

Measure Title: RELATING TO LICENSING INSPECTIONS.

Report Title: Licensing; State-licensed Care Facilities; Marijuana Dispensaries; Unannounced Inspections

Description: Requires the department of health to conduct unannounced visits and relicensing inspections for state-licensed care facilities and medical marijuana dispensaries.

Companion:

Package: None

Current Referral: CPH

Introducer(s): BAKER, INOUYE, KEITH-AGARAN, KIDANI, NISHIHARA, TOKUDA, Gabbard

DAVID Y. IGE GOVERNOR OF HAWAI



VIRGINIA PRESSLER, M.D. DIRECTOR OF HEALTH

STATE OF HAWAII DEPARTMENT OF HEALTH P. O. Box 3378 Honolulu, HI 96801-3378 doh.testimony@doh.hawaii.gov

Testimony in SUPPORT of SB2384 RELATING TO LICENSING INSPECTIONS

SENATOR ROSALYN H. BAKER, CHAIR SENATE COMMITTEE ON COMMERCE, CONSUMER PROTECTION, AND HEALTH Hearing Date: Wednesday, February 17, 2016 Room Number: 229

1 **Fiscal Implications:** None.

2 Department Testimony: Thank you for the opportunity to testify in SUPPORT of this bill with

3 technical amendments.

This bill will require the relicensing or recertification inspections of care facilities to be unannounced. The current statutes either require the relicensing inspections of Adult Residential Care Homes (ARCHs), Expanded ARCHs (E-ARCH), and medical marijuana dispensaries to be announced, or in the case of recertification of Community Care Foster Family Homes (CCFFH), the statute is silent.

The Department prefers that relicensing or recertification surveys be unannounced in
order to maximize the readiness of the care homes or dispensaries for an inspection by the
Department. This will be consistent with all other relicensing inspections of health care facilities
under the regulatory responsibility of the Office of Health Care Assurance (OHCA), and is seen
as an improved safeguard for the public.
Thank you for the opportunity to testify in SUPPORT of this bill.
Offered Amendments: Technical amendments to the title and text of the statute to indicate

16 licensed or certified care facilities where it identifies residential care facilities, but keep the

- 1 language on the licensing of medical marijuana dispensaries since the dispensaries are licensed
- 2 (not certified) by the state. Also, revise "Developmentally disabled adult foster homes" to
- 3 "Adult foster homes" pursuant to Section 321-11.2, HRS.



STATE OF HAWAII STATE COUNCIL ON DEVELOPMENTAL DISABILITIES 919 ALA MOANA BOULEVARD, ROOM 113 HONOLULU, HAWAII 96814 TELEPHONE: (808) 586-8100 FAX: (808) 586-7543 February 17, 2016

The Honorable Senator Rosalyn H. Baker, Chair Senate Committee on Commerce, Consumer Protection, and Health Twenty-Eighth Legislature State Capitol State of Hawaii Honolulu, Hawaii 96813

Dear Senator Baker and Members of the Committee:

SUBJECT: SB 2384 – Relating to Licensing Inspections

The State Council on Developmental Disabilities (DD) **SUPPORTS THE INTENT OF SB 2384**. The bill requires the Department of Health (DOH) to conduct unannounced visits and relicensing inspections for State-licensed care facilities and medical marijuana dispensaries.

However, we respectfully propose an amendment to delete "Developmentally disabled adult foster homes" from the list of State-licensed care facilities in SECTION 2, Page 2, line 11. The purpose of this section is for DOH to conduct unannounced visits and inspections, including inspections for relicensing State-licensed care facilities, on an annual basis and at such intervals as determined by the department to ensure the health, safety, and welfare of each resident.

Adult Foster Homes for individuals with DD are certified and monitored under the Hawaii Administrative Rules, Title 11 Department of Health, Chapter 148 Certification of Adult Foster Homes. This chapter is based substantially upon Chapter 890, "Certification of Foster Family Boarding Home for Children," Public Welfare Division, Department of Social Services and Housing. [Eff. 9/16/54; am 3/20/87]. Basically, the Adult Foster Homes were intended to be exactly as a Child's Foster Home which the individual lives with a family, in the family's home, in a family environment. Adult Foster Homes are not facilities, and they were not intended to be a business. Therefore, they should not be categorized with such businesses as they **ARE NOT a State-licensed care facility.**

The Honorable Rosalyn H. Baker Page 2 February 17, 2016

Thank you for the opportunity to submit testimony supporting the intent of SB 2384 and for your consideration of the above proposed amendment.

Sincerely,

Cabral Telle Ver

Waynette K.Y. Cabral, MSW Executive Administrator

Josephine C. Wolf Chair

- Senator Rosalyn Baker, Chair, Commerce, Consumer Protection and Health To: Committee Vice-Chair Senator Michelle Kidani
- Date: February 17, 2016, 9:00 AM, House Conference, Rm 229 SB 2384 - Relating to Care Facilities Re:

Aloha Chair Baker, Vice-Chair Kidani and Committee Members:

My name is MARIHA MIGHTELL am a Care Home Operator in Sea View Worker My written testimony is in strong OPPOSITION to the bill.

HRS 321-15.6 has been in existence, I am respectfully asking the Committee to retain the language of the statute "Annual inspections for relicensing shall be conducted with notice, unless otherwise determined by the department."

Community-based care facilities are governed by different regulations regarding unannounced visits and annual inspection for relicensing. The Department of Health has the jurisdiction of the Adult Residential Care Homes under the guidance of HRS 321-15.6. On the other hand, the Department of Human Services has the jurisdiction of the foster family homes using the guidelines under Hawaii Administrative Rules Title 17, Chapter 1454.

The current practice of the Department of Health through the Office of Health Care Assurance is to send notice to the care home operator regarding an upcoming annual relicensing inspection. The notice says "a certain day of the month but it does not announce the exact date." The reason OHCA has promulgated this system to allow the care home operator to be present during the inspection. There are many reasons that the care home operator is out the house like bringing residents to their medical appointments, picking up medications, buying provisions and supplies for the residents, outings for residents, and once in a while a trip to the emergency room. In addition, care home operators have also personal appointments and errands. OHCA requires that the primary caregiver, the care home operator, and the residents must be present during the annual relicensing inspection.

The statute already has the provision for unannounced visits. Anybody from the OHCA can conduct unannounced visits at any intervals at its discretion to confirm correction of deficiencies and to investigate complaints for suspicion of neglect and abuse.

The issue of unannounced visit resurfaced last year because a resident passed away in a community-based care facility due to a decubitus ulcer. I do understand the public sentiment regarding the death. In the 90s, there was another death due to the same cause. There was an emotional debate regarding the issue of "unannounced visit". But such death could be prevented if people are accountable and responsible for what they do. It only takes some administrative actions and measures to prevent such horrible death. In the care giving industry, **nobody** wants such death to happen. Unannounced

visit could be a deterrent but not a solution if people involved in the care of the resident are not doing their responsibilities. What about oversight? Could we have done a better oversight after the case in the 90s? In other words, enacting bills for unannounced visit for relicensing survey is not the answer. We need to enforce, ACCOUNTABILITY, RESPONSIBILITY and strong OVERSIGHT,

In general, caregivers in all the community-based care facilities are providing excellent care to our aging and frail Kupuna, as indicated by only 2 incidents for the last 25 years. In 2012, Center for Medicare and Medicald Services (CMS) reported 109 surgical deaths in Hawaii due to preventable complications. There are also many vehicular deaths occurring in our highways. Is there any law passed for conduct unannounced visits to surgical sites or to the DMV's?

Mahalo for your attention.

Sincerely,

Sycard - 6715817

Care Home Operator

To: Senator Rosalyn Baker, Chair, Commerce, Consumer Protection and Health Committee Vice-Chair Senator Michelle Kidani

Aloha Chair Baker, Vice-Chair Kidani and Committee Members:

My name is Ramon Sumibcay. I am a Care Home Operator and Vice President of the organization ARCA, Alliance of Residential Care Administrators. My written and in person testimony is in strong OPPOSITION to the bill.

HRS 321-15.6 has been in existence, I am respectfully asking the Committee to retain the language of the statute "Annual inspections for relicensing shall be conducted with notice, unless otherwise determined by the department."

Community-based care facilities are governed by different regulations regarding unannounced visits and annual inspection for relicensing. The Department of Health has the jurisdiction of the Adult Residential Care Homes under the guidance of HRS 321-15.6. On the other hand, the Department of Human Services has the jurisdiction of the foster family homes using the guidelines under Hawaii Administrative Rules Title 17, Chapter 1454.

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Mahalo for your attention.

Ramon Sumibcay, MHA, BSN, RN MAJ (ret), US Army