



## THE QUEEN'S HEALTH SYSTEMS

To: Chair Josh Green  
Vice Chair Glenn Wakai  
Senate Committee on Health

From: Paula Yoshioka  
Senior Vice President  
The Queen's Health Systems

Re: SCR 161, Requesting the Queen's Transplant Center to Share Information on MatchingDonors' Online Registry with New Patients Beginning the Kidney Transplant Qualifying Process and with Patients currently on the Waiting List for a Kidney Donation Hearing—April 1, 2015 at 2:00 PM

---

The Queen's Health Systems would like to provide comments regarding SCR 161, which would request that the Queen's Transplant Center (QTC) inform patients regarding the services provided through [matchingdonors.com](http://matchingdonors.com).

The mission of the Queen's Transplant center is to "extend and enhance quality of life through organ transplantation for the people of Hawaii and the Pacific." As the only facility capable of performing transplants, we understand the responsibility we have to ensure that we partner with organizations that share our mission. We work closely with local and national organizations such as the National Kidney Foundation of Hawaii, Legacy of Life Hawaii, the National Kidney Foundation and the United Network for Organ Sharing to promote education and outreach for our donor and patient communities.

We have concerns that this resolution will legally compel our providers at the QTC to effectively endorse a product that has not been thoroughly vetted. At the time of this hearing, we do have some initial concerns. For example, there does not seem to be any regulatory body providing oversight of the site to ensure that the services provided follow industry-wide policies and standards to ensure patient safety. Moreover, the site seems to offer commercial services rather than professional services to patients who must pay notable fees—in some cases, paying \$295 per month. We are also very concerned that the patient health information provided on the site may not be secure. In our outreach to other providers, we have also found that other providers do not encourage patients to use [matchingdonors.com](http://matchingdonors.com) because of similar concerns.

Compelling QTS to provide information on this site would effectively be an endorsement—and, as noted above, we have concerns about the site. We would ask that your committee defer this measure in order to ensure that our actions or recommendations meet high, industry-accepted standards and that we are allowed to more thoroughly explore and vet any potential partnerships or efforts.

*The mission of The Queen's Health Systems is to fulfill the intent of Queen Emma and King Kamehameha IV to provide in perpetuity quality health care services to improve the well-being of Native Hawaiians and all of the people of Hawai'i.*

We look forward to continuing to work towards our mission, and working with our partners in the community and at the state legislature to continue our education and outreach work. We would encourage your committee and your colleagues to contact us to discuss initiatives and partnerships to help educate the people of our state about organ donation options. Thank you for your time and consideration of this matter.