



Robin K. Matsunaga
Ombudsman

Mark G.S. Au
First Assistant

OFFICE OF THE OMBUDSMAN
STATE OF HAWAII

465 South King Street, 4th Floor
Honolulu, Hawaii 96813

Tel: 808-587-0770 Fax: 808-587-0773 TTY: 808-587-0774
complaints@ombudsman.hawaii.gov

March 31, 2015

✓ Honorable Donna Mercado Kim
President of the Senate
State Capitol, Room 409
415 S. Beretania Street
Honolulu, HI 96813

Honorable Joseph M. Souki
Speaker of the House of Representatives
State Capitol, Room 431
415 S. Beretania Street
Honolulu, HI 96813

Pursuant to Section 96-16, Hawaii Revised Statutes, I am transmitting a copy of "Office of the Ombudsman, Report Number 45".

In accordance with Section 93-16, Hawaii Revised Statutes, we have also transmitted a copy of this report to the Legislative Reference Bureau Library.

The report will be available soon on our website at: www.ombudsman.hawaii.gov.

Should you have any questions about this report, please do not hesitate to contact Carol Nitta at 587-0770, or via e-mail at complaints@ombudsman.hawaii.gov.

Sincerely yours,

ROBIN K. MATSUNAGA
Ombudsman

RKM:cn
Enclosure
c: Legislative Reference Bureau Library

JB MAR 31 2015

RECEIVED
LEGISLATIVE REFERENCE BUREAU
MAR 31 2015