Measure Title: RELATING TO INTIMATE PARTNER VIOLENCE.

Report Title: Board of Barbering and Cosmetology; Barbering; Cosmetology; Intimate Partner Violence; Training; Licensing

Description: Requires licensees under the board of barbering and cosmetology to complete a one-time, one-hour training program on intimate partner violence awareness and education.

Companion:

- Package: Women's Legislative Caucus
- Current Referral: CPH, JDL
- Introducer(s): BAKER, INOUYE, Kidani, Shimabukuro, L. Thielen

#### PRESENTATION OF THE BOARD OF BARBERING AND COSMETOLOGY

### TO THE SENATE COMMITTEE ON COMMERCE, CONSUMER PROTECTION, AND HEALTH

TWENTY-NINTH LEGISLATURE REGULAR SESSION OF 2017

Tuesday, January 31, 2017 9:00 a.m.

#### WRITTEN TESTIMONY

## TESTIMONY ON SENATE BILL NO. 518, RELATING TO INTIMATE PARTNER VIOLENCE.

### TO THE HONORABLE ROSALYN H. BAKER, CHAIR, AND MEMBERS OF THE COMMITTEE:

Thank you for the opportunity to present written testimony on Senate Bill No. 518, Relating to Intimate Partner Violence. This bill proposes to require persons licensed under HRS chapters 438 and 439 to obtain training that would enable them to be aware of and recognize signs of intimate partner violence shown by their beauty culture or barbering clients. Should a licensee observe indications that the client is experiencing such violence, the licensee would then have been trained and provided with resources to address the problem, such as referring the client to the appropriate social services or domestic violence organizations.

The Board of Barbering and Cosmetology has not yet met to consider this proposal. The next meeting of the Board is Monday, February 13, 2017, at which time the Board will discuss and determine its position on this measure.

There is one point however, that needs to be clarified in this bill. In addition to barbers, cosmetologists, estheticians, hairdressers, nail technicians, and beauty Written Testimony on Senate Bill No. 518 Tuesday, January 31, 2017 Page 2

instructors, licensees under HRS chapter 438 and 439 include barber shops, beauty shops, and beauty schools. These entities would not be able to participate in the proposed awareness training; therefore, the bill should clarify that the training would be required of individual licensees.

Thank you for the opportunity to present written testimony on Senate Bill No. 518.

HAWAII STATE COMMISSION ON THE STATUS OF WOMEN



Chair LESLIE WILKINS

#### COMMISSIONERS:

SHERRY CAMPAGNA CYD HOFFELD JUDY KERN MARILYN LEE AMY MONK LISA ELLEN SMITH

Executive Director Catherine Betts, JD

Email: Catherine.a.betts@hawaii.gov Visit us at: humanservices.hawaii.gov /hscsw/

235 S. Beretania #407 Honolulu, HI 96813 Phone: 808-586-5758 FAX: 808-586-5756 January 31, 2017

To: Senator Rosalyn H. Baker, Chair Senator Clarence K. Nishihara, Vice Chair Members of the Senate Committee on Commerce, Consumer Protection and Health

From: Cathy Betts Executive Director, Hawaii State Commission on the Status of Women

Re: Testimony in Support, SB 518, Relating to Intimate Partner Violence

Thank you for this opportunity to testify in support of SB 518, which would require licensees under the board of barbering and cosmetology to complete a one time, one hour training program on intimate partner violence awareness and education.

In 2016, Illinois became the first state to pass legislation similar to SB 518. It was sponsored by State Senator Bill Cunningham whose wife was a former hairstylist who shared incidents of domestic violence told to her by trusted clients.

Those in the beauty industry have a unique opportunity to notice signs of abuse. Often, an abuser will find places to harm on a partner's body that would not be noticeable to a casual observer. However, a hairstylist may be able to see bumps or bruises on the scalp, neck, or other areas of the body. Additionally, professionals in the grooming and beauty industry often enjoy close relationships with their clients, which clients often liken to a patient/therapist type relationship. These professionals have a unique opportunity to provide advice, resource information, and assistance.

SB 518 is not broadly extensive or overburdensome. Requiring a one time, one hour training program on intimate partner violence would enable more professionals in these fields to recognize the signs of intimate partner violence and potentially direct their clients to much needed resources.

Thank you for this opportunity to testify in support of SB 518.

| From:    | mailinglist@capitol.hawaii.gov                        |
|----------|---|
| Sent:    | Monday, January 30, 2017 3:27 PM                      |
| То:      | CPH Testimony   |
| Cc:      | annsfreed@gmail.com                                   |
| Subject: | Submitted testimony for SB518 on Jan 31, 2017 09:00AM |

Submitted on: 1/30/2017 Testimony for CPH on Jan 31, 2017 09:00AM in Conference Room 229

| Submitted By | Organization                | <b>Testifier Position</b> | Present at<br>Hearing |
|--------------|-----------------------------|---------------------------|-----------------------|
| Ann S Freed  | Hawaii Women's<br>Coalition | Support                   | No                    |

Comments: The Hawaii Women's Coalition is in support of this measure. Since people in these industries often are privileged to information from domestic violence victims, it seems that training them would be a good start in getting more information and services to victims. It could save lives. Ann S. Freed Co-Chair Hawaii Women's Coalition.

Please note that testimony submitted <u>less than 24 hours prior to the hearing</u>, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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January 30, 2017

- To: Senator Rosalyn H. Baker, Chair Senator Clarence K. Nishihara, Vice Chair Members of the Senate Committee on Consumer Protection and Health
- From: Theresa Gilliland. Domestic Violence Educator Hawaii State Coalition Against Domestic Violence

#### Re: Testimony in Support, SB 518 Relating to Intimate Partner Violence

Thank you for this opportunity to testify in **support** of SB 518. The Hawaii State Coalition Against Domestic Violence is a statewide Coalition made of 25 member programs that provide domestic violence services across all Islands in Hawaii. We would like to thank you for your ongoing efforts to work towards ensuring victims of domestic violence in Hawaii are safe.

SB 518 would require that a licensee under the board of barbering and cosmetology complete a one-time, one- hour training program on intimate partner violence awareness and education. This requirement would assist licensees in becoming more aware of the problem of intimate partner violence.

Licensed practitioners currently undergo between 350 and 1800 hours of education based on the varied fields of practice (Nail Technicians, Estheticians, Barbers, and Cosmetologists). The requested one- hour training could be implemented via training video or in person training as a part of the boards required theory hours. Although one- hour is a minimal amount of time for the duration of their careers it would allow for the provision of community resources.

It is the Coalitions belief that because of the close and often long standing relationships developed between licensed practitioners and their clientele that sensitive information regarding intimate partner violence may be disclosed, thus reiterating the importance of the practitioner having the skills and knowledge to be able to give the proper response to the victim.

The training requested in SB 518 will assist licensees on how to react in these situations and best service the client (victim). Having adequate knowledge of these community resources can prove to be a valuable asset.

Also by increasing knowledge regarding intimate partner violence in the community the long term goal is to decrease the occurrences of intimate partner violence throughout the state of Hawaii.

Thank you for your consideration and for the opportunity to provide testimony in this matter.

Together we can do amazing things 🔊



| January 28, 2017   |   |
|--------------------|---|
| To:                | Hawai'i State Senate Committee on Commerce, Consumer              |
|                    | Protection, and Health, and the Hawai'i State Senate Committee on |
|                    | Judiciary and Labor   |
| Hearing Date/Time: | Monday, January 30, 2017 (9:00 a.m.)                              |
| Place:             | Hawai'i State Capitol, Rm. 229                                    |
| Re:                | Testimony of American Association of University Women –           |
|                    | Hawai'i in SUPPORT of S.B. 518, relating to intimate partner      |
|                    | violence  |

Dear Senator Rozalyn H. Baker (Chair), Senator Clarence K. Nishihara (Vice Chair), Senator Gilbert S.C. Keith-Agaran (Chair), Senator Karl Rhoads (Vice Chair), and Members of the CPH and JDL Committees,

I am grateful for this opportunity to testify in **strong support of S.B. 518**, relating to intimate partner violence.

My testimony is on behalf of the approximately 400 members of the American Association of University Women (AAUW) in Hawai'i, who list gender violence as an important current concern. My testimony is informed by many years of work in the field of domestic violence, and research conducted with survivors of intimate partner violence. In addition, when I lived in New Zealand, I managed a 24-hour, 7-days/week domestic violence hotline, and I also trained hotline Advocates to respond skillfully and empathetically to survivors of violence. I provided extensive education to Advocates for Women, and also worked with police, courts, and other service agencies on behalf of survivors.

Based on these experiences, I argue that passage of S.B. 518 is important, with potential to improve assistance offered to survivors of intimate partner violence (IPV) in Hawai'i. Women often disclose intimate details of their lives while getting their hair cut, or learning about makeup application, or skin care. For this reason, cosmetologists and barbers are well placed to provide information about services in Hawai'i, and to suggest referrals. Sympathy is not enough. Women need knowledge to help them survive and escape their violent circumstances. Often, they need to hear this information multiple times from different sources before they risk asking for help. This bill has great potential for contributing to a multi-pronged information-provision strategy in Hawai'i.

In conclusion, passage of S.B. 518 is an important step in improving information provision to IPV survivors. Thank you for the opportunity to testify.

Sincerely Susan J. Wurtzburg, Ph.D.; Policy Chair



- TO: Chair Baker Vice Chair Nishihara Members of the Committee on Commerce, Consumer Protection and Health
- FR: Nanci Kreidman, M.A. Chief Executive Officer

RE: SB 518

Aloha! Thank you for considering the need for attention and training designed for the benefit of hairdressers, and others in related roles – professionals who may find themselves in a position of detecting or receiving confidential disclosures about partner abuse.

Although some training is better than none, preparing people with information on a one time basis or for such a short period of time may be insufficient to reach the goal. Partner abuse is a complex issue, largely misunderstood by the public and other intervenors. Learning about it in one hour would be impossible. Requiring more may be a deterrent to participation or passage of this Bill. However, the good intention could be disrupted if the guidance shared is not aligned with best practice, or potentially harmful to decisions made by those in risky relationships.

It may be wise to require a three hour training, at the very least. This would provide more time to describe the dynamics of abuse, understand the barriers for survivors, and be introduced to the community of resources available to assist.

Thank you for allowing us to participate in this community discussion.



#### Aloha,

My name is Justin Pagan, a graduate student at the Myron B. Thompson School of Social Work, and I am writing regarding SB518. This bill for an act has been proposed that requires professionals in the grooming industry, to complete intimate partner violence awareness and education training. Although I see the good intentions of this bill, I feel that more bad than good will come from it. Professionals in the beauty industries whether it's cosmetology or barbering, are not thinking of anything besides pursuing their passion, and more importantly, not looking to enroll into intimate partner violence (IPV) trainings. Though I am not a professional in this specific field, I have been exposed to intimate partner violence carried out by my parents as a child, which is why I am writing to oppose this bill. With all due respect, I feel this bill will make grooming professionals and clients uncomfortable.

First, requiring these professionals to enroll in such trainings may make them feel as if it is their obligation to ensure that whenever they expect something wrong with their client, to investigate what the issue might be. It is clearly stated that persons won't be held liable for any of their actions, whether acting in good faith or failing to act on information, however, some professionals may continue to explore the issue to the extent that it will make their client uncomfortable. Secondly, we don't know whether or not these same professionals were either victims or perpetrators of IPV, yet alone currently going through it. The same goes for the client. It is understood that professional groomers develop relationships with their clientele, but you are now asking them not only to do a training, but to potentially act upon certain situations when they feel their client is experiencing issues pertaining to intimate partner violence within their relationship.

Furthermore, the idea of a one-time, one-hour training, will not make anyone an expert on the issue. It takes time and commitment to fully understand the complexity of IPV. To think that a one-hour training will have any impact on these professionals and their ability to recognize and offer quality resources, seems farfetched. In addition, through my experience of being exposed to IPV and helping those who have experienced it, most victims aren't open to talk about situations such as these. In closing, I am writing to oppose SB518, which requires professionals in the grooming profession to enroll in an intimate partner violence education and awareness training.

Respectfully,

Justin Pagan

| From:    | mailinglist@capitol.hawaii.gov                        |
|----------|---|
| Sent:    | Sunday, January 29, 2017 7:06 AM                      |
| То:      | CPH Testimony   |
| Cc:      | redy2rust@aol.com                                     |
| Subject: | Submitted testimony for SB518 on Jan 31, 2017 09:00AM |

Submitted on: 1/29/2017 Testimony for CPH on Jan 31, 2017 09:00AM in Conference Room 229

| Submitted By   | Organization | <b>Testifier Position</b> | Present at<br>Hearing |
|----------------|--------------|---------------------------|-----------------------|
| Judy McCluskey | Individual   | Support                   | No                    |

Comments: Please support SB 518 because it is a good idea and would be very easy to implement. Barbers and cosmetologists already must undergo training to be licensed. To devote 1 hour of their training to learning how to spot and help victims of partner violence would be easy to implement and the benefits would be a revolutionary addition to their services. To impart information that will help their clients who are victims could possibly be lifesaving. Thank you for supporting SB 518

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#### **Dear Senators**

Thank you for the opportunity to submit written testimony in SUPPORT of S.B. 518.

I am writing to you as a retired holder of a Master's Degree in Counseling. Early in my career I provided counseling to high school and middle-school aged girls who were victims of intimate partner violence. Often such acts had been going on for years and these victims did not have the resources to get the help they needed to escape such relationships. Many of the referrals of these girls came to me through someone who had a service relationship with them – a dentist; a hairdresser; a Sunday School teacher – people who noticed that something was "off", or whom the girl trusted and shared her situation.

Victims of intimate partner abuse need information and encouragement to find the courage to seek help to escape their abusive relationship and move forward to healthy and productive assault-free lives.

Based on my experience as a counselor and retired Human Resources Executive, I argue that passage of S.B. 518 is important, with potential to improve assistance offered to survivors of intimate partner violence (IPV) in Hawai'i. Women often disclose intimate details of their lives while getting their hair cut, or learning about makeup application, or skin care. For this reason, cosmetologists and barbers are well placed to provide information about services in Hawai'i, and to suggest referrals. Sympathy is not enough. Women need knowledge to help them survive and escape their violent circumstances. Often, they need to hear this information multiple times from different sources before they risk asking for help. This bill has great potential for contributing to a multi-pronged information-provision strategy in Hawai'i. A strategy that I believe can save lives.

Therefore, I respectfully urge you to support S.B. 518.

Beverly Munson 590 Farrington Hwy. Ste. 524 Kapolei, HI 96707

#### Aloha,

My name is Justin Pagan, and I am writing regarding SB518, in which a bill for an act has been proposed that requires professionals in the grooming industry, to complete intimate partner violence awareness and education training. Although I see the good intentions of this bill, I feel that more bad than good will come from it. Professionals in the beauty industries whether it's cosmetology or barbering, are not thinking of anything besides pursuing their passion, and more importantly, not looking to enroll into intimate partner violence (IPV) trainings. Though I am not a professional in this specific field, I have been exposed to intimate partner violence carried out by my parents as a child, which is why I am writing to oppose this bill. With all due respect, I feel this bill will make grooming professionals and clients uncomfortable.

First, requiring these professionals to enroll in such trainings may make them feel as if it is their obligation to ensure that whenever they expect something wrong with their client, to investigate what the issue might be. It is clearly stated that persons won't be held liable for any of their actions, whether acting in good faith or failing to act on information, however, some professionals may continue to explore the issue to the extent that it will make their client uncomfortable. Secondly, we don't know whether or not these same professionals were either victims or perpetrators of IPV, yet alone currently going through it. The same goes for the client. It is understood that professional groomers develop relationships with their clientele, but you are now asking them not only to do a training, but to potentially act upon certain situations when they feel their client is experiencing issues pertaining to intimate partner violence within their relationship.

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Mahalo for your time

Justin Pagan

| From:    | mailinglist@capitol.hawaii.gov                        |
|----------|---|
| Sent:    | Monday, January 30, 2017 1:31 PM                      |
| То:      | CPH Testimony   |
| Cc:      | ming.tanigawalau@gmail.com                            |
| Subject: | Submitted testimony for SB518 on Jan 31, 2017 09:00AM |

Submitted on: 1/30/2017 Testimony for CPH on Jan 31, 2017 09:00AM in Conference Room 229

| Submitted By      | Organization | <b>Testifier Position</b> | Present at<br>Hearing |
|-------------------|--------------|---------------------------|-----------------------|
| Ming Tanigawa-Lau | Individual   | Support                   | No                    |

Comments: My name is Ming Tanigawa-Lau and I am an advocate for victims of domestic violence. I support this bill and think it is a great step toward protecting and saving the women, children and men who suffer from the violence that is often hidden in our communities.

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