
HOUSE CONCURRENT RESOLUTION

REQUESTING THE AUDITOR TO CONDUCT A PERFORMANCE AND MANAGEMENT
AUDIT OF THE ADULT PROTECTIVE AND COMMUNITY SERVICES BRANCH
OF THE DEPARTMENT OF HUMAN SERVICES.

1 WHEREAS, the Adult Protective and Community Services Branch
2 of the Department of Human Services, among its other duties,
3 provides crisis intervention, without regard to income,
4 including investigation and emergency services for vulnerable
5 adults who are reported to be abused, neglected, or financially
6 exploited by others or seriously endangered due to self-neglect;
7 and

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9 WHEREAS, the number of reports alleging adult abuse or
10 neglect that were received by the Adult Protective and Community
11 Services Branch have ranged from four hundred fifty-three in
12 fiscal year 1999 to nine hundred eighty in fiscal year 2015; and

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14 WHEREAS, most recently, the Adult Protective and Community
15 Services Branch received seven hundred nine reports in fiscal
16 year 2017; and

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18 WHEREAS, the Adult Protective and Community Services
19 Branch, upon investigation, substantiated the occurrence of
20 adult abuse or neglect in fewer than two hundred fifty of the
21 reports it received each fiscal year since 1999; and

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23 WHEREAS, adult abuse and neglect present serious problems;
24 and

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26 WHEREAS, there is an urgent need to determine whether the
27 Adult Protective and Community Services Branch has the personnel
28 and other resources necessary to effectively investigate
29 allegations of adult abuse and neglect and otherwise perform its
30 duties; now, therefore,



H.C.R. NO. 102

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2 BE IT RESOLVED by the House of Representatives of the
3 Twenty-ninth Legislature of the State of Hawaii, Regular Session
4 of 2018, the Senate concurring, that the Auditor is requested to
5 conduct a performance and management audit of the Adult
6 Protective and Community Services Branch of the Department of
7 Human Services; and
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9 BE IT FURTHER RESOLVED that the audit is requested to, at a
10 minimum, assess the branch's compliance with laws, policies, and
11 procedures in:
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- 13 (1) Investigating and substantiating reports of adult
14 abuse and neglect;
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16 (2) Providing services for substantiated cases of adult
17 abuse or neglect, including risk assessment methods to
18 assess whether an adult is vulnerable and in danger of
19 harm from abuse or neglect;
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21 (3) Establishing, maintaining, and enforcing policies that
22 safeguard the rights and assets of vulnerable adults
23 from exploitation by Department of Human Services
24 employees or other persons; and
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26 (4) Providing effective oversight and supervision of all
27 branch offices; and
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29 BE IT FURTHER RESOLVED that the Auditor is requested to
30 submit a report of any findings and recommendations, including
31 any proposed legislation, to the Legislature no later than
32 twenty days prior to the convening of the Regular Session of
33 2019; and
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35 BE IT FURTHER RESOLVED that certified copies of this
36 Concurrent Resolution be transmitted to the Auditor and the
37 Director of Human Services.
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OFFERED BY:

MAR - 8 2018

Andy Evans
John M. ...

