

Tracey S. Wiltgen, Executive Director



The Mediation Center of the Pacific, Inc.

PROFESSIONAL EXPERIENCE

1999 – Present Executive Director, The Mediation Center of the Pacific, Inc.

Tracey currently oversees daily operations and programs for the Mediation Center of the Pacific, a not-for-profit corporation that serves approximately 6,000 individuals annually. She consults with businesses and other agencies such as the Hawai'i State Judiciary, Hawai'i Civil Rights Commission, the Department of Education, and the U.S. Military, to design and develop in-house mediation and dispute resolution programs.

Tracey writes and lectures extensively on mediation and other dispute prevention and resolution processes. In 2003, she helped found a Peacemaker Committee within the Rotary Club of Honolulu. Through her work with the Committee, Tracey conducted workshops on mediation for Rotarians throughout Hawai'i and at the 2005 Rotary International Convention.

Tracey is currently an adjunct professor at the University of Hawai'i, William S. Richardson School of Law; has taught at Hawaii Pacific University and serves as a guest lecturer for the Matsunaga Peace Institute at the University of Hawaii and Chaminade. She designs and conducts trainings for businesses, not-for-profit corporations and individuals in Conflict Resolution; Facilitation; Mediation; Divorce Mediation; Condominium Mediation; Employment Mediation; Special Education Mediation; Elder Mediation; and more.

2010 - Present Advisory Director, The Rose Perenin Foundation

2004 – Present Mediator: Transportation Security Association

1998 – 2014 Mediator: United States Postal Service Redress Mediation Program

1995 – 1999 Director of Training: The Mediation Center of the Pacific, Inc.

MEMBERSHIPS AND AFFILIATIONS

Special Advisory Panel overseeing the implementation of *Hawaii 2015: State Plan on Alzheimer's Disease and Other Related Dementias*; Alzheimer's and Other Dementias Hawaii Task Force; Hawaii Access to Justice Commission Administrative Committee; American Bar Association; Dispute Resolution Section, American Bar Association; Hawai'i State Bar Association (HSBA); National Association for Community Mediation; International Association for Conflict Resolution; Hawai'i Association for Conflict Resolution, (Director 2001 – 2005; 1996 – 1998); Hawai'i State Bar Association, ADR Section, Past Co-Chair; Rotary Club of Honolulu, Director; Peacemaker Committee, Rotary Club of Honolulu, Founding Member and Past Chair.



EDUCATION

B.A., Gonzaga University (graduated Cum Laude); M.S., University of Hawai'i; J.D., William S. Richardson School of Law; Weinberg Fellow.

ADDITIONAL TRAINING

Pepperdine, Strauss Institute, Preventing Bad Settlement Decisions and Impasse, 2012, Mediating the Litigated Case, 2007 and Advanced Mediation, 2006; University of Hawai'i, Advanced Facilitation 2001; The Accord Group, Advanced Mediation and Facilitation, 1996; American Arbitration Association, Basic, Advanced and International Arbitration Training, 1994; Commercial Mediation, 1995; CDR Associates, Boulder, CO, Mediating Healthcare Disputes, 1996; Center for Alternative Dispute Resolution, Probate mediation Training, 1996; Center for Restorative Justice, Victim Offender Mediation Training, 1994; Institute for ADA Mediation, Mediating Workplace Disputes Involving Individuals with Disabilities, 1998; University of Hawai'i, Facilitating Strategic Thinking & Planning, 1998; University of Hawai'i, Facilitative Leadership, 1996; U.S. Postal Service Redress, Transformative Mediation, 1999.

AWARDS

Citizen of the Year Award (1999): Tracey was recognized by the U.S. Navy Pacific Region for her work with the Navy and other federal agencies in developing an in-house dispute resolution program.

Rhoda Lewis Award (2003): Presented by the Hawai'i Women's Legal Foundation for outstanding public service in promoting and providing dispute resolution services in Hawaii's communities.

Mahalo Award (2004): Presented by the Hawai'i Speech/Hearing/Language Association for assisting families and children by providing training, facilitation, mediation and other dispute resolution processes.

Certificate of Appreciation (2005): Presented by the Hawai'i State Judiciary's Center for Alternative Dispute Resolution for commitment to fostering greater understanding of mediation, promoting mediation in Hawaii, and providing exceptional assistance to Center staff.

Jerry Chang Peacemaker Award (2008): Presented by the Rotary Club of Honolulu for commitment and work in providing individuals with conflict resolution and mediation skills and ultimately creating more peaceful communities.

Soroptimist International Making a Difference Award (2009): Presented by the Windward Oahu Chapter in recognition for outstanding work to improve the lives of other women.

Schutte Award (2010): Presented by the Hawai'i State Bar Association for service toward the profession.

