# A BILL FOR AN ACT

RELATING TO PERMANENT EXEMPT POSITIONS IN THE DEPARTMENT OF HUMAN SERVICES.

### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

- 1 SECTION 1. The department of human services has the
- 2 largest operating budget of any state department, approximately
- 3 \$3,100,000,000, including seventy-three per cent of all the
- 4 State's federal operating funds. The department also has the
- 5 fifth largest staff of any department, with over 2,000 employees
- 6 staffing its four divisions and three administratively attached
- 7 agencies.
- 8 Currently, the department has only one deputy director.
- 9 Act 223, Session Laws of Hawaii 1994, deleted the second deputy
- 10 director position, which was prompted by the State's poor
- 11 economy at that time.
- 12 The department serves vulnerable and needy adults and
- 13 children statewide and is responsible for diverse and complex
- 14 programs driven by their own unique and ubiquitous state and
- 15 federal laws, rules, and regulations. With little overlap
- 16 between the wide array of services offered by the department and

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- each program's laws and regulations, the breadth of knowledgenecessary for effective management of all the programs is
- 4 The department's programs and services include: pr

extensive and difficult to develop.

- 4 The department's programs and services include: protection
- 5 of vulnerable children and adults; vocational rehabilitation and
- 6 financial assistance to the disabled; the supplemental nutrition
- 7 assistance program; financial assistance; job training and
- 8 placement; housing and services for the homeless; medicaid
- 9 services for the State's medically needy population; and
- 10 prevention, treatment, and housing for the State's youthful
- 11 offenders.
- 12 In addition to helping Hawaii's vulnerable individuals, the
- 13 department manages significant federal and state funds and
- 14 processes vast amounts of information and is currently engaged
- 15 in investing in an enterprise integrated eligibility system to
- 16 better serve recipients of public benefits and the State's
- 17 vulnerable populations. The department's accounting and budget
- 18 functions have grown more complex as requirements to track the
- 19 receipt and expenditure of federal funds have increased the
- 20 number of departmental appropriation accounts from fifty-one to
- 21 one hundred eighteen. The department also takes on new federal

- 1 and state programs and mandates on a regular and ongoing basis.
- 2 Implementation of the federal Affordable Care Act required the
- 3 department to expend significant resources to conform its
- 4 administrative rules to the Affordable Care Act's new
- 5 requirements and to develop KOLEA, the Med-QUEST division's
- 6 application or "app" of the DHS enterprise system that
- 7 determines medicaid eligibility and also determines eligibility
- 8 for advanced premium tax credits and cost share reductions for
- 9 the clients of the State's health insurance exchange, formerly
- 10 known as the Hawaii health connector. This effort severely
- 11 taxed the resources of the director's office and the Med-QUEST
- 12 division.
- 13 The effective management of the department and its programs
- 14 also requires collaboration within the department, with other
- 15 state, federal, and local agencies, and with the community and
- 16 the clients served. Maintaining these necessary collaborations
- 17 further erodes the ability of the director's office to fully
- 18 oversee personnel matters, fiscal and budget issues, information
- 19 technology development, and operational matters related to
- 20 quality control, program oversight, and reporting.

- 1 The purpose of this Act is to restore the second deputy
- 2 director position for the department of human services,
- 3 establish the positions of community/project development
- 4 director and policy director within the office of the director
- 5 of human services, and convert six identified management
- 6 positions within the Med-QUEST division to permanent exempt
- 7 status. This Act also funds the second deputy director
- 8 position, a private secretary for that second deputy director
- 9 position, the community/project development director position,
- 10 and the policy director position.
- 11 This Act is necessary for the effective management of the
- 12 department's diverse and complex programs affecting poor and
- 13 vulnerable adults and children statewide. The department's
- 14 budget of over \$3,100,000,000 also makes it especially critical
- 15 that programs are run well and comply with federal and state
- 16 laws and regulations and that state and federal tax dollars are
- 17 well spent by programs meeting their objectives and serving the
- 18 community as intended.
- 19 SECTION 2. Section 76-16, Hawaii Revised Statutes, is
- 20 amended by amending subsection (b) to read as follows:

|    | "(D)      | The CIVIL Service to which this chapter applies shall  |
|----|-----------|--|
| 2  | comprise  | all positions in the State now existing or hereafter   |
| 3  | establish | ed and embrace all personal services performed for the |
| 4  | State, ex | cept the following:                                    |
| 5  | (1)       | Commissioned and enlisted personnel of the Hawaii      |
| 6  |           | National Guard as such, and positions in the Hawaii    |
| 7  |           | National Guard that are required by state or federal   |
| 8  |           | laws or regulations or orders of the National Guard to |
| 9  |           | be filled from those commissioned or enlisted          |
| 10 |           | personnel;   |
| 11 | (2)       | Positions filled by persons employed by contract where |
| 12 |           | the director of human resources development has        |
| 13 |           | certified that the service is special or unique or is  |
| 14 |           | essential to the public interest and that, because of  |
| 15 |           | circumstances surrounding its fulfillment, personnel   |
| 16 |           | to perform the service cannot be obtained through      |
| 17 |           | normal civil service recruitment procedures. Any such  |
| 18 |           | contract may be for any period not exceeding one year; |
| 19 | (3)       | Positions that must be filled without delay to comply  |
| 20 |           | with a court order or decree if the director           |
| 21 |           | determines that recruitment through normal recruitment |

| 1  |     | civil service procedures would result in delay or      |
|----|-----|--|
| 2  |     | noncompliance, such as the Felix-Cayetano consent      |
| 3  |     | decree;  |
| 4  | (4) | Positions filled by the legislature or by either house |
| 5  |     | or any committee thereof;                              |
| 6  | (5) | Employees in the office of the governor and office of  |
| 7  |     | the lieutenant governor, and household employees at    |
| 8  |     | Washington Place;                                      |
| 9  | (6) | Positions filled by popular vote;                      |
| 10 | (7) | Department heads, officers, and members of any board,  |
| 11 |     | commission, or other state agency whose appointments   |
| 12 |     | are made by the governor or are required by law to be  |
| 13 |     | confirmed by the senate;                               |
| 14 | (8) | Judges, referees, receivers, masters, jurors, notaries |
| 15 |     | public, land court examiners, court commissioners, and |
| 16 |     | attorneys appointed by a state court for a special     |
| 17 |     | temporary service;                                     |
| 18 | (9) | One bailiff for the chief justice of the supreme court |
| 19 |     | who shall have the powers and duties of a court        |
| 20 |     | officer and bailiff under section 606-14; one          |
| 21 |     | secretary or clerk for each justice of the supreme     |

| court, each judge of the intermediate appellate court, |
|--|
| and each judge of the circuit court; one secretary for |
| the judicial council; one deputy administrative        |
| director of the courts; three law clerks for the chief |
| justice of the supreme court, two law clerks for each  |
| associate justice of the supreme court and each judge  |
| of the intermediate appellate court, one law clerk for |
| each judge of the circuit court, two additional law    |
| clerks for the civil administrative judge of the       |
| circuit court of the first circuit, two additional law |
| clerks for the criminal administrative judge of the    |
| circuit court of the first circuit, one additional law |
| clerk for the senior judge of the family court of the  |
| first circuit, two additional law clerks for the civil |
| motions judge of the circuit court of the first        |
| circuit, two additional law clerks for the criminal    |
| motions judge of the circuit court of the first        |
| circuit, and two law clerks for the administrative     |
| judge of the district court of the first circuit; and  |
| one private secretary for the administrative director  |
| of the courts, the deputy administrative director of   |

| 1  |      | the c | ourts, each department head, each deputy or first |
|----|------|-------|---|
| 2  |      | assis | tant, and each additional deputy, or assistant    |
| 3  |      | deput | y, or assistant defined in paragraph (16);        |
| 4  | (10) | First | deputy and deputy attorneys general, the          |
| 5  |      | admin | istrative services manager of the department of   |
| 6  |      | the a | ttorney general, one secretary for the            |
| 7  |      | admin | istrative services manager, an administrator and  |
| 8  |      | any s | support staff for the criminal and juvenile       |
| 9  |      | justi | ce resources coordination functions, and law      |
| 10 |      | clerk | s;  |
| 11 | (11) | (A)   | Teachers, principals, vice-principals, complex    |
| 12 |      |       | area superintendents, deputy and assistant        |
| 13 |      |       | superintendents, other certificated personnel,    |
| 14 |      |       | not more than twenty noncertificated              |
| 15 |      |       | administrative, professional, and technical       |
| 16 |      |       | personnel not engaged in instructional work;      |
| 17 |      | (B)   | Effective July 1, 2003, teaching assistants,      |
| 18 |      |       | educational assistants, bilingual/bicultural      |
| 19 |      |       | school-home assistants, school psychologists,     |
| 20 |      |       | psychological examiners, speech pathologists,     |
| 21 |      |       | athletic health care trainers, alternative school |

| 1  |      |      | work study assistants, atternative school        |
|----|------|------|--|
| 2  |      |      | educational/supportive services specialists,     |
| 3  |      |      | alternative school project coordinators, and     |
| 4  |      |      | communications aides in the department of        |
| 5  |      |      | education;                                       |
| 6  |      | (C)  | The special assistant to the state librarian and |
| 7  |      |      | one secretary for the special assistant to the   |
| 8  |      |      | state librarian; and                             |
| 9  |      | (D)  | Members of the faculty of the University of      |
| 10 |      |      | Hawaii, including research workers, extension    |
| 11 |      |      | agents, personnel engaged in instructional work, |
| 12 |      |      | and administrative, professional, and technical  |
| 13 |      |      | personnel of the university;                     |
| 14 | (12) | Empl | oyees engaged in special, research, or           |
| 15 |      | demo | onstration projects approved by the governor;    |
| 16 | (13) | (A)  | Positions filled by inmates, patients of state   |
| 17 |      |      | institutions, persons with severe physical or    |
| 18 |      |      | mental disabilities participating in the work    |
| 19 |      |      | experience training programs;                    |

| 1  |      | (B) Positions filled with students in accordance with  |
|----|------|--|
| 2  |      | guidelines for established state employment            |
| 3  |      | programs; and  |
| 4  |      | (C) Positions that provide work experience training    |
| 5  |      | or temporary public service employment that are        |
| 6  |      | filled by persons entering the workforce or            |
| 7  |      | persons transitioning into other careers under         |
| 8  |      | programs such as the federal Workforce Investment      |
| 9  |      | Act of 1998, as amended, or the Senior Community       |
| 10 |      | Service Employment Program of the Employment and       |
| 11 |      | Training Administration of the United States           |
| 12 |      | Department of Labor, or under other similar state      |
| 13 |      | programs;  |
| 14 | (14) | A custodian or guide at Iolani Palace, the Royal       |
| 15 |      | Mausoleum, and Hulihee Palace;                         |
| 16 | (15) | Positions filled by persons employed on a fee,         |
| 17 |      | contract, or piecework basis, who may lawfully perform |
| 18 |      | their duties concurrently with their private business  |
| 19 |      | or profession or other private employment and whose    |
| 20 |      | duties require only a portion of their time, if it is  |

| 1           |      | impracticable to ascertain or anticipate the portion   |
|-------------|------|--|
| 2           |      | of time to be devoted to the service of the State;     |
| 3           | (16) | Positions of first deputies or first assistants of     |
| 4           |      | each department head appointed under or in the manner  |
| 5           |      | provided in section 6, article V, of the Hawaii state  |
| 6           |      | constitution; three additional deputies or assistants  |
| 7           |      | either in charge of the highways, harbors, and         |
| 8           |      | airports divisions or other functions within the       |
| 9           |      | department of transportation as may be assigned by the |
| 10          |      | director of transportation, with the approval of the   |
| 11          |      | governor; one additional deputy in the department of   |
| 12          |      | human services either in charge of welfare or other    |
| 13          |      | functions within the department as may be assigned by  |
| 14          |      | the director of human services; four additional        |
| 15          |      | deputies in the department of health, each in charge   |
| 16          |      | of one of the following: behavioral health,            |
| <b>17</b> . |      | environmental health, hospitals, and health resources  |
| 18          |      | administration, including other functions within the   |
| 19          |      | department as may be assigned by the director of       |
| 20          |      | health, with the approval of the governor; an          |
| 21          |      | administrative assistant to the state librarian; and   |

| 1  |      | an administrative assistant to the superintendent of   |  |  |
|----|------|--|--|--|
| 2  |      | education;   |  |  |
| 3  | (17) | Positions specifically exempted from this part by any  |  |  |
| 4  |      | other law; provided that:                              |  |  |
| 5  |      | (A) Any exemption created after July 1, 2014, shall    |  |  |
| 6  |      | expire three years after its enactment unless          |  |  |
| 7  |      | affirmatively extended by an act of the                |  |  |
| 8  |      | legislature; and                                       |  |  |
| 9  |      | (B) All of the positions defined by paragraph (9)      |  |  |
| 10 |      | shall be included in the position classification       |  |  |
| 11 |      | plan;  |  |  |
| 12 | (18) | Positions in the state foster grandparent program and  |  |  |
| 13 | ·    | positions for temporary employment of senior citizens  |  |  |
| 14 |      | in occupations in which there is a severe personnel    |  |  |
| 15 |      | shortage or in special projects;                       |  |  |
| 16 | (19) | Household employees at the official residence of the   |  |  |
| 17 |      | president of the University of Hawaii;                 |  |  |
| 18 | (20) | Employees in the department of education engaged in    |  |  |
| 19 |      | the supervision of students during meal periods in the |  |  |
| 20 |      | distribution, collection, and counting of meal         |  |  |

| 1  |      | tickets, and in the cleaning of classrooms after       |
|----|------|--|
| 2  |      | school hours on a less than half-time basis;           |
| 3  | (21) | Employees hired under the tenant hire program of the   |
| 4  |      | Hawaii public housing authority; provided that not     |
| 5  |      | more than twenty-six per cent of the authority's       |
| 6  |      | workforce in any housing project maintained or         |
| 7  |      | operated by the authority shall be hired under the     |
| 8  |      | tenant hire program;                                   |
| 9  | (22) | Positions of the federally funded expanded food and    |
| 10 |      | nutrition program of the University of Hawaii that     |
| 11 |      | require the hiring of nutrition program assistants who |
| 12 |      | live in the areas they serve;                          |
| 13 | (23) | Positions filled by persons with severe disabilities   |
| 14 |      | who are certified by the state vocational              |
| 15 |      | rehabilitation office that they are able to perform    |
| 16 |      | safely the duties of the positions;                    |
| 17 | (24) | The sheriff;   |
| 18 | (25) | A gender and other fairness coordinator hired by the   |
| 19 |      | judiciary; [ <del>and</del> ]                          |
| 20 | (26) | Positions in the Hawaii National Guard youth and adult |
| 21 |      | education programs[-]; and                             |

| 1  | (27) Posi      | tions in the department of human services as        |
|----|----------------|---|
| 2  | <u>foll</u>    | ows:  |
| 3  | (A)            | In the Med-QUEST division, a division               |
| 4  |                | administrator, finance officer, health care         |
| 5  |                | services branch administrator, medical director,    |
| 6  |                | clinical standards administrator, and               |
| 7  |                | research/health analytics manager; and              |
| 8  | <u>(B)</u>     | In the office of the director of human services,    |
| 9  |                | a community project/development director and        |
| 10 |                | policy director;                                    |
| 11 | provided       | that these exemptions shall expire three years      |
| 12 | after the      | enactment of this paragraph unless affirmatively    |
| 13 | extended       | by an act of the legislature.                       |
| 14 | The direc      | tor shall determine the applicability of this       |
| 15 | section to spe | ecific positions.                                   |
| 16 | Nothing i      | n this section shall be deemed to affect the civil  |
| 17 | service status | s of any incumbent as it existed on July 1, 1955."  |
| 18 | SECTION 3      | 3. There is appropriated out of the general         |
| 19 | revenues of th | ne State of Hawaii the sum of \$ or so much         |
| 20 | thereof as may | y be necessary for fiscal year 2016-2017 to be used |
| 21 | for the salar  | v of the additional deputy director (HMS 904).      |

- 1 SECTION 4. There is appropriated out of the general
- 2 revenues of the State of Hawaii the sum of \$ or so much
- 3 thereof as may be necessary for fiscal year 2016-2017 to be used
- 4 for the salary of the private secretary for the additional
- 5 deputy director (HMS 904).
- 6 SECTION 5. There is appropriated out of the general
- 7 revenues of the State of Hawaii the sum of \$ or so much
- 8 thereof as may be necessary for fiscal year 2016-2017 to be used
- 9 for the salary of the community/project development director.
- 10 (HMS 904)
- 11 SECTION 6. There is appropriated out of the general
- 12 revenues of the State of Hawaii the sum of \$ or so much
- 13 thereof as may be necessary for fiscal year 2016-2017 to be used
- 14 for the salary of the policy director. (HMS 904)
- 15 SECTION 7. The sums appropriated shall be expended by the
- 16 department of human services for the purposes of this Act.
- 17 SECTION 8. Statutory material to be repealed is bracketed
- 18 and stricken. New statutory material is underscored.
- 19 SECTION 9. This Act, upon its approval, shall take effect
- 20 on July 1, 2060.

#### Report Title:

Department of Human Services; Management Positions; Civil Service Exemptions.

#### Description:

Restores the permanently exempt second deputy director position for the Department of Human Services. Establishes a secretary, community/project development director, and policy director positions. Exempts certain identified DHS positions from civil service status for three years. Appropriates funds for the newly established positions. (HB2348 HD1)

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HB2348 HD1 HMS 2016-1601