### A BILL FOR AN ACT

RELATING TO CONSUMER PROTECTION.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. The legislature finds that according to a 2011

2 study, ninety-one per cent of youth aged 2-17 played video

3 games. Games and game content are now easily accessible and may

4 be purchased at the touch of a button through phones, consoles

5 such as the XBOX or Playstation, or personal computers, or by

6 minors with cash through gift card purchases.

7 In recent years video game publishers have begun to employ

predatory mechanisms designed to exploit human psychology to

9 compel players to keep spending money in the same way that

10 casino games are so designed. These mechanisms allow players to

11 purchase chances at winning rewards within games, similar to a

12 slot machine. These predatory mechanisms, a common variety of

13 which are known as loot boxes, can present the same

14 psychological, addictive, and financial risks as gambling.

15 There are even online marketplaces where players can buy and

16 sell digital items won from loot boxes and other gambling-like

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- 1 mechanisms in many games, enabling players to effectively cash
- 2 out their winnings.
- 3 The legislature further finds that the American
- 4 Psychological Association has identified internet gaming
- 5 disorder as an emerging diagnosis which warrants further study
- 6 in the Diagnostic and Statistical Manual of Mental Disorders and
- 7 the World Health Organization has identified gaming disorder,
- 8 alongside gambling, as a pattern of gaming behavior which
- 9 appreciably increases the risk of harmful physical or mental
- 10 health effects in the latest draft of its International
- 11 Compendium of Diseases. Mental health experts have raised
- 12 particular concern about the exposure of youth and young adults
- 13 to gambling-like mechanisms which can affect cognitive
- 14 development and lead to addiction and to which youth and young
- 15 adults are particularly vulnerable.
- 16 There is currently no age restriction on games which
- 17 include loot boxes and other exploitive gambling-like
- 18 mechanisms. In fact, games which include these mechanisms are
- 19 often marketed to youth. There is currently no disclosure
- 20 required at time of purchase that video games contain predatory
- 21 loot boxes and gambling-like mechanisms which may pose a harmful

- 1 risk for some people, particularly youth and young adults.
- 2 Further, game publishers can insert gambling-like mechanisms
- 3 into games at any time with game updates without prior player or
- 4 parental knowledge.
- 5 Unlike at casinos, there is rarely disclosure of the odds
- 6 of winning items of value in loot boxes or in-game gambling-like
- 7 mechanisms. There are no gaming commissions to ensure players
- 8 are being treated fairly and not exploited by gambling-like
- 9 mechanisms which do not pay out as advertised. Game publishers
- 10 have already begun to develop algorithms which are far more
- 11 exploitive than casino games because they can now change the
- 12 odds of winning valuable items in real time based on a player's
- 13 reactions and likelihood of continued spending, an ability which
- 14 has already been included in multiple patent applications.
- The legislature further finds that no meaningful
- 16 protections exist to prevent consumers, and in particular
- 17 yulnerable youth, from being exploited by predatory video game
- 18 mechanisms which are now aggressively marketed on home
- 19 computers, gaming consoles, and the smart phones in people's
- 20 pockets. Unlike traditional card games or other games of
- 21 chance, the ubiquitous reach of video games which require

- 1 active, lengthy participation and exposure to the psychological
- 2 manipulation techniques of exploitive loot boxes and gambling-
- 3 like mechanisms presents potentially harmful risks to the
- 4 financial well-being and mental health of individuals and
- 5 especially of vulnerable youth and young adults.
- 6 The purpose of this Act is to prohibit the sale of video
- 7 games that contain a system of further purchasing a randomized
- 8 reward or a virtual item that can be redeemed to directly or
- 9 indirectly receive a randomized reward to consumers under
- 10 twenty-one years of age.
- 11 SECTION 2. Chapter 481B, Hawaii Revised Statutes, is
- 12 amended by adding a new section to be appropriately designated
- 13 and to read as follows:
- 14 "§481B- Video games; restrictions. (a) It shall be
- 15 unlawful for any retailer to sell to any person under twenty-one
- 16 years of age a video game that contains a system of further
- 17 purchasing:
- 18 (1) A randomized reward or rewards; or
- 19 (2) A virtual item which can be redeemed to directly or
- indirectly receive a randomized reward or rewards.
- 21 (b) For the purpose of this section:

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# H.B. NO. 2686

| 1 | "Retailer" means any person who offers video games for           |
|---|--|
| 2 | sale, including resale by the purchaser, through any means,      |
| 3 | including sales outlets, catalogs, or the Internet.              |
| 4 | "Video game" means an object or device that stores recorded      |
| 5 | data or instructions, receives data or instructions generated by |
| 6 | a person who uses it, and, by processing the data or             |
| 7 | instructions, creates an interactive game capable of being       |
| 8 | played, viewed, or experienced on or through a computer, gaming  |
| 9 | system, console, or other technology."                           |
| 0 | SECTION 3. New statutory material is underscored.                |

INTRODUCED BY:

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This Act shall take effect upon its approval.

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HB HMS 2017-4265-1

#### Report Title:

Video Games; Prohibition; In-game Purchases

#### Description:

Prohibits the sale of video games containing a system of purchasing a randomized reward to consumers under 21 years of age.

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