

DAVID Y. IGE GOVERNOR

SHAN S. TSUTSUI

STATE OF HAWAII OFFICE OF THE DIRECTOR DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

> 335 MERCHANT STREET, ROOM 310 P.O. Box 541 HONOLULU, HAWAII 96809 Phone Number: 586-2850 Fax Number: 586-2856 cca.hawaii.gov

CATHERINE P. AWAKUNI COLÓN DIRECTOR

JO ANN M. UCHIDA TAKEUCHI DEPUTY DIRECTOR

PRESENTATION OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS REGULATED INDUSTRIES COMPLAINTS OFFICE

TO THE HOUSE COMMITTEE ON CONSUMER PROTECTION AND COMMERCE

TWENTY-EIGHTH STATE LEGISLATURE REGULAR SESSION, 2016

THURSDAY, FEBRUARY 11, 2016 5:00 P.M.

TESTIMONY ON HOUSE BILL NO. 1627 H.D.1 RELATING TO MEDICAL INVESTIGATIONS BY THE REGULATED INDUSTRIES COMPLAINTS OFFICE

TO THE HONORABLE ANGUS L.K. MCKELVEY, CHAIR, AND TO THE HONORABLE JUSTIN H. WOODSON, VICE CHAIR, AND MEMBERS OF THE COMMITTEE:

The Department of Commerce and Consumer Affairs ("Department")

appreciates the opportunity to testify on House Bill No. 1627 H.D.1, Relating to

Medical Investigations by the Regulated Industries Complaints Office. My name is

Daria Loy-Goto and I am the Complaints and Enforcement Officer for the

Department's Regulated Industries Complaints Office ("RICO"). RICO supports this

bill.

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House Bill No. 1627 H.D.1 requires RICO to establish a division that specializes in investigating medical complaints and appropriates unspecified funds for five field investigator positions to handle investigations of medical complaints. Two of the five positions are slated for O'ahu and the remaining three positions are allocated, one each, for the Big Island, Maui, and Kauai. The bill also has a defective effective date.

The additional staff would assist RICO in its investigation of medical complaints and allow RICO's existing staff more time to devote to investigating complaints involving the other professions RICO oversees.

RICO does note the Department is currently undergoing rule making for an increase in the compliance resolution fee paid by all licensees to support RICO enforcement. The proposed fee increase for medical licensees would need to be adjusted to cover the personnel and operating costs relating to the new responsibilities provided for in this bill.

Should this bill move forward, RICO requests that the Committee consider replacing at least one investigator position with a staff attorney position. RICO currently employs nine attorneys who handle both licensed and unlicensed activity prosecutions for all of the forty-nine professions RICO oversees.

Thank you for the opportunity to testify on House Bill No. 1627 H.D.1. I will be happy to answer any questions the Committee may have.

woodson2-Shingai

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<u>HB1627</u>

Submitted on: 2/10/2016 Testimony for CPC on Feb 11, 2016 17:00PM in Conference Room 325

Submitted By	Organization	Testifier Position	Present at Hearing
Christopher D. Flanders, D.O.	Hawaii Medical Association	Support	Yes

Comments:

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<u>HB1627</u>

Submitted on: 2/10/2016 Testimony for CPC on Feb 11, 2016 17:00PM in Conference Room 325

Submitted By	Organization	Testifier Position	Present at Hearing	
Matt Bishop	Individual	Support	No	

Comments:

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