THE SENATE TWENTY-NINTH LEGISLATURE, 2017 STATE OF HAWAII S.B. NO. 625

JAN 2 0 2017

A BILL FOR AN ACT

RELATING TO FRANCHISES.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

SECTION 1. Section 482E-6, Hawaii Revised Statutes, is
 amended to read as follows:

3 "§482E-6 Relationship between franchisor or subfranchisor
4 and franchisee. Without limiting the other provisions of this
5 chapter, the following specific rights and prohibitions shall
6 govern the relation between the franchisor or subfranchisor and
7 its franchisees:

- 8 (1) The parties shall deal with each other in good
 9 faith[-];
- 10 (2) For the purposes of this chapter and without limiting
 11 its general application, it shall be an unfair or
 12 deceptive act or practice or an unfair method of
 13 competition for a franchisor or subfranchisor to:
 14 (A) Restrict the right of the franchisees to join an
- 15 association of franchisees [+] ;
- 16 (B) Require a franchisee to purchase or lease goods
 17 or services of the franchisor or from designated



1	sou	rces of supply unless [such] <u>the</u> restrictive
2	pure	chasing agreements are reasonably necessary
3	for	a lawful purpose justified on business
4	grou	unds. Suppliers suggested or approved by a
5	fra	nchisor as meeting its standards and
6	requ	irements shall not be deemed designated
7	sou	cces of supply[+];
8	(C) Disc	criminate between franchisees in the charges
9	offe	ered or made for royalties, goods, services,
10	equi	pment, rentals, advertising services, or in
11	any	other business dealing, unless and to the
12	exte	ent that any classification of or
13	disc	crimination between franchisees is:
14	(i)	Based on franchises granted at materially
15		different times, and [such] the
16		discrimination is reasonably related to
17		[such] the differences in time;
18	(ii)	[Is related] <u>Related</u> to one or more programs
19		for making franchises available to persons
20		with insufficient capital, training,



1	business experience, <u>or</u> education <u>,</u> or
2	lacking other qualifications;
3	(iii) [Is related] <u>Related</u> to local or regional
4	experimentation with or variations in
5	product or service lines, or business
6	formats or designs;
7	(iv) [Is related] <u>Related</u> to efforts by one or
8	more franchisees to cure deficiencies in the
9	operation of franchise businesses or
10	defaults in franchise agreements; or
11	(v) [Is based] <u>Based</u> on other reasonable
12	distinctions considering the purposes of
13	this chapter and is not arbitrary[-];
14	(D) Obtain money, goods, services, anything of value,
15	or any other benefit from any other person with
16	whom the franchisee does business on account of
17	[such] <u>that</u> business unless the franchisor
18	advises the franchisee in advance of the
19	franchisor's intention to receive [such] <u>the</u>
20	benefit[-];



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1	(E)	Establish a similar business or $[\pm \Theta]$ grant a
2		franchise for the establishment of a similar
3		business at a location within a geographical area
4		specifically designated as the exclusive
5		territory in a franchise previously granted to
6		another franchisee in a currently effective
7		agreement, except under the circumstances or
8		conditions prescribed in [such] <u>the</u> agreement.
9		The fact that other franchisees or the franchisor
10		may solicit business or sell goods or services to
11		[people] <u>persons</u> residing in [such] <u>the</u>
12		geographical territory shall not constitute the
13		establishment of a similar business within the
14		exclusive territory [-];
15	(F)	Require a franchisee at the time of entering into
16		a franchise to assent to a release, assignment,
17		novation, or waiver [which] <u>that</u> would relieve
18		any person from liability imposed by this
19		chapter. Any condition, stipulation, or
20		provision binding any person acquiring any
21		franchise to waive compliance with any provision





1		of this chapter or a rule [promulgated hereunder]
2		adopted shall be void. This paragraph shall not
3		bar or affect the settlement of disputes, claims,
4		or civil suits arising or brought under this
5		chapter [-] <u>;</u>
6	(G)	Impose on a franchisee by contract, rule, or
7		regulation, whether written or oral, any
8		unreasonable and arbitrary standard of
9		conduct [+] <u>;</u>
10	(H)	Terminate or refuse to renew a franchise except
11		for good cause, or in accordance with the current
12		terms and standards established by the franchisor
13		then equally applicable to all franchisees,
14		unless and to the extent that the franchisor
15		satisfies the burden of proving that any
16		classification of or discrimination between
17		franchisees is reasonable, is based on proper and
18		justifiable distinctions considering the purposes
19		of this chapter, and is not arbitrary. For
20		purposes of this paragraph, good cause in a
21		termination case shall include $[\tau]$ but not be



1	li	mited to $[\tau]$ the failure of the franchisee to
2	cc	mply with any lawful, material provision of the
3	fr	anchise agreement after having been given
4	WI	itten notice thereof and an opportunity to cure
5	th	e failure within a reasonable period of
6	ti	me[-] <u>;</u>
7	(I) Re	fuse to permit a transfer of ownership of a
8	fr	anchise, or of a proprietorship, partnership,
9	cc	rporation or other business entity that is a
10	fr	anchisee or subfranchisor, except for good
11	ca	use. For purposes of this paragraph good cause
12	sh	all include, but not be limited to:
13	(i) The failure of a proposed transferee to meet
14		any of the franchisor's or subfranchisor's
15		reasonable qualifications or standards then
16		in effect for a franchisee or subfranchisor;
17	(ii) The fact that the proposed transferee or any
18		affiliated person of the proposed transferee
19		is a competitor of the franchisor or
20		subfranchisor;



1	(iii)	The inability or unwillingness of the
2		proposed transferee to agree in writing to
3		comply with and be bound by all lawful
4		obligations imposed by the franchise,
5		including without limitation all instruction
6		and training obligations, and to sign the
7		current form of franchise agreement used by
8		the franchisor or subfranchisor; and
9	(iv)	The failure of the franchisee or proposed
10		transferee to pay any sums owing to the
11		franchisor and to cure any default in the
12		franchise agreement or other agreements with
13		the franchisor existing at the time of the
14		proposed transfer.
15	A fra	nchisor or subfranchisor shall have thirty
16	days	after being notified in writing of a
17	propo	osed transfer to approve or disapprove in
18	writi	ng a proposed transfer of ownership or
19	contr	ol of a franchise, or of a proprietorship,
20	partr	ership, corporation or other business entity
21	that	is a franchisee or subfranchisor, stating



1		its reason for disapproval. If a franchisor or
2		subfranchisor fails to approve or disapprove a
3		proposed transfer in writing within [such] <u>this</u>
4		period, the franchisor or subfranchisor shall be
5		deemed to have approved [such] the transfer $[-]$;
6		and
7	(J)	Restrain a franchisee, directly or indirectly,
8		from sourcing processing services for electronic
9		credit cards, credit identifications, debit
10		cards, prepaid cards, or other transaction
11		authorization cards from processing service
12		providers of the franchisee's choosing when these
13		processing services are used, or could reasonably
14		be anticipated to be used, by a franchisee in a
15		substantial amount of its commercial
16		transactions; provided that it is not a violation
17		of this section for a franchisor to establish
18		reasonable, written, specific standards regarding
19		the nature and quality of the processing service
20		providers;



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1 (3)Upon termination or refusal to renew the franchise the 2 franchisee shall be compensated for the fair market 3 value, at the time of the termination or expiration of 4 the franchise, of the franchisee's inventory, 5 supplies, equipment, and furnishings purchased from 6 the franchisor or a supplier designated by the 7 franchisor; provided that the franchisee need not be compensated for personalized materials [which] that 8 9 have no value to the franchisor [need-not be 10 compensated for]. If the franchisor refuses to renew 11 a franchise for the purpose of converting the 12 franchisee's business to one owned and operated by the 13 franchisor, the franchisor, in addition to the 14 remedies provided in this paragraph, shall compensate 15 the franchisee for the loss of goodwill. The 16 franchisor may deduct from [such] the compensation 17 reasonable costs incurred in removing, transporting, 18 and disposing of the franchisee's inventory, supplies, equipment, and furnishings pursuant to this 19 20 [requirement,] paragraph and may offset from [such] the compensation any moneys due to the franchisor [-]; 21



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1 (4)[The provisions of this] This chapter shall apply to 2 all written or oral arrangements with the franchisee 3 including but not limited to the franchise offering, 4 the franchise agreement, sales of goods or services, 5 leases and mortgages of real or personal property, promises to pay, security interest, pledges, insurance 6 7 contracts, advertising contracts, construction or 8 installation contracts, servicing contracts, and all 9 other [such] arrangements in which the franchisor or 10 subfranchisor has any direct or indirect interest [+]; 11 and 12 (5) In any proceedings, damages may be based on reasonable 13 approximations but not on speculation." 14 SECTION 2. Section 482E-9, Hawaii Revised Statutes, is

15 amended by amending subsection (b) to read as follows:

16 "(b) Any person who sells or offers to sell a franchise in 17 violation of this chapter shall be liable to the franchisee or 18 subfranchisor who may sue for damages caused thereby or for 19 rescission or other relief as the court may deem appropriate. 20 In the case of a violation of section 482E-5(b), rescission is 21 not available to the plaintiff if the defendant proves that the



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plaintiff knew the facts concerning the untruth or admission, or 1 [that] the defendant exercised reasonable care and did not know; 2 or if the defendant had exercised reasonable care would not have 3 known of the untruth or admission. In case of a violation of 4 this chapter where the sole violation was a violation of section 5 482E-6(2)(J), rescission is not available." 6 7 SECTION 3. Statutory material to be repealed is bracketed and stricken. New statutory material is underscored. 8 SECTION 4. This Act shall take effect upon its approval. 9 10

INTRODUCED BY:

By Request



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Report Title:

Franchises; Relationship Between Franchisor or Subfranchisor and Franchisee; Civil Liability

Description:

Establishes an unfair or deceptive act or practice or an unfair method of competition for a franchisor or subfranchisor to restrain a franchisee from sourcing processing services for transaction authorization cards from processing service providers of a franchisee's choosing. Allows a franchisor to establish reasonable written standards regarding the nature and quality of the processing service providers. Prohibits rescission as an available remedy for a franchisor or subfranchisor restraining a franchisee from sourcing processing services for transaction authorization cards from processing service providers of the franchisee's choosing.

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.

