DAVID Y. IGE GOVERNOR



STATE OF HAWAII DEPARTMENT OF BUDGET AND FINANCE P.O. BOX 150 HONOLULU, HAWAII 96810-0150

ADMINISTRATIVE AND RESEARCH OFFICE BUDGET, PROGRAM PLANNING AND MANAGEMENT DIVISION FINANCIAL ADMINISTRATION DIVISION OFFICE OF FEDERAL AWARDS MANAGEMENT (OFAM)

EMPLOYEES' RETIREMENT SYSTEM HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND OFFICE OF THE PUBLIC DEFENDER

January 11, 2018

The Honorable Ronald D. Kouchi, President and Members of the Senate Twenty-Ninth State Legislature State Capitol, Room 409 Honolulu, Hawaii 96813 The Honorable Scott K. Saiki, Speaker and Members of the House of Representatives Twenty-Ninth State Legislature State Capitol, Room 431 Honolulu, Hawaii 96813

Dear President Kouchi, Speaker Saiki, and Members of the Legislature:

For your information and consideration, I am transmitting a copy of the Status of Employer Reporting of Information 2017 report, as required by Act 87, Session Laws of Hawaii 2015. In accordance with Section 93-16, Hawaii Revised Statutes, the report may be viewed electronically at http://ers.ehawaii.gov/resources/report-to-legislature.

Sincerely.

LAUREL A. JOHNSTON Acting Director of Finance

Enclosure

- c: Legislative Reference Bureau
- ec: Governor's Office: <u>Gov.ReportsDistribution@hawaii.gov</u> Lieutenant Governor's Office: <u>LtGov.ReportsDistribution@hawaii.gov</u> Legislative Auditor: <u>auditors2@auditor.state.hi.us</u> Department of Budget and Finance: <u>DBFLeg.DIR@hawaii.gov</u>

EMPLOYEES' RETIREMENT SYSTEM OF THE STATE OF HAWAII

ACT 87, SESSION LAWS OF HAWAII 2015 RELATING TO THE EMPLOYEES' RETIREMENT SYSTEM

STATUS OF EMPLOYER REPORTING OF INFORMATION 2017

This is the 2017 status report on the State, the City and County of Honolulu and the Counties of Hawaii, Maui and Kauai departments' and Agencies' ("State and Counties") reporting of personnel and payroll information to the Employees' Retirement System (ERS) as required by Section 88-103.7 under Act 87, Session Laws of Hawaii 2015.

Employer Reporting Files

ERS benefits (retirement, death, refunds, disability, etc.) are based on the ERS membership status of the employee. The ERS is dependent on employers of the State and Counties to provide timely and accurate compensation information (based on payroll data) and service credit information (based on personnel data) on their employees to determine ERS benefit eligibility and entitlement. Employers are the sole source of this payroll and personnel data which is transmitted to the ERS by semi-monthly transactions coinciding with their salary processing schedule.

ERS approved file formats for employer reporting of payroll and personnel data:

- 1. Payroll File: 600 byte layout, version 2, Act 163
- 2. Personnel Interface File: 1500 byte layout, Act 163

ERS's first Act 87/2015 Report summarized the employers' files and whether files were being submitted by the approved format. The second Act 87/2015 Report in 2016 focused on the Employer Reporting Payroll File. Specifically, the report examined in detail ERS's evaluation of the file as it is received, reviewed and the data validated as it is entered into its Pension Management Information System to generate ERS benefits. This third Act 87/2015 Report for 2017 focuses on the Employer Reporting Personnel File and the status of employer reporting.

Employers and Billing Locations

Since 2006, the ERS has worked with the State and Counties in the implementation and the utilization of the personnel files.

On May 16, 2017, ERS conducted a meeting for all the State and County Payroll, Personnel, and Information Systems staff ("employers") to provide an update on Act 87/2015. ERS reminded the employers of the payroll and personnel electronic reporting requirements for July 1, 2020. ERS informed the employers that assistance is available from ERS staff on their issues and questions. Employer meetings were also conducted for the County of Hawaii (June 7, 2017), County of Kauai (June 14, 2017), and County of Maui (June 29, 2017). In addition, the ERS created an Employer Team to provide assistance with employers' concerns and issues. To date,

ERS Employer Team has met with the City and County of Honolulu, Charter Schools, Department of Transportation, and other departmental staff for assistance and guidance.

Employer reporting is divided into separate "billing locations" which are designated by the employer for ease of collection and processing. The personnel file billing locations for the State and Counties are listed below:

- 1. State of Hawaii
 - Department of Human Resources Development
 - University of Hawaii (BOR)
 - Judiciary
 - Hawaii Health System Corporation
 - Charter Schools
 - Department of Education (BOE Student Support Personnel and Classified Personnel)
 - Senate
 - House
 - Ombudsman
 - Legislative Reference Bureau
 - Legislative Auditor
 - Ethics Commission
 - Office of Hawaiian Affairs
- 2. City and County of Honolulu
 - City and County of Honolulu
 - City and County of Honolulu Board of Water Supply
- 3. County of Hawaii
 - County of Hawaii
 - County of Hawaii Department of Water Supply
- 4. County of Maui
 - County of Maui
- 5. County of Kauai
 - County of Kauai

Status of Reporting

As noted in the Act, the ERS "shall require that information be furnished in electronic format and that information with respect to payroll and personnel transactions:

- (1) Allocate payments, including bonuses, salary adjustments, payments for compensatory time, and workers' compensation, to monthly or other periods as requested by the system;
- (2) Specify the purpose or nature of the payment; and
- (3) Indicate any changes or errors in payments that require correcting or updating."

It states further that all departments and agencies "shall furnish the information required by the system pursuant to this section in the format required by the system." The employers' statuses of reporting by the ERS approved file format are noted in Attachment 1.

Each employer file has the following types of personnel information for each reported employee:

- 1. Demographic Information
- 2. Employer Reporting Transaction Identification
- 3. Nature of Action Information
- 4. ERS Enrollment Category Information (Group and Class Code)
- 5. Pay and Salary Information (includes FTE, Contract Type, Hours, Cycles, Rates, Differentials, Steps, etc.)
- * (Note: Please refer to Attachment 2 for the detailed personnel data required.)

Although still pending a complete review of the previous reports, critical areas of the personnel files to be discussed with all employers will include:

- 1. Missing information
- 2. Cancellations vs. corrections

This Act 87/2015 report provides the legislature with the current ERS approved personnel layout with the complete fields required. Additionally, the Employer-Billing Location table indicates the current status of each employer's compliance with the current format. Previously submitted personnel files are currently being reviewed and evaluated and employer meetings are being scheduled to discuss reporting errors and discrepancies.

Unreported, erroneously reported or manually reported personnel and payroll records of transactions, adjustments, retroactive payments, and corrections require the ERS to research, request and manually adjust an employee's or retiree's benefit calculation record to accurately reflect the benefit for which an employee, beneficiary or retiree should be eligible or receive.

Attached as Attachment 3 with this 2017 report are employer responses to ERS's requests for information to summarize the progress the employers have achieved thus far to address discrepancy issues as well as to specify their plans to advance toward further compliance during the next year.

ERS will continue to work with the State and Counties on both the payroll and personnel files in order to comply with the provisions of Act 87/2015. In addition, it shall submit to the legislature reports on the progress of State and Counties' efforts to comply with section 88-103.7, Hawaii Revised Statutes, as amended by this Act. These reports shall be submitted to the Legislature prior to the regular sessions of 2016 through 2020.

Next Act 87/2015 Report Due:

Twenty days prior to the start of the 2019 legislative session.

·····			Submitting by Approved
.ct 87/2	015 - Employ	er and Billing Location - Personnel Files	File Format
. Stat	te of Hawaii		
	Personnel	Files	
		i. Department of Human Resources Development	Yes
		ii. Department of Education Certificated	Yes
		iii. University of Hawaii Board of Regents	Yes
		iv. Judiciary	Yes
		v. Hawaii Health Systems Corporation	Yes
		vi. Charter Schools	No - Paper
		vii. Board of Education – SSP and Classified Personnel	Yes
		viii. Senate	Yes
		ix. House	Yes
		x. Ombudsman	Yes
		xi. Legislative Reference Bureau	Yes
2000-00-000-00-00000-004		xii. Legislative Auditor	Yes
		xiii. Ethics Commission	Yes
		xiv. Office of Hawaiian Affairs	No - Paper
2. Citv	v and County	r of Honolulu	
	Personne		
		i. City and County of Honolulu	Yes
		ii. City and County of Honolulu – Board of Water Supply	No - partial reporting through C&C Hon
3. Cou	unty of Hawa	 	
	Personne		
		i. County of Hawaii	No - Paper
		ii. County of Hawaii - Department of Water Supply	No - Paper
4. Coi	unty of Maui		
	Personne		
		i. County of Maui	Yes
5. Co	unty of Kaua	i	
	Personne		
		i. County of Kauai	Yes

Act 163

Personnel Interface File - Detail Record

	Field Name Decord Time	Length V/nh	Numeric Langib	Start Position	n Stop Position	Description Indicates the twee of record being recorded.	Field Content of According to A	
							"D" = Detail Record - This is the only valid value for a detail transaction.	
	NSS	(6)X	o	N	0	The member's Social Security Number without hyphens.	Numeric only. Note: No bogus numbers will be accepted. (Ex: 00000000, 1111111111, 22222222, 33333333, 4444444, 55555555, 6666666, 7777777, 888888888, 99999999, 123456789, or 987654321).	
	OId SSN	(6)X	<u>ه</u>	.	6 <u>-</u>	The member's old Social Security Number without hyphens. Used only if Only required if Nature of Action = "CHGSSN" reporting a change in SSN. Numeric only. S888888888, 999999999, 123456789, or 98765 8888888888, 999999999, 123456789, or 98765	Only required if Nature of Action = "CHGSSN" Murneric only. Notes: No bogus numbers will be accepted (ex. 000000000, 111111111, 22222222, 33333333, 4444444, 5555555, 666666666, 77777777, 8888888888, 999999999, 123456789, or 967654321).	
	Prefix	(z)x	<u>N</u>	R	<u>ស</u>	The member's name prefix.	Accepted Values: MR = Mister MS = MS. MA = Mfs. MI = Miss DR = Doctor HN = Honorable Space filled	
1	Last Name	X(50)	20	ន	4	The member's last name. If the Member only has one name, provide the name in this field instead of the First Name field.	Alpha Characters and Hyphen Only Ex: Madonna (No Last Name) Ex: Smith (Last Name)	
	First Name	X(50)	ß	72	121	The member's first Name.	Alpha Characters and Hyphen Cnly Space filled accepted if member only has one name. Ex: John	e ⁻¹¹
	Middle Name	X(50)	20	5	171	The member's middle name. Provide the fult middle name if possible. Middle Initial and blank can be accepted if necessary.	Alpha Characters and Hyphen Onty Ex: Allen	<u> </u>

Field Content Accepted Values: Accepted Values: EC = Esquire JE = Junior SF = Senior 01 = 1 02 = 11 03 = 11 03 = 11 03 = 11 03 = 11 03 = 11 03 = 11 03 = 11 03 = 11 03 = 11 04 = 1V 05 = 10 06 = MD 07 = V 08 = V1 Space filed	Accepted Values: M = Mate F = Fernate U = Unknown	Numeric Only. Must be a valid date - YYYYMMDD Ex: 19660816	Accepted Values: M = Married S = Single D = Divorced W = Widowed W = Vidowed C = Civil Union Space fill	Alphanumeric characters. Ex: Employees' Retirement System	Alphanumeric characters. Ex: 201 Merchant St STE 1600	Alphanumeric characters.	Alphanumeric characters. Ex: Honolulu
Υ. Υ	The member's gender.	Member's Date of Birth		The member's correspondence address Line 1.	The member's correspondence address Line 2.	The member's correspondence address Line 3. Used only if an additional address line is needed to define where a person is located.	The member's correspondence address City.
2 author	174		183	283	383		23
Possition	174	175	183	184	284		484
	<u>+</u>		X	100	100	100	20
2	(I)X	CCYYMMDD 8	X(1)	X(100)	X(100)		X(50) 5
Suffix Suffix	Gender	Date of Birth	Marital Status	Address Line 1	Address Line 2	Address Line 3	City
uuaa 8	٥.	0		12	ដ	14	15

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antion Description is the second s	The title is the description of the member's position. Required.	Ex: "Accountant V" Accountant V"	The effective date of the nature of action being reported. Numeric Only.	Must be a valid date - YYYYMMDD	Ex: 20070B16	The date that the NOAC was approved/entered in the system. Used to determine the sequence of employment transactions in case multiple transactions with the same action and the same effective date are Must be a valid date - YYYYMMDD	reported.	DHRD, DOE Certificated, DOE - BSSP, HHSC = Employer's Nature of Action Code Certification Date. Action Code Certification Date. With same action and same effective date being reported on the same file.	ERS to discuss with employers not listed above.	Member's Last Day Worked (COB Date). Numeric Only.	Used only when a termination type natures of action is reported. Must be a valid date - YYYYMMDD	ERS to discuss with employers.	Also referred to as the ERS COB (close of business) day	Reporting Agency specific code that indicates the nature of action for the Required. Irransaction being reported. ERS will discuss with the individual employers.	The Employer's Nature of Action Change Code (Used for the following Accepted Values: employers: DHRD, DOE Certificated, DOE - BSSP, HHSC)* 999 = cancel of a previous record •ERS to discuss with employers not listed above. If not using '991' Snace fill - check with ERS first
	670		678			686				694				700	703
Numeric Start.Position Stop P. Length						679								695	
meric St	50 621		671			29				687				8	201
Length Nu Le	X(50) 50	<u></u>	CCYYMMDD 8			CCYYMMDD 8				CCYYMMDD 8				X(6) 6	X(3)
Reid Name	Position Title		NOAC Effective Date			NOAC Certification Date				Last Day Worked				Employer NOAC	NOAC Change Code
ltem	23		24			25				26				27	8

Personnel Interface File - Detail Record

Fraid Control	Accepted Values:	APPCHG = Appointment Changes	APPCONV = Appointment Conversion (Conversion from a non-ERS position	APPJURI = Appointment Jurisdictions	APPNEW = Appointment New	CHGDEMO = Change Demographics	CHGSSN = Change SSN	LOAEDU = LOA Education	LOAGEN = LOA General	LOAHTH = LOA Health	LOAINJ = LOA Industrial Injury	LOALOAN = LOA on loan to another agency/jurisdiction	LOAMIL = LOA Military	LOAOTH = LOA Other	LOAPRO = LOA Professional Improvement	LOASAB = LOA Sabbatical	PAY = Pay	PAYBON = Pay Bonus	PAYDIFF = Pay Differential	ROAEDU = ROA Education	ROAGEN = ROA General	ROAHTH = ROA Health	ROAINJ =ROA Industriat Injury	ROAL OAN = ROA on loan to another agency/jurisdiction	ROAMIL = ROA Military	ROAOTH = ROA Other	ROAPRO = ROA Professional Improvement	ROASAB = ROA Sabbatical	TRM = Termination	TRM253 = Termination Act 253	TRMDISM = Termination Dismissal	TRMDTH = Termination Death	TRMGEN = Termination General	TRMPGM = Termination Program	TRMRET = Termination Retirement (Service)	TRMROD = Termination Retirement (Ordinary Disability)	I HMMSC = 1 emination Hetirement (Service Connecteu) ZAP = Does not apply to ERS	
	ERS' Action Code	ERS will assist each Reporting Agency in mapping their nature of action	codes to the ERS nature of action code.	I For initiat load. Use code APPCONV - check with FBS first\																																		
Slog Position	713																																					
Numeric Start Position Stop Poo Lenvin	704																																					
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Trud Content	Accepted Values: Accepted Values: 11 = State (General Employee) 12 = Directors/Deputy Directons 13 = 10-Mth Employee (e.g. EA, Heatth Aids, Speech Therapist, School Psychologist) 21 = 10-Mth DCE Certificated Personnel 22 = 10-Mth DCE Certificated Personnel 23 = 21-Mth DDE Certificated Personnel 23 = 21-Subt UH Instructional Personnel 25 = 21-Mth DTE Certificated Personnel 26 = 0.0ner UH Instructional Personnel 26 = 0.0ner UH Instructional Personnel 27 = 1.0000 (General Employee) 28 = 0.0000 (General Employee) 29 = 1.0000 (Filters 29 = 0.0000 (General Employee) 21 = 0.0000 (General Employee) 22 = 0.0000 (General Employee) 23 = 0.0000 (General Employee) 24 = Principaters (24 hr) 24 = Principaters (24 hr) 25 = 0.0000 (General Employee) 26 = 1.0000 (General Employee) 27 = 0.0000 (General Employee) 28 = 0.0000 (General Employee) 29 = 0.0000 (General Employee) 20 = 0.0000 (General Employee) 20 = 0.0000 (General Employee) 21 = 0.0000 (General Employee) 22 = 0.0000 (General Employee) 23 = 0.0000 (General Employee) 24 = 0.0000 (General Employee) 25 = 0.0000 (General Employee) 25 = 0.0000 (General Employee) 26 = 0.0000 (General Employee) 27 = 0.0000 (General Employee) 28 = 0.0000 (Micore III) 29 = 0.0000 (Micore III) 20 = 0.000	Accepted Values: See worksheet "Class Code Table".	Numeric Only with two implied decimal positions. Do not report member if less than 50% FTE. Ex: 10000 = 100% Ex: 09500 = 95%	Accepted Values: 09 = 9-month employment* 11 = 11-month employment* 12 = 12-month employment 12 = 12-month employment Used by UH and DOE ONLY. All other reporting agencies will report "12".
Description and a second s	Member's Retirement Group	The member's Retirement Class as defined by ERS.	The member's Full-Time Equivalent percentage.	The number of paid months pro-rated over a twelve month period.
op Pastion	<u>ម</u>	717	722	724
Numeric Start Position S		716	718	82
		5	<u></u>	N
Field Name Longth	Retirement Group .	Retirement Class X(2)	НЕ X(f)	Contract Type X(2)
item Fie	ос 20 20 20 20 20 20 20 20 20 20 20 20 20		2 22 22	0 8

			Accepted Values: 01 = Hawaii 02 = Cahu 03 = Molokai 04 = Maui 05 = Maui 06 = Lanai 08 = Other 08 = Other	ERS to discuss with reporting agencies Spaces to the right, left justified <u>ISome agencies</u> , this is the payroll number. For non-State agencies, ok to space fill
ERS to discuss with employers.	The number of hours worked by a member when taking a partial leave for a single day or a continuous period. ERS to discuss with employers.	The number of minutes worked by a member when taking a partial leave for a single day or continuous period. ERS to discuss with employers.	Indicates the island where the member works on a regular basis.	Reporting Agency specific. Unique number for payroll reporting. Ties the personnel actions to the payroll transactions (Sequence #11 on Payroll File).
o Paulitan	727	729	781	741
	726	728	730	732
	N	N	N	10
X(1)	(Z)6	(2)6	X(2)	X(10)
Partial Pay Status	Partial Pay Hours	Partial Pay Minutes	Island Code	Pay Number
S.	к К	8	26	ß

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7 of 10

Act 163

Personnel Interface File - Detail Record

	g agencies	If no personnel location, use default value of PERSONNEL	warrant distribution code]		ing Unit".		lue provided by agencies.		DIMMA			BW = Bi-Weekly [DD NOT USE THIS CODE WITHOUT CONTACTING THE ERS] SM = Semi-Monthly		riod riod and Delayed (5 days)				include leading zeroes, and two implied decimal positions.						Include leading zeroes, and two implied decimal positions. Zero fill if not using.
Field Content	ERS to discuss with reporting agencies	If no personnel location, use	[Some agencies, this is the warrant distribution code]	Accepted Values:	Refer to worksheet "Bargaining Unit".	Accepted Values:	Accept any alphanumeric value provided by agencies.	Numeric Only.	Must be a valid date - YYYYMMDD	Ex: 19760816	Accepted Values:	BW = Bi-Weekly (DO NOT (THE ERS) SM = Semi-Monthly	Accepted Values:	ON = On-Time ON = Dhaved (5 days) LG = Lagged by one pay period LD = Lagged by one pay period and Delayed (5 days)	Accepted Values:	SL = Monthly (Salaried) H0 = Hourly D0 = Daily (Judges Only)	Numeric Only		Accepted Values:	Space fill if not using.			Numeric Only	Include leading zeroes, an Zero till if not using.
Description.	Indicates the office/location where the member works on a regular basis.	ERS to discuss with reporting agencies.		Indicates the member's Bargaining Unit.		The member's Occupational Group Code, as defined by the reporting	agancies.	The member's initial hire date with the reporting agency.			The frequency of the member's payroll.		Indicates when the member is paid in relation to when the work was	performed (earned period).	The member's Pay Rate Code indicates the basis for the Pay Rate field	(Sequence #46).	Monthly base pay, hourly rate pay, or daily pay rate. Used in conjunction with Pay Bate Code (securence #45).		This field indicates the Reporting Agency's code for the recurring differential amount reported as Differential Amount 1 (Sequence # 48).	TT	I he differential uses the same pasts as the ray have body (bequence #45).	Recurring differential are differentials that are paid each pay period.	This field provides the amount of the recurring differential identified by Differential Code 1 (Sequence #47).	
Stop Position	751			753		763		111			773		775	2	777		290		795				808	
Start Position Step	742			752		754		764			772		144	ţ	776		778		791				 796	
	10			2		10					5		c	۷	8		13		22				 13	
Length	X(10)			X(2)		X(10)		CCYYMMDD			X(2)		10/2	(ع)د د	X(2)		9(11)/99		X(5)				 9(11)V99	
Field Name	Personnel Location			Bargaining Unit		Occupational Group Code		Employment Date			Pay Frequency				Pay Rate Code		Pay Rate		Differential Code 1				Differential Amount 1	
ltem	39			40		41		42			43			ŧ	45		46		47				 48	

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8 of 10

Record
- Detail
File
Interface
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Accepted Values: Space fill if not using.	Numeric Only Include leading zeroes, and two implied decimal positions. Zero fill if not using.	Accepted Values: Space fill if not using.	Numeric Only Include leading zeroes, and two implied decimal positions. Zero fill if not using.	Accepted Values: Space fill if not using.	Numeric Only Include leading zeroes, and two implied decimal positions. Zero fil if not using.	Accept any value provided by agencies. Ex. SR01A Optional: use field #59 for additional information related to salary schedule/range step.	Numeric Only. Must be a valid date - YYYYMMDD Ex: 20080701 Report last step movement date if not available.	ERS to discuss with reporting agencies
Dater Iption This field indicates the Reporting Agency's code for the recurring differential amount reported as Differential Amount 2 (Sequence # 50). The differential uses the same basis as the Pay Rate Code (Sequence #45). Recurring differential are differentials that are added to a members base pay each pay period.	This field provides the amount of the recurring differential identified by Differential Code 2 (Sequence #49).	This field indicates the Reporting Agency's code for the recurring differential amount reported as Differential Amount 3 (Sequence # 51). The differential uses the same basis as the Pay Rate Code (Sequence #45). #45). Hecurring differential are differentials that are added to a members base pay each pay period.	This field provides the amount of the recurring differential identified by Differential Code 3 (Sequence #51).	This field indicates the Reporting Agency's code for the recurring differential amount reported as Differential Amount 4 (Sequence # 54). The differential uses the same basis as the Pay Rate Code (Sequence #45). #45). Recurring differential are differentials that are added to a members base pay each pay period.	This field provides the amount of the recurring differential identified by Differential Code 4 (Sequence #53).	The member's Salary Schedule/Range/Step as set by their bargaining unit. These three separate fields are reported as one combined field.	The date associated with the next change in Pay Rate (sequence #46). Used in conjunction with Salary Schedule/Range/Step (sequence # 55).	Additional remarks provided by the reporting agency related to the transaction being reported.
Sign Pratition 813			·	849		898		1376
	814	827	832	845	850	59 80	898	877
Lensith Mumerio Lengur X(5) 5	9(11)V99 13		9(11)V99 13	2 X(f)	9(11)V99 13	X(6)	CCYYMMDD 8	X(500) 500
Differential Code 2 X(5)	Differential Amount 2 9(Differential Code 3 X(Differential Amount 3 9(Differential Code 4 X(Differential Amount 4 9(Salary Schedule/Range/Step	Step Movement Date	Remarks
1880) 49	50	51	52	8	54	ខ្ម	9 S	57

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Act 163

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Eleid Corrigin	Numeric Only. Must be a valid time (000000 to 235959) - HHMMSS where HH = Hours SA = Beconds SS = Seconds Ex: 083000 - 8:30:00 am 134510 - 1:45:10 pm Zero fill if applicable.	Accept any value provided by agencies.	Left justified Space filjed Employer defined values	Leit lustified Space filed cense filed	opace Illieu.
Positional Description	The time that the NOAC was approved/entered in the system. Used to determine the sequence of employment transactions in case multiple transactions with the same action and the same effective data are reported. Used in conjunction with NOAC Certification Date (sequence # 25). DHRD, DOE Certificated, DOE - BSSP, HHSC = Employer's Nature of Action Code Certification Date.	Additional information related to the salary schedule, range and step (sequence # 55).	Used to identify which	This field indicates the DAGS FICA code	Heserved for lukure use.
	1382	1402	1412	1414	nnei
Numeric Start Position Stop Length	1377	1383	1403	1413	1415
Numeric Length			0		
Length N	9 (99)6	X(20) 20	X(10) 11		A(86) 80
Field Name	NOAC Certification Time	Salary Schedule/Range/Step Extended	School Track Code	DAGS FICA Code	FILLEN
ltem	8	29	60	61	2.9

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RODERICK K. BECKER Comptroller AUDREY HIDANO Deputy Comptroller

STATE OF HAWAII DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES P.O. BOX 119, HONOLULU, HAWAII 96810-0119

December 1, 2017

To: Mr. Thomas Williams, Executive Director

From:

Roluk K Dr Mr. Roderick K. Becker, Comptroller

Subject: Response to Status of Employer Reporting Information under Act 87, SLH 2015 for ERS' 2017 Report the to Legislature

This communication serves as the Department of Accounting and General Services' (DAGS) response to your request regarding employer efforts to provide payroll and personnel information to the ERS as required under Section 88-103. DAGS' response pertains to the State's <u>payroll</u> and (where possible, personnel) information and data transmitted to the Employees' Retirement System (ERS) to conduct accurate assessments of wages earned for retirement benefit calculations for state employees and retirees.

As you are aware, DAGS with support from the Office of Enterprise Technology Services (ETS) is actively engaged in an enterprise payroll system modernization effort for the entire state. This project endeavor "HawaiiPay" commenced on October 16. 2016 and the first phase is focusing on a payroll system modernization to transfer from the State's legacy payroll mainframe system to the PeopleSoft Payroll system in calendar year 2018.

Through this effort, the HawaiiPay project team has included various team members from ERS to walk through and discuss opportunities to provide requested information and where possible, update information required through the payroll system modernization. ERS team members participated in the Fit/Gap sessions to review system requirements and have jointly conducted evaluations to determine how data can be clearly identified and provided in business process and/or system design changes based on what the State has contracted to complete in the payroll phase.

Beyond the payroll phase, a second phase of the modernization under the State contract will focus on time and attendance system modernization in the three years following the completion of the payroll conversion phase in 2018.

There have been multiple meetings and conversations that have transpired with the HawaiiPay project team and ERS subject matter experts to identify items that can be modified to meet compliance, if the State payroll system of record can indeed provide the necessary data being requested. Through the ongoing evaluation, we have also identified that there are field

DAVID Y. IGE GOVERNOR

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Response to Status of Employer Reporting Information under Act 87, SLH 2015 for ERS' 2017 Report the to Legislature December 1, 2017 Page 2

requirements that rely on human resources information maintained by the jurisdictions and departments in their various HR systems of record. The State does not currently have a consolidated, enterprise human resources system therefore the requested HR data fields and data elements may not exist, nor accurately represent what is needed by ERS. The payroll system (current and future) will not serve as the HR system of record for each Department and Agency and several of these fields are not required for processing payroll.

Please find the attached summarization of DAGS' analysis conducted by the HawaiiPay project modernization team detailing the information that can be provided at this time and what is being considered in the future within the modernization efforts.

Being that the actual implementation date is the year 2020, DAGS and the HawaiiPay project will continue to work with ERS to determine if additional information can be provided as the payroll and time and attendance system modernization progresses. Where possible, business processes and/or operational changes will also continue to be evaluated to facilitate the capture of the ERS required information.

Should you have any questions about the information provided, please feel free to contact Wayne Horie, Accounting Division Administrator at <u>wayne.m.horie@hawaii.gov</u>.

Attachment

c: W. Horie, Division Administrator (DAGS) L. Kagawa, Program Manager (HawaiiPay) DEPARTMENT OF BUDGET AND FISCAL SERVICES RECENCITY AND COUNTY OF HONOLULU EMPLOYEES' RESOLUTING STREET, ROOM 208 • HONOLULU, HAWAII 96813 SY DHONE: (808) 768-3900 • FAX: (808) 768-3179 • INTERNET: www.honolulu.gov STATE OF HAWAII

2017 DEC -1 AM 9: 12

KIRK CALDWELL MAYOR



NELSON H. KOYANAGI, JR. DIRECTOR

November 30, 2017

Mr. Thomas Williams, Executive Director State of Hawaii Employees' Retirement System 201 Merchant Street, Suite 1400 Honolulu, Hawaii 96813

Dear Mr. Williams:

Thank you for permitting the City and County of Honolulu to summarize our efforts to comply with Act 87, SLH 2015. Our summary is as follows:

On September 13, 2017, staff from the City and County of Honolulu's Budget and Fiscal Services, Information Technology and Human Resources Departments (City team) met with staff from the Employees' Retirement System (ERS). The ERS staff identified eleven issues that must be addressed for the City to be in full compliance with Act 87/SLH 2015. Two issues were near resolution prior to the meeting and one of those issues has since been resolved.

Following the meeting with ERS staff, the City team has met to determine the changes that must be made to the City's payroll system and/or payroll process to effect the necessary changes. The City team is currently working on the changes necessary to comply with Act 87, SLH 2015 and has identified changes that may be particularly challenging to the current system and which may require alternative resolutions. Where appropriate, the City team is identifying alternatives that will be discussed with the ERS staff.

I want to thank your staff members who have been working on this project and presented the detailed information to the City team on the various issues. I want to assure you that the City is fully committed to working with the ERS to provide the data needed in a format helpful to the ERS. We understand that doing so will ultimately benefit our employees.

Sincerely,

Aller In

Nelson H. Koyanagi, Jr., Director Budget and Fiscal Services

Harry Kim Mayor



Deanna S. Sako Director

County of Hawai'i

Finance Department 25 Aupuni Street, Suite 2103 • Hilo, Hawai'i 96720 (808) 961-8234 • Fax (808) 961-8569

November 28, 2017

To: Thomas Williams, Executive Director, State of Hawai'i Employees' Retirement System

From: Deanna S. Sako, Director of Finance, County of Hawai'i

Subject: Act 87, SLH 2015 Report to the Legislature

Pursuant to your request dated October 25, 2017, we are submitting this memo to inform you of the County of Hawai'i's (County) progress towards compliance with the requirements under Act 87. As you are aware, the County's payroll system is based on a third party software package; and while we have invested substantial time and effort in the past to establish a report that would satisfy the reporting requirements, we are still unsuccessful.

Although the vendor has created a report for us to test, it is does not fully comply with all requirements and requires additional work on the part of both the County and the vendor. We are in contact with the software vendor and your staff and hope to make additional progress in the upcoming months.

William V. Brilhante, Jr. Acting Director of Human Resources

County of Hawai'i Department of Human Resources

Aupuni Center * 101 Pauaĥi Street, Suite 2 * Hilo, Hawai'i 96720 * (808) 961-8361 * Fax (808) 961-8617 website: <u>http://hawaiicounty.gov/human-resources</u> e-mail: jobs@hawaiicounty.gov

November 30, 2017

Harry Kim

Манот

To: Thomas Williams, Executive Director, State of Hawai'i Employees' Retirement System

From: William V. Brilhante Jr., Acting Director of Human Resources

Subject: Act 87, SLH 2015 Report to the Legislature

Pursuant to your request dated October 25, 2017, we are submitting this memo to inform you of the County of Hawai'i's progress towards compliance with the requirements under Act 87. As you are aware, the County's personnel and payroll system is based on a third party software package; and while we have invested substantial time and effort, and have worked with ERS staff to establish a report that would comply with Act 87, we have been unsuccessful.

Our software vendor has been working on a personnel report, but there is continued concern as to whether they will be able to create a report that will comply with the requirements. In addition, after working with our vendor on this project for over eight years, in 2016 we were notified by ERS of changes in reporting requirements which now requires our vendor to rewrite the programming. We will continue to work with your staff and our vendor, and hope to make additional progress towards compliance.

Should you have any questions, please contact Dee Ann Sadayasu at 961-8361.

Hawai'i County is an Equal Opportunity Provider and Employer.



DEPARTMENT OF WATER SUPPLY · COUNTY OF HAWAI'I

345 KEKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAI'I 96720 TELEPHONE (808) 961-8050 • FAX (808) 961-8657

November 30, 2017

Mr. Thomas Williams, Executive Director State of Hawaii Employees' Retirement System 201 Merchant Street, Suite 1400 Honolulu, HI 96813-2980

Dear Mr. Williams:

Subject: Act 87, SLH 2015 Report to the Legislature

In response to your letter dated October 25, 2017, the Department of Water Supply has been reviewing our process and methods of reporting payroll and personnel information to the ERS as required under Section 88-103.7.

We are currently working with the ERS and will be working with our software vendor to address the discrepancy issues during the next year.

Sincerely yours,

Marianne T. Sanoff

AM 10:36

Marianne T. Panoff Accountant IV

cc: Richard Sumada, Waterworks Controller Candace Gray, Assistant Waterworks Controller





DAVID J. UNDERWOOD Director

CYNTHIA M. RAZO-PORTER Deputy Director

AM 18: 3

COUNTY OF MAUI DEPARTMENT OF PERSONNEL SERVICES

200 S. HIGH STREET * WAILUKU, MAUI, HAWAII 96793-2155 PHONE (808) 270-7850 * FAX (808) 270-7969 Website: www.mauicounty.gov/departments/Personnel • Email: personnel.services@mauicounty.gov

November 30, 2017

Thomas Williams Executive Director State of Hawaii Employees' Retirement System City Financial Tower 201 Merchant Street, Suite 1400 Honolulu, HI 96813

Dear Mr. Williams:

RE: Act 87, SLH 2015 Report to the Legislature

We are in receipt of your communication requesting a summary of the progress our department has achieved in employer reporting of personnel and payroll information pursuant to Section 88-103.7.

Our department has been providing electronic reporting files for personnel information since 2010, and continue to provide these files each pay period. While we believe that we have addressed any identified discrepancies, we understand that the files are currently under review by your staff as they begin loading the data into your system. We will gladly work to resolve any issues that are identified during that process.

With regard to the reporting of payroll information, our payroll manager has contacted our current payroll vendor and discussed the steps needed to address the discrepancies of the payroll reporting files. She is in the process of providing information and samples to our current payroll vendor so a determination can be made as to the appropriate remediation steps.

In addition to those efforts, we are in the process of implementing a new integrated HR/Payroll system which will replace our existing systems and will be used for both the personnel and payroll reporting. We anticipate that this project will take approximately one year to complete. Our project team has reached out to your staff as part of this effort, and look forward to working with your staff as we develop the required reports in that new system. Mr. Thomas Williams November 30, 2017 Page 2

I hope this addresses your request. If you have any questions, please feel free to contact me at 270-7850.

Sincerely,

DAVID UNDERWOOD Director of Personnel Services

ULD

Bernard P. Carvalho, Jr. Mayor Janine M.Z. Rapozo Director of Human Resources

Wallace G. Rezentes Jr. Managing Director



Department of Human Resources County of Kaua'i, State of Hawai'i 4444 Rice Street, Suite 140, Līhu'e, Hawai'i 96766 Tel (808) 241-4956 • Fax (808) 241-6593

December 1, 2017

AM IQ: 3

Thomas Williams, Executive Director State of Hawaii Employees' Retirement System (ERS) City Financial Tower 201 Merchant Street, Suite 1400 Honolulu, Hawaii 96813-2980

Dear Mr. Williams

Subject: Act 87, SLH 2015 Report to the Legislature

As required by Act 87, SLH 2015, we are providing a status report summarizing the progress that the County of Kauai, Department of Human Resources (DHR) has achieved to date in providing payroll and personnel information to the ERS as required under Section 88-103.7 (see attached).

We are grateful for the meeting held with your staff back in June of this past year and look forward to more dialogue in the coming year. Going forward, the DHR will continue to work with our software vendor to have our payroll/personnel system provide the necessary features that will accurately report the required information for our employees as well as work towards developing internal policies and procedures to bring our reporting system into full compliance.

If there are any questions, please contact Ken Villabrille at 241-4209.or Mabel Antonio at 241-4407.

Sincerely,

Janine M.Z. Rapozo Director of Human Resources

An Equal Opportunity Employer

County of Kauai ERS Status Report

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		KepDreussa	Discrenancy in control report vs. deposit amount	
Import Process				
Work Report Process		No	Invalid Name Suffix value.	Working with vendor to program another field replacement
Demographic Information	Employer Report Transaction - Regular	No	ow.	
	{Positive) Report			Working with Vendor to Include All Adjustments Paid in Payment
Employer Reporting Information	Employer Report Transaction - Adjustment Report	No	Adjustments must be processed manually. Manual or voided payments not reported in payroll file. Manual or voided checks not reported.	Date to be included as Rec. Type "1" with the Correct Earning Period Start and End Dates. Test and dev. procedures on Voiding emp. Check and recreating ERS tape file and processing Manual check to be
				included in next pay clicks used as any accurate when the second procedure to check all Transfers, and re-class from contract to
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	Bull Time Fanivalence Percent	No		Internal Procedure to check all Transfers, and re-class from contract to civil service status
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Information	Pay Rate Code	No	Reportingsalaried employees as hourly employees	Rate Code "SL"
	Prof. Dada	No	Reportingsalaried employees as hourly employees	Working on new codes to pay less than selin-monthly and rear and Rate Code "SL"
	ray hate coue			Working with vendor to not include Accrual Adjustments to Number
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	Earning Period Start Date	041	Missing dates must be entered by EKO.	Working with Vendor to create Adjustment Records with the Correct
	Earning Period End Date	No	Invalid dates. Missing dates must be entered by ERS.	wurding Period Start Date
The second s	Payment Date	Yes		XIII 4 CONTRACT WOD configuration in system. developing procedures
rayrou Lausacuou Information	Base Pay	No	LWOP reported with pay - must be manually corrected by ERS.	for different situations and adjustments.
				Need to check Gross Pay configuations with united in Strummers and office the strummers of
	Gross Pay Amount	DNI		Aujusuitation Analysis and Augustion in System. developing procedures
	Regular Pay Amount	Ň	LWOF reported with pay - must be manually corrected by ERS.	Need to click L wor compensation is of the second s
			Workers' Compensation contributions erroneously	Working with Vendor to correct this situation on WC persons
ERS Contributions	Correctly reported	No	reported as Addit ional rather than Regular. Must be manually Advised by FRS	changing contrb from ABT to DED but combining to the Northal Contribution field
			aujustica and a second and a second and a second a se	

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County of Kauai • ERS Status Report DAVID Y. IGE GOVERNOR



CHAIRPERSON

STATE PUBLIC CHARTER SCHOOL COMMISSION http://CharterCommission.Hawaii.Gov 1111 Bishop Street, Sulte 516, Honolulu, Hawaii 96813 Tel: (808) 586-3775 Fax: (808) 586-3776

DATE: December 1, 2017

то:	Thom Williams, Executive Director
	Employee Retirement System

FROM: Sione Thompson, Executive Director State Public Charter School Commission

DI	

SUBJECT: Act 87, SLH 2015 Report to the Legislature

The State Public Charter School Commission (Commission) would like to provide the Employee Retirement System (ERS) its status update on the employer reporting information requested under Act 87, SLH 2015.

As noted, in your memo dated October 25, 2017, the Commission appreciates the on-site meetings with all charter schools that have already been conducted to inform them of the issues that have raised concerns regarding personnel and payroll reporting files. The Commission would like to continue collaborating with the ERS to facilitate ongoing informational sessions. In addition, the Commission would like to facilitate any efforts that could provide more in-depth training to charter school personnel responsible for these functions and charter school governing boards, which serve as the employer of charter school personnel at each individual school.

Internally, the Commission has restructured personnel functions and has appointed a staff member to develop and document internal operational policies and procedures. The Commission will look to collaborate with the ERS, as well as other state agencies, on the development of these written policies and procedures.

Should you have any questions, please contact Mary Jane Munoz, Human Resources Specialist, at 586-3782.

The Commission appreciates the assistance of the ERS and looks forward continued cooperation and collaboration in the future.

ENPLOYEES RETREMENT STATE OF HAWAII



November 14, 2017

P-0320

The Honorable Thomas Williams, Executive Director Employees' Retirement System **City Financial Tower** 201 Merchant Street, Suite 1400 Honolulu, HI 96813-2980

Dear Mr. Williams:

This is in response to your letter dated October 26, 2017 regarding Act 87, SLH 2015 Report to the Legislature. The Hawaii Health Systems Corporation (HHSC) payroll is processed through the Department of Accounting and General Services (DAGS) with the exception of workers' compensation payments. HHSC's workers' compensation payments are currently processed through Acclamation Insurance Management Services (AIMS), a third party administrator (TPA). DAGS is currently updating their payroll system and it is our understanding the Employees' Retirement System (ERS) payroll file layout is included with their update.

In regards to the workers' compensation payments, HHSC is working with our TPA to comply with Act 86, SLH 2015 Contributions for workers' compensation and Act 87, SLH 2015, Employer Reporting. Listed below is HHSC's plan of action for compliance.

- Mandatory Contribution
 - AIMS (TPA) to withhold mandatory contributions as applicable.
 - 1. Effective date of when to start withholding the contributions is to be determined. HHSC will notify ERS once date is confirmed.
 - 2. The ERS will handle the recovery of any deficient contributions directly with the employees for the periods prior to the effective date of when the withholding of the contributions starts.
 - > AIMS (TPA) to transmit contributions to ERS per payment process provided by Jennifer Tanaka of your office (see attached).
- **Reporting Requirements**
 - > ERS to provide an electronic version of the Payroll Information Template for HHSC to complete, including instructions on how to submit this file to a secure site.
 - > HHSC to make payroll and personnel data available to ERS for all workers compensation claimant-employees from the effective date of Act 87, SLH 2015 (June 5, 2015), per the format provided by ERS in its May 31, 2017 meeting with HHSC and AIMS.

3675 KILAUEA AVENUE • HONOLULU, HAWAII 96816 • PHONE: (808) 733-4020 • FAX: (808) 733-4028

HILO • HONOKAA • KAU • KONA • KOHALA • WAIMEA • KAPAA • WAILUKU • KULA • LANAI • HONOLULU www.hhsc.org <http://www.hhsc.org>

The Honorable Thomas Williams November 14, 2017 Page 2

Thank you for working with us to comply with Act 86, SLH 2015 and Act 87, SLH 2015. If there are any questions, please contact Ms. Pua Uson at (808) 733- 4150 or Mr. Mark Hirokawa at (808) 733-4095.

Sincerely,

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JUANITA LAUTI Director of Human Resources

Attachment



UNIVERSITY of HAWAI'I' system RECEIVED EMPLOYEES RETIREMENT -SYSTEM STATE OF HAWAII

2017 DEC -1 PM 1:25

November 27, 2017

MEMORANDUM

10.	Thomas Williams, Executive Director Employees' Retirement System
FROM:	Jan Gouvera Vice President for Administration
SUBJECT:	Status of UH Workers' Compensation Temporary Total/Partial Disability Reports to ERS

1.4

The University of Hawai'i (UH) received your October 26, 2017 memo requesting a summary of the University's progress to address UH's workers' compensation (WC) pay information to ERS as required under Act 87, SLH 2015 by December 1, 2017.

The UH Office of Risk Management (ORM), System Office of Human Resources (OHR), and the University's WC provider, First Insurance (FICOH) have been working with ERS's Jennifer Tanaka since February 6, 2017, to gather the requested Workers' Compensation Temporary Disability/Temporary Partial Disability (WC TTD/TPD) payment data for all University employees and work on an ERS approved report format that will comply with Act 87, SLH 2015.

To ensure that the University is on the right track to provide the correct WC TTD/TPD data to ERS in an ERS approved report format, the University and ERS agreed that OHR would send the August 2017 WC TTD/TPD payment report to ERS for review and approval as a test of the University's WC TTD/TPD payment reporting process.

On November 9, 2017, OHR sent the August 2017 WC TTD/TPD payment report to ERS for review/approval. The ERS accepted the August report, but requested a change in the layout. The revised report layout was approved by ERS on November 20, 2017.

The University will submit the September and October 2017 reports to ERS in the approved report layout. Moving forward, the UH will submit the monthly reports on a

Thomas Williams, Executive Director November 27, 2017 Page 2

timely basis. The report covering February 1, 2001 through July 31, 2017, is more complex and we hope to have it finalized and submitted in 2018.

The University will continue to work with ERS and First Insurance in 2018 to ensure that we will be in full compliance with Act 87, SLH 2015 before June 30, 2020.