
A BILL FOR AN ACT

RELATING TO TOWING.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. Chapter 291C, Hawaii Revised Statutes, is
2 amended by adding a new section to part XII to be appropriately
3 designated and to read as follows:

4 "§291C- Towing; inoperable ticket issuing machine;
5 prohibited. (a) Except as provided in subsection (d), towing
6 companies shall be prohibited from towing a vehicle that is
7 parked in a parking stall that would otherwise require a person
8 to pay for parking by means of a ticket issuing machine if the
9 ticket issuing machine is inoperable.

10 (b) For the purposes of this section:

11 "Client" means the person who is parking a vehicle in a
12 parking stall.

13 "Ticket issuing machine" means a machine or device that
14 issues, as a result of money or other permitted form of payment
15 being inserted into the machine or device or otherwise
16 transacted using the machine or device, a ticket showing the



1 period during which it is lawful to remain parked in the area to
2 which the machine or device is referable.

3 (c) For ticket issuing machines that are inoperable, the
4 client shall contact the customer service number listed for the
5 operator or owner of the ticket issuing machine. The owner or
6 operator shall list the customer service number in a visible,
7 unobstructed location on the ticket issuing machine. The owner
8 or operator shall be reachable within ten minutes of the initial
9 call by the client. Once contact between the client and
10 operator or owner has been made, the operator or owner shall
11 send an attendant to service the client and ticket issuing
12 machine within thirty minutes of notification.

13 (d) The client's vehicle shall be subject to towing if the
14 client does not call the customer service number pursuant to
15 section (c) within two hours of recognizing an inoperable ticket
16 issuing machine."

17 SECTION 2. New statutory material is underscored.

18 SECTION 3. This Act shall take effect upon its approval.

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Report Title:

Towing; Parking; Ticket Issuing Machine

Description:

Requires owners or operators of ticket issuing machines to list a customer service number on the machine. Requires a person who is parking in a stall that is paid for by a ticket issuing machine to contact the owner or operator of the machine if the machine is inoperable within two hours to avoid being subject to towing. Requires the owner or operator of the inoperable ticket issuing machine to provide an attendant at the machine within thirty minutes. Prohibits a towing company from towing a vehicle that is parked in a parking stall that would otherwise require a person to pay for parking by means of a ticket issuing machine if the machine is inoperable if certain conditions are met. (SD1)

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