# <u>GM 651</u>

Measure Title:	Submitting for consideration and confirmation to the Board of Psychology, Gubernatorial Nominee, DON D. PEDRO, for a term to expire 06-30-2020.
Report Title:	Board of Psychology
Description:	
Companion:	
Package:	
Current Referral:	СРН
Introducer(s):	



GOVERNOR

SHAN S. TSUTSUI LT. GOVERNOR STATE OF HAWAII OFFICE OF THE DIRECTOR DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

335 MERCHANT STREET, ROOM 310 P.O. BOX 541 HONOLULU, HAWAII 96809 Phone Number: 586-2850 Fax Number: 586-2856 cca.hawaii.gov CATHERINE P. AWAKUNI COLÓN DIRECTOR

JO ANN M. UCHIDA TAKEUCHI DEPUTY DIRECTOR

#### PRESENTATION OF THE DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

TO THE SENATE COMMITTEE ON COMMERCE, CONSUMER PROTECTION, AND HEALTH

> TWENTY-NINTH LEGISLATURE Regular Session of 2017

> > Friday, March 31, 2017 9:00 a.m.

TESTIMONY ON **GOVERNOR'S MESSAGE NO. 651**, SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE **BOARD OF PSYCHOLOGY**, GUBERNATORIAL NOMINEE, **DON D. PEDRO**, FOR A TERM TO EXPIRE 6-30-2020.

TO THE HONORABLE ROSALYN H. BAKER, CHAIR, AND MEMBERS OF THE COMMITTEE:

My name is Catherine Awakuni Colón, Director of the Department of Commerce

and Consumer Affairs ("Department"). The Department appreciates the opportunity to

provide testimony in support of Governor's Message No. 651, nominating Mr. Don D.

Pedro for membership on the Board of Psychology ("Board") for a term to expire June 30,

2020.

Mr. Pedro has significant professional experience in the field of psychology in both

the public and private sector, serving as the Department of Health Adult Mental Health

Forensic Section Head – Oahu Branch, for a number of years while also being engaged

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in part-time private practice as a clinical psychologist. Mr. Pedro provides individual, couple, and group therapy to all age groups with a specialty in anxiety, depression, post-traumatic stress disorders and couples therapy. Mr. Pedro also provides clinical training to both predoctoral and postdoctoral interns.

In addition, Mr. Pedro is a lecturer of an undergraduate psychology course at the University of Hawaii Kapi'olani Community College and an adjunct faculty member at Hawaii Pacific University, teaching undergraduate level psychology courses.

Despite his busy schedule, Mr. Pedro indicates that he understands his responsibility to attend and prepare for the Board's monthly meetings.

Given Mr. Pedro's professional experience as a practitioner and lecturer, the Department believes that he is in a good position to positively contribute to the Board.

TO:	Hawaii Board of Psychology
FROM:	Lawrie A. Ignacio, Psy.D.
	Licensed Clinical Psychologist PSY-1311
DATE:	March 24, 2017
RE:	Letter of Recommendation for Don Pedro, Psy.D.

It is with sincere pleasure that I write a recommendation letter in support of Dr. Don Pedro's appointment to the Hawaii Board of Psychology. I can't think of anyone more fitting to take on this appointment, and the responsibilities it comes with.

I've known Dr. Pedro as a colleague and friend for over 15 years. His professional development as a clinician, mentor, supervisor, and trailblazer within our field of psychology, as well as our local community, has never ceased to amaze me. Dr. Pedro possesses an exquisite and rare mix of competence and skill across various subdisciplines of psychology, passionate devotion to marginalized people, and skills in community leadership. I would further describe him as forward-thinking, community-driven, creative, and optimistic. Vast humility underlies his outgoing zest and passion for his work and for people, and he ceaselessly devotes himself to supporting the colleagues and students he works with.

I am aware that at a primary duty of a Board member is to examine the qualifications of applicants for psychology licensure in the State of Hawaii. I believe that Dr. Pedro would be highly qualified in this regard. He has an extensive teaching background, serving as an adjunct faculty member at Hawaii Pacific University, and as a lecturer at Kapiolani Community College, both since 1998. Since 2012, he continues to provide formal clinical supervision to master's and doctoral level psychology students. As such, Dr. Pedro has a firm grasp, as well as a nuanced sense, of the qualifications befitting a professional in our field. As his vitae also demonstrates, his knowledge and expertise in the field of psychology is diverse and rich. He's a practicing licensed psychologist, a Forensic Section Head for the Department of Adult Mental Health, and a supervisor and teacher of students. His knowledge base and expertise is also extensive—community mental health, forensics, private practice, supervision, and teaching. The Board would, I believe, do extremely well with a member who is able to effectively evaluate qualifications

of applicants who come from diverse professional and academic backgrounds in psychology.

Dr. Pedro's leadership and interpersonal style would also serve the Board well. He is, in my opinion, masterful at bringing people and organizations together. Cliché as it sounds, Dr. Pedro is the consummate team-player who effortlessly transcends formal titles and artificial divisions to connect with the individual person, in an authentic desire to build community and consensus. He is interpersonally down-to-earth, quick-minded, flexible in his thinking, cooperative, optimistic, and has an incredible penchant for noticing what's going right. In working with him, I've also noticed that he's incredibly astute in noticing what's amiss or askew (often, I've found, when others don't). Dr. Pedro also strives and succeeds to live genuinely and honestly. I not only admire this; I believe these are the basic qualities essential to working as a group.

I cannot recommend more strongly that Dr. Pedro be appointed as a Board Member to the Hawai'i Board of Psychology. I have complete confidence in his competence, abilities, and character to fulfill the duties and obligations of the position.

If there are any questions, please don't hesitate to contact me. I can be reached at 808.286.2112.

Mar

Lawrie A. Ignacio, Psy.D. Licensed Clinical Psychologist State of Hawaii, PSY-1311

March 24, 2017

Dear Members of the Hawai'i Psychology Board,

This letter provides me the opportunity to support Dr. Don Pedro's nomination as a member on the Psychology Board for the State of Hawai'i. I have had the great pleasure of working with Dr. Pedro for 7 years at the State of Hawai'i Department of Health – Adult Mental Health Division. In my capacity as Court Based Clinician, I have consulted and worked closely with Dr. Pedro on numerous cases involving consumers with both legal encumbrances, and severe and persistent mental illnesses. Also, I have attended and participated in multiple trainings and team meetings that were led by Dr. Pedro.

Dr. Pedro will serve as a valuable member on the Psychology Board for the State of Hawai'i. He has dedicated his professional career as a psychologist to serving the marginalized population of Hawai'i. He is culturally aware, mindful, and compassionate in his work with diverse populations. When working with multidisciplinary teams in various settings, Dr. Pedro carefully takes members' perspectives into consideration while keeping in mind the goal of sensitively addressing the needs and well being of the consumers of Hawai'i.

As a leader, Dr. Pedro skillfully employs different leadership styles depending on the given task and/or desired outcome. He welcomes ideas and feedback from others, encouraging team members and stakeholders to contribute in a group effort. Dr. Pedro also adapts to a leadership style that requires him to outline and delegate tasks in order to reach a goal. In reaching a desired goal, Dr. Pedro is thorough, resourceful, and ethical.

Dr. Pedro has unique skills in effectively communicating with various disciplines to deliver relevant trainings, coordinate risk management and crisis planning, and to develop procedures and protocols for new programs. He has proven himself capable of leading diverse groups of people toward various goals. As a potential member of the Psychology Board, these skills will allow Dr. Pedro to accomplish goals that he sets during his term.

Dr. Pedro demonstrates an unwavering dedication in ensuring that the needs and concerns of the consumers of Hawai'i are addressed. Additionally, he takes appropriate measures to ensure that the purpose and goals of the organizations he works for and with are supported and looked at with integrity. Combining both an

energetic and methodical work style, Dr. Pedro often times provides more than what is expected.

I have greatly appreciated Dr. Pedro's clinical and creative insights. I have benefitted from his diverse knowledge and approach in working with consumers of the State of Hawai'i as well as the organizations he has aligned himself with professionally. Dr. Pedro would be an extremely valuable asset to the Psychology Board of the State of Hawai'i. If you have any questions, please feel free to contact me at (808) 372-8657.

Respectfully,

Joanne Bautista-Torres, Psy.D. Forensic Coordinator Department of Health - Adult Mental Health Division Michael P. Matwichyna, MBA, BMR-PT 808-922-3053 mmatwichyna@yahoo.com.

#### Subject: Letter of Introduction / Recommendation

To: Whom it may concern:

I have known Don since May 2010 as his supervisor at the Hawaii Medical Center West Campus. I looked to Don for operational direction related to the Imaging operations at the 102 bed acute care hospital. He was very instrumental in our system moving to advanced technology for CT, NM, MR, US and Mammography as well the acquisition and installation of our PACs network for the hospital system. Don also had a very positive impact with meeting our mission to improve delivery of quicker patient care and report interpretation with voice recognition technology.

In Don's role as Manager of Imaging Services he was not only responsible for advancing the operations technology but also looked to mentor and provide opportunities to enhance our staffs' practical knowledge. He always took the lead in providing imaging education not only to the imaging department but to all the clinical staff in our hospital. Because of his strong Imaging background we also had Don provide input and direction to our sister hospital HMC East on their imaging operations.

Under Don's direct management, Don supervised and scheduled over 60 FTE's 365 days annually to sustain 24/7 emergency In & Out patient care assuring high quality services, images, reports, to our patients and contributing referring physicians. Patient and physician satisfaction evaluations always indicated high marks of satisfaction. Don nurtured advanced training to allow entry level Radiologic Tech Staff to learn and become ARRT Certified assessed successfully in Advanced CT, MR, MA, and US Imaging Technologies. His percentage of employee retention was high. Don eloquently authored, affected, and enforced policy procedure specific to Radiology. Don always completed assigned tasks and projects such as; operational/capital budget's, strategic plans, staff evaluations, work schedules, payroll approvals, state SHPDA reports and assured Federal and State regulatory certifications and licenses were compliant. Don managed vendors, approved and managed contracts. Don volunteered or made himself available to assist other department managers with completing their special projects. Don visited civic organizations and high schools as requested affecting his own 'Out Reach' program to educate and recruit not only Radiologic Technologists, but to support other allied health professions. By appointment by the Governor, Don currently serves his civic duty to The State of Hawaii 'Radiologic Technology Board'

I have always found Don as a very honest and sincere person who put the needs of others ahead of his own. Don has always been very approachable, worked harmoniously with his peers, other departmental managers, operating officers, and has a genuine interest in seeing others develop to their highest level. Don's dedication and commitment to our mission and values helped to develop our Imaging operation into that equal to any other imaging centers which I have been associated.

If you have any additional questions related to this reference please feel free to contact me either at 808-922-3053 or <u>mmatwichyna@yahoo.com</u>.

Sincerely:

Michael P. Matwichyna, MBA, BMR-PT Healthcare Administrator

Date: 1/18/2013

### GM651 Don D. Pedro: Board of Psychology

#### (1) Why do you want to be a member of the Board?

My interest in becoming a Board member is to be an active participant in the regulation and monitoring of behavioral health services provided to the people of Hawai'i, and to also ensure quality and appropriate services to those in need. As a recipient of the Board's services, I know first-hand the direct benefits of its influence. It would be an honor to serve with the Board in its governance, oversight, and monitoring of services to protect the people of Hawaii.

## (2) What do you perceive are the roles and responsibilities of a member of the Board?

The roles and responsibilities of a Board member include, among other things, determining if one's qualifications for sitting for the psychology licensing exam, and for licensure itself, are sufficient. The Board also determines the passing score for the licensing exam. It also keeps a record of any action taken on an a licensure applicant. Finally, the Board oversees proceedings if a request or requirement of a hearing is in order regarding licensure in psychology. This Board's primary role is to ensure ethical and competent clinical care is provided to all those served by licensed clinical psychologists.

#### (3) In what ways do you feel that you can help protect the consumer?

Consumer interests can be protected by promoting and ensuring quality of mental health services. Obtaining additional training on new techniques of applied behavioral health and continued education based on updated research in psychology will aide in the protection of the consumers we serve. Attending conferences as well, in understanding the nuances and challenges of providers helps the clinician better understand effective ways to protect the people of Hawai'i..

#### (4) Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

I believe I am qualified for this position for the following reasons: 1) I can work to build consensus, 2) I can work with, and support, administrative and clinical staff, 3) I possess strong communication skills and can work with diverse groups and ideas in a constructive way, 4) I also have the experience in the field that contributes to the discipline that can affect the Board's decisions. In my role as the Forensic Section Head-Oahu Branch for the Adult Mental Health, I oversee community forensic programs and supervise psychologists providing forensic consultation and services. This role affords me the knowledge and experience to ensure ethical and clinical decisions are provided to the people of Hawai'i.

#### (5) What do you hope to accomplish during your term of service

My commitment will be to exercise the duties and responsibilities as a Board member with integrity, collegiality, and care. I acknowledge that my primary role as a Board member are 1) to contribute to defining the organization's mission and governing the fulfillment of that mission, and 2) to carry out the functions of the office as a Board member as stated in the bylaws.

## (6) Name three qualities that best describe you and how these qualities will benefit the Board.

Three qualities that best describe me include: 1) collaborative, 2) openness, honesty and transparency, 3) subscribes to and practices high moral standards. These qualities I feel will contribute to the Board's decision-making in ensuring objectivity on my part as a Board member in the regulation and oversight of the Board's duties.

## (7) Name a previous experience you've had that will be beneficial as a Board member.

As a provider of services, I have had to consult with colleagues and the Board of psychology regarding sensitive issues of other providers in making ethical decisions and for continuity of care. Though the challenges faced involved other disciplines including our own profession, I was able take the feedback from the Board and manage different stakeholders in coming to a resolution; I believe I maintained the required collaboration of different stakeholders and ultimately continued to provide care for a patient. I believe that my collaborative skills and ability to remove personal emotion attached to decision making will provide the Board with additional benefits in decision making.

## (8) Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest?

The State of Hawai'i is rather small in both population and providers of services. Many of our colleagues may be friends or family members; the same goes for people we serve. As such, it is important to remain objective by consulting with other colleagues when objectivity may be impaired, and remaining not only transparent but be able to create and maintain ethical boundaries. Understanding the different roles that may arise within a small community, is critical to remain objective and ethical in overcoming any foreseeable conflicts of interests. Another way to overcome possible conflicts of interest is to inform the Board of any ethical dilemmas and recommending I recuse of the decision making to ensure non-bias.