28 women; and



1 WHEREAS, home care workers in Hawaii are increasingly  
2 caring for highly complex client needs, including conditions  
3 such as dementia, severe and persistent mental illness,  
4 paraplegia, post-traumatic stress disorder, and multiple and  
5 complex chronic diseases which may require specialized training  
6 or certification to properly treat clients; and  
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8 WHEREAS, there is a need to understand the correlation  
9 between caregiver pay, benefits, and training, and the quality  
10 of care provided and the difference between home care services  
11 compared to community care home services, where the client  
12 resides on the owner's or landlord's property; and  
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14 WHEREAS, there is a need to study the home health care  
15 system in Hawaii and make recommendations to improve the system;  
16 and  
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18 WHEREAS, there is a need for the Department of Health to  
19 adopt administrative rules relating to home health care agencies  
20 in Hawaii to protect consumers no later than October 1, 2018;  
21 now, therefore,  
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23 BE IT RESOLVED by the Senate of the Twenty-Ninth  
24 Legislature of the State of Hawaii, Regular Session of 2018, the  
25 House of Representatives concurring, that the Executive Office  
26 on Aging and the University of Hawaii (UH) Center on Aging are  
27 requested to convene a working group to:  
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- 29 (1) Review the provision of in-home care services in  
30 Hawaii;
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- 32 (2) Make recommendations that will improve the quality of  
33 care; and  
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- 35 (3) Include its review and recommendations in a report to  
36 the Legislature no later than twenty days prior to the  
37 Regular Session of 2019; and  
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39 BE IT FURTHER RESOLVED that the Executive Office on Aging  
40 and UH Center on Aging are requested to convene the in-home care  
41 services working group no later than July 1, 2018; and



1 BE IT FURTHER RESOLVED that the in-home care services  
2 working group's review of the provision of home care in Hawaii  
3 and report include:  
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- 5 (1) A description of the various ways in which people in  
6 Hawaii receive home care, including care provided by  
7 home care agencies authorized under section 321-14.8,  
8 Hawaii Revised Statutes, home health agencies  
9 authorized by section 321-11, Hawaii Revised Statutes,  
10 and emerging aging in place care models that provide  
11 home care or home health care services in the  
12 community;  
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- 14 (2) A description of the home care workforce, including  
15 the relationship of home care workers to the people  
16 they are caring for;  
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- 18 (3) A description of the continuum of work being  
19 performed;  
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- 21 (4) A description of the skills that home care workers  
22 need, the current percentage of Hawaii's home care  
23 workers with training or certification, and the nature  
24 of that training or certification;  
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- 26 (5) Data regarding how current and expected workforce  
27 supply meets demand, including:  
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- 29 (A) Retention rates of caregivers employed by care  
30 agencies;  
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- 32 (B) Ability of families to access home care; and  
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- 34 (C) Projected workforce shortage, if any, over the  
35 next ten years;  
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- 37 (6) Data regarding the current wages and benefits paid to  
38 home care workers and by whom;  
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- 40 (7) Data regarding home care worker and client injuries,  
41 including abuse and neglect;



- 1 (8) The relationship between the quality of care provided  
2 and the wages, benefits, and training and  
3 certification standards of home care workers;  
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- 5 (9) Evaluation of experiences in other states between  
6 increased wages, benefits, and training and  
7 certification standards and the quality of care  
8 provided;  
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- 10 (10) Recommendations on how to improve the quality of care  
11 for people receiving home care services in Hawaii;  
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- 13 (11) Recommendations on how to finance home care services  
14 in Hawaii; and  
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- 16 (12) Recommendations on how to improve wages, benefits,  
17 training and certification requirements, and training  
18 delivery for home care workers in Hawaii; and  
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- 20 BE IT FURTHER RESOLVED that the working group should be  
21 composed of the following individuals and organizational  
22 representatives:  
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- 24 (1) A representative of the Executive Office on Aging, to  
25 co-chair the committee;  
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- 27 (2) A representative of the UH Center on Aging, to co-  
28 chair the committee;  
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- 30 (3) An appointee of the Governor;  
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- 32 (4) An appointee of the Senate President;  
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- 34 (5) An appointee of the Speaker of the House of  
35 Representatives;  
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- 37 (6) An appointee of the Director of Human Services;  
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- 39 (7) An appointee of the Director of Health;



- 1           (8) A representative of a not-for-profit provider of home  
2           care services to be designated by the Senate  
3           President;
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- 5           (9) A representative of a for-profit provider of homecare  
6           services to be designated by the Speaker of the House  
7           of Representatives;
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- 9           (10) A representative of a community advocacy group working  
10          for and with home care workers in Hawaii to be  
11          designated by the Governor;
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- 13          (11) A representative of the Department of Labor and  
14          Industrial Relations;
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- 16          (12) A representative of the Department of Business,  
17          Economic Development, and Tourism; and
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- 19          (13) Additional members, at the discretion of the co-  
20          chairs; and
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22           BE IT FURTHER RESOLVED that the Department of Health is  
23          urged to adopt administrative rules regarding home care agencies  
24          in Hawaii to protect consumers prior to October 1, 2018; and  
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26           BE IT FURTHER RESOLVED that the Department of Health is  
27          urged to report to the Legislature on the administrative rules  
28          regarding home care agencies that it has adopted; and  
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30           BE IT FURTHER RESOLVED that certified copies of this  
31          Concurrent Resolution be transmitted to the Governor; Senate  
32          President; Speaker of the House of Representatives; Director of  
33          Health; Director of Human Services; Director of Labor and  
34          Industrial Relations; Director of Business, Economic  
35          Development, and Tourism; Director of the Executive Office on  
36          Aging; and Director of the UH Center on Aging.  
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