
HOUSE RESOLUTION

URGING THE DEPARTMENT OF CUSTOMER SERVICES OF THE CITY AND
COUNTY OF HONOLULU TO FULLY STAFF ITS DIVISION OF MOTOR
VEHICLES WAIANAE DRIVER LICENSE BRANCH AND INCREASE ITS
HOURS OF OPERATION TO FIVE DAYS PER WEEK.

1 WHEREAS, a motor vehicle makes meeting the demands of
2 employment and personal life accomplishable, particularly in
3 rural areas of the City and County of Honolulu; and
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5 WHEREAS, to legally operate a motor vehicle, the owner of
6 the vehicle must, among other things, obtain a driver's license;
7 and
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9 WHEREAS, for residents of the Waianae Coast of the City and
10 County of Honolulu, the Waianae Driver License Branch of the
11 City's Department of Customer Services Division of Motor
12 Vehicles, located at the Waianae Neighborhood Community Center,
13 is a convenient location to procure county services, including
14 those related to driver's licenses and parking permits for the
15 disabled; and
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17 WHEREAS, although the location of the Waianae Driver
18 License Branch is convenient for Waianae residents in need of
19 services and information, the Branch is understaffed and has
20 limited hours of operation from 7:45 AM to 4:00 PM on Tuesdays
21 and Thursdays only, with no service during the lunch-hour, which
22 severely restricts the public's opportunity to avail themselves
23 of the important services available at the Branch; and
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25 WHEREAS, the closest alternate Driver License Branch for
26 Waianae residents is located in Kapolei, over twelve miles and
27 approximately a half-hour by car from the Waianae Branch, and a
28 trip to this location requires Waianae residents to take more
29 time away from work, school, and family life to conduct routine
30 business at the Driver License Branch; now, therefore,



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1 BE IT RESOLVED by the House of Representatives of the
2 Twenty-ninth Legislature of the State of Hawaii, Regular Session
3 of 2018, that the City and County of Honolulu Department of
4 Customer Services is requested to fully staff its Division of
5 Motor Vehicles Waianae Driver License Branch and increase its
6 hours of operation to five days per week; and

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8 BE IT FURTHER RESOLVED that certified copies of this
9 Resolution be transmitted to the Mayor, Chairperson of the City
10 Council, and Director of Customer Services of the City and
11 County of Honolulu.
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OFFERED BY:

Carl A. L.
Sen. A. I.
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