HOUSE OF REPRESENTATIVES TWENTY-SEVENTH LEGISLATURE, 2014 STATE OF HAWAII H.C.R. NO. 210

## HOUSE CONCURRENT RESOLUTION

REQUESTING FACEBOOK TO CORRECT INACCURATE PLACE NAMES AND LOCATION INFORMATION PERPETUATED AND WIDELY-DISTRIBUTED ON FACEBOOK PAGES TO BETTER PROTECT THE STATE'S SOCIAL AND ECONOMIC INTERESTS.

1 WHEREAS, the diverse people and cultures of the State of Hawaii often place a special emphasis on deriving identity from 2 the communities in which they live; and 3 4 5 WHEREAS, the State of Hawaii has an economy based largely on e-commerce and tourism; and 6 7 WHEREAS, the accurate place names and location information 8 of Hawaii's communities on websites and social media greatly 9 affect the social and economic interests of the people, 10 businesses, and the tourism industry of the State of Hawaii; and 11 12 WHEREAS, social media is often a virtual place of reference 13 14 for the location of people, families of residents, businesses, web-based businesses, and tourism destinations; and 15 16 WHEREAS, Facebook is a social media platform that in 2013 17 had 1,230,000,000 monthly, and over 15,000,000 business, 18 19 company, and organization users; and 20 21 WHEREAS, inaccurate location information on Facebook pages 22 affects the economic well-being of the people, businesses, cities, counties, and states listed by the platform; and 23 24 WHEREAS, inaccurate location information on Facebook also 25 affects the social and economic well-being of Hawaii's 26 communities and tourism industry by causing bookings at 27 incorrect locations, resulting in cancellation of services, 28



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1 hotel reservations, car reservations, and other vacation costs; 2 and 3 WHEREAS, the town of Kailua on the island of Oahu and -4 Kailua-Kona on the island of Hawaii are independent, vibrant 5 communities with rich histories and strong community spirit, 6 both of which include residents and businesses affected by 7 social media; and 8 9 WHEREAS, Facebook incorrectly lists the town of Kailua on 10 the island of Oahu as "Kailua Village, Honolulu County, Hawaii", 11 and also lists the town of Kailua-Kona on the island of Hawaii 12 as both "Kailua, Hawaii County, Hawaii" and "Kailua-Kona, Hawaii 13 County, Hawaii"; and 14 15 WHEREAS, Facebook's designation of "Kailua, Hawaii County, 16 17 Hawaii" referring to Kailua-Kona on the island of Hawaii points to a map of Kailua on the island of Oahu, resulting in frequent 18 confusion impacting the social and economic interests of both 19 communities; and 20 21 22 WHEREAS, Facebook incorrectly designates "Kailua Village" 23 as the name for the town of Kailua on the island of Oahu, when 24 in fact "Kailua Village" is used to describe the historic 25 portion of the town of Kailua-Kona on the island of Hawaii; and 26 WHEREAS, notwithstanding that the Kailua Chamber of 27 28 Commerce on Oahu has attempted to rectify their inaccurate 29 location information by continually requesting Facebook to correct this error, the inaccurate place information has yet to 30 be corrected; now, therefore, 31 32 33 BE IT RESOLVED by the House of Representatives of the Twenty-seventh Legislature of the State of Hawaii, Regular 34 35 Session of 2014, the Senate concurring, that this body 36 respectfully requests Facebook to assist the State of Hawaii by 37 correcting inaccurate place names and location information that are perpetuated and widely-distributed on Facebook pages to 38 39 better protect the State's social and economic interests; and 40 BE IT FURTHER RESOLVED that the name of the town of Kailua 41 42 on the island of Oahu be changed from "Kailua Village, Honolulu County, Hawaii" to "Kailua, Honolulu County, Hawaii"; and 43



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BE IT FURTHER RESOLVED that the names for the town of
Kailua-Kona on the island of Hawaii have associated maps
corrected to reflect their location in Hawaii County on the
island of Hawaii; and

6 BE IT FURTHER RESOLVED that certified copies of this 7 Concurrent Resolution be transmitted to the Founder and Chief 8 Executive Officer of Facebook, President of the Kailua Chamber 9 of Commerce, and Chair of the Kona-Kohala Chamber of Commerce. 10

OFFERED BY:

MAR 0 7 2014

