

SB 2807

Measure Title: RELATING TO ENTERPRISE TECHNOLOGY SERVICES.

Report Title: Consolidation of the Office of Information Management and Technology and the Information and Communication Services Division

Description: Consolidates the Office of Information Management and Technology and the Information and Communication Services Division of the Department of Accounting and General Services, including all related information technology functions, in the Office of Enterprise Technology Services under the direction of the Chief Information Officer. The amendments are intended to create greater efficiency in state government and clarify roles and responsibilities in new governance processes by consolidating the two programs that already fall under the oversight of the Chief Information Officer.

DAVID Y. IGE
GOVERNOR



DOUGLAS MURDOCK
Comptroller

AUDREY HIDANO
Deputy Comptroller

STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

P.O. BOX 119, HONOLULU, HAWAII 96810-0119

TESTIMONY
OF
DOUGLAS MURDOCK, COMPTROLLER
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
SENATE COMMITTEE
ON
ECONOMIC DEVELOPMENT, ENVIRONMENT, AND TECHNOLOGY
ON
FEBRUARY 10, 2016

S.B. 2807

RELATING TO ENTERPRISE TECHNOLOGY SERVICES

Chair Wakai and members of the Committee, thank you for the opportunity to testify on S.B. 2807. The Department of Accounting and General Services (DAGS) supports S.B. 2807.

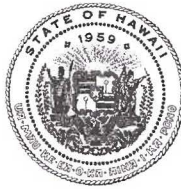
By consolidating the Office of Information Management and Technology (OIMT) and the Information and Communication Services Division (ICSD), S.B. 2807 represents an opportunity to improve the delivery of technology services through the consolidation of two programs already led by the Chief Information Officer (CIO) of the State of Hawai'i.

In establishing the CIO position, Act 200, SLH 2010, transferred supervision and oversight of ICSD to the new, governor-appointed position to ensure that operations in statewide information processing and telecommunications services align with statewide governance and strategic plans.

This reorganization will not only facilitate the fulfillment of ICSD's functions and responsibilities but also ensure that current modernization efforts are carried out in a coordinated and "enterprise" fashion.

Thank you for the opportunity to testify on this measure.

DAVID Y. IGE
GOVERNOR



TODD NACAPUY
CHIEF INFORMATION
OFFICER

OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

P.O. BOX 119, HONOLULU, HI 96810-0119
Ph: (808) 586-6000 | Fax: (808) 586-1922
ETS.HAWAII.GOV

INFORMATION AND COMMUNICATION
SERVICES DIVISION

OFFICE OF INFORMATION MANAGEMENT
AND TECHNOLOGY

Testimony of
TODD NACAPUY
Chief Information Officer, State of Hawai'i

Before the

SENATE COMMITTEES ON
ECONOMIC DEVELOPMENT, ENVIRONMENT, AND TECHNOLOGY
AND
GOVERNMENT OPERATIONS
Wednesday, February 10, 2016; 1:25 p.m.
State Capitol, Conference Room 414

SENATE BILL NO. 2807
RELATING TO ENTERPRISE TECHNOLOGY SERVICES

Chairs Wakai and Mercado Kim, Vice Chairs Slom and Ihara, and Committee Members:

Thank you for the opportunity to provide testimony in support of Senate Bill No. 2807, Relating to Enterprise Technology Services. My name is Todd Nacapuy, Chief Information Officer (CIO) of the State of Hawai'i.

This bill proposes to create greater efficiency and effectiveness in State government by formally combining into one office the information technology functions now performed by two separate programs presently overseen by the CIO. With these changes, the Office of Information Management and Technology (OIMT) and the Information and Communication Services Division (ICSD) in the Department of Accounting and General Services (DAGS) will be unified to create, within DAGS, the Office of Enterprise Technology Services (ETS) directed by the CIO.

This requires changing statutory references from OIMT and ICSD to ETS in several sections.

Previously, Act 200, SLH 2010, as codified in HRS §27-43, established the State of Hawai'i's full-time, governor-appointed CIO to organize, manage and oversee statewide information technology governance, including supervision and oversight of ICSD, an existing DAGS division providing statewide information processing and telecommunications services. With authority under Act 84, SLH 2011, the CIO also created OIMT to carry out the CIO's legislatively mandated duties involving IT governance, strategic plans, standards, and annual reporting.

Pending the formal reorganization, we are implementing, as one cohesive ETS team, new IT governance processes under Administrative Directive No. 15-2, "Program Governance Requirements for Act 119 and Enterprise Information Technology Projects." As such, correspondence, websites and social media accounts now reflect the new ETS name, and the CIO role is clearly defined as the State's information technology leader.

Lastly, S.B. No. 2807 also includes a "housekeeping" amendment based on a recommendation from the Information Privacy and Security Council (IPSC), which was established by Act 10, SSLH 2008 (codified in HRS §478N-5) to protect personal information that is collected and maintained by State and county government agencies. As submitted in its 2015 IPSC Report to the Legislature, the IPSC recommended amending HRS §478N-5 so that the CIO (versus the Comptroller, as now in statute) may hire employees to support information privacy and security, an ability the IPSC identified as being more appropriately assigned to the CIO as the chair of the Council. Further, the measure adds a representative of the Department of Commerce and Consumer Affairs to the IPSC membership, which my office believes would benefit the important work of the IPSC to protect interests of the public and since the decisions of the Council impact business entities throughout the State.

As State CIO, I wish to express my strong support for S.B. No. 2807.