#### A BILL FOR AN ACT

RELATING TO PAYDAY LENDING.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

| 1  | SECTION 1. The legislature finds that deferred deposit          |
|----|---|
| 2  | agreements, commonly referred to as payday loans, are small,    |
| 3  | short term, unsecured loans that borrowers commit to repay from |
| 4  | their next paycheck or a regular income payment. According to a |
| 5  | study by the Pew Charitable Trusts, the majority of borrowers   |
| 6  | use deferred deposit agreements for recurring expenses, rather  |
| 7  | than unexpected expenses or emergencies, because they live      |
| 8  | paycheck to paycheck. Research has also shown that the          |
| 9  | conventional payday loan model is unaffordable for most         |
| 10 | borrowers, leads to repeat borrowing, and promotes indebtedness |
| 11 | that is far longer than advertised.                             |
| 12 | The legislature further finds that there has been a shift       |
| 13 | in the payday industry toward small dollar installment loans,   |
| 14 | which are repayable over time and secured by access to the      |
| 15 | borrower's checking account. According to the Pew Charitable    |
| 16 | Trusts, national survey data indicates that seventy-nine per    |
| 17 | cent of payday borrowers prefer small dollar loans that are due |

- 1 in installments, which only take a small share of each paycheck.
- 2 However, in the absence of sensible regulatory safeguards, this
- 3 type of lending, as well as the traditional deferred deposit
- 4 lending market, can be harmful for consumers.
- 5 The legislature notes that there has been a growing trend
- 6 around the country to provide more consumer protections, which
- 7 benefit consumers and encourage responsible and transparent
- 8 lending, for deferred deposit transactions and small dollar
- 9 installment loans. Hawaii has not yet joined in these reform
- 10 efforts.
- 11 The legislature acknowledges that there is a market for
- 12 small dollar installment loans. However, the legislature
- 13 concludes that if small dollar installment loans are going to be
- 14 offered to Hawaii consumers, there must be appropriate consumer
- 15 protections in place to ensure these loans contain reasonable
- 16 terms and fees and do not trap borrowers in a cycle of high-
- 17 interest debt.
- 18 Accordingly, the purpose of this Act is to encourage
- 19 transparency and increase consumer protection in the payday
- 20 lending industry by:

| 1  | (1)       | Transitioning from lump sum deferred deposit            |
|----|-----------|---|
| 2  |           | transactions to installment-based small dollar loan     |
| 3  |           | transactions;   |
| 4  | (2)       | Specifying various consumer protection requirements     |
| 5  |           | for small dollar loans;                                 |
| 6  | (3)       | Beginning January 1, 2019, requiring licensure for      |
| 7  |           | small dollar lenders that offer small dollar loans to   |
| 8  |           | consumers; and  |
| 9  | (4)       | Specifying licensing requirements for small dollar      |
| 10 |           | lenders.  |
| 11 | SECT      | ION 2. The Hawaii Revised Statutes is amended by        |
| 12 | adding a  | new chapter to title 25A to be appropriately designated |
| 13 | and to re | ad as follows:  |
| 14 |           | "CHAPTER  |
| 15 |           | SMALL DOLLAR INSTALLMENT LOANS                          |
| 16 |           | PART I. GENERAL PROVISIONS                              |
| 17 | \$        | -1 Definitions. As used in this chapter, unless the     |
| 18 | context o | therwise requires:                                      |
| 19 | "Act      | uarial method" means the method of allocating payments  |
| 20 | made on a | debt between the amount financed and the finance        |
| 21 | charge pu | rsuant to which a payment is applied, first to the      |

- 1 accumulated finance charge, and any remainder is subtracted
- 2 from, or any deficiency is added to, the unpaid balance of the
- 3 amount financed.
- 4 "Annual percentage rate" means an annual percentage rate as
- 5 determined pursuant to section 107 of the Truth in Lending Act,
- 6 title 15 United States Code section 1606. For purposes of this
- 7 definition, all finance charges shall be included in the
- 8 calculation of the annual percentage rate.
- 9 "Arranger" means a provider of funds in the syndication of
- 10 a debt.
- "Branch office" means any location in this State that is
- 12 identified by any means to the public or customers as a location
- 13 at which the licensee holds itself out as a small dollar lender.
- "Commissioner" means the commissioner of financial
- 15 institutions.
- 16 "Consumer" means a natural person who is the buyer, lessee,
- 17 or debtor to whom credit is granted in a transaction that is
- 18 primarily for that natural person's personal, family, or
- 19 household purposes.
- 20 "Control", in the context of control of an applicant or
- 21 licensee, means ownership of, or the power to vote, twenty-five



- 1 per cent or more of the outstanding voting securities of a
- 2 licensee or controlling person. For purposes of determining the
- 3 percentage of an applicant or a licensee controlled by any
- 4 person, there shall be aggregated with the controlling person's
- 5 interest the interest of any other person controlled by the
- 6 person, or by any spouse, parent, or child of the person.
- 7 "Controlling person" means any person in control of a
- 8 licensee or applicant.
- 9 "Default" means a consumer's failure to repay a small
- 10 dollar loan in compliance with the terms contained in a small
- 11 dollar loan agreement.
- "Department" means the department of commerce and consumer
- 13 affairs.
- 14 "Division" means the division of financial institutions of
- 15 the department of commerce and consumer affairs.
- 16 "Financial institution" means any bank, savings and loan
- 17 association, financial services loan company, or credit union
- 18 doing business in the State whose accounts are insured by the
- 19 Federal Deposit Insurance Corporation, the National Credit Union
- 20 Share Insurance Fund, or other similar or successor program of
- 21 federal insurance.



- 1 "Instrument" means a personal check signed by the consumer
- 2 and made payable to a person subject to this chapter. The term
- 3 "instrument" does not include an electronic fund transfer or
- 4 other electronic debit or credit to the customer's checking
- 5 account.
- 6 "Licensee" means a person who is licensed or required to be
- 7 licensed under this chapter.
- 8 "Loan amount" means the amount financed, as that term is
- 9 defined in Regulation Z of the Truth in Lending Act, title 12
- 10 Code of Federal Regulations, chapter X, part 1026, as amended,
- 11 or supplemented by this chapter.
- "NMLS" means a licensing system developed and maintained by
- 13 the Conference of State Bank Supervisors and the American
- 14 Association of Residential Mortgage Regulators for the state
- 15 licensing and registration of state-licensed loan originators
- 16 and other financial services providers, or any system provided
- 17 by the Consumer Financial Protection Bureau.
- 18 "Person" means an individual, sole proprietorship,
- 19 partnership, corporation, limited liability company, limited
- 20 liability partnership, or other association of individuals,
- 21 however organized.

1 "Place of business" means a location where small dollar 2 loans are offered or made and includes each website through 3 which a consumer may apply for a small dollar loan from a small 4 dollar lender. "Small dollar lender" or "lender" means any person who is 5 6 in the business of offering or making a consumer loan, who 7 arranges a consumer loan for a third party, or who acts as an agent for a third party, regardless of whether the third party 8 9 is exempt from licensure under this chapter or whether approval, 10 acceptance, or ratification by the third party is necessary to 11 create a legal obligation for the third party, through any 12 method including mail, telephone, the Internet, or any 13 electronic means. 14 "Small dollar loan" means a loan made to a consumer whereby 15 the small dollar lender, for a fee, finance charge, or other 16 consideration, does the following: 17 (1)Accepts a dated instrument from the consumer as sole security for the loan and no other collateral; 18

Agrees to hold an instrument for a period of time

prior to negotiation or deposit of the instrument; and

(2)

19

20

| 1  | (3)        | Pays to the consumer, credits to the consumer's         |
|----|------------|---|
| 2  |            | account, or pays to another person on the consumer's    |
| 3  |            | behalf the amount of the instrument, less finance       |
| 4  |            | charges permitted under this chapter.                   |
| 5  | "Tru       | th in Lending Act" means the federal Truth in Lending   |
| 6  | Act, title | e 15 United States Code section 1601 et seq., as may be |
| 7  | amended,   | and regulations adopted thereunder, as may be amended.  |
| 8  | §          | -2 Small dollar loans; requirements; payments. (a)      |
| 9  | Each smal  | l dollar loan transaction and renewal shall meet the    |
| 10 | following  | requirements:   |
| 11 | (1)        | Any transaction and renewal shall be documented in a    |
| 12 |            | written agreement pursuant to section -3 and shall      |
| 13 |            | set a date upon which the instrument may be deposited   |
| 14 |            | or negotiated;  |
| 15 | (2)        | There shall be no minimum loan term;                    |
| 16 | (3)        | The maximum loan term shall be six months from the      |
| 17 |            | loan transaction date;                                  |
| 18 | (4)        | The written agreement required under section -3 may     |
| 19 |            | require multiple installment payments or a single       |
| 20 |            | payment; provided that a small dollar lender may hold   |

| 1  |     | no more than one instrument for each outstanding       |
|----|-----|--|
| 2  |     | scheduled payment;                                     |
| 3  | (5) | All repayment schedule due dates shall be dates on     |
| 4  |     | which a small dollar lender is open for business to    |
| 5  |     | the public at the place of business where the small    |
| 6  |     | dollar loan was made;                                  |
| 7  | (6) | A small dollar lender shall accept prepayment in full  |
| 8  |     | or in part from a consumer prior to the loan due date  |
| 9  |     | and shall not charge the consumer a fee or penalty if  |
| 10 |     | the consumer opts to prepay the loan, regardless of    |
| 11 |     | whether the loan is structured to be repaid as a       |
| 12 |     | single installment loan or in multiple installments;   |
| 13 | (7) | The loan amount and accrued interest and fees shall be |
| 14 |     | fully amortized over the term of the loan;             |
| 15 | (8) | A consumer's repayment obligations shall not be        |
| 16 |     | secured by a lien on any real or personal property;    |
| 17 |     | and  |
| 18 | (9) | The written agreement required under section -3        |
| 19 |     | shall not require a consumer to purchase add-on        |
| 20 |     | products, such as credit insurance.                    |

1 (b) The amount of the instrument or instruments held by a 2 small dollar lender may be for a total of no more than the 3 amount financed (the principal loan amount) and the finance 4 charge permitted under this chapter. The interest rate of up to 5 thirty-six per cent and the monthly maintenance fees are not 6 finance charges, and shall not be included in the instrument. 7 In a multiple installment small dollar loan, a lender 8 may contract for a monthly payment of the entire installment 9 due, including the applicable portion of the interest and earned 10 monthly maintenance fee, but the lender shall not hold an 11 instrument for those interest and fees. 12 (d) For each payment made by a consumer, a lender shall 13 give the consumer a written receipt with the lender's name and 14 address, payment date, amount paid, consumer's name, and 15 sufficient information to identify the account to which the 16 payment is applied. If a consumer partially prepays a single 17 installment small dollar loan or makes additional voluntary 18 payments on a multiple installment small dollar loan, the lender 19 shall return the original instrument for one in the lower 20 remaining amount due, so that the lender is not over-

collateralized; provided that if the lender cannot easily obtain

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- 1 a new payment instrument and deposits the original instrument,
  2 the lender shall immediately refund any overpayment to the
  3 consumer.
- 4 (e) Upon prepayment in full by the consumer, the lender 5 shall refund:
- 6 (1) Any unearned portion of the interest rate, calculated
  7 on a pro-rata method; provided that the refund may not
  8 be calculated on the actuarial method; and
- 9 (2) Any unearned monthly maintenance fees;
- 10 provided that the finance charge shall not be required to be
- 11 refunded.
- 12 § -3 Written agreement; requirements; disclosure. (a)
- 13 Each small dollar loan transaction and renewal shall be
- 14 documented by a written agreement signed by the small dollar
- 15 lender and consumer. The written agreement shall contain the
- 16 following information:
- 17 (1) The name and address of the consumer and the lender;
- 18 (2) The transaction date;
- 19 (3) The loan amount;
- 20 (4) The amount of the instrument;
- 21 (5) The annual percentage rate charged;

| 1  | (6)  | A statement of the total amount of finance charges    |
|----|------|---|
| 2  |      | charged, expressed as a dollar amount and an annual   |
| 3  |      | percentage rate;                                      |
| 4  | (7)  | The installment payment schedule setting out the      |
| 5  |      | amount due on specific due dates;                     |
| 6  | (8)  | The name, address, and telephone number of any agent  |
| 7  |      | or arranger involved in the small dollar loan         |
| 8  |      | transaction;  |
| 9  | (9)  | The right to rescind the small dollar loan on or      |
| 10 |      | before the close of business on the next day of       |
| 11 |      | business at the location where the loan was           |
| 12 |      | originated;   |
| 13 | (10) | A notice to the consumer that delinquency on one      |
| 14 |      | scheduled payment may result in a penalty of not more |
| 15 |      | than \$25, acceleration of the small dollar loan, or  |
| 16 |      | both; and   |
| 17 | (11) | A description of the methods by which small dollar    |
| 18 |      | loan payments may be made, which may include cash,    |
| 19 |      | check, or any additional method of loan payment       |
| 20 |      | authorized by this chapter or by rule adopted by the  |
| 21 |      | commissioner.   |

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         (b) The written agreement shall also comply with the
2
    disclosure requirements of the Truth in Lending Act, and any
3
    regulation adopted thereunder.
4
         (C)
              The small dollar lender shall provide to the consumer
5
    a printed written disclosure prior to signing the written
    agreement that accurately discloses the types of information in
7
    the chart below, presented in a format substantively similar to
8
    the chart below, in at least twelve-point type:
9
                                     "SINGLE PAYMENT
                                                          MULTIPLE
10
                                                         INSTALLMENT
11
                                                          PAYMENT
12
13
    Amount Financed
14
    Finance Charge
15
    Amount you will receive
16
    ($500.00 Amount Financed,
17
    less $75.00 Finance Charge)
18
19
    Term (months)
20
21
    36% Interest Rate
22
23
    Monthly Maintenance Fee
24
25
    Total of All Permitted Charges
26
27
    Total You Will Pay for This Loan
28
    (Amount Financed, Finance Charge,
29
    Interest, and Monthly Maintenance Fee)
30
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ANNUAL PERCENTAGE RATE

31

| 1<br>2<br>3 | Payment Schedule"  |
|-------------|--|
| 4           | (d) The consumer shall sign and date each of two copies of       |
| 5           | the written disclosure, one of which shall be given to the       |
| 6           | consumer and the other of which shall be retained by the lender  |
| 7           | as part of its records of the small dollar loan. For purposes    |
| 8           | of preparing the written disclosure, the small dollar loan shall |
| 9           | be structured on a precomputed basis (total of payments) with    |
| 10          | the assumption that all payments will be made as scheduled.      |
| 11          | § -4 Notice to consumers. A small dollar lender shall            |
| 12          | provide the following notice on each loan agreement for a small  |
| 13          | dollar loan. The notice shall be in a prominent place and in at  |
| 14          | least twelve-point type:   |
| 15          | "THIS SMALL DOLLAR LOAN IS NOT INTENDED TO MEET                  |
| 16          | LONG-TERM FINANCIAL NEEDS.                                       |
| 17          | THIS SMALL DOLLAR LOAN SHOULD BE USED ONLY TO                    |
| 18          | MEET SHORT-TERM CASH NEEDS.                                      |
| 19          | YOU HAVE THE RIGHT TO PREPAY THIS SMALL DOLLAR                   |
| 20          | LOAN IN FULL OR IN PART WITHOUT A PENALTY.                       |

| 1  | RENEWING THIS SMALL DOLLAR LOAN RATHER THAN                      |
|----|--|
| 2  | PAYING THE DEBT IN FULL WILL REQUIRE ADDITIONAL                  |
| 3  | FINANCE CHARGES."  |
| 4  | § -5 Authorized interest rate. (a) Notwithstanding any           |
| 5  | provision to the contrary, a small dollar lender may contract    |
| 6  | for and receive interest, calculated according to the actuarial  |
| 7  | method, at a rate or rates not exceeding thirty-six per cent per |
| 8  | year on that portion of the unpaid principal balance of the      |
| 9  | loan. A small dollar lender may contract for and receive         |
| 10 | interest at the single annual rate that would earn the same      |
| 11 | total interest at maturity of the small dollar loan, when the    |
| 12 | loan is paid according to its agreed terms, as would be earned   |
| 13 | by the application of the graduated rates set forth in this      |
| 14 | section. Loans shall be precomputed.                             |
| 15 | (b) For purposes of computation of precomputed loans,            |
| 16 | including but not limited to the calculation of interest, a      |
| 17 | month is considered one-twelfth of a year and a day is           |
| 18 | considered one three hundred sixty-fifth of a year when          |
| 19 | calculation is made for a fraction of a month.                   |
| 20 | (c) Loans shall be repayable in substantially equal and          |

consecutive monthly installments of principal and interest

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- 1 combined; provided that the first installment period may exceed
- 2 one month by not more than fifteen days and the first
- 3 installment payment amount may be larger than the remaining
- 4 payments by the amount of interest charged for the extra days;
- 5 provided further that monthly installment payment dates may be
- 6 omitted to accommodate consumers with seasonal income.
- 7 (d) Payments may be applied to the combined total of
- 8 principal and precomputed interest until maturity of the loan;
- 9 provided that a lender may charge interest after the original or
- 10 deferred maturity of a precomputed loan at the rate or rates
- 11 provided in subsection (a) on all unpaid principal balances for
- 12 the time outstanding.
- (e) When any loan contract is paid in full by cash,
- 14 renewal, refinancing, or a new loan, one month or more before
- 15 the final installment due date, the lender shall refund, or
- 16 credit the consumer with, the total of the applicable charges
- 17 for all fully unexpired installment periods, as originally
- 18 scheduled or as deferred, that follow the day of prepayment;
- 19 provided that if:
- 20 (1) The prepayment is made other than on a scheduled
- installment due date, the nearest scheduled



| 1 | installment  | due | date | shall | be | used | in | such |
|---|--------------|-----|------|-------|----|------|----|------|
| 2 | computation; | ;   |      |       |    |      |    |      |

- (2) The prepayment occurs prior to the first installment due date, the lender may retain one-thirtieth of the applicable charge for a first installment period of one month for each day from date of loan to date of prepayment and shall refund, or credit the consumer with, the balance of the total interest contracted for;
- (3) The maturity of the loan is accelerated for any reason and judgment is entered, the lender shall credit the consumer with the same refund as if prepayment in full had been made on the date the judgment is entered and may thereafter convert the small dollar loan to an interest-bearing loan at the same rate or rates of interest as provided in the loan contract; and
- (4) The maturity of the small dollar loan is accelerated for any reason, the lender may convert the small dollar loan to an interest-bearing loan at the same rate or rates of interest as provided in the loan contract; provided that the lender shall credit the

| 1  |            | consumer with the same refund on the precomputed loan  |
|----|------------|--|
| 2  |            | as if prepayment in full had been made on the date of  |
| 3  |            | the conversion.  |
| 4  | (f)        | If the parties agree in writing, either in the loan    |
| 5  | contract o | or in a subsequent agreement, to a deferment of wholly |
| 6  | unpaid in  | stallments, a lender may grant a deferment and may     |
| 7  | collect a  | deferment charge as provided in this subsection;       |
| 8  | provided   | that:  |
| 9  | (1)        | A deferment shall postpone the scheduled due date of   |
| 10 |            | the earliest unpaid installment and all subsequent     |
| 11 |            | installments as originally scheduled, or as previously |
| 12 |            | deferred, for a period equal to the deferment period;  |
| 13 | (2)        | The deferment period shall be that period during which |
| 14 |            | no installment is scheduled to be paid by reason of    |
| 15 |            | the deferment;   |
| 16 | (3)        | The deferment charge for a one-month period may not    |
| 17 |            | exceed the applicable charge for the installment       |
| 18 |            | period immediately following the due date of the last  |
| 19 |            | undeferred installment;                                |
| 20 | (4)        | A proportionate charge may be made for deferment for   |
| 21 |            | periods of more or less than one month;                |

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| 1 | (5) | A deferment charge shall be earned pro rata during the |
|---|-----|--|
| 2 |     | deferment period and shall be fully earned on the last |
| 3 |     | day of the deferment period; and                       |

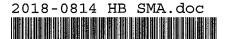
- (6) If a small dollar loan is prepaid in full during a deferment period, the lender shall make, or credit to the consumer, a refund of the unearned deferment charge in addition to any other refund or credit made for prepayment of the loan in full.
- 9 (g) In addition to the interest and charges permitted
  10 under this section, no further or other amount shall be charged
  11 or required by the small dollar lender, except:
- 12 (1) The amounts of fees authorized by law to record, file,
  13 or release security interests on a loan or fees for
  14 credit reports; provided that these amounts may be
  15 included in the principal amount of the loan or
  16 collected at any time after the loan is made; and
  - (2) Costs and disbursements to which the lender may become entitled by law in connection with any suit to collect a loan or any lawful activity to realize on a security interest after default.

| 1 | (h)       | A   | lender        | may | charge | and | receive | loan | origination |
|---|-----------|-----|---------------|-----|--------|-----|---------|------|-------------|
| 2 | charges a | s f | -<br>- Ollows |     |        |     |         |      |             |

- (1) On loans in the principal amount of \$500 or less, the
  greater of \$15 or one per cent of the principal amount
  of the loan; and
- 6 (2) On each refinancing made more than six months after
  7 the original loan and any previous refinancing,
  8 charges not exceeding \$15.
- 9 (i) A lender may charge and receive check collection
  10 charges not greater than \$20 plus any amount passed on from
  11 other financial institutions for each check, negotiable order of
  12 withdrawal, share draft, or other negotiable instrument returned
  13 or dishonored for any reason.
- (j) If provided in the loan contract, a lender may collect
  a default charge on any installment not paid in full within ten
  days after its due date. For this purpose, all installments are
  considered paid in the order in which they become due. The
  amount of the default charge shall not exceed the greater of
  five per cent of the scheduled installment or \$5.
- 20 § -6 Maximum loan amount; multiple transactions. (a) A
  21 lender shall not lend an amount greater than \$500 nor shall the

- 1 amount financed exceed \$500 by any one lender at any time to a
- 2 consumer. Nothing in this section shall preclude a lender from
- 3 making more than one loan to a consumer; provided that the total
- 4 amount financed does not exceed \$500 at any one time and there
- 5 is at least a thirty-day waiting period between loans.
- 6 (b) If a consumer obtains a small dollar loan voluntarily
- 7 and separately from the consumer's spouse and the consumer's
- 8 action is documented in writing, signed by the consumer, and
- 9 retained by the lender, the transaction shall not be considered
- 10 a violation of this section.
- 11 § -7 Right of rescission. (a) A consumer shall have
- 12 the right to rescind a small dollar loan, on or before 5:00 p.m.
- 13 on the next day of business at the location where the loan was
- 14 originated, by returning the principal in cash, the original
- 15 check or money order disbursed by the lender, or the other
- 16 disbursement of loan proceeds from the lender to fund the loan.
- 17 The lender shall not charge the consumer for rescinding the
- 18 loan.
- 19 (b) At the time of rescission, the lender shall refund any
- 20 loan fees and interest received and shall return to the consumer

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1
    the originally signed loan agreement, clearly marked across the
2
    face:
3
              "RESCINDED BY [lender's name; license number] ,
4
         [date]"
5
    and below which the lender's authorized representative shall
6
    sign.
7
             -8 Multiple outstanding transactions prohibited; right
8
    to rescind; notice. A lender shall provide the following notice
9
    on each small dollar loan agreement, in a prominent place in at
10
    least twelve-point type:
11
              "STATE LAW PROHIBITS THIS SMALL DOLLAR LOAN FROM
12
         EXCEEDING FIVE HUNDRED DOLLARS ($500) TOTAL DEBT PLUS
13
         APPLICABLE FINANCE CHARGES AS PERMITTED BY LAW.
14
         EXCEEDING THIS AMOUNT MAY CREATE FINANCIAL HARDSHIPS
15
         FOR YOU AND YOUR FAMILY.
16
              YOU HAVE THE RIGHT TO RESCIND THIS TRANSACTION BY
17
         5:00 P.M. [SPECIFY HERE THE CLOSE OF THE NEXT BUSINESS
18
         DAY BY DAY OF WEEK AND DATE]."
19
             -9 Renewal; new loan requirements; consecutive loans;
20
    payment plan. (a) A small dollar loan may be renewed only
21
    once. After one renewal, the consumer shall pay the debt in
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- 1 cash or its equivalent; provided that if the consumer does not
- 2 pay the debt according to renewal terms, then the lender may
- 3 deposit the consumer's instrument.
- 4 (b) Upon renewal of a small dollar loan, the lender may
- 5 renew up to \$500 of the remaining unpaid balance. If the unpaid
- 6 balance on renewal is more than \$500, the consumer may be
- 7 required to pay the remaining balance; provided that the lender
- 8 shall not finance any amount over \$500. The lender may assess
- 9 an additional finance charge on the renewed loan, not to exceed
- 10 an annual percentage rate of thirty-six per cent. If the small
- 11 dollar loan is renewed prior to the maturity date, the lender
- 12 shall refund to the consumer a prorated portion of the finance
- 13 charge based upon the ratio of time left before maturity to the
- 14 loan term.
- 15 (c) A small dollar loan transaction is completed when the
- 16 lender presents the instrument for payment or the consumer
- 17 redeems the instrument by paying the full amount of the
- 18 instrument to the holder. Once the consumer has completed the
- 19 small dollar loan transaction, the consumer may enter into a new
- 20 small dollar loan agreement with the lender. If the consumer's
- 21 instrument is dishonored by the payor financial institution

- 1 after the transaction is complete and, before the lender
- 2 receives a notice of dishonor, if the lender makes a new loan
- 3 that does not exceed the maximum allowable loan, the lender
- 4 shall not be in violation of the maximum loan amount provisions
- 5 under section -6.
- 6 § -10 Form of loan proceeds. A small dollar lender may
- 7 pay the proceeds from a small dollar loan to the consumer in the
- 8 form of a monetary instrument, money order, or cash. The lender
- 9 shall inform the consumer in writing that the lender will cash
- 10 the monetary instrument or money order at no cost to the
- 11 consumer.
- 12 § -11 Endorsement of instrument. A small dollar lender
- 13 shall not negotiate or present an instrument for payment unless
- 14 the instrument is endorsed with the actual business name of the
- 15 lender.
- 16 § -12 Redemption of instrument. Prior to a small dollar
- 17 lender negotiating or presenting the instrument, a consumer
- 18 shall have the right to redeem any instrument held by the lender
- 19 as a result of a small dollar loan if the consumer pays the full
- 20 amount of the instrument to the lender.

1 -13 Delinquent small dollar loans; restrictions on S 2 collection by licensee or third party. (a) A small dollar 3 lender shall comply with all applicable state and federal laws 4 when collecting a delinquent small dollar loan. A lender may 5 take civil action to collect principal, interest, fees, and 6 costs allowed under this chapter. A lender may not threaten 7 criminal prosecution as a method of collecting a delinquent 8 small dollar loan or threaten to take any legal action against 9 the consumer that is not otherwise permitted by law. 10 Unless invited by the consumer, a lender shall not 11 visit a consumer's residence or place of employment for the 12 purpose of collecting a delinquent small dollar loan. A lender 13 shall not impersonate a law enforcement officer or make any 14 statements that might be construed as indicating an official 15 connection with any federal, state, or county law enforcement 16 agency or any other governmental agency while engaged in 17 collecting a small dollar loan. A lender shall not communicate with a consumer in a 18 19 manner intended to harass, intimidate, abuse, or embarrass a 20 consumer, including but not limited to communication at an

unreasonable hour, with unreasonable frequency, by threats of

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| 1  | force or  | violence, or by use of offensive language. A           |
|----|-----------|--|
| 2  | communica | tion shall be presumed to have been made for the       |
| 3  | purposes  | of harassment if it is initiated by the lender for the |
| 4  | purposes  | of collection and the communication is made:           |
| 5  | (1)       | With a consumer, the consumer's spouse, or the         |
| 6  |           | consumer's domestic partner in any form, manner, or    |
| 7  |           | place, more than three times in a seven-day period;    |
| 8  | (2)       | With a consumer at the consumer's place of employment  |
| 9  |           | more than one time in a seven-day period or to a       |
| 10 |           | consumer after the lender has been informed that the   |
| 11 |           | consumer's employer prohibits these communications;    |
| 12 | (3)       | With the consumer, the consumer's spouse, or the       |
| 13 |           | consumer's domestic partner at the consumer's place of |
| 14 |           | residence between the hours of 9:00 p.m. and 7:00      |
| 15 |           | a.m.; or   |
| 16 | (4)       | To a party other than the consumer, the consumer's     |
| 17 |           | attorney, the lender's attorney, or a consumer credit  |
| 18 |           | reporting agency if otherwise permitted by law except  |
| 19 |           | for purposes of acquiring location or contact          |
| 20 |           | information about the consumer.                        |

- 1 (d) A lender shall maintain an accurate and complete
- 2 communication log of all telephone and written communications
- 3 with a consumer initiated by the lender regarding any collection
- 4 efforts, including date, time, and the nature of each
- 5 communication.
- 6 (e) For purposes of collection of a dishonored check, this
- 7 section shall apply to any employee, agent, or third party
- 8 assignee of a lender.
- 9 (f) For purposes of this section, "communication" includes
- 10 any contact with a consumer, initiated by a lender, in person,
- 11 by telephone, or in writing, including via electronic mail, text
- 12 messages, or other electronic writing; provided that:
- 13 (1) The term "communication" shall occur at the time the
- lender initiates contact with a consumer, regardless
- of whether the communication is received or accessed
- by the consumer; provided further that a call to a
- number that the lender reasonably believes is the
- 18 consumer's cellular telephone shall not constitute a
- 19 communication with a consumer at the consumer's place
- of employment; and
- 21 (2) The term "communication" shall not include:

| 1  | (A)            | Verbal communication with the consumer while the |
|----|----------------|--|
| 2  |                | consumer is physically present in the lender's   |
| 3  |                | place of business;                               |
| 4  | (B)            | An unanswered telephone call in which no message |
| 5  |                | other than a caller identification, is left,     |
| 6  |                | unless the telephone call is in violation of     |
| 7  |                | subsection (c)(3); or                            |
| 8  | (C)            | An initial letter to the consumer that includes  |
| 9  |                | disclosures under the federal Fair Debt          |
| 10 |                | Collection Practices Act.                        |
| 11 | § -14          | Authorized dishonored instrument charge. (a)     |
| 12 | Regardless of  | the number of instruments that are returned      |
| 13 | unpaid, a smal | l dollar lender may contract for and collect one |
| 14 | returned instr | rument charge for each small dollar loan, not to |
| 15 | exceed \$25. T | he lender shall not collect any other fees as a  |
| 16 | result of defa | ult.   |
| 17 | (b) A re       | turned instrument charge shall not be allowed if |
| 18 | the loan proce | eds instrument is dishonored by the financial    |
| 19 | institution or | the consumer places a stop-payment order due to  |
| 20 | forgery or the | eft.   |

- 1 § -15 Posting of charges. Any small dollar lender
- 2 offering a small dollar loan shall conspicuously and
- 3 continuously post at any place of business where small dollar
- 4 loans are made the license required pursuant to this chapter and
- 5 a notice of the fees and charges imposed for such small dollar
- 6 loans.
- 7 § -16 Internet lending. (a) A small dollar lender may
- 8 advertise and accept applications for small dollar loans by any
- 9 lawful medium, including but not limited to the Internet.
- 10 (b) Small dollar lenders are prohibited from advertising
- 11 or making small dollar loans via the Internet with first having
- 12 obtained a licensed pursuant to part II of this chapter.
- 13 (c) The unique identifier of any small dollar lender
- 14 originating a small dollar loan, except a person who is exempt
- 15 from licensure under this chapter, shall be clearly shown on all
- 16 solicitations, including websites, and all other documents, as
- 17 established by rule or order of the commissioner.
- 18 § -17 Notice on assignment or sale of instruments.
- 19 Prior to sale or assignment of instruments held by the small
- 20 dollar lender as a result of a small dollar loan, the lender

- 1 shall place a notice on the instrument in at least twelve-point
- 2 type that reads:
- 3 "SMALL DOLLAR LOAN
- 4 No licensee may pledge, negotiate, sell, or
- 5 assign a small dollar loan, except to another licensee
- or to a bank, savings bank, trust company, savings and
- 7 loan or building and loan association, or credit union
- 8 organized under the laws of Hawaii or the laws of the
- 9 United States."
- 10 § -18 Maintenance of books and records. (a) Every
- 11 small dollar lender shall keep in a safe and secure place those
- 12 books and records that directly relate to any small dollar loan
- 13 made within this State, and such other books and records as may
- 14 be necessary for the commissioner to ensure full compliance with
- 15 the laws of this State.
- 16 (b) All books and records may be maintained as originals
- 17 or photocopies, on microfilm or microfiche, on computer disks or
- 18 tapes, or similar forms; provided that they are readily
- 19 accessible and may be easily examined.

- 1 (c) All records, statements, and reports required or
- 2 authorized by this chapter shall be made in writing in the
- 3 English language.
- 4 (d) Every lender shall preserve all of its records for a
- 5 minimum of six years or for such greater or lesser period as the
- 6 commissioner may prescribe by rule.
- 7 PART II. LICENSING
- 8 § -31 License required. No person, unless exempt under
- 9 this chapter, shall act as a small dollar lender in this State
- 10 unless licensed to do so by the commissioner.
- 11 § -32 Registration with NMLS; license; application;
- 12 issuance. (a) The commissioner may require all licensees to
- 13 register with NMLS.
- 14 (b) Applicants for a license shall apply in a form as
- 15 prescribed by NMLS or by the commissioner and shall contain, at
- 16 a minimum, the following information:
- 17 (1) The legal name, residence, and business address of the
- applicant and, if the applicant is a partnership,
- association, limited liability company, limited
- 20 liability partnership, or corporation, of every
- 21 member, officer, principal, or director thereof;

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| 1 | (2) | The | location  | where | the | initial  | registered | office | of |
|---|-----|-----|-----------|-------|-----|----------|------------|--------|----|
| 2 |     | the | applicant | will  | be  | located; |            |        |    |

- (3) The complete address of any other locations at which the applicant currently proposes to engage in making small dollar loans; and
- 6 (4) Such other data, financial statements, and pertinent
  7 information as the commissioner may require with
  8 respect to the applicant, its members, principals, or
  9 officers.
- (c) To fulfill the purposes of this chapter, the

  commissioner may enter into agreements or contracts with NMLS or

  other entities to use NMLS to collect and maintain records and

  process transaction fees or other fees related to licensees or

  other persons subject to this chapter.
- (d) For the purpose and the extent necessary to

  16 participate in NMLS, the commissioner may waive or modify, in

  17 whole or in part, by rule or order, any or all of the

  18 requirements of this chapter and establish new requirements as

  19 reasonably necessary to participate in NMLS.

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| 2  | this chap   | ter, the applicant, at a minimum, shall furnish to NMLS |
|----|-------------|---|
| 3  | information | on concerning the applicant's identity, including:      |
| 4  | (1)         | Fingerprints of the applicant or, if an applicant is    |
| 5  |             | not an individual, each of the applicant's controlling  |
| 6  |             | persons, executive officers, directors, general         |
| 7  |             | partners, and managing members for submission to the    |
| 8  |             | Federal Bureau of Investigation and any governmental    |
| 9  |             | agency or entity authorized to receive the              |
| 10 |             | fingerprints for a state, national, and international   |
| 11 |             | criminal history background check, accompanied by the   |
| 12 |             | applicable fee charged by the entities conducting the   |
| 13 |             | criminal history background check; and                  |
| 14 | (2)         | Personal history and experience of the applicant or,    |
| 15 |             | if an applicant is not an individual, each of the       |
|    |             |   |

(e) In connection with an application for a license under

(A) An independent credit report obtained from a consumer reporting agency described in section

applicant's controlling persons, executive officers,

form prescribed by NMLS, including the submission of

directors, general partners, and managing members in a

authorization for NMLS and the commissioner to obtain:

| 1  | 603(p) of the Fair Credit Reporting Act, title 15               |
|----|---|
| 2  | United States Code section 1681 et seq.; and                    |
| 3  | (B) Information related to any administrative, civil,           |
| 4  | or criminal findings by any governmental                        |
| 5  | jurisdiction;   |
| 6  | provided that the commissioner may use any information obtained |
| 7  | pursuant to this subsection or through NMLS to determine an     |
| 8  | applicant's demonstrated financial responsibility, character,   |
| 9  | and general fitness for licensure.                              |
| 10 | (f) The commissioner may use NMLS as an agent for               |
| 11 | requesting information from and distributing information to the |
| 12 | Department of Justice or any governmental agency.               |
| 13 | (g) The commissioner may use NMLS as an agent for               |
| 14 | requesting and distributing information to and from any source  |
| 15 | directed by the commissioner.                                   |
| 16 | (h) An applicant for a license as a small dollar loan           |
| 17 | lender shall be registered with the business registration       |
| 18 | division of the department of commerce and consumer affairs to  |
| 19 | do business in this State before a license pursuant to this     |
| 20 | chapter shall be granted.                                       |

| 1  | \$         | -33 Issuance of license; grounds for denial. (a) The   |
|----|------------|--|
| 2  | commission | ner shall conduct an investigation of every applicant  |
| 3  | to determ  | ine the financial responsibility, character, and       |
| 4  | general f  | itness of the applicant. The commissioner shall issue  |
| 5  | the appli  | cant a license to engage in the business of making     |
| 6  | small dol  | lar loans if the commissioner determines that:         |
| 7  | (1)        | The applicant, or in the case of an applicant that is  |
| 8  |            | not an individual, each of the applicant's controlling |
| 9  |            | persons, executive officers, directors, general        |
| 10 |            | partners, and managing members, has never had a small  |
| 11 |            | dollar loan lender license revoked in any              |
| 12 |            | jurisdiction; provided that a subsequent formal        |
| 13 |            | vacation of a revocation shall not be deemed a         |
| 14 |            | revocation;  |
| 15 | (2)        | The applicant, or in the case of an applicant that is  |
| 16 |            | not an individual, each of the applicant's controlling |
| 17 |            | persons, executive officers, directors, general        |
| 18 |            | partners, and managing members, has not been convicted |
| 19 |            | of, or pled guilty or nolo contendere, or been granted |
| 20 |            | a deferred acceptance of a guilty plea under federal   |

| 1  |     | law or under chapter 853 to a felony in a domestic,    |
|----|-----|--|
| 2  |     | foreign, or military court:                            |
| 3  |     | (A) During the seven-year period preceding the date    |
| 4  |     | of the application for licensing and                   |
| 5  |     | registration; or                                       |
| 6  |     | (B) At any time preceding the date of application, if  |
| 7  |     | the felony involved an act of fraud, dishonesty,       |
| 8  |     | breach of trust, or money laundering;                  |
| 9  |     | provided that any pardon of a conviction shall not be  |
| 10 |     | deemed a conviction for purposes of this section;      |
| 11 | (3) | The applicant, or in the case of an applicant that is  |
| 12 |     | not an individual, each of the applicant's controlling |
| 13 |     | persons, executive officers, directors, general        |
| 14 |     | partners, and managing members, has demonstrated       |
| 15 |     | financial responsibility, character, and general       |
| 16 |     | fitness to command the confidence of the community and |
| 17 |     | to warrant a determination that the applicant shall    |
| 18 |     | operate honestly, fairly, and efficiently pursuant to  |
| 19 |     | this chapter. For purposes of this paragraph, a        |
| 20 |     | person is not financially responsible when the person  |
| 21 |     | has shown a disregard in the management of the         |

| 1  |     | person's financial condition. A determination that a   |
|----|-----|--|
| 2  |     | person has shown a disregard in the management of the  |
| 3  |     | person's financial condition may be based on:          |
| 4  |     | (A) Current outstanding judgments, except judgments    |
| 5  |     | solely as a result of medical expenses;                |
| 6  |     | (B) Current outstanding tax liens or other government  |
| 7  |     | liens and filings;                                     |
| 8  |     | (C) Foreclosures within the past three years; and      |
| 9  |     | (D) A pattern of seriously delinquent accounts within  |
| 10 |     | the past three years;                                  |
| 11 | (4) | The applicant, or in the case of an applicant that is  |
| 12 |     | not an individual, each of the applicant's controlling |
| 13 |     | persons, executive officers, directors, general        |
| 14 |     | partners, and managing members, has not been convicted |
| 15 |     | of, pled guilty or nolo contendere to, or been granted |
| 16 |     | a deferred acceptance of a guilty plea under federal   |
| 17 |     | law or chapter 853 to any misdemeanor involving an act |
| 18 |     | of fraud, dishonesty, breach of trust, or money        |
| 19 |     | laundering;  |
| 20 | (5) | The applicant has satisfied the licensing requirements |
| 21 |     | of this chapter; and                                   |

| 1  | (0)        | The applicant has the bond required by section -34.     |
|----|------------|---|
| 2  | (b)        | The applicant, or in the case of an applicant that is   |
| 3  | not an ind | dividual, each of the applicant's controlling persons,  |
| 4  | executive  | officers, directors, general partners, and managers,    |
| 5  | shall sub  | mit authorization to the commissioner for the           |
| 6  | commission | ner to conduct background checks to determine or verify |
| 7  | the inform | mation in subsection (a) in each state where the person |
| 8  | has condu  | cted small dollar loan lending. Authorization pursuant  |
| 9  | to this s  | ubsection shall include consent to provide additional   |
| 10 | fingerpri  | nts, if necessary, to law enforcement or regulatory     |
| 11 | bodies in  | other states.   |
| 12 | (c)        | A license shall not be issued to an applicant:          |
| 13 | (1)        | Whose license to conduct business under this chapter,   |
| 14 |            | or any similar statute in any other jurisdiction, has   |
| 15 |            | been suspended or revoked within five years of the      |
| 16 |            | filing of the present application;                      |
| 17 | (2)        | Who has been banned from the industry by an             |
| 18 |            | administrative order issued by the commissioner or the  |
| 19 |            | commissioner's designee, for the period specified in    |
| 20 |            | the administrative order; or                            |

- (3) Who has advertised or made internet loans in violation
   of this chapter.
- 3 (d) A license issued in accordance with this chapter
- 4 remains in force and effect until surrendered, suspended, or
- 5 revoked, or until the license expires as a result of nonpayment
- 6 of the annual license renewal fee as required by this chapter.
- 7 § -34 Fees; bond. (a) A branch office shall pay the
- 8 following fees to the division to obtain and maintain a valid
- 9 small dollar loan license:
- 10 (1) Initial application fee of \$600;
- 11 (2) Annual license renewal fee of \$450; and
- 12 (3) Criminal background check fee charged by the entities
- conducting the criminal history background check.
- 14 (b) The applicant shall file and maintain a surety bond,
- 15 approved by the commissioner, executed by the applicant as
- 16 obligor and by a surety company authorized to do a surety
- 17 business in this State as surety, whose liability as a surety
- 18 does not exceed, in the aggregate, the penal sum of the bond.
- 19 The penal sum of the bond shall be a minimum of \$30,000 and a
- 20 maximum of \$250,000, based on the annual dollar amount of loans
- 21 originated.

| 1  | (c) The bond required by subsection (b) shall run to the        |
|----|---|
| 2  | State of Hawaii as obligee for the use and benefit of the State |
| 3  | and of any person or persons who may have a cause of action     |
| 4  | against the obligor under this chapter. The bond shall be       |
| 5  | conditioned that:   |
| 6  | (1) The obligor as licensee will faithfully conform to and      |
| 7  | abide by this chapter and all the rules adopted under           |
| 8  | this chapter; and   |
| 9  | (2) The bond shall pay to the State and any person or           |
| 10 | persons having a cause of action against the obligor            |
| 11 | all moneys that may become due and owing to the State           |
| 12 | and those persons under and by virtue of this chapter.          |
| 13 | § -35 Renewal of license; annual report. (a) On or              |
| 14 | before December 31 of each year, each licensee shall pay a      |
| 15 | renewal fee of \$450.   |
| 16 | (b) The annual renewal fee shall be accompanied by a            |
| 17 | report, in a form prescribed by the commissioner, which shall   |
|    |   |

19 (1) A copy of the licensee's most recent audited annual
20 financial statement, including balance sheets,
21 statement of income or loss, statement of changes in

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include:

| 1  |     | shareholder's equity, and statement of cash flows or,  |
|----|-----|--|
| 2  |     | if a licensee is a wholly owned subsidiary of another  |
| 3  |     | corporation, the consolidated audited annual financial |
| 4  |     | statement of the parent corporation in lieu of the     |
| 5  |     | licensee's audited annual financial statement;         |
| 6  | (2) | A report detailing the small dollar lender's           |
| 7  |     | activities in this State, including:                   |
| 8  |     | (A) The number of small dollar loans the lender is     |
| 9  |     | servicing;   |
| 10 |     | (B) The type and characteristics of loans serviced in  |
| 11 |     | this State;  |
| 12 |     | (C) The number of serviced loans in default; and       |
| 13 |     | (D) Any other information that the commissioner may    |
| 14 |     | require;   |
| 15 | (3) | Any material changes to any of the information         |
| 16 |     | submitted by the licensee on its original application  |
| 17 |     | that have not previously been reported to the          |
| 18 |     | commissioner on any other report required to be filed  |
| 19 |     | under this chapter;                                    |

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| 2  |           | any, within this State where business regulated by      |
|----|-----------|---|
| 3  |           | this chapter is being conducted by the licensee;        |
| 4  | (5)       | Disclosure of any pending or final suspension,          |
| 5  |           | revocation, or other enforcement action by any state    |
| 6  |           | or governmental authority; and                          |
| 7  | (6)       | Any other information the commissioner may require.     |
| 8  | (c)       | A license may be renewed by filing a renewal statement  |
| 9  | on a form | prescribed by NMLS or by the commissioner and paying a  |
| 10 | renewal f | ee at least four weeks prior to the renewal date for    |
| 11 | licensure | for the following year.                                 |
| 12 | (d)       | A licensee that has not filed an annual report that     |
| 13 | has been  | deemed complete by the commissioner nor paid its annual |

(4) A list of the places of business and locations, if

renewal fee by the renewal filing deadline, and has not been granted an extension of time to do so by the commissioner, shall have its license suspended on the renewal date. The licensee shall have thirty days after its license is suspended to file an annual report and pay the annual renewal fee, plus a late filing fee of \$250 for each business day after suspension that the commissioner does not receive the annual report and the annual

renewal fee. The commissioner, for good cause, may grant an

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- 1 extension of the renewal date or reduce or suspend the \$250 per
- 2 day late filing fee.
- 3 § -36 Enforcement authorities; violations; penalties.
- 4 (a) To ensure the effective supervision and enforcement of this
- 5 chapter, the commissioner may, pursuant to chapter 91, deny an
- 6 application for a license or take disciplinary action against a
- 7 person licensed to make small dollar loans if the commissioner
- 8 finds that:
- 9 (1) The applicant or licensee has violated this chapter or
- any rule or order lawfully made pursuant to this
- 11 chapter;
- 12 (2) Facts or conditions exist that would clearly have
- justified the commissioner in denying an application
- for licensure, had these facts or conditions been
- known to exist at the time the application for
- licensure was made;
- 17 (3) The applicant has failed to complete an application
- for licensure;
- 19 (4) The applicant or licensee has failed to provide
- information required by the commissioner within a
- 21 reasonable time, as specified by the commissioner;

| 1  | (5)  | The applicant or licensee has failed to provide or     |
|----|------|--|
| 2  |      | maintain proof of financial responsibility;            |
| 3  | (6)  | The applicant or licensee is insolvent;                |
| 4  | (7)  | The applicant or licensee has made, in any document or |
| 5  |      | statement filed with the commissioner, a false         |
| 6  |      | representation of a material fact or has omitted to    |
| 7  |      | state a material fact;                                 |
| 8  | (8)  | The applicant, licensee, or any of its owners,         |
| 9  |      | members, managers, partners, officers, or directors    |
| 10 |      | have been convicted of or entered a plea of guilty or  |
| 11 |      | nolo contendere to a crime involving fraud or deceit,  |
| 12 |      | or to any similar crime under the jurisdiction of any  |
| 13 |      | federal court or court of another state;               |
| 14 | (9)  | The applicant or licensee has failed to make,          |
| 15 |      | maintain, or produce records that comply with section  |
| 16 |      | -18 or any rule adopted by the commissioner;           |
| 17 | (10) | The applicant or licensee has been the subject of any  |
| 18 |      | disciplinary action by any state or federal agency     |
| 19 |      | which resulted in revocation of a license;             |
| 20 | (11) | A final judgment has been entered against the          |
| 21 |      | applicant or licensee for violations of this chapter,  |

| 1  |            | any state or federal law concerning small dollar       |
|----|------------|--|
| 2  |            | loans, deferred deposit loans, check cashing, payday   |
| 3  |            | loans, banking, mortgage loan originators, money       |
| 4  |            | transmitters, or any state or federal law prohibiting  |
| 5  |            | deceptive or unfair trade or business practices; or    |
| 6  | (12)       | The applicant or licensee has failed to, in a timely   |
| 7  |            | manner as specified by the commissioner, take or       |
| 8  |            | provide proof of the corrective action required by the |
| 9  |            | commissioner subsequent to an examination or           |
| 10 |            | investigation pursuant to section -42.                 |
| 11 | (b)        | After a finding of one or more of the conditions under |
| 12 | subsection | n (a), the commissioner may take any or all of the     |
| 13 | following  | actions:   |
| 14 | (1)        | Deny an application for licensure, including an        |
| 15 |            | application for a branch office license;               |
| 16 | (2)        | Revoke the license;                                    |
| 17 | (3)        | Suspend the license for a period of time;              |
| 18 | (4)        | Issue an order to the licensee to cease and desist     |
| 19 |            | from such acts;  |
| 20 | (5)        | Order the licensee to make refunds to consumers of     |
| 21 |            | excess charges under this chapter;                     |



| 1  | (6)       | Impose penalties of up to a \$1,000 for each violation; |
|----|-----------|---|
| 2  |           | or  |
| 3  | (7)       | Bar a person from applying for or holding a license     |
| 4  |           | for a period of five years following revocation of the  |
| 5  |           | person's license.                                       |
| 6  | (c)       | The commissioner may issue a temporary cease and        |
| 7  | desist or | der if the commissioner makes a finding that the        |
| 8  | licensee  | is engaging, has engaged, or is about to engage in an   |
| 9  | illegal,  | unauthorized, unsafe, or unsound practice. Whenever     |
| 10 | the commi | ssioner denies a license application or takes           |
| 11 | disciplin | ary action pursuant to this subsection, the             |
| 12 | commissio | oner shall enter an order to that effect and notify the |
| 13 | licensee  | or applicant of the denial or disciplinary action. The  |
| 14 | notificat | ion required by this subsection shall be given by       |
| 15 | personal  | service or by mail to the last known address of the     |
| 16 | licensee  | or applicant as shown on the application, license, or   |
| 17 | as subsec | quently furnished in writing to the commissioner.       |
| 18 | (d)       | The revocation, suspension, expiration, or surrender    |
| 19 | of a lice | ense shall not affect the licensee's liability for acts |

previously committed nor impair the commissioner's ability to

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- 1 issue a final agency order or impose discipline against the
- 2 licensee.
- 3 (e) No revocation, suspension, or surrender of a license
- 4 shall impair or affect the obligation of any preexisting lawful
- 5 contract between the licensee and any consumer.
- 6 (f) The commissioner may reinstate a license, terminate a
- 7 suspension, or grant a new license to a person whose license has
- 8 been revoked or suspended if no fact or condition then exists
- 9 that clearly would have justified the commissioner in revoking,
- 10 suspending, or refusing to grant a license.
- 11 (g) The commissioner may impose an administrative fine on
- 12 a licensee or person subject to this chapter if the commissioner
- 13 finds on the record after notice and opportunity for hearing
- 14 that the licensee or person subject to this chapter has violated
- 15 or failed to comply with any requirement of this chapter or any
- 16 rule prescribed by the commissioner under this chapter or order
- 17 issued under the authority of this chapter.
- 18 (h) Each violation or failure to comply with any directive
- 19 or order of the commissioner shall be a separate and distinct
- 20 violation.

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| 1  | (1) Notwichstanding section 400-13.3, any violation of            |
|----|---|
| 2  | this chapter that is directed toward, targets, or injures an      |
| 3  | elder, may be subject to an additional civil penalty not to       |
| 4  | exceed \$10,000 for each violation in addition to any other fines |
| 5  | or penalties assessed for the violation.                          |
| 6  | § -37 Voluntary surrender of license. (a) A licensee              |
| 7  | may voluntarily cease business and surrender its license by       |
| 8  | giving written notice to the commissioner of its intent to        |
| 9  | surrender its license. Prior to the surrender date of a           |
| 10 | license, the licensee shall have either completed all pending     |
| 11 | small dollar loan transactions or assigned each to another        |
| 12 | licensee.   |
| 13 | (b) Notice pursuant to this section shall be provided at          |
| 14 | least thirty days before the surrender of the license and shall   |
| 15 | include:  |
| 16 | (1) The date of surrender;  |
| 17 | (2) The name, address, telephone number, facsimile number,        |
|    |   |

and electronic mail address of a contact individual

with knowledge and authority sufficient to communicate

with the commissioner regarding all matters relating

18

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| 1  |           | to the licensee during the period that it was licensed  |
|----|-----------|---|
| 2  |           | pursuant to this chapter;                               |
| 3  | (3)       | The reason or reasons for surrender;                    |
| 4  | (4)       | Total dollar amount of the licensee's outstanding       |
| 5  |           | small dollar loans sold in Hawaii and the individual    |
| 6  |           | amounts of each outstanding small dollar loans, and     |
| 7  |           | the name, address, and contact phone number of the      |
| 8  |           | licensee to which each outstanding small dollar loan    |
| 9  |           | was assigned;   |
| 10 | (5)       | A list of the licensee's Hawaii authorized branch       |
| 11 |           | offices, if any, as of the date of surrender; and       |
| 12 | (6)       | Confirmation that the licensee has notified each of     |
| 13 |           | its Hawaii authorized branch offices, if any, that      |
| 14 |           | they may no longer make small dollar loans on the       |
| 15 |           | licensee's behalf.                                      |
| 16 | (c)       | Voluntary surrender of a license shall be effective     |
| 17 | upon the  | date of surrender specified on the written notice to    |
| 18 | the commi | ssioner as required by this section; provided that the  |
| 19 | licensee  | has met all the requirements of voluntary surrender and |

has returned the original license issued.

20

- 1 § -38 Sale or transfer of license; change of control.
- 2 (a) No small dollar loan license shall be transferred, except
- 3 as provided in this section.
- 4 (b) A person or group of persons requesting approval of a
- 5 proposed change of control of a licensee shall submit to the
- 6 commissioner an application requesting approval of a proposed
- 7 change of control of the licensee, accompanied by a
- 8 nonrefundable application fee of \$500.
- 9 (c) After review of a request for approval under
- 10 subsection (b), the commissioner may require the licensee or
- 11 person or group of persons requesting approval of a proposed
- 12 change of control of the licensee, or both, to provide
- 13 additional information concerning the persons who are to assume
- 14 control of the licensee. The additional information shall be
- 15 limited to similar information required of the licensee or
- 16 persons in control of the licensee as part of its original
- 17 license or renewal application under sections -33 and -35.
- 18 The information shall include the history of the material
- 19 litigation and criminal convictions of each person who upon
- 20 approval of the application for change of control will be a
- 21 principal of the licensee, for the five-year period prior to the



- 1 date of the application for change of control of the licensee,
- 2 and authorizations necessary to conduct criminal history record
- 3 checks of such persons, accompanied by the appropriate payment
- 4 of the applicable fee for each record check.
- 5 (d) The commissioner shall approve a request for change of
- 6 control under subsection (b) if, after investigation, the
- 7 commissioner determines that the person or group of persons
- 8 requesting approval has the competence, experience, character,
- 9 and general fitness to control the licensee or person in control
- 10 of the licensee in a lawful and proper manner, and that the
- 11 interests of the public will not be jeopardized by the change of
- 12 control.
- 13 (e) The following persons are exempt from the requirements
- 14 of subsection (b), but the licensee regardless, shall notify the
- 15 commissioner when a change in control results in the following:
- 16 (1) A person who acts as a proxy for the sole purpose of
- voting at a designated meeting of the security holders
- or holders of voting interests of a licensee or person
- in control of a licensee;
- 20 (2) A person who acquires control of a licensee by devise
- 21 or descent;

| 1  | (3) A person who acquires control as a personal                  |
|----|--|
| 2  | representative, custodian, guardian, conservator,                |
| 3  | trustee, or as an officer appointed by a court of                |
| 4  | competent jurisdiction or by operation of law; or                |
| 5  | (4) A person who the commissioner, by rule or order,             |
| 6  | exempts in the public interest.                                  |
| 7  | (f) Before filing a request for approval for a change in         |
| 8  | control, a person may request in writing a determination from    |
| 9  | the commissioner as to whether the person would be considered a  |
| 10 | person in control of a licensee upon consummation of a proposed  |
| 11 | transaction. If the commissioner determines that the person      |
| 12 | would not be a person in control of a licensee, the commissioner |
| 13 | shall enter an order to that effect and the proposed person and  |
| 14 | transaction shall not be subject to subsections (b) through (d). |
| 15 | (g) Subsection (b) shall not apply to public offerings of        |
| 16 | securities.  |

§ -39 Authorized places of business; principal office;

18 branch offices; qualified individuals; relocation. (a) Every

19 small dollar lender licensed under this chapter shall have and

20 maintain a principal place of business in the State.

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1 If a small dollar lender has more than one place of 2 business, it shall license each additional place of business in 3 Hawaii as a branch office with the commissioner. No business shall be conducted at a branch office until the branch office 4 has been licensed by the commissioner. 5 6 (c) A small dollar lender shall not maintain any branch 7 offices in the State in addition to its principal place of business without the prior written approval of the commissioner. 8 9 An application to establish a branch office shall be submitted 10 through NMLS with a nonrefundable application fee as required by 11 section -34. 12 (d) A small dollar lender shall not relocate any office in 13 this State without the prior written approval of the 14 commissioner. An application to relocate an office shall be 15 submitted to the commissioner at least thirty days prior to 16 relocating and shall set forth the reasons for the relocation, **17** the street address of the proposed relocated office, and other

information that may be required by the commissioner. An

shall be submitted with a nonrefundable fee as required by

application to relocate an office pursuant to this subsection

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19

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21

section

| 1        | (e)       | A small dollar lender shall give the commissioner      |
|----------|-----------|--|
| 2        | notice of | its intent to close a branch office at least thirty    |
| 3        | days prio | r to the closing. The notice shall:                    |
| 4        | (1)       | State the intended date of closing; and                |
| 5        | (2)       | Specify the reasons for the closing.                   |
| 6        | (f)       | A small dollar lender that maintains its principal     |
| 7        | office ou | tside of the State shall:                              |
| 8        | (1)       | Designate a branch office in this State as its         |
| 9        |           | principal place of business in this State;             |
| 10       | (2)       | Apply for and obtain approval from the commissioner to |
| <b>1</b> |           | designate a branch office as its principal place of    |
| 12       |           | business in this State pursuant to this section; and   |
| 13       | (3)       | Designate a qualified individual to manage the         |
| 14       |           | principal place of business in this State.             |
| 15       | (g)       | A small dollar lender that maintains its principal     |
| 16       | office in | this State shall designate a qualified individual who  |
| 17       | is physic | ally present in the principal place of business to     |
| 18       | oversee a | nd manage that principal place of business. Such       |
| 19       | principal | place of business shall not be considered a branch     |

20

office.

- 1 (h) The principal place of business and each branch office
- 2 of the small dollar lender shall be identified in NMLS to
- 3 consumers as a location at which the licensee holds itself out
- 4 as a small dollar lender.
- 5 (i) A license issued under this chapter shall be
- 6 prominently displayed in the principal place of business and
- 7 each branch office.
- 8 § -40 Payment of fees. All fees collected pursuant to
- 9 section -34, administrative fines, and other charges
- 10 collected pursuant to this chapter shall be deposited into the
- 11 compliance resolution fund established pursuant to section 26-
- 12 9(o) and shall be payable through NMLS, to the extent allowed by
- 13 NMLS. Fees not eligible for payment through NMLS shall be
- 14 deposited into a separate account within the compliance
- 15 resolution fund for use by the division.
- 16 § -41 Powers of commissioner. (a) The commissioner may
- 17 adopt rules pursuant to chapter 91 as the commissioner deems
- 18 necessary for the administration of this chapter.
- 19 (b) In addition to any other powers provided by law, the
- 20 commissioner shall have the authority to:

| 1  | (1) | Administer and enforce the provisions and requirements |
|----|-----|--|
| 2  |     | of this chapter;                                       |
| 3  | (2) | Adopt, amend, or repeal rules and issue declaratory    |
| 4  |     | rulings or informal nonbinding interpretations;        |
| 5  | (3) | Investigate and conduct hearings regarding any         |
| 6  |     | violation of this chapter or any rule or order of, or  |
| 7  |     | agreement with, the commissioner;                      |
| 8  | (4) | Create fact-finding committees that may make           |
| 9  |     | recommendations to the commissioner for the            |
| 10 |     | commissioner's deliberations;                          |
| 11 | (5) | Require an applicant or any of its controlling         |
| 12 |     | persons, officers, directors, partners, members,       |
| 13 |     | managers, and agents to disclose their relevant        |
| 14 |     | criminal history and request a criminal history record |
| 15 |     | check in accordance with chapter 846;                  |
| 16 | (6) | Contract with or employ qualified persons, including   |
| 17 |     | investigators, examiners, or auditors who may be       |
| 18 |     | exempt from chapter 76 and who shall assist the        |
| 19 |     | commissioner in exercising the commissioner's powers   |
| 20 |     | and duties;  |

| 1  | ( / )     | Require that all lees, lines, and charges collected by  |
|----|-----------|---|
| 2  |           | the commissioner under this chapter be deposited into   |
| 3  |           | the compliance resolution fund established pursuant to  |
| 4  |           | section 26-9(o);  |
| 5  | (8)       | Process and investigate complaints, subpoena witnesses  |
| 6  |           | and documents, administer oaths, and receive            |
| 7  |           | affidavits and oral testimony, including telephonic     |
| 8  |           | communications, and do any and all things necessary or  |
| 9  |           | incidental to the exercise of the commissioner's power  |
| 10 |           | and duties, including the authority to conduct          |
| 11 |           | contested case proceedings under chapter 91; and        |
| 12 | (9)       | Require a licensee to comply with any rule, guidance,   |
| 13 |           | guideline, statement, supervisory policy or any         |
| 14 |           | similar proclamation issued or adopted by the Federal   |
| 15 |           | Deposit Insurance Corporation to the same extent and    |
| 16 |           | in the same manner as a bank chartered by the State or  |
| 17 |           | in the alternative, any policy position of the          |
| 18 |           | Conference of State Bank Supervisors.                   |
| 19 | §         | -42 Investigation and examination authority. (a) In     |
| 20 | addition  | to any other authority under this chapter, the          |
| 21 | commissio | oner shall have the authority to conduct investigations |

- 1 and examinations in accordance with this section. The
- 2 commissioner may access, receive, and use any books, accounts,
- 3 records, files, documents, information, or evidence that the
- 4 commissioner deems relevant to the inquiry or investigation,
- 5 regardless of the location, possession, control, or custody of
- 6 the documents, information, or evidence.
- 7 (b) For the purposes of investigating violations or
- 8 complaints arising under this chapter, or for the purposes of
- 9 examination, the commissioner may review, investigate, or
- 10 examine any licensee or person subject to this chapter, as often
- 11 as necessary to carry out the purposes of this chapter. The
- 12 commissioner may direct, subpoena, or order the attendance of,
- 13 and examine under oath, all persons whose testimony may be
- 14 required about loans or the business or subject matter of any
- 15 examination or investigation and may direct, subpoena, or order
- 16 the person to produce books, accounts, records, files, and any
- 17 other documents the commissioner deems relevant to the inquiry.
- 18 (c) Each licensee or person subject to this chapter shall
- 19 provide to the commissioner upon request the books and records
- 20 relating to the operations of the licensee or person subject to
- 21 this chapter. The commissioner shall have access to the books



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- 1 and records and shall be permitted to interview the officers,
- 2 principals, managers, employees, independent contractors,
- 3 agents, and customers of the licensee or person subject to this
- 4 chapter concerning their business.
- 5 (d) Each licensee or person subject to this chapter shall
- 6 make or compile reports or prepare other information as directed
- 7 by the commissioner in order to carry out the purposes of this
- 8 section, including:
- 9 (1) Accounting compilations;
- 10 (2) Information lists and data concerning loan
- 11 transactions in a format prescribed by the
- 12 commissioner; or
- 13 (3) Other information that the commissioner deems
- 14 necessary to carry out the purposes of this section.
- 15 (e) In conducting any examination or investigation
- 16 authorized by this chapter, the commissioner may control access
- 17 to any documents and records of the licensee or person under
- 18 examination or investigation. The commissioner may take
- 19 possession of the documents and records or place a person in
- 20 exclusive charge of the documents and records. During the
- 21 period of control, no person shall remove or attempt to remove

- 1 any of the documents and records except pursuant to a court
- 2 order or with the consent of the commissioner. Unless the
- 3 commissioner has reasonable grounds to believe the documents or
- 4 records of the licensee or person under examination or
- 5 investigation have been, or are at risk of being, altered or
- 6 destroyed for purposes of concealing a violation of this
- 7 chapter, the licensee or owner of the documents and records
- 8 shall have access to the documents or records as necessary to
- 9 conduct its ordinary business affairs.
- 10 (f) The authority of this section shall remain in effect,
- 11 whether a licensee or person subject to this chapter acts or
- 12 claims to act under any licensing or registration law of this
- 13 State, or claims to act without such authority.
- 14 (q) No licensee or person subject to investigation or
- 15 examination under this section may knowingly withhold, abstract,
- 16 remove, mutilate, destroy, or secrete any books, records,
- 17 computer records, or other information.
- 18 (h) The commissioner may charge an examination or
- 19 investigation fee, payable to the commissioner, based upon the
- 20 cost per hour per examiner for all licensees and persons subject
- 21 to this chapter examined or investigated by the commissioner or

- 1 the commissioner's staff. The hourly fee shall be \$60 or an
- 2 amount as the commissioner shall establish by rule pursuant to
- 3 chapter 91. In addition to the examination or investigation
- 4 fee, the commissioner may charge any person who is examined or
- 5 investigated by the commissioner or the commissioner's staff
- 6 pursuant to this section additional amounts for travel, per
- 7 diem, mileage, and other reasonable expenses incurred in
- 8 connection with the examination or investigation, payable to the
- 9 commissioner.
- 10 (i) Any person having reason to believe that this chapter
- 11 or the rules adopted pursuant thereto have been violated, or
- 12 that a license issued under this chapter should be suspended or
- 13 revoked, may file a written complaint with the commissioner
- 14 setting forth the details of the alleged violation or grounds
- 15 for suspension or revocation.
- 16 (j) To carry out the purposes of this chapter, the
- 17 commissioner may:
- 18 (1) Retain accountants or other professionals and
- specialists, who may be exempt from chapter 76, as
- 20 examiners, auditors, or investigators to conduct or

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| 2  |     | investigations;                                       |
|----|-----|---|
| 3  | (2) | Enter into agreements or relationships with other     |
| 4  |     | government officials or regulatory associations in    |
| 5  |     | order to improve efficiencies and reduce regulatory   |
| 6  |     | burden by sharing resources, standardized or uniform  |
| 7  |     | methods or procedures, and documents, records,        |
| 8  |     | information, or evidence obtained under this section; |
| 9  | (3) | Use, hire, contract, or employ public or privately    |
| 10 |     | available analytical systems, methods, or software to |
| 11 |     | examine or investigate the licensee or person subject |
|    |     |   |

assist in the conduct of examinations or

- (4) Accept and rely on examination or investigation reports made by other government officials, within or without this State; and
- (5) Accept audit reports made by an independent certified public accountant for the licensee or person subject to this chapter in the course of that part of the examination covering the same general subject matter as the audit and may incorporate the audit report in

to this chapter;

| 1  | the report of the examination, report of                        |
|----|---|
| 2  | investigation, or other writing of the commissioner.            |
| 3  | § -43 Confidentiality. (a) Except as otherwise                  |
| 4  | provided in Public Law 110-289, section 1512, the requirements  |
| 5  | under any federal or state law regarding the privacy or         |
| 6  | confidentiality of any information or material provided to NMLS |
| 7  | and any privilege arising under federal or state law, including |
| 8  | the rules of any federal or state court, with respect to the    |
| 9  | information or material shall continue to apply to the          |
| 10 | information or material after the information or material has   |
| 11 | been disclosed to NMLS. The information and material may be     |
| 12 | shared with all state and federal regulatory officials with     |
| 13 | oversight authority over transactions subject to this chapter,  |
| 14 | without the loss of privilege or the loss of confidentiality    |
| 15 | protections provided by federal or state law.                   |
| 16 | (b) For these purposes, the commissioner is authorized to       |
| 17 | enter into agreements or sharing arrangements with other        |
| 18 | governmental agencies, the Conference of State Bank Supervisors |
| 19 | or other associations representing governmental agencies as     |
| 20 | established by rule or order of the commissioner.               |

| 1 | (c)        | Information  | or  | material   | that   | is   | subje  | ct t | 50 a | a privil | .ege |
|---|------------|--------------|-----|------------|--------|------|--------|------|------|----------|------|
| 2 | or confide | entiality un | der | subsection | on (a) | ) sł | nall n | ot l | oe s | ubject   | to:  |

- 3 (1) Disclosure under any federal or state law governing
  4 the disclosure to the public of information held by an
  5 officer or an agency of the federal government or a
  6 state; or
- Subpoena or discovery, or admission into evidence, in any private civil action or administrative process, unless with respect to any privilege held by NMLS applicable to the information or material; provided that the person to whom the information or material pertains waives, in whole or in part, in the discretion of such person, that privilege.
- (d) Notwithstanding chapter 92F, the examination process
  and related information and documents, including the reports of
  examination, are confidential and are not subject to discovery
  or disclosure in civil or criminal lawsuits.
- (e) Notwithstanding any law to the contrary, the
  disclosure of confidential supervisory information or any
  information or material described in subsection (a) that is

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- 1 inconsistent with subsection (a) shall be superseded by the
- 2 requirements of this section.
- 3 (f) This section shall not apply to information or
- 4 material relating to the employment history of, and publicly
- 5 adjudicated disciplinary and enforcement actions against,
- 6 mortgage servicers that are included in NMLS for access by the
- 7 public.
- 8 -44 Prohibited practices. (a) It shall be a
- 9 violation of this chapter for a licensee, its officers,
- 10 directors, employees, or independent contractors, or any other
- 11 person subject to this chapter to:
- 12 (1) Engage in any act that limits or restricts the
- application of this chapter, including making a small
- dollar loan disguised as a personal property, personal
- sales, leaseback transaction, or automobile title
- loan, or by disquising loan proceeds as cash rebates
- for the pretextual installment sale of goods and
- 18 services:
- 19 (2) Make a secured small dollar loan;
- 20 (3) Use a customer's account number to prepare, issue, or
- 21 create a check on behalf of the consumer;

| 1  | (4)  | Charge a prepayment fee to any consumer;             |
|----|------|--|
| 2  | (5)  | Require a consumer to purchase add-on products, such |
| 3  |      | as credit insurance;                                 |
| 4  | (6)  | Charge any additional interest, fees, or charges,    |
| 5  |      | except those authorized by this chapter;             |
| 6  | (7)  | Fail to make disclosures as required by this chapter |
| 7  |      | and any other applicable state or federal law        |
| 8  |      | including rules or regulations adopted pursuant to   |
| 9  |      | state or federal law;                                |
| 10 | (8)  | Directly or indirectly employ any scheme, device, or |
| 11 |      | artifice to defraud or mislead any consumer, any     |
| 12 |      | lender, or any person;                               |
| 13 | (9)  | Directly or indirectly engage in unfair or deceptive |
| 14 |      | acts, practices, or advertising in connection with a |
| 15 |      | small dollar loan toward any person;                 |
| 16 | (10) | Directly or indirectly obtain property by fraud or   |
| 17 |      | misrepresentation;                                   |
| 18 | (11) | Make a small dollar loan to any person physically    |
| 19 |      | located in Hawaii through the use of the Internet,   |
| 20 |      | facsimile, telephone, kiosk, or other means without  |
| 21 |      | first obtaining a license under this chapter;        |

| 1  | (12) | Make, in any manner, any false or deceptive statement |
|----|------|---|
| 2  |      | or representation, including with regard to the rates |
| 3  |      | points, or other financing terms or conditions for a  |
| 4  |      | small dollar loan, or engage in bait and switch       |
| 5  |      | advertising;  |
| 6  | (13) | Make any false statement or knowingly and wilfully    |
| 7  |      | make any omission of material fact in connection with |
| 8  |      | any reports filed with the division by a licensee or  |
| 9  |      | in connection with any investigation conducted by the |
| 10 |      | division;   |
| 11 | (14) | Advertise any rate of interest without conspicuously  |
| 12 |      | disclosing the annual percentage rate implied by that |
| 13 |      | rate of interest or otherwise fail to comply with any |
| 14 |      | requirement of the Truth in Lending Act, or any other |
| 15 |      | applicable state or federal statutes or regulations;  |
| 16 | (15) | Make small dollar loans from any unlicensed location; |
| 17 | (16) | Fail to comply with all applicable state and federal  |
| 18 |      | statutes relating to the activities governed by this  |
| 19 |      | chapter; or   |
| 20 | (17) | Fail to pay any fee, assessment, or moneys due to the |
| 21 |      | department.   |

| 1  | (b) In addition to any other penalties provided for under                          |
|----|--|
| 2  | this chapter, any small dollar loan transaction in violation of                    |
| 3  | subsection (a) shall be uncollectable and unenforceable."                          |
| 4  | SECTION 3. Section 478-4, Hawaii Revised Statutes, is                              |
| 5  | amended by amending subsection (d) to read as follows:                             |
| 6  | "(d) The rate limitations contained in subsections (a) and                         |
| 7  | (b) of this section and section 478-11.5 shall not apply to any                    |
| 8  | [credit]:  |
| 9  | (1) Credit transaction authorized by, and entered into in                          |
| 10 | accordance with the provisions of, articles 9 and 10                               |
| 11 | of chapter 412 or chapter 476 $[-]$ ; or   |
| 12 | (2) Small dollar loan transaction authorized by, and                               |
| 13 | entered into in accordance with, the provisions of                                 |
| 14 | <u>chapter</u> ."  |
| 15 | SECTION 4. Section 478-5, Hawaii Revised Statutes, is                              |
| 16 | amended to read as follows:  |
| 17 | "§478-5 Usury not recoverable. If a greater rate of                                |
| 18 | interest than that permitted by law is contracted for with                         |
| 19 | respect to any consumer credit transaction, any home business                      |
| 20 | loan [ <del>or</del> ], any credit card agreement, <u>or any small dollar loan</u> |
| 21 | as defined under chapter , the contract shall not, by reason                       |



- 1 thereof, be void. But if in any action on the contract proof is
- 2 made that a greater rate of interest than that permitted by law
- 3 has been directly or indirectly contracted for, the creditor
- 4 shall only recover the principal and the debtor shall recover
- 5 costs. If interest has been paid, judgment shall be for the
- 6 principal less the amount of interest paid. This section shall
- 7 not be held to apply, to loans made by financial services loan
- 8 companies and credit unions at the rates authorized under and
- 9 pursuant to articles 9 and 10 of chapter 412."
- 10 SECTION 5. Section 478-6, Hawaii Revised Statutes, is
- 11 amended to read as follows:
- 12 "§478-6 Usury; penalty. Any person who directly or
- 13 indirectly receives any interest or finance charge at a rate
- 14 greater than that permitted by law or who, by any method or
- 15 device whatsoever, receives or arranges for the receipt of
- 16 interest or finance charge at a greater rate than that permitted
- 17 by law on any credit transaction shall be quilty of usury and
- 18 shall be fined not more than \$250, unless a greater amount is
- 19 allowed by law, or imprisoned not more than one year, or both."
- 20 SECTION 6. Section 480F-1, Hawaii Revised Statutes, is
- 21 amended by deleting the definition of "deferred deposit".



| 1  | [ " <del>"D(</del>    | eferred deposit" means a transaction in which a check  |
|----|-----------------------|--|
| 2  | <del>casher re</del>  | frains from depositing a personal check written by a   |
| 3  | <del>customer (</del> | until a date after the transaction date, pursuant to a |
| 4  | written a             | greement."]  |
| 5  | SECT                  | ION 7. Section 480F-5, Hawaii Revised Statutes, is     |
| 6  | amended to            | o read as follows:                                     |
| 7  | "[+];                 | §480F-5[] Exemptions. This chapter shall not apply     |
| 8  | to:                   |  |
| 9  | [ <del>(1)</del>      | Any] any person who is principally engaged in the bona |
| 10 |                       | fide retail sale of goods or services, and who, either |
| 11 |                       | as incident to or independent of the retail sale or    |
| 12 |                       | service, from time to time cashes items for a fee or   |
| 13 |                       | other consideration, where not more than \$2, or two   |
| 14 |                       | per cent of the amount of the check, whichever is      |
| 15 |                       | greater, is charged for the service[; or               |
| 16 | <del>(2)</del>        | Any person authorized to engage in business as a bank, |
| 17 |                       | trust company, savings bank, savings and loan          |
| 18 |                       | association, financial services loan company, or       |
| 19 |                       | credit union under the laws of the United States, any  |
| 20 |                       | state or territory of the United States, or the        |
| 21 |                       | District of Columbia]."                                |



- 1 SECTION 8. Section 480F-6, Hawaii Revised Statutes, is
- 2 amended to read as follows:
- 3 "§480F-6 Penalties. (a) Any person who violates this
- 4 chapter shall be deemed to have engaged in an unfair or
- 5 deceptive act or practice in the conduct of any trade or
- 6 commerce within the meaning of section 480-2(a). Aggrieved
- 7 consumers may seek those remedies set forth in section 480-
- 8 13 (b).
- 9 (b) Any person who is not a consumer and is injured by a
- 10 wilful violation of this chapter may bring an action for the
- 11 recovery of damages, a proceeding to restrain and enjoin those
- 12 violations, or both. If judgment is for the plaintiff, the
- 13 plaintiff shall be awarded a sum not less than \$1,000 or
- 14 threefold damages, whichever sum is greater, and reasonable
- 15 attorneys' fees together with the costs of suit.
- 16 (c) A wilful violation of this chapter shall be punishable
- 17 by a fine of up to \$500 and up to thirty days imprisonment.
- 18 [(d) A customer who enters into a written deferred deposit
- 19 agreement and offers a personal check to a check casher pursuant
- 20 to that agreement shall not be subject to any criminal penalty
- 21 for failure to comply with the terms of that agreement unless



| I  | the check            | -is dishonored because the customer closed the account |
|----|----------------------|--|
| 2  | <del>or stoppe</del> | d payment on the check.]"                              |
| 3  | SECT:                | ION 9. Section 846-2.7, Hawaii Revised Statutes, is    |
| 4  | amended by           | y amending subsection (b) to read as follows:          |
| 5  | "(b)                 | Criminal history record checks may be conducted by:    |
| 6  | (1)                  | The department of health or its designee on operators  |
| 7  |                      | of adult foster homes for individuals with             |
| 8  |                      | developmental disabilities or developmental            |
| 9  |                      | disabilities domiciliary homes and their employees, as |
| 10 |                      | provided by section 321-15.2;                          |
| 11 | (2)                  | The department of health or its designee on            |
| 12 |                      | prospective employees, persons seeking to serve as     |
| 13 |                      | providers, or subcontractors in positions that place   |
| 14 |                      | them in direct contact with clients when providing     |
| 15 |                      | non-witnessed direct mental health or health care      |
| 16 |                      | services as provided by section 321-171.5;             |
| 17 | (3)                  | The department of health or its designee on all        |
| 18 |                      | applicants for licensure or certification for,         |
| 19 |                      | operators for, prospective employees, adult            |
| 20 |                      | volunteers, and all adults, except adults in care, at  |
| 21 |                      | healthcare facilities as defined in section 321-15.2;  |

| 1  | (4) | The department of education on employees, prospective  |
|----|-----|--|
| 2  |     | employees, and teacher trainees in any public school   |
| 3  |     | in positions that necessitate close proximity to       |
| 4  |     | children as provided by section 302A-601.5;            |
| 5  | (5) | The counties on employees and prospective employees    |
| 6  |     | who may be in positions that place them in close       |
| 7  |     | proximity to children in recreation or child care      |
| 8  |     | programs and services;                                 |
| 9  | (6) | The county liquor commissions on applicants for liquor |
| 10 |     | licenses as provided by section 281-53.5;              |
| 11 | (7) | The county liquor commissions on employees and         |
| 12 |     | prospective employees involved in liquor               |
| 13 |     | administration, law enforcement, and liquor control    |
| 14 |     | investigations;  |
| 15 | (8) | The department of human services on operators and      |
| 16 |     | employees of child caring institutions, child placing  |
| 17 |     | organizations, and foster boarding homes as provided   |
| 18 |     | by section 346-17;                                     |
| 19 | (9) | The department of human services on prospective        |
| 20 |     | adoptive parents as established under section          |
| 21 |     | 346-19.7;  |

| 1  | (10) | The department of human services or its designee on    |
|----|------|--|
| 2  |      | applicants to operate child care facilities, household |
| 3  |      | members of the applicant, prospective employees of the |
| 4  |      | applicant, and new employees and household members of  |
| 5  |      | the provider after registration or licensure as        |
| 6  |      | provided by section 346-154, and persons subject to    |
| 7  |      | section 346-152.5;                                     |
| 8  | (11) | The department of human services on persons exempt     |
| 9  |      | pursuant to section 346-152 to be eligible to provide  |
| 10 |      | child care and receive child care subsidies as         |
| 11 |      | provided by section 346-152.5;                         |
| 12 | (12) | The department of health on operators and employees of |
| 13 |      | home and community-based case management agencies and  |
| 14 |      | operators and other adults, except for adults in care, |
| 15 |      | residing in community care foster family homes as      |
| 16 |      | provided by section 321-15.2;                          |
| 17 | (13) | The department of human services on staff members of   |
| 18 |      | the Hawaii youth correctional facility as provided by  |
| 19 |      | section 352-5.5;                                       |
| 20 | (14) | The department of human services on employees,         |
| 21 |      | prospective employees, and volunteers of contracted    |



| 1  |      | providers and subcontractors in positions that place   |
|----|------|--|
| 2  |      | them in close proximity to youth when providing        |
| 3  |      | services on behalf of the office or the Hawaii youth   |
| 4  |      | correctional facility as provided by section 352D-4.3; |
| 5  | (15) | The judiciary on employees and applicants at detention |
| 6  |      | and shelter facilities as provided by section 571-34;  |
| 7  | (16) | The department of public safety on employees and       |
| 8  |      | prospective employees who are directly involved with   |
| 9  |      | the treatment and care of persons committed to a       |
| 10 |      | correctional facility or who possess police powers     |
| 11 |      | including the power of arrest as provided by section   |
| 12 |      | 353C-5;  |
| 13 | (17) | The board of private detectives and guards on          |
| 14 |      | applicants for private detective or private guard      |
| 15 |      | licensure as provided by section 463-9;                |
| 16 | (18) | Private schools and designated organizations on        |
| 17 |      | employees and prospective employees who may be in      |
| 18 |      | positions that necessitate close proximity to          |
| 19 |      | children; provided that private schools and designated |
| 20 |      | organizations receive only indications of the states   |

| 1  |      | from which the national criminal history record        |
|----|------|--|
| 2  |      | information was provided pursuant to section 302C-1;   |
| 3  | (19) | The public library system on employees and prospective |
| 4  |      | employees whose positions place them in close          |
| 5  |      | proximity to children as provided by section           |
| 6  |      | 302A-601.5;  |
| 7  | (20) | The State or any of its branches, political            |
| 8  |      | subdivisions, or agencies on applicants and employees  |
| 9  |      | holding a position that has the same type of contact   |
| 10 |      | with children, vulnerable adults, or persons committed |
| 11 |      | to a correctional facility as other public employees   |
| 12 |      | who hold positions that are authorized by law to       |
| 13 |      | require criminal history record checks as a condition  |
| 14 |      | of employment as provided by section 78-2.7;           |
| 15 | (21) | The department of health on licensed adult day care    |
| 16 |      | center operators, employees, new employees,            |
| 17 |      | subcontracted service providers and their employees,   |
| 18 |      | and adult volunteers as provided by section 321-15.2;  |
| 19 | (22) | The department of human services on purchase of        |
| 20 |      | service contracted and subcontracted service providers |
| 21 |      | and their employees serving clients of the adult       |

| 1  |      | proceedive and community services pranch, as provided  |
|----|------|--|
| 2  |      | by section 346-97;                                     |
| 3  | (23) | The department of human services on foster grandparent |
| 4  |      | program, senior companion program, and respite         |
| 5  |      | companion program participants as provided by section  |
| 6  |      | 346-97;  |
| 7  | (24) | The department of human services on contracted and     |
| 8  |      | subcontracted service providers and their current and  |
| 9  |      | prospective employees that provide home and community- |
| 10 |      | based services under section 1915(c) of the Social     |
| 11 |      | Security Act, title 42 United States Code section      |
| 12 |      | 1396n(c), or under any other applicable section or     |
| 13 |      | sections of the Social Security Act for the purposes   |
| 14 |      | of providing home and community-based services, as     |
| 15 |      | provided by section 346-97;                            |
| 16 | (25) | The department of commerce and consumer affairs on     |
| 17 |      | proposed directors and executive officers of a bank,   |
| 18 |      | savings bank, savings and loan association, trust      |

company, and depository financial services loan

company as provided by section 412:3-201;

19

20

| 1  | (26) | The  | department of commerce and consumer affairs on     |
|----|------|------|--|
| 2  |      | prop | osed directors and executive officers of a         |
| 3  |      | nond | epository financial services loan company as       |
| 4  |      | prov | ided by section 412:3-301;                         |
| 5  | (27) | The  | department of commerce and consumer affairs on the |
| 6  |      | orig | inal chartering applicants and proposed executive  |
| 7  |      | offi | cers of a credit union as provided by section      |
| 8  |      | 412: | 10-103;  |
| 9  | (28) | The  | department of commerce and consumer affairs on:    |
| 10 |      | (A)  | Each principal of every non-corporate applicant    |
| 11 |      |      | for a money transmitter license;                   |
| 12 |      | (B)  | Each person who upon approval of an application    |
| 13 |      |      | by a corporate applicant for a money transmitter   |
| 14 |      |      | license will be a principal of the licensee; and   |
| 15 |      | (C)  | Each person who upon approval of an application    |
| 16 |      |      | requesting approval of a proposed change in        |
| 17 |      |      | control of licensee will be a principal of the     |
| 18 |      |      | licensee,  |
| 19 |      | as p | rovided by sections 489D-9 and 489D-15;            |

| 1  | (29) | The department of commerce and consumer affairs on    |
|----|------|---|
| 2  |      | applicants for licensure and persons licensed under   |
| 3  |      | title 24;   |
| 4  | (30) | The Hawaii health systems corporation on:             |
| 5  |      | (A) Employees;  |
| 6  |      | (B) Applicants seeking employment;                    |
| 7  |      | (C) Current or prospective members of the corporation |
| 8  |      | board or regional system board; or                    |
| 9  |      | (D) Current or prospective volunteers, providers, or  |
| 10 |      | contractors,  |
| 11 |      | in any of the corporation's health facilities as      |
| 12 |      | provided by section 323F-5.5;                         |
| 13 | (31) | The department of commerce and consumer affairs on:   |
| 14 |      | (A) An applicant for a mortgage loan originator       |
| 15 |      | license, or license renewal; and                      |
| 16 |      | (B) Each control person, executive officer, director, |
| 17 |      | general partner, and managing member of an            |
| 18 |      | applicant for a mortgage loan originator company      |
| 19 |      | license or license renewal,                           |
| 20 |      | as provided by chapter 454F;                          |

| 1  | (32) | The state public charter school commission or public   |
|----|------|--|
| 2  |      | charter schools on employees, teacher trainees,        |
| 3  |      | prospective employees, and prospective teacher         |
| 4  |      | trainees in any public charter school for any position |
| 5  |      | that places them in close proximity to children, as    |
| 6  |      | provided in section 302D-33;                           |
| 7  | (33) | The counties on prospective employees who work with    |
| 8  |      | children, vulnerable adults, or senior citizens in     |
| 9  |      | community-based programs;                              |
| 10 | (34) | The counties on prospective employees for fire         |
| 11 |      | department positions which involve contact with        |
| 12 |      | children or vulnerable adults;                         |
| 13 | (35) | The counties on prospective employees for emergency    |
| 14 |      | medical services positions which involve contact with  |
| 15 |      | children or vulnerable adults;                         |
| 16 | (36) | The counties on prospective employees for emergency    |
| 17 |      | management positions and community volunteers whose    |
| 18 |      | responsibilities involve planning and executing        |
| 19 |      | homeland security measures including viewing,          |
| 20 |      | handling, and engaging in law enforcement or           |

| 1  |      | classified meetings and assisting vulnerable citizens |
|----|------|---|
| 2  |      | during emergencies or crises;                         |
| 3  | (37) | The State and counties on employees, prospective      |
| 4  |      | employees, volunteers, and contractors whose position |
| 5  |      | responsibilities require unescorted access to secured |
| 6  |      | areas and equipment related to a traffic management   |
| 7  |      | center;   |
| 8  | (38) | The State and counties on employees and prospective   |
| 9  |      | employees whose positions involve the handling or use |
| 10 |      | of firearms for other than law enforcement purposes;  |
| 11 | (39) | The State and counties on current and prospective     |
| 12 |      | systems analysts and others involved in an agency's   |
| 13 |      | information technology operation whose position       |
| 14 |      | responsibilities provide them with access to          |
| 15 |      | proprietary, confidential, or sensitive information;  |
| 16 | (40) | The department of commerce and consumer affairs on:   |
| 17 |      | (A) Applicants for real estate appraiser licensure or |
| 18 |      | certification as provided by chapter 466K;            |
| 19 |      | (B) Each person who owns more than ten per cent of an |
| 20 |      | appraisal management company who is applying for      |

| 1  |      | registration as an appraisal management company,       |
|----|------|--|
| 2  |      | as provided by section 466L-7; and                     |
| 3  |      | (C) Each of the controlling persons of an applicant    |
| 4  |      | for registration as an appraisal management            |
| 5  |      | company, as provided by section 466L-7;                |
| 6  | (41) | The department of health or its designee on all        |
| 7  |      | license applicants, licensees, employees, contractors, |
| 8  |      | and prospective employees of medical cannabis          |
| 9  |      | dispensaries, and individuals permitted to enter and   |
| 10 |      | remain in medical cannabis dispensary facilities as    |
| 11 |      | provided under sections 329D-15(a)(4) and              |
| 12 |      | 329D-16(a)(3);   |
| 13 | (42) | The department of commerce and consumer affairs on     |
| 14 |      | applicants for nurse licensure or license renewal,     |
| 15 |      | reactivation, or restoration as provided by sections   |
| 16 |      | 457-7, 457-8, 457-8.5, and 457-9;                      |
| 17 | (43) | The county police departments on applicants for        |
| 18 |      | permits to acquire firearms pursuant to section 134-2  |
| 19 |      | and on individuals registering their firearms pursuant |
| 20 |      | to section 134-3;                                      |
| 21 | (44) | The department of commerce and consumer affairs on:    |



| 1  |      | (A)  | Each of the controlling persons of the applicant  |
|----|------|------|---|
| 2  |      |      | for licensure as an escrow depository, and each   |
| 3  |      |      | of the officers, directors, and principals who    |
| 4  |      |      | will be in charge of the escrow depository's      |
| 5  |      |      | activities upon licensure; and                    |
| 6  |      | (B)  | Each of the controlling persons of an applicant   |
| 7  |      |      | for proposed change in control of an escrow       |
| 8  |      |      | depository licensee, and each of the officers,    |
| 9  |      |      | directors, and principals who will be in charge   |
| 10 |      |      | of the licensee's activities upon approval of     |
| 11 |      |      | such application,                                 |
| 12 |      | as p | rovided by chapter 449;                           |
| 13 | (45) | The  | department of taxation on current or prospective  |
| 14 |      | empl | oyees or contractors who have access to federal   |
| 15 |      | tax  | information in order to comply with requirements  |
| 16 |      | of f | ederal law, regulation, or procedure, as provided |
| 17 |      | by s | ection 231-1.6;                                   |
| 18 | (46) | The  | department of labor and industrial relations on   |
| 19 |      | curr | ent or prospective employees or contractors who   |
| 20 |      | have | access to federal tax information in order to     |

| 1  |                       | comply with requirements of federal law, regulation,   |
|----|-----------------------|--|
| 2  |                       | or procedure, as provided by section 383-110;          |
| 3  | (47)                  | The department of human services on current or         |
| 4  |                       | prospective employees or contractors who have access   |
| 5  |                       | to federal tax information in order to comply with     |
| 6  |                       | requirements of federal law, regulation, or procedure, |
| 7  |                       | as provided by section 346-2.5;                        |
| 8  | (48)                  | The child support enforcement agency on current or     |
| 9  |                       | prospective employees, or contractors who have access  |
| 10 |                       | to federal tax information in order to comply with     |
| 11 |                       | federal law, regulation, or procedure, as provided by  |
| 12 |                       | section 576D-11.5; [and]                               |
| 13 | (49)                  | The department of commerce and consumer affairs on     |
| 14 |                       | each controlling person, executive officer, director,  |
| 15 |                       | general partner, member, and manager of a small dollar |
| 16 |                       | loan licensee, or an applicant for a small dollar loan |
| 17 |                       | license as provided by chapter ; and                   |
| 18 | [ <del>-(49)</del> -] | (50) Any other organization, entity, or the State,     |
| 19 |                       | its branches, political subdivisions, or agencies as   |
| 20 |                       | may be authorized by state law."                       |



| 1  | SECTION 10. Section 480F-4, Hawaii Revised Statutes, is         |
|----|---|
| 2  | repealed.   |
| 3  | ["§480F-4 Deferred deposits, when allowed. (a) No check         |
| 4  | casher may defer the deposit of a check except as provided in   |
| 5  | this section.   |
| 6  | (b) Each deferred deposit shall be made pursuant to a           |
| 7  | written agreement that has been signed by the customer and the  |
| 8  | check casher or an authorized representative of the check       |
| 9  | casher. The written agreement shall contain a statement of the  |
| 10 | total amount of any fees charged for the deferred deposit,      |
| 11 | expressed both in United States currency and as an annual       |
| 12 | percentage rate. The written agreement shall authorize the      |
| 13 | check casher to defer deposit of the personal check until a     |
| 14 | specific date not later than thirty two days from the date the  |
| 15 | written agreement was signed. The written agreement shall not   |
| 16 | permit the check casher to accept collateral.                   |
| 17 | (c) The face amount of the check shall not exceed \$600 and     |
| 18 | the deposit of a personal check written by a customer pursuant  |
| 19 | to a deferred deposit transaction may be deferred for no more   |
| 20 | than thirty two days. A check casher may charge a fee for       |
| 21 | deferred deposit of a personal check in an amount not to exceed |



fifteen per cent of the face amount of the check. Any fees 1 2 charged for deferred deposit of a personal check in compliance 3 with this section shall be exempt from chapter 478. 4 (d) A check casher shall not enter into an agreement for 5 deferred deposit with a customer during the period of time that 6 an earlier agreement for a deferred deposit for the same 7 customer is in effect. A deferred deposit transaction shall not 8 be repaid, refinanced, or consolidated by or with the proceeds 9 of another deferred deposit transaction. 10 (e) A check casher who enters into a deferred deposit 11 agreement and accepts a check passed on insufficient funds, or 12 any assignce of that check casher, shall not be entitled to 13 recover damages in any action brought pursuant to or governed by 14 chapter 490. Instead, the check casher may charge and recover a fee for the return of a dishonored check in an amount not 15 16 greater than \$20. 17 (f) No amount in excess of the amounts authorized by this 18 section and no collateral products such as insurance shall be 19 directly or indirectly charged by a check casher pursuant or 20 incident to a deferred deposit-agreement."]

- 1 SECTION 11. This Act does not affect rights and duties
- 2 that matured, penalties that were incurred, and proceedings that
- 3 were begun before its effective date.
- 4 SECTION 12. Statutory material to be repealed is bracketed
- 5 and stricken. New statutory material is underscored.
- 6 SECTION 13. This Act shall take effect on July 1, 2018;
- 7 provided that the licensing requirements for small dollar
- 8 lenders established by section 2 of this Act shall take effect
- 9 on January 1, 2019.

10

INTRODUCED BY:

JAN 2 3 2018

#### Report Title:

Payday Lending; Small Dollar Loans; Small Dollar Lenders; Licensure; Requirements

#### Description:

Transitions from lump sum deferred deposit transactions to installment-based small dollar loan transactions. Specifies various consumer protection requirements for small dollar loans. Beginning January 1, 2019, requires licensure for small dollar lenders that offer small dollar loans to consumers. Specifies licensing requirements for small dollar lenders.

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