

DOUGLAS MURDOCK Comptroller

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## STATE OF HAWAII DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

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# TESTIMONY OF DOUGLAS MURDOCK, COMPTROLLER DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES TO THE HOUSE COMMITTEE ON CONSUMER PROTECTION & COMMERCE ON MARCH 16, 2016 S.B. 2807, S.D. 2

### RELATING TO ENTERPRISE TECHNOLOGY SERVICES

Chair McKelvey and members of the Committee, thank you for the opportunity to testify on S.B. 2807, S.D. 2. The Department of Accounting and General Services (DAGS) supports the measure.

By consolidating the Office of Information Management and Technology (OIMT) and the Information and Communication Services Division (ICSD), S.B. 2807, S.D. 2 represents an opportunity to improve the delivery of technology services through the consolidation of two programs already led by the Chief Information Officer (CIO) of the State of Hawai`i.

In establishing the CIO position, Act 200, SLH 2010, transferred supervision and oversight of ICSD to the new, governor-appointed position to ensure that operations in statewide information processing and telecommunications services align with statewide governance and strategic plans.

This reorganization will not only facilitate the fulfillment of ICSD's functions and responsibilities but also ensure that current modernization efforts are carried out in a coordinated and "enterprise" fashion.

Thank you for the opportunity to testify on this measure.

DAVID Y. IGE GOVERNOR DAVID Y. IGE GOVERNOR



TODD NACAPUY CHIEF INFORMATION OFFICER

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INFORMATION AND COMMUNICATION SERVICES DIVISION OFFICE OF INFORMATION MANAGEMENT AND TECHNOLOGY

Testimony of TODD NACAPUY Chief Information Officer, State of Hawai'i

Before the

### HOUSE COMMITTEE ON CONSUMER PROTECTION AND COMMERCE Wednesday, March 16, 2016; 2:05 p.m. State Capitol, Conference Room 325

### SENATE BILL NO. 2807, S.D. 2 RELATING TO ENTERPRISE TECHNOLOGY SERVICES

Chair McKelvey, Vice Chair Woodson, and Members of the Committee:

I am Todd Nacapuy, Chief Information Officer (CIO) of the State of Hawai'i, testifying in **strong support** of S.B. No. 2807, S.D. 2, which proposes to create greater efficiency and effectiveness in State government by formally combining into one office the information technology functions now performed by two separate programs presently overseen by the CIO.

With these changes, the Office of Information Management and Technology (OIMT) and the Information and Communication Services Division (ICSD) in the Department of Accounting and General Services (DAGS) will be unified to create, within DAGS, the Office of Enterprise Technology Services (ETS) directed by the CIO.

Pending the formal reorganization, we are implementing, as one cohesive "ETS" team, new IT governance processes under Administrative Directive No. 15-02. As such, correspondence, websites and social media accounts now reflect the new ETS name, and the CIO role is clearly defined as the State's information technology leader. We have developed these new IT governance processes, policies, procedures and guidelines, pursuant to Sections 41 and 42 of Act 119, SLH 2015, and have begun implemented and applying governance to IT projects cited in Act 119 as well as other IT projects greater than \$1 million or categorized as CIO priority projects.

Other language in S.B. No. 2807, S.D. 2., similarly furthers our efforts to strengthen comprehensive IT governance as well as IT security governance.

Lastly, the measure includes a "housekeeping" amendment based on a recommendation from the Information Privacy and Security Council (IPSC), which was established by Act 10, SSLH 2008 (codified in HRS §478N-5) to protect personal information that is collected and maintained by State and county government agencies. As submitted in its 2015 IPSC Report to the Legislature, the IPSC recommend amending HRS §478N-5 so that the CIO (versus the Comptroller, as now in statute) may hire employees to support information privacy and security, an ability the IPSC identified as being more appropriately assigned to the CIO as the chair of the Council. Further, the measure adds a representative of the Department of Commerce and Consumer Affairs to the IPSC membership, which my office believes would benefit the important work of the IPSC to protect interests of the public and since the decisions of the Council impact business entities throughout the State.

Thank you for this opportunity to testify in strong support of this measure.