

RACHAEL WONG, DrPH DIRECTOR

PANKAJ BHANOT DEPUTY DIRECTOR

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

> P. O. Box 339 Honolulu, Hawaii 96809-0339

February 10, 2016

- TO: The Honorable Dee Morikawa, Chair The House Committee on Human Services
- FROM: Rachael Wong, DrPH, Director

SUBJECT: HB 2005 RELATING TO HEALTH

Hearing: Thursday, February 11, 2016, 9:30 a.m. Conference Room 329, State Capitol

DEPARTMENT'S POSITION: The Department of Human Services (DHS) appreciates the opportunity to testify, but opposes the bill.

<u>PURPOSE</u>: The purpose of this Act is to create and establish various policies to adequately address the various issues concerning the elderly and disabled and the community healthcare industry while ensuring consumer protection for Hawaii's elderly and disabled.

While the Department of Human Services (DHS) appreciates the intent to ensure access to services for the elderly and disabled, we have concerns about potentially reducing access to community services for Medicaid beneficiaries, statutory set reimbursement rates for caregivers, and late payment interest payments that the Department would be responsible to pay.

Community Care Foster Family Homes (CCFFH) were created specifically for the Medicaid program for low-income recipients. The community foster family home was, and still is, an integral part of the long term care continuum of care for the Medicaid program and provides a less restrictive community-based home for Medicaid recipients who are at a nursing facility level of care. The CCFFH allows recipients to remain in the community rather than go into a nursing facility, which is a major national goal and the personal preference for many individuals and families. Currently, CCFFHs are licensed for two residents and may request for a third bed. In

order to obtain the third bed, it must be for a Medicaid recipient. This bill would permit the Department of Health to allow two private pay residents and only one Medicaid recipient if the two private pay individuals are married or in a civil union. With this change, there is the potential of reduced CCFFH beds for Medicaid recipients, which could result in individuals having to remain for longer periods of time in an acute hospital bed until a community-based bed becomes available, or going into a more costly nursing facility. If this change were enacted, coupled with other changes in the overall long-term care continuum (e.g., such as the reduction of beds available at skilled nursing facilities), low-income elderly or people with disabilities may have fewer options available to them.

Also, there are other alternative residential care setting options, such as Adult Residential Care Homes (ARCHs) and Expanded Adult Residential Care Homes (E-ARCHs) for married couples who are private pay. The latter can accommodate individuals with nursing level of care.

Thus, we respectfully oppose the changes so that CCFFHs can be maintained for Medicaid recipients as it is done currently.

We also have concerns regarding including reimbursement rates for caregivers in statute. Reimbursements for caregivers should be between the employer/employee. Including it in statute creates challenges to making adjustments to changing circumstances for both employees and employers.

Finally, DHS has concerns regarding including interest on late payments to be paid by the Department of Health. Many facilities are paid by Medicaid managed care plans. While the plans have contractual obligations for timeliness of claims payments, for the unusual example of late payments by a health plan, the Department would be accountable to pay the late payment. The logistics of monitoring and managing such payments can be challenging.

DHS defers to the Department of Health regarding the proposed licensing changes. Thank you for the opportunity to provide testimony on this bill. DAVID Y. IGE GOVERNOR OF HAWAII



VIRGINIA PRESSLER, M.D. DIRECTOR OF HEALTH

STATE OF HAWAII DEPARTMENT OF HEALTH P. O. Box 3378 Honolulu, HI 96801-3378 doh.testimony@doh.hawaii.gov

Testimony in OPPOSITION to HB2005 RELATING TO HEALTH

REPRESENTATIVE DEE MORIKAWA, CHAIR
HOUSE COMMITTEE ON HUMAN SERVICESHearing Date:Thursday, February 11, 2016Room Number: 329

1 **Fiscal Implications:** Cannot be determined at this time.

2 **Department Testimony:** Thank you for the opportunity to testify in OPPOSITION to this bill.

3 This omnibus bill contains several provisions that carried over from last year's legislative

4 session and which the department opposed.

5 Specifically, the department opposes the implementation and maintenance of an online 6 forum to be used by healthcare facilities to post vacancies. An online forum would be an easy 7 way for computer viruses to enter the state system, whether intentional or unintentional and 8 especially without required resources to prevent or monitor postings for viruses. And staffing 9 resources would be necessary to monitor and take down inappropriate postings. Finally, the 10 accuracy of vacancy postings could not be easily verified by the state and, as a result, the 11 vacancy listing would become questionable at best and useless at worst. Concerning licensure fees, Section 321-11.5, HRS, currently authorizes the department to 12 establish licensure fees through the rule making process. The department believes this is the best 13 14 avenue and respectfully opposes the establishment of licensure fees through statute. Concerning the authority of DOH and DHS to re-designate a nursing bed in a community 15 care foster family home (CCFFH) to private-pay from Medicaid, the department opposes this 16

1	authority since the CCFFH program was designed to ensure availability of nursing beds in
2	CCFFHs specifically for the Medicaid population. CCFFHs are residential care facilities with 2
3	beds, 1 of which must be Medicaid and the other may be for private-pay clients. CCFFHs may
4	also be allowed to have 3 beds, but 2 beds must be for Medicaid patients and only 1 bed can be
5	for private-pay. The issue surrounding the proposed language in this bill is the ability for
6	married couples to occupy the same CCFFH when both are private pay. However, alternative
7	residential care settings such as ARCHs and E-ARCHs exist in the community that can
8	accommodate married couples or related individuals who are private pay, and, therefore
9	maintains the CCFFH beds for persons on Medicaid. E-ARCHs also accommodate nursing level
10	of care patients as well as patients who are relatively independent.
11	Concerning the establishment of maximum annual compensation for caregivers, this is a
12	private matter between licensee/employer and employees. It is a labor issue or employer-
13	employee issue, not a public health matter to be regulated by the department of health.
14	Concerning interest payments for late payments to care facilities, the department
15	appreciates the concern on late payments but opposes the statutory imposition of interest
16	payments. Instead, this should be a contractual matter between the department and the provider.
17	The statutory imposition of these payments would be unbudgeted and could diminish the
18	availability of other funds to cover.
19	Finally, concerning an increase in the number of nursing beds at an E-ARCH type I
20	facility, the department opposes this statutory language change since the department already has
21	the authority to allow for an increase in beds to 3 nursing beds from 2 beds. The department has
22	approved at least 90 percent of requests for an increase in nursing beds, and uses criteria such as

1 the ability of the primary and alternate caregivers to provide care to more nursing level residents 2 and the E-ARCH's history of relicensing inspections. Using criteria such as this is a better way 3 to ensure safe quality care to nursing level residents. 4 **Offered Amendments:** Amend language on the relicensing inspections to require all 5 relicensing inspections on adult residential care homes (ARCH), expanded ARCH (E-ARCH), 6 and community care foster family homes (CCFFH) be conducted unannounced. This would be 7 consistent with all other types of relicensing inspections on institutional providers such as skilled 8 nursing facilities (SNF), intermediate care facilities for individuals with intellectual disabilities 9 (ICF-IID), home health agencies (HHA), and all other types of facilities, agencies, and organization under the regulatory authority of the Office of Health Care Assurance (OHCA). 10 11 Also, the department prefers the language contained in SB1114 on the posting of 12 inspection reports.



STATE OF HAWAII STATE COUNCIL ON DEVELOPMENTAL DISABILITIES 919 ALA MOANA BOULEVARD, ROOM 113 HONOLULU, HAWAII 96814 TELEPHONE: (808) 586-8100 FAX: (808) 586-7543 February 11, 2016

The Honorable Dee Morikawa, Chair House Committee on Human Services Twenty-Eighth Legislature State Capitol State of Hawaii Honolulu, Hawaii 96813

Dear Representative Morikawa and Members of the Committee:

SUBJECT: HB 2005 – Relating to Health

The State Council on Developmental Disabilities (DD) appreciates the intent and purpose of HB 2005 to create and establish various policies to adequately address the various issues concerning the elderly and individuals with disabilities and the community healthcare industry while ensuring consumer protection for Hawaii's elderly and disabled.

However, we respectfully **OPPOSE PART V SECTION 8, Page 8, lines 7-8, specifically with regards to Adult Foster Homes for individuals with DD**. The purpose of this section is for the Department of Health to charge and collect fees for the license, relicense, certification, and recertification of various State-licensed care facilities for the elderly and disabled.

The Adult Foster Homes for individuals with DD are certified and monitored under the Hawaii Administrative Rules, Title 11 Department of Health, Chapter 148 Certification of Adult Foster Homes. This chapter is based substantially upon Chapter 890, "Certification of Foster Family Boarding Home for Children," Public Welfare Division, Department of Social Services and Housing. [Eff. 9/16/54; am 3/20/87]. Basically, the Adult Foster Homes were intended to be exactly as a Child's Foster Home which the individual lives with a family, in the family's home, in a family environment. Adult Foster Homes are not facilities, and they were not intended to be a business. Therefore, they should not be categorized with such businesses because they **ARE NOT a State-licensed care facility.**

As a systems advocacy agency responsible for statewide planning, coordination, monitoring, evaluation, and advocacy on behalf of individuals with DD and their families, we are concerned if such fees are imposed on Adult Foster Home providers. Already these providers are required to pay for criminal history background checks, electronic The Honorable Dee Morikawa Page 2 February 11, 2016

finger printing, auto and liability insurance policies. The additional fees may result in undue financial burden for Adult Foster Home providers. Moreover, the unintended consequences may be greater than the fees collected, such as: 1) providers closing their homes and displacing individuals to move to another home or become homeless; and 2) prevention of future applicants to become Adult Foster Home providers. A greater impact would be on the Neighbor Islands where there are a limited number of Adult Foster Homes.

With respect to the bill, the Council proposes the following amendment for your consideration to address "people first" language: wherever the phrase, "adult foster homes for developmentally disabled individuals" appears throughout the bill, replace it with, "adult foster homes for individuals with developmental disabilities."

Thank you for the opportunity to submit testimony **opposing SECTION 8 of HB 2005**, and for your consideration of the above proposed amendment.

Sincerely,

Waynette K.Y. Cabral, MSW Executive Administrator

ephine C. Well

Josephine C. Woll Chair

From:	mailinglist@capitol.hawaii.gov
Sent:	Tuesday, February 09, 2016 1:22 PM
То:	HUStestimony
Cc:	louis@hawaiidisabilityrights.org
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM

HB2005

Submitted on: 2/9/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Louis Erteschik	Hawaii Disability Rights Center	Comments Only	Yes

Comments: While the bill addresses many issues related to various care homes, we are testifying in support of Part Six which would allow a private pay married couple to be able to live together in the same Community Care Foster Home. It is important to recognize that there are sometimes unintended consequences to the laws which pass and to correct them when that occurs. It is true that these homes were originally conceived as a way to ensure that the Medicaid population could be cared for in the community. We support that, especially since many of our clients are Medicaid recipients. We know first hand that they need all the services they can receive. Yet, we were touched last year when we read about and saw the plight of the Kawamoto family who were in their 90s and wanted to live out their remaining years together in a care home. We were dismayed when we saw that HB 600 from the past session did not pass. For that reason we made the decision to become more active in the discussion this session and undertake advocacy on behalf of the Kawamotos. We doubt that there is any member of the legislature who feels that their living apart is an acceptable result. We do not know why HB 600 did not pass last year-but we are committed to seeing that this year the Kawamotos are given an opportunity to again share their lives together. The provision in the bill that would provide for this was actually the law in Hawaii for a few years. It contained a sunset clause and as a result it did sunset. It is time to reinstate that as a very limited exception to the overall regulatory scheme for Community Care Foster Homes. It will not alter the overall intent of the homes and it will not detract from its major purpose. There will never be more than an isolated instance where that exception will be applicable. We cannot imagine than anyone thinks it makes any sense to keep the Kawamotos apart. It is heartbreaking and this measure represents an opportunity for the legislature to rectify a very unfortunate situation. Ideally, we would like to see HB 600 convened in the Conference Committee and acted upon so that it can receive the Governor's signature. In the absence of that, we urge the legislature to pass this part of this measure so that the Kawamotos can reside together before it may be too late.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

To: Representative Dee Morikawa, Human Services Committee Chair, Vice-Chair and Members

Date: February 11, 2016, 9:30 AM, Rm 329

Re: H.B. 2005 – Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

Aloha, my name is Wannette Gaylord, the President of ARCA (Alliance of Residential Care Administrators) and a hands on Care Home Operator. My written and in person testimony is in SUPPORT of HB 2005, with comments.

Part II. Unannounced visit: There is an existing statute and administrative rule that requires the Department of Health to do an unannounced visit once a year, or more often if applicable. So, therefore, the Office of Health Care Assurance is accountable to do there due diligence to ensure the safety and wellbeing of our frail kupuna.

Part III. It is against the law to operate a care facility that is not licensed or certified by either the Department of Health or the Department of Human Services.

Part IV. The Bill passed last year required the DOH to post annual inspection deficiencies on its website. They are also required to allow care facilities to post their vacancies, advocating legal placement. To date, facilities have not been able to post vacancies.

Part V. The Office of Health Care Assurance has been persistent to collect an outrageous fee for licensing and re-licensing of care facilities. They do not realize that many care facilities are just making ends meet, due to the high cost of living here in Hawaii. They should also be aware that we already pay a fee to maintain our CNA, LPN or RN qualifications. So, I believe that \$25-50 is a reasonable fee for licensing and re-licensing.

Part VII. Community-based family homes save the state millions of dollars annually (receiving only 25% of what a nursing facility charges) by caring for clients in their homes. These caregivers deserve fair compensation.

Part VIII. And to get paid in a timely manner. If not, the state (like any other entity) should have to pay interest and late fee.

Part IX. The baby boomers are the fastest growing aging population. It makes sense to increase the capacity of the Type I home to 6 with 3 skilled-nursing level residents.

Mahalo,

Wannette Gaylord

From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:53 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Art and Rueda Ramos	Big Island Adult foster home operators	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:33 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Carmen Sanchez	Big Island Adult foster home operators	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:48 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Cecilia Belmes	Big Island Adult foster home operators	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:32 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Grace Andres	Big Island Adult foster home operators	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:53 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Joel & Royal Solmerin	Big Island Adult foster home operators	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:50 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Cacpal Dino & Teresita	Big Island Adult foster home operators	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:41 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Margaret Danielwsky	Big Island Adult foster home operators	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:34 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Marisol Galzote	Big Island Adult foster home operators	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:35 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Rowena Visaya	Big Island Adult foster home operators	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:52 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Maritess & Leilani Tenorio	Big Island Adult foster home operators	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:47 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Vicky Baker	Big Island Adult foster home operators	Support	No

Comments: I strongly support this HB 2005

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 1:43 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Maria Corazon E. Cariaga	Big Island Adult foster home operators	Support	No

Comments: On behalf of the Big Island Adult Foster Home Operators I am supporting this HB2005 in fairness to the caregivers of CCFFH, ARCH , E-ARCH and the Case Managers of the clients. Thank you

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 1:56 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Maria Corazon E. Cariaga	Individual	Support	No

Comments: Caregivers of CCFFH ,ARCH,E-ARCH & CASE MANAGERS should not be mandated to pay an annual fee for certification , recertification , licensing , and relicensing because we are already helping the state ,save millions of dollars by providing shelter and services to the sick , aged , and disabled population of our community . Instead , care providers deserve to have pay raise for working 24/7 , 365 days a year. We should be paid on time too for a clean claim.ARCH Type 1 should get 6 plus pay increase. E-ARCH should get 6 or more Thank you

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 2:01 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Almira acasio	Individual	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 2:00 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Joanne E. Cariaga	Individual	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 1:58 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Maile Jane E Cariaga	Individual	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 8:34 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*
-	

Categories: Red Category

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Christina Martinez	Individual	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 8:35 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

Categories: Red Category

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Eden Sales	Individual	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 8:27 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Emma de la Rosa	Individual	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 8:30 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM

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<u>HB2005</u>

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Evelyn Ramelb	Individual	Support	No

Comments: I strongly support this HB2005. Thank you

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 2:03 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Frances Marie E Cariagaq	Individual	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 8:32 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM
-	

Categories: Red Category

<u>HB2005</u>

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Francisca Parayno	Individual	Support	No

Comments: Strongly agree

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:28 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Grace Jadulang	Individual	Support	No

Comments: I firmly support the HB2005

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From:	mailinglist@capitol.hawaii.gov		
Sent:	Wednesday, February 10, 2016 9:07 AM		
To:	HUStestimony		
Cc:	hsapla@yahoo.com		
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM		

<u>HB2005</u>

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Helen Sumoba Sapla	Individual	Support	No

Comments: February 9, 2016 To: Honorable Daynette (Dee) Morikawa, Committee Chair of Human Services Co. Chair Rep. Della Au Bellati, Rep. Richard P. Creagan, MD., Beth Fukumoto Chang, Mark Jun Hashem, Jo Jordan, Marcus Oshiro I am Helen Sapla humbly supporting the HB 2005 with some recommendations: State saves millions of dollars by placing the frail elderly, the the mentally and physically challenge individual in our care homes instead in an institution. Due to the coming big waves of elderly generation the state should be more thoughtful without compromising the safety and health of the elderly population. We already have enough rules and regulations in place. All we have to do is to revisit them and see what works and doesn't work. To improve the industry is to look at the big picture. There should be more open intelligent, practical and common sense approach to different sector of the industry which includes the legislators, health departments, health plans, caregivers, and consumers. Fee for certification, re-certification, licensing and re-licensing of CCFH, ARCH, E-ARCH and Case Managers. We never have pay raise for long time and cost of living is always raising so fast so is in operating our business. Being a small business Care Home operator licensed for three clients these are the basic expenses: Mortgage/rent------\$3,000.00 Home owner insurance------1,200.00 Professional liability insurance-----600.00 Car payment------250.00 Foods------ 500.00 Utilities: water , electricity, telephone 800.00 Home mentainance------300.00 GE Tax------200.00 Respite caregivers fee \$10.00 /hr------300.00 GE Tax-----------4% State taxes for all the commodities we buy for the business 4% With all the aforementioned expenses there is nothing left for the caregivers. Therefore no additional fee from caregivers for operating our business. With the love and compassion and good services for our elderly we deserve more monetary compensation so we can mainntain, and improve the quality of care that we are providing now to those needy individuals who depend on us. Residents/ clients..CCFCH needs two private pay client either couple or two private individuals inorder to better operate our business for the benefit of client and caregivers. Thank you very much for this opportunity to testify. Helen Sapla CCFCH Operator

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HOUSE OF REPRESENTATIVES THE TWENTY-EIGHTH LEGISLATURE REGULAR SESSION OF 2016

COMMITTEE ON HUMAN SERVICES

Rep. Dee Morikawa, Chair Rep. Bertrand Kobayashi, Vice Chair

Rep. Della Au BelattiRep. Jo JordanRep. Richard P. CreaganRep. Marcus R. OshiroRep. Mark J. HashemRep. Beth Fukumoto Chang

HEARING on HB2005

RELATING TO HEALTH. Amends provisions relating to the care of the elderly and disabled in state-licensed care facilities.

Aloha, Chair Morikawa and Committee Members,

My name is Jonathan P. Hanks. While the bill HB2005 addresses many issues related to various care homes, I am testifying in support of Part Six which would allow a private pay married couple to be able to live together in the same Community Care Foster Family Home.

On April 22, 2009 then Governor Linda Lingle signed SB190 HD1 SD2 into law and said "This is a Great Day, because it ends an Injustice for one family and it brings hope for families who may find themselves in a similar situation". In November of 2014, the Kawamoto family found themselves in a similar situation and the exact same Injustice as the Kaide family from Hilo had to endure in 2009. it was happening all over again, because of a sunset clause. They identified the problem but they didn't affix a permanent solution, so history repeated itself.

Almost a year ago to this day the Kawamoto family and I were here in this room testifying on HB600. In the last year, I have witnessed the needless suffering, emotionally and spiritually of Noboru and Elaine Kawamoto, who were married under the laws of the State of Hawaii more than 68 years ago. Community Care foster family homes were originally created to serve Medicaid clients who, due to a lack of financial resources, have limited options for long-term care, but this law also punished the Kaide family and more recently the Kawamotos who can afford to pay for their own care. Due to the expiration of the sunset clause of SB190, state regulation was once again causing the separation of another married couple. It is important to recognize that there are sometimes unintended consequences to the laws which pass and to correct them when that occurs. HB600 HD1 SD2 would have rectified this issue but it was dragged out in conference committee and not given a release from Ways and Means/ and or Finance Committee.

Yes, we want to preserve adequate space in long-term care facilities for those with limited options such as welfare or Medicaid Recipients. But, NO state regulation should separate a married couple; this is a fundamental right. It is heart wrenching to see Noboru and Elaine Split up. Noboru, a 95-year-old veteran who served the United States in the 100 th battalion, 442 regimental combat team. He fought in World War II for the freedoms we enjoy today. He has been married for 68 years now, this last year has been the first time he has been separated from his wife for any long period of time. Every day has been one day less that he has been able to spend with his wife. Every day I see the pain in his eyes, and the worry for his wife's safety. Both Noboru and Elaine wish to be together and cared for at a Community Care Foster Family Home that is the best fit for his and his wife's personal needs. I don't think any member of the Hawaii legislature would deny their own family member their right to choose what is best medically or financially. There is an increasing need for community care foster family homes in Hawaii. There is also a recognized need to accommodate private-pay individuals who share a long-term relationship. As the cost of medical care continues to rise, it is becoming abundantly apparent that even those who do not rely on Medicaid for their long-term care cannot afford the cost of private care, leaving this population, also, with limited options. We are asking this committee to strike an appropriate and compassionate balance between meeting the needs of Medicaid clients and meeting the needs of private pay individuals by passing this part of this measure. We would like to see HB600 convened in the Conference Committee and acted upon so that it can receive the Governor's signature. In the absence of that, we urge the legislature to pass this part of this measure so that the Kawamotos can reside together and live out what time they have together. I humbly thank this committee for this opportunity to be heard.

Jonathan P. Hanks

- To: Representative Dee Morikawa, Human Services Committee Chair, Vice-Chair and Members
- Date: February 11, 2016, AM, House Conference, Rm 329
- Re: H.B. 2005 Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is Ramon Sumibcay. I am a Care Home Operator and Vice President of the organization ARCA, Alliance of Residential Care Administrators. My written and in person testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

Part II. Unannounced visit by itself does not ensure the health, safety and welfare of the seniors placed in any of the community-based care facilities. There are already existing statute and administrative rules that govern, control and monitor caregivers under the Department of Health (DOH) through the Office of Health Care Assurance (OHCA) and the Department of Human Services (DHS), respectively. What we need is simply to enforce responsibility and accountability to all the main players of the caregiving industry.

Part III. This section is a stark reminder or warning that it is a criminal act to operate a care facility not licensed or certified by either the DOH or the DHS. There have been rumors that people are engaged in that kind of activity. Who is responsible policing such illegal act?

Part IV. Last year, a law was enacted mandating the DOH to post deficiencies of all the annual inspections on its website. In addition, HB 2005 requires the department to complete the posting within 5 working days upon conclusion of all inspections. Aside from posting, the bill also requires the department to maintain a forum on the website allowing care facilities operators to post vacancy, thus, facilitating placement of individuals to any care facility. Under the current system, I am not sure how the 5 working days be achieved. The department may just have to be more efficient in carrying out these tasks.

Part V. The Office of Health Care Assurance has been persistent for the last 4-5 years pushing this issue of collecting licensing and re-licensing fees from the care facilities. There are caregivers who take care of Medicaid beneficiaries, and they are not compensated enough by the State. It is unconscionable to levy fees on them. I believe \$25-50 is a reasonable fee across the board.

Part VI. HB 2005 brings back the argument whether community-based foster family homes should be allowed to care for 2-private pay residents. At last year's legislative session, we heard the appeal for an elderly couple. one is a private pay and the other is a Medicaid beneficiary and they wanted to be in the same family foster home. The
Department of Human Services strongly defended the existing regulation that family foster home program was established to accommodate the placement for the Medicaid clients. The family foster home program is partly federally-funded. There are seniors citizens who have income a little more above the Medicaid requirement but not enough for private pay. How do we deal with them?

Part VII. Caregivers in the industry earn money from different programs of the government. Undeniably, many community-based family foster homes are saving the state millions of dollars by taking care of clients who could be in a nursing home. Nursing homes in Hawaii charge up to \$130, 000 annually per resident. A family foster home cuts that charge down to a fourth of the said amount. Are the caregivers paid enough? Do these caregivers deserve fair compensation? How about the Case Management agencies? Are they too paid enough handling the case load of foster home residents? The State has the responsibility responding to these questions.

Part VIII. If only caregivers are paid on a timely manner, maybe we don't have to discuss about late payment interest. The burden is on the State to provide fair and timely compensation.

Part IX. As described in Part I, Hawaii's elderly population is growing fast and living longer. It is just logical to increase the capacity of Type I home to 3 skilled-nursing level of care residents.

Mahalo for your attention.

Ramon Sumibcay, MHA, BSN, RN MAJ (ret), US Army

From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:09 AM
To:	HUStestimony
Cc:	hsapla@yahoo.com
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM

<u>HB2005</u>

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Victoria Llasus Baker	Individual	Support	No

Comments: February 9, 2016 To: Honorable Daynette (Dee) Morikawa, Committee Chair of Human Services Co. Chair Rep. Della Au Bellati, Rep. Richard P. Creagan, MD., Beth Fukumoto Chang, Mark Jun Hashem, Jo Jordan, Marcus Oshiro I am Helen Sapla humbly supporting the HB 2005 with some recommendations: State saves millions of dollars by placing the frail elderly, the the mentally and physically challenge individual in our care homes instead in an institution. Due to the coming big waves of elderly generation the state should be more thoughtful without compromising the safety and health of the elderly population. We already have enough rules and regulations in place. All we have to do is to revisit them and see what works and doesn't work. To improve the industry is to look at the big picture. There should be more open intelligent, practical and common sense approach to different sector of the industry which includes the legislators, health departments, health plans, caregivers, and consumers. I. Fee---of certification, re-certification, licensing and re-licensing of CCFH, ARCH, E-ARCH and Case Managers . We never have pay raise for long time and cost of living is always raising so fast so is in operating our business. Being a small business Care Home operator licensed for three clients these are the basic expenses: Mortgage/rent------\$3,000.00 Home owner insurance------1,200.00 Professional liability insurance-----600.00 Car payment-----------250.00 Foods-------500.00 Utilities: water , electricity, telephone 800.00 Home mentainance------300.00 Respite caregivers fee \$10.00 /hr------300.00 GE Tax--------4% State taxes for all the commodities we buy for the business 4% With all the aforementioned expenses there is nothing left for the caregivers. Therefore no additional fee from caregivers for operating our business. With the love and compassion and good services for our elderly we deserve more monetary compensation so we can mentain, and improve the quality of care that we are providing now to those needy individuals who depend on us. Residents/ clients..CCFCH needs two private pay client either couple or two private individuals inorder to better operate our business for the benefit of client and caregivers. Thank you very much for this opportunity to testify. Victoria Llasus Baker, CCFCH operator

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To: Representative Dee Morikawa, Human Services Committee Chair Date: February 11, 2016, 9:30 AM, House Conference, Rm 329 Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members: Bernardo My name is Pogata P.J. I am a Care Home Operator in Part City, H. My testimony is

in SUPPORT of HB 2005 but with comments on the various sections of the bill.

Unannounced visit by itself does not ensure the health, safety and welfare of the seniors placed in any of the community-based care facilities. There are already existing statute and administrative rules that govern, control and monitor caregivers under Department of Health (DOH) and the Department of Human Services (DHS), respectively. We just need to enforce responsibility and accountability to all the main players of the caregiving industry.

HB 2005 is a stark reminder or warning that it is a criminal act to operate a care facility not licensed or certified by either DOH or DHS. There have been rumors that people are engaged in that kind of activity. Who is responsible to police such illegal activity?

Last year, a law was enacted mandating DOH to post deficiencies of all annual inspections on its website. In addition, HB 2005 requires the department to complete posting within 5-working days upon conclusion of all inspections. Under the current system, I am not sure how the 5 working days be achieved. The department may just have to be more efficient in carrying out these tasks.

For the last 4-5 years, OHCA has been pushing this issue of collecting licensing and relicensing fees from the care facilities. There are caregivers who take care of Medicaid beneficiaries, and they are not compensated enough by the State. It is unconscionable to levy fees on them. I believe \$25-50 is reasonable fee across the board.

HB 2005 brings back the argument whether community-based foster family homes should be allowed to care for 2-private pay residents. At last year's legislative session, we heard the appeal for an elderly couple, one is a private pay and the other is a Medicaid beneficiary, and they wanted to be in the same family foster home. DHS strongly defended the existing regulation that family foster home program was established to accommodate the placement for the Medicaid clients. The family foster home program is partly federally-funded.

Undeniably, many community-based family foster homes are saving the state millions of dollars by taking care of clients who could be in a nursing home. We are all aware how much it costs to stay in nursing home. But are these caregivers paid enough? Do they deserve fair compensation? Are the Case Management agencies paid enough to handle the case load of community-based family home residents? The state has the responsibility responding to these questions. If only caregivers are paid in a timely manner, maybe we don't have to discuss about late payment interest. The burden is on the State to provide fair and timely compensation.

As described at the beginning, Hawaii's elderly population is growing fast and living longer. It is just logical to increase the capacity of Type I home to 3 skilled-nursing level of care residents.

SINCERELY

To: Representative Dee Morikawa, Human Services Committee Chair

Date: February 11, 2016, 9:30 AM, House Conference, Rm 329

Re: H.B. 2005 - Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is BEVERLEY YOUNG Care Home Operator in MUNOC. My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

Unannounced visit by itself does not ensure the health, safety and welfare of the seniors placed in any of the community-based care facilities. There are already existing statute and administrative rules that govern, control and monitor caregivers under Department of Health (DOH) and the Department of Human Services (DHS), respectively. We just need to enforce responsibility and accountability to all the main players of the caregiving industry.

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BEVERLEY Young, R.N Bully young phone (808) 497-8489

To: Representative Dee Morikawa, Human Services Committee Chair
Date: February 11, 2016, 9:30 AM, House Conference, Rm 329
Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is \mathcal{EVA} S. ACMI am a Care Home Operator in \mathcal{HBM} AR \mathcal{H} My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

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Representative Dee Morikawa, Human Services Committee Chair To: Date: February 11, 2016, 9:30 AM, House Conference, Rm 329 H.B. 2005 - Relating to Caregivers Omnibus Bill Re:

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

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Mahalo for your attention.

9 ale titate Cauginer DBA Bayain Cadis Care Hours 24panded - Ph - 780-2420

ID:REP.KOBAYASHI

586-6311

To: Representative Dee Morikawa, Human Services Committee Chair
Date: February 11, 2016, 9:30 AM, House Conference, Rm 329
Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is $I \cdot S \cdot CRAWFDR!$ am a Care Home Operator in Waupahu. My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

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p.1

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Jaine B. Laursta 622-0442

To: Representative Dee Morikawa, Human Services Committee Chair

Date: February 11, 2016, 9:30 AM, House Conference, Rm 329

Re: H.B. 2005 - Relating to Caregivers Omnibus Bill

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As described at the beginning, Hawaii's elderly population is growing fast and living longer. It is just logical to increase the capacity of Type I home to 3 skilled-nursing level of care residents.

MARENILA L. DURAN, ONA.

8084568671

p.1

To: Representative Dee Morikawa, Human Services Committee Chair Date: February 11, 2016, 9:30 AM, House Conference, Rm 329 Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is . I am a Care Home Operator in *fearly* My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

Unannounced visit by itself does not ensure the health, safety and welfare of the seniors placed in any of the community-based care facilities. There are already existing statute and administrative rules that govern, control and monitor caregivers under Department of Health (DOH) and the Department of Human Services (DHS), respectively. We just need to enforce responsibility and accountability to all the main players of the caregiving industry.

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To: Representative Dee Morikawa, Human Services Committee Chair Date: February 11, 2016, 9:30 AM, House Conference, Rm 329 Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

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Mahalo for your attention. Malina Many

To: Representative Dee Morikawa, Human Services Committee Chair Date: February 11, 2016, 9:30 AM, House Conference, Rm 329 Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members: Welta My name is Fogata fin. I am a Care Home Operator in fault alg. It My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

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Respectfully, afogata lu

8086710354

To: Representative Dee Morikawa, Human Services Committee Chair Date: February 11, 2016, 9:30 AM, House Conference, Rm 329

Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is Mila Beltras I am a Care Home Operator in Bettom EC. Not My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

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Doll

To: Representative Dee Morikawa, Human Services Committee Chair Date: February 11, 2016, 9:30 AM, House Conference, Rm 329 Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is Klauna Jac. I am a Care Home Operator in Walyalm . My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

Unannounced visit by itself does not ensure the health, safety and welfare of the seniors placed in any of the community-based care facilities. There are already existing statute and administrative rules that govern, control and monitor caregivers under Department of Health (DOH) and the Department of Human Services (DHS), respectively. We just need to enforce responsibility and accountability to all the main players of the caregiving industry.

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To: Representative Dee Morikawa, Human Services Committee Chair Date: February 11, 2016, 9:30 AM, House Conference, Rm 329 Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is RDSALWDA. I am a Care Home Operator in $S \alpha f / a k c$. My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

Unannounced visit by itself does not ensure the health, safety and welfare of the seniors placed in any of the community-based care facilities. There are already existing statute and administrative rules that govern, control and monitor caregivers under Department of Health (DOH) and the Department of Human Services (DHS), respectively. We just need to enforce responsibility and accountability to all the main players of the caregiving industry.

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Rosalinda Olivas' 429-1002

Representative Dee Morikawa, Human Services Committee Chair To:

Date: February 11, 2016, 9:30 AM, House Conference, Rm 329

Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Monkawa, Vice-Chair Kobayashi and Committee Members:

My name is 5EMFINA A GUINALDI) I am a Care Home Operator in HONOLULY . My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

Unannounced visit by itself does not ensure the health, safety and welfare of the seniors placed in any of the community-based care facilities. There are already existing statute and administrative rules that govern, control and monitor caregivers under Department of Health (DOH) and the Department of Human Services (DHS), respectively. We just need to enforce responsibility and accountability to all the main players of the caregiving industry.

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p.1

To: Representative Dee Morikawa, Human Services Committee Chair

Date: February 11, 2016, 9:30 AM, House Conference, Rm 329

Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is TRESIN ECCOTO. I am a Care Home Operator in MAKAKILO. My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

Unannounced visit by itself does not ensure the health, safety and welfare of the seniors placed in any of the community-based care facilities. There are already existing statute and administrative rules that govern, control and monitor caregivers under Department of Health (DOH) and the Department of Human Services (DHS), respectively. We just need to enforce responsibility and accountability to all the main players of the caregiving industry.

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Secure Ocnets TERESITA OCULTO Care Home Administrator

To: Representative Dee Morikawa, Human Services Committee Chair

Date: February 11, 2016, 9:30 AM, House Conference, Rm 329

Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is $\mathcal{FACTORA}$. I am a Care Home Operator in \mathcal{H}_{f} . My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

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Maction TESSIE J. FACTORA CARE HOME GPERATOR

Representative Dee Morikawa, Human Services Committee Chair To: Date: February 11, 2016. 9:30 AM, House Conference Rm 329 H.B. 2005 - Relating to Caregivers Omnibus Bill Re:

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

. I am a Care Home Operator in Waip My testimony is My name is Vicky in SUPPORT of HB 2005 but with comments on the various sections of the bill.

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Mahalo for your attention.

Nichy C. Hapain Care Nome Operator since 1972 - phone No. 808-67 7308 For No. 677-3851 Cell- 224-5710 Email - Carejoin ayahar Com

FEB-10-2016 09:42AM FAX: ID:REP.KOBAYASHI

p.1

To: Representative Dee Morikawa, Human Services Committee Chair Date: February 11, 2016, 9:30 AM, House Conference, Rm 329

Re: H.B. 2005 - Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is Telanda Colle. I am a Care Home Operator in Honolulu . My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

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Yolanda Collo 271-71710

From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:30 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Constancio Jadulang	Individual	Support	No

Comments:

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:46 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Denise Segucio	Individual	Support	No

Comments: CAREGIVERS NEEDS PAY RAISED . I'm a case manager for CCFFH , I know they work hard . They should not be mandated to pay recertification . The state is saving millions of dollar from them by sheltering and servicing the needy people. Thank you

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 10:12 AM
To:	HUStestimony
Cc:	hsapla@yahoo.com
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM

<u>HB2005</u>

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Edna Salom	Individual	Support	No

Comments: February 9, 2016 To: Honorable Daynette (Dee) Morikawa, Committee Chair of Human Services Co. Chair Rep. Della Au Bellati, Rep. Richard P. Creagan, MD., Beth Fukumoto Chang, Mark Jun Hashem, Jo Jordan, Marcus Oshiro I am Edna Salom humbly supporting the HB 2005 with some recommendations: State saves millions of dollars by placing the frail elderly, the the mentally and physically challenge individual in our care homes instead in an institution. Due to the coming big waves of elderly generation the state should be more thoughtful without compromising the safety and health of the elderly population. We already have enough rules and regulations in place. All we have to do is to revisit them and see what works and doesn't work. To improve the industry is to look at the big picture. There should be more open intelligent, practical and common sense approach to different sector of the industry which includes the legislators, health departments, health plans, caregivers, and consumers. I. Fee---of certification, re-certification, licensing and re-licensing of CCFH, ARCH, E-ARCH and Case Managers . We never have pay raise for long time and cost of living is always raising so fast so is in operating our business. Being a small business Care Home operator licensed for three clients these are the basic expenses: Mortgage/rent------\$3,000.00 Home owner insurance------1,200.00 Professional liability insurance-----600.00 Car payment-----------250.00 Foods-------500.00 Utilities: water , electricity, telephone 800.00 Home maintainance------200.00 Respite caregivers fee \$10.00 /hr------300.00 GE Tax-------4% State taxes for all the commodities we buy for the business 4% With all the aforementioned expenses there is nothing left for the caregivers. Therefore no additional fee from caregivers for operating our business. With the love and compassion and good services for our elderly we deserve more monetary compensation so we can maintain, and improve the quality of care that we are providing now to those needy individuals who depend on us. Residents/ clients..CCFCH needs two private pay client either couple or two private individuals inorder to better operate our business for the benefit of client and caregivers. Thank you very much for this opportunity to testify. Edna Salom CCFCH operator

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:30 AM
To:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Estella Ellazar	Individual	Support	No

Comments:

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 10:07 AM
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<u>HB2005</u>

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Jayvie	Individual	Support	No

Comments: February 9, 2016 To: Honorable Daynette (Dee) Morikawa, Committee Chair of Human Services Co. Chair Rep. Della Au Bellati, Rep. Richard P. Creagan, MD., Beth Fukumoto Chang, Mark Jun Hashem, Jo Jordan, Marcus Oshiro I am Jayvie Sumoba humbly supporting the HB 2005 with some recommendations: State saves millions of dollars by placing the frail elderly, the the mentally and physically challenge individual in our care homes instead in an institution. Due to the coming big waves of elderly generation the state should be more thoughtful without compromising the safety and health of the elderly population. We already have enough rules and regulations in place. All we have to do is to revisit them and see what works and doesn't work. To improve the industry is to look at the big picture. There should be more open intelligent, practical and common sense approach to different sector of the industry which includes the legislators, health departments, health plans, caregivers, and consumers. I. Fee---of certification, re-certification, licensing and re- licensing of CCFH, ARCH, E-ARCH and Case Managers. We never have pay raise for long time and cost of living is always raising so fast so is in operating our business. Being a small business Care Home operator licensed for three clients these are the basic expenses: Mortgage/rent-----\$3,000.00 Home owner insurance------1,200.00 Professional liability insurance-----600.00 ------500.00 Utilities: water , electricity, telephone 800.00 Home maintainance-----200.00 Respite caregivers fee \$10.00 /hr-------300.00 GE Tax------4% State taxes for all the commodities we buy for the business 4% With all the aforementioned expenses there is nothing left for the caregivers. Therefore no additional fee from caregivers for operating our business. With the love and compassion and good services for our elderly we deserve more monetary compensation so we can maintain, and improve the quality of care that we are providing now to those needy individuals who depend on us. Residents/ clients..CCFCH needs two private pay client either couple or two private individuals inorder to better operate our business for the benefit of client and caregivers. Thank you very much for this opportunity to testify. Jayvie Sumoba CCFCH operator

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 10:09 AM
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<u>HB2005</u>

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Jonnel Salom	Individual	Support	No

Comments: February 9, 2016 To: Honorable Daynette (Dee) Morikawa, Committee Chair of Human Services Co. Chair Rep. Della Au Bellati, Rep. Richard P. Creagan, MD., Beth Fukumoto Chang, Mark Jun Hashem, Jo Jordan, Marcus Oshiro I am Jonnel Salom humbly supporting the HB 2005 with some recommendations: State saves millions of dollars by placing the frail elderly, the the mentally and physically challenge individual in our care homes instead in an institution. Due to the coming big waves of elderly generation the state should be more tho ughtful without compromising the safety and health of the elderly population. We already have enough rules and regulations in place. All we have to do is to revisit them and see what works and doesn't work. To improve the industry is to look at the big picture. There should be more open intelligent, practical and common sense approach to different sector of the industry which includes the legislators, health departments, health plans, caregivers, and consumers. I. Fee---of certification, re-certification, licensing and re- licensing of CCFH, ARCH, E-ARCH and Case Managers. We never have pay raise for long time and cost of living is always raising so fast so is in operating our business. Being a small business Care Home operator licensed for three clients these are the basic expenses: Mortgage/rent-----\$3,000.00 Home owner insurance------1,200.00 Professional liability insurance-----600.00 ------500.00 Utilities: water , electricity, telephone 800.00 Home maintainance-----200.00 Respite caregivers fee \$10.00 /hr-------300.00 GE Tax------4% State taxes for all the commodities we buy for the business 4% With all the aforementioned expenses there is nothing left for the caregivers. Therefore no additional fee from caregivers for operating our business. With the love and compassion and good services for our elderly we deserve more monetary compensation so we can maintain, and improve the quality of care that we are providing now to those needy individuals who depend on us. Residents/ clients..CCFCH needs two private pay client either couple or two private individuals inorder to better operate our business for the benefit of client and caregivers. Thank you very much for this opportunity to testify. Jonnel Salom CCFCH operator

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:37 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	Submitted testimony for HB2005 on Feb 11, 2016 09:30AM

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Lillian Higa	Individual	Support	No

Comments: I am a case manager for CCFFH .Caregivers should have a pay raise long time ago.They work hard . We all knows what they're doing. Thank you

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From:	mailinglist@capitol.hawaii.gov
Sent:	Wednesday, February 10, 2016 9:31 AM
То:	HUStestimony
Cc:	cariagacora@yahoo.com
Subject:	*Submitted testimony for HB2005 on Feb 11, 2016 09:30AM*

HB2005

Submitted on: 2/10/2016 Testimony for HUS on Feb 11, 2016 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Rachel Castro	Individual	Support	No

Comments:

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ADULT FOSTER HOMECARE ASSOCIATION OF HAWAII

P.O. Box 970092, Waipahu, Hawai'i 96797

February 10, 2016

RE: HB2005 – Testimony in **Support** – HUS 2/11/16 – Rm. 329 9:30 a.m.

Dear Chair Morikawa and Vice Chair Kobayashi, and Members of the Committees:

My name is Norma Tan, president of the organization with over 700 member homes on Kauai, Oahu, Maui, and the Big Island. We **support HB2005**, especially Sections VI and VII. It has been many years since our compensation rates have increased and two privatepay clients in a Community Care Foster Family Homes (foster homes) should be allowed where the two private-pay clients are in a special relationship with each other such as a married couple, reciprocal beneficiaries, or siblings.

Indeed, the heart of the foster home program is the family. We take disadvantaged individuals into our home and make them a part of our family. A sense of being part of a family is vital to any human being. Although we count our clients as part of our own family living in the home where we live, some clients would do even better if they could bring their own family into the home.

There is no shortage of beds for Medicaid clients in foster homes. We have lots of vacancies. We have been saying this for years. Medicaid clients will continue to have a place in our homes and will continue to be first priority. The foster home program, along with the other long-term care programs, have sufficient space for Medicaid clients, but the inflexible rule of having only one private-pay client is often detrimental to non-Medicaid clients.

Private-pay clients need care just as everyone else. They should have a right to remain in our home if it is their free choice and the choice of their family. It may also allow them to have a better quality of life and better outcomes. They deserve to be treated with dignity and have their choices respected.

Finally, caregivers make less than \$2.00 per hour on Medicaid clients. It has been over 5 years since our last compensation rate increase. Unlike other programs, the CCFFHs are limited to 3 clients. We cannot make ends meet, especially because we already have unannounced inspections, even without this bill. We work very hard for our clients, bathing, feeding, and caring for them on a 24/7 basis 365 days per year. In addition, Section V should be based on the number of clients a home is licensed, to be fair.

For these reasons, we support HB 2005.

Very truly yours,

Norma Tan President

About AFHA

The Adult Foster Home Association of Hawaii (AFHA) is the industry trade association of providers under the Community Care Foster Family Home program under the Department of Human Services, State of Hawaii. With a membership of almost 750 providers, AFHA's mission is to promote the interests of providers as well as resident clients. AFHA members provide 24-hour care to resident clients 7 days a week, 365 days a year. Our members are in every district of O'ahu, and we have chapters on Kauai, Maui, and the Big Island.

Norma Tan President

Thelma Ortal Immediate Past President



Testimony, Omnibus Caregivers Bill

Noemi Arzaga – page 1

Omnibus Caregivers Bill State Capitol, Room 329 Thursday, February 11, 2016 - 9:30 a.m.



Aloha.

My name is Noemi Libed Arzaga, and I am a humble CCFCH operator on the Big Island. First and foremost, I'd like to take this opportunity to thank the authors of this bill because it covers the reason why we as community members, providers, operators, and policy makers, need to work together in finding a feasible solution to better serve our graying community. I therefore support the following:

- Unannounced visit. I welcome this at any time, as home operators should have nothing to hide. This is a business, after all; and yes, I totally support this, as operators should take pride in their business and work and should have nothing to hide.
- 2. Requiring a license to operate a community care home in our state. Yes, I strongly support this, as it requires an exchange of goods. Care is provided and in return a fee is received. Above all, this exchange of goods requires a deep sense of pride, compassion, and trust that involves lives. Therefore, one ought to be properly accredited by going through the process of licensing in order to operate a residential care home. This once again will not only eliminate the "make-believe" caregivers but will hopefully maintain the quality-driven residential care services that we in the State of Hawaii are trying to uphold.

- 3. Having the department post a list of the deficiencies, as well as licensing and opening of a home, is another way of maintaining the quality of the residential care homes. This, once again, is to make sure that everyone is well-informed of the prospective home for their loved ones. This I support.
- 4. As far as the certification fee, I support it with reservation. Yes, I agree that a certification fee should be assessed; however, the proposed \$3,000 is prohibitively high. How are we going to attract more homes to open their households for the frail and elderly if the fee associated with opening and maintaining a home is more than the amount of one client per month? The care homes and CCFCH are saving the State a tremendous amount of money and imposing such a preposterous certification fee is like a slap in the face. I therefore propose a more reasonable fee of \$50-\$100 per year that I believe will be a great start in supporting both the management and the operators alike.
- 5. I strongly support Part VI relating to two private-pay individuals in the same CCFCH as long as they are married or in a civil union. Restricting two married couples living together for many years who choose to live in a similar home is not just unreasonable, it's inhumane. We work hard for our hard earned money, and not because one has more than the other, they shouldn't be restricted in living under the same roof. Yes, rules and regulations are created so that everyone is in the same boat, but the discussion of separating a couple married for many years due to said "regulations" should be amended. I therefore ask for your support in this part of the bill.
- 6. I know everyone wouldn't want to discuss this part of the bill, but it has to be faced.In order for a continued growth and services for residential care setting, the

compensation has to be looked at. The pay of approximately \$47 per day for a CCFCH Medicaid client is not even enough to pay for a full tank of gas. What about the food, electricity, and water just to name a few other expenses? It's a no-brainer but I think it is time to re-evaluate the pay for the caregivers because providing 24-hour care, seven days a week is not an easy task to do. In addition, many of these caregivers are graying as well, and in order for the younger generations to take part in this industry, we must provide a competitive compensation for the homes and the caregivers. These individual caregivers are not ordinary high-school graduates, but they are comprised of professionals and certified nurses and aids that should receive commensurate pay higher than what it is now. Therefore, I strongly support the long overdue pay increase that caregivers very well deserve.

7. Running a business and not getting paid on time is like walking on a rope over a hill or valley and hope that you won't fall. The business and the home operations must continue to function every day even if there is not a timely return of services. But, one can only last so long, and eventually all resources will get depleted and who is affected? Not only the homes but the clients as well now have to find new homes and make adjustment. I urge you to please look at this bill because after a whole day of work, what caregivers look forward to are the returns for their long hard work.

I am thankful for this bill as it does not only address the current situation we currently have but will hope to address the future of our *Kupuna* facing the silver tsunami that will definitely devastate Hawaii's economy if nothing is in place now. This omnibus bill will not only reassure the future of the community residential care homes that continue to save the State a tremendous amount of money, but rest assured that the consumers and benefactors will equally benefit from it as a whole. A program that is scrutinized positively will not only yield a better end result but a quality of life for our *Kupuna* for years to come.

Respectfully submitted,

Noemi Arzaga DNP, FNP-BC, RN

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To: Representative Dee Morikawa, Human Services Committee Chair, Vice Chair and Members.

Date: February 11, 2016 AM. House Conference, Room 329.

RE: H.B.- Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

I am Esther Pascual, a care home operator and president of The United Group of Home Operators (UGHO). I am in support of H8 2005 but comments are noted on some sections of the bill.

Part II. Unannounced visit is not the solution to justify the health, safety and welfare , and the quality of life of the elderly placed in any of the Community- based care facilities. There are already existing statute and administrative rules that govern, control and monitor caregivers under the Department of Health (DOH), through the Office of Health Care Assistance (OHCA) and the Department of Human Services (DHS) respectively. What we need is simply to enforce responsibility and accountability to all main player of the caregiving industry.

Part III. This Section is a reminder that it is absolutely a criminal act to operate a care facility not licensed or certified by either the DOH or the DHS. I believe that there are unlicensed homes that are doing that kind of activity. Who is responsible policing such illegal act?

Part IV. Last year, a law was enacted mandating the DOH to post deficiencies of all the annual inspection on the website. In addition, HB 2005 requires the department to complete the posting within 5 working days upon conclusion of all inspections. Aside from posting, the bill also requires the department to maintain a forum on the website allowing care facilities operators to post vacancy, thus, facilitating placement of individuals to any care facilities. Under the current system, I am not sure how the 5 working days be achieved. The department may just have to be more efficient in carrying out these tasks.

Part V. The office of Health Care Assurance has been persistent for the last 4-S years pushing this issue of collecting licensing and re-licensing fees from the care facilities. There are caregivers who take care of Medicaid beneficiaries, some caregivers have one or two patients and they are not compensated enough by the State. I believe \$25,00 is a reasonable fee across the board. OHCA should remember that these Medicaid beneficiaries are ward of the State. If the proposed amount is not enough, I would suggest that OHCA should ask the Legislature to provide the fund. Care Homes and Foster Homes are saving millions of dollars for the State of Hawaii.

Part VI. HB 2005 brings back the argument whether community-based foster family homes should be allowed to care 2-private pay residents. At, last year's legislative session, we heard the appeal for an elderly couple, one is a private pay and the other is a Medicaid beneficiary and they wanted to be in the same family foster home. The Department of Human Services strongly defended the existing regulation that family foster home program was established to accommodate the placement for the

Medicaid client. The family foster home program is partly federally-funded. There are seniors citizens who have a little more income above the Medicaid requirement but not enough for private pay. How do we deal with them?

Part VII. Caregivers in the industry earn money from different program of the government. Undeniably, many community-based family foster homes are saving the state millions of dollars by taking care of clients who could be in the nursing home. Nursing home in Hawaii charge up to \$130,000 annually per resident. A family foster cuts that charge down to a fourth of the said amount. Are the Caregivers paid enough? Do these caregivers deserve fair compensation? How about the case Management agencies? Are they too paid enough handling the case load of foster home residents? The state has the responsibility responding these Question.

Part VIII. If only caregivers are paid on a timely manner, maybe we don't have to discuss about late payments interest. The burden is on the State to provide fair and timely compensation.

PART IX. AS described in Part I, Hawaii's elderly population is growing fast and living longer. It is just logical to increase the capacity of Type I home to 3- skilled-nursing level of care resident.

Mahalo for the opportunity to testify,

Abund

Esther B. Pascual

12

President- United Group of Home Operators



To: Representative Dee Morikawa, Human Services Committee Chair Date: February 11, 2016, 9:30 AM, House Conference, Rm 329 Re: H.B. 2005 – Relating to Caregivers Omnibus Bill

Aloha Chair Morikawa, Vice-Chair Kobayashi and Committee Members:

My name is . I am a Care Home Operator in . My testimony is in SUPPORT of HB 2005 but with comments on the various sections of the bill.

Unannounced visit by itself does not ensure the health, safety and welfare of the seniors placed in any of the community-based care facilities. There are already existing statute and administrative rules that govern, control and monitor caregivers under Department of Health (DOH) and the Department of Human Services (DHS), respectively. We just need to enforce responsibility and accountability to all the main players of the caregiving industry.

HB 2005 is a stark reminder or warning that it is a criminal act to operate a care facility not licensed or certified by either DOH or DHS. There have been rumors that people are engaged in that kind of activity. Who is responsible to police such illegal activity?

Last year, a law was enacted mandating DOH to post deficiencies of all annual inspections on its website. In addition, HB 2005 requires the department to complete posting within 5-working days upon conclusion of all inspections. Under the current system, I am not sure how the 5 working days be achieved. The department may just have to be more efficient in carrying out these tasks.

For the last 4-5 years, OHCA has been pushing this issue of collecting licensing and relicensing fees from the care facilities. There are caregivers who take care of Medicaid beneficiaries, and they are not compensated enough by the State. It is unconscionable to levy fees on them. I believe \$25-50 is reasonable fee across the board.

HB 2005 brings back the argument whether community-based foster family homes should be allowed to care for 2-private pay residents. At last year's legislative session, we heard the appeal for an elderly couple, one is a private pay and the other is a Medicaid beneficiary, and they wanted to be in the same family foster home. DHS strongly defended the existing regulation that family foster home program was established to accommodate the placement for the Medicaid clients. The family foster home program is partly federally-funded.

Underliably, many community-based family foster homes are saving the state millions of dollars by taking care of clients who could be in a nursing home. We are all aware how much it costs to stay in nursing home. But are these caregivers paid enough? Do they deserve fair compensation? Are the Case Management agencies paid enough to handle the case load of community-based family home residents? The state has the responsibility responding to these questions. If only caregivers are paid in a timely manner, maybe we don't have to discuss about late payment interest. The burden is on the State to provide fair and timely compensation.

As described at the beginning, Hawaii's elderly population is growing fast and living fonger. It is just logical to increase the capacity of Type I home to 3 skilled-nursing level of care residents.

Juliet Santiago