
A BILL FOR AN ACT

RELATING TO LANGUAGE ACCESS.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. The legislature formerly recognized and
2 acknowledged that language is a barrier for those living in
3 Hawaii who have identified themselves as being limited in
4 English proficiency. Consequently, the legislature passed Act
5 290, Session Laws of Hawaii 2006, and subsequently passed Act
6 201, Session Laws of Hawaii 2012, to ensure that limited English
7 proficient individuals have meaningful access to state-provided
8 and state-funded services in Hawaii. These Acts established the
9 Hawaii office of language access to provide oversight, central
10 coordination, and technical assistance to twenty-six state
11 agencies and more than one hundred state-funded agencies in
12 their implementation of the requirements of Hawaii's language
13 access law.

14 The technical assistance provided to agencies by the office
15 of language access includes needs assessments, assistance with
16 language access plans, training of agency staff, work with
17 interpreters and translators, data collection, reporting, and



1 more. The office of language access also conducts periodic
2 compliance monitoring and provides complaint resolution.

3 Furthermore, Act 217, Session Laws of Hawaii 2013, created
4 the statewide language access resource center within the office
5 of language access. The objectives of the statewide language
6 access resource center are laudable but require significant time
7 and resources for planning, coordination, and management. The
8 current staff of the office of language access have been
9 providing their time and expending a tremendous amount of
10 resources to get the statewide language access resource center
11 off the ground. This work was envisioned to be the
12 responsibility of the staff of the statewide language access
13 resource center. However, staff for the statewide language
14 access resource center have yet to be hired.

15 The office of language access is understaffed and has been
16 operating with only three authorized full-time equivalent
17 positions since 2013. As a result, the office of language
18 access has not been able to fully perform its statutorily
19 mandated compliance and technical assistance functions.
20 Accordingly, many state agencies have been unable to implement
21 important aspects of their language access plans, and many



1 individuals limited in English proficiency in Hawaii continue to
2 lack meaningful access to government services, programs, and
3 activities.

4 The purpose of this Act is to establish two permanent full-
5 time equivalent positions within the office of language access
6 to assist state agencies and state-funded agencies in
7 implementing the requirements of Hawaii's language access law.

8 SECTION 2. There is appropriated out of the general
9 revenues of the State of Hawaii the sum of \$ or so much
10 thereof as may be necessary for fiscal year 2018-2019 for the
11 establishment of two full-time equivalent (2.0 FTE) permanent
12 program specialist positions within the office of language
13 access to assist state agencies and state-funded agencies in
14 implementing the requirements of Hawaii's language access law.

15 The sum appropriated shall be expended by the department of
16 health for the purposes of this Act.

17 SECTION 3. This Act shall take effect on July 1, 3000.



Report Title:

Office of Language Access; Program Specialist Positions;
Appropriation

Description:

Appropriates moneys for the establishment of 2 full-time equivalent (2.0 FTE) permanent program specialist positions within the office of language access to assist state agencies and state-funded agencies in implementing the requirements of Hawaii's language access law. (SB2511 HD1)

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