# A BILL FOR AN ACT

RELATING TO MORTGAGE SERVICERS.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1	SECTION 1. Chapter 454M, Hawaii Revised Statutes, is
2	amended by adding a new section to be appropriately designated
3	and to read as follows:
4	"§454M- Investigation and examination authority. (a)
5	For the purposes of investigating violations or complaints
6	arising under this chapter, or for the purposes of examination,
7	the commissioner may review, investigate, or examine any
8	licensee or person subject to this chapter, as often as
9	necessary to carry out the purposes of this chapter. The
10	commissioner may direct, subpoena, or order the attendance of,
11	and examine under oath, all persons whose testimony may be
12	required about loans or the business or subject matter of any
13	examination or investigation, and may direct, subpoena, or order
14	the person to produce books, accounts, records, files, and any
15	other documents the commissioner deems relevant to the inquiry.
16	(b) Each licensee or person subject to this chapter shall
17	provide to the commissioner upon request, the books and records
18	relating to the operations of the licensee or person subject to



this chapter. The commissioner shall have access to the books 1 2 and records and shall be permitted to interview the officers, principals, mortgage loan originators, employees, independent 3 4 contractors, agents, and customers of the licensed mortgage loan 5 originator or person subject to this chapter concerning their 6 business. (c) Each licensee or person subject to this chapter shall 7 make or compile reports or prepare other information as directed 8 9 by the commissioner in order to carry out the purposes of this 10 section, including: 11 (1) Accounting compilations; 12 (2) Information lists and data concerning loan 13 transactions in a format prescribed by the 14 commissioner; or 15 (3) Other information deemed necessary to carry out the 16 purposes of this section. (d) In conducting any examination or investigation **17** 18 authorized by this chapter, the commissioner may control access 19 to any documents and records of the licensee or person under 20 examination or investigation. The commissioner may take 21 possession of the documents and records or place a person in 22 exclusive charge of the documents and records. During the HB839 HD1 HMS 2013-2036

1	period of	control, no person shall remove or attempt to remove
2	any of th	e documents and records except pursuant to a court
3	order or	with the consent of the commissioner. Unless the
4	commissio	ner has reasonable grounds to believe the documents or
5	records o	f the licensee or person under examination or
6	investiga	tion have been, or are at risk of being, altered or
7	destroyed	for purposes of concealing a violation of this
8	chapter,	the licensee or owner of the documents and records
9	shall hav	e access to the documents or records as necessary to
10	conduct i	ts ordinary business affairs.
11	<u>(e)</u>	To carry out the purposes of this chapter, the
12	commissio	ner may:
13	(1)	Retain accountants, or other professionals and
14		specialists, who may be exempt from chapter 76, as
15		examiners, auditors, or investigators to conduct or
16		assist in the conduct of examinations or
17		investigations;
18	(2)	Enter into agreements or relationships with other
19		government officials or regulatory associations in
20		order to improve efficiencies and reduce regulatory
21		burden by sharing resources, standardized or uniform

1		methods or procedures, and documents, records,
2		information, or evidence obtained under this section;
3	(3)	Use, hire, contract, or employ public or privately
4		available analytical systems, methods, or software to
5		examine or investigate the licensee or person subject
6		to this chapter;
7	(4)	Accept and rely on examination or investigation
8		reports made by other government officials, within or
9		outside of this State; and
10	<u>(5)</u>	Accept audit reports made by an independent certified
11		public accountant for the licensee or person subject
12		to this chapter in the course of that part of the
13		examination covering the same general subject matter
14		as the audit and may incorporate the audit report in
15		the report of the examination, report of
16		investigation, or other writing of the commissioner.
17	<u>(f)</u>	The authority of this section shall remain in effect,
18	whether a	licensee or person subject to this chapter acts or
19	claims to	act under any licensing or registration law of this
20	State, or	claims to act without such authority.
21	<u>(g)</u>	No licensee or person subject to investigation or
22	examination	on under this section may knowingly withhold, abstract
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1 remove, mutilate, destroy, or secrete any books, records, 2 computer records, or other information. 3 (h) The commissioner may charge an examination or investigation fee, payable to the commissioner, based upon the 4 cost per hour per examiner for all licensees and persons subject 5 6 to this chapter examined or investigated by the commissioner or 7 the commissioner's staff. The hourly fee shall be \$ or 8 an amount as the commissioner shall establish by rule pursuant 9 to chapter 91. In addition to the examination or investigation 10 fee, the commissioner may charge any person that is examined or 11 investigated by the commissioner or the commissioner's staff 12 pursuant to this section additional amounts for travel, per 13 diem, mileage, and other reasonable expenses incurred in 14 connection with the examination or investigation, payable to the 15 commissioner. 16 (i) Any person having reason to believe that this chapter 17 or the rules adopted pursuant thereto have been violated, or 18 that a license issued under this chapter should be suspended or revoked, may file a written complaint with the commissioner 19 20 setting forth the details of the alleged violation or grounds 21 for suspension or revocation."

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         SECTION 2. Section 454M-1, Hawaii Revised Statutes, is
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    amended as follows:
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         1. By adding a new definition of "NMLS" to be
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    appropriately inserted and to read:
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         ""NMLS" means a mortgage licensing system developed and
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    maintained by the Conference of State Bank Supervisors and the
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    American Association of Residential Mortgage Regulators for the
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    state licensing and registration of state-licensed loan
9
    originators and other financial services providers, or any
10
    system provided by the Consumer Financial Protection Bureau."
11
         2. By repealing the definition of "Nationwide Mortgage
12
    Licensing System".
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         [""Nationwide Mortgage Licensing System" has the same
14
    meaning as defined in section 454F-1."]
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         SECTION 3. Section 454M-4, Hawaii Revised Statutes, is
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    amended by amending subsections (a), (b), (c), and (d) to read
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    as follows:
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         "(a) An applicant for licensure shall file an application
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    on a form prescribed by [the Nationwide Mortgage Licensing
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    System] NMLS or by the commissioner and shall pay an application
    fee of [\$500.] $ . Each license shall expire on June 30
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22
    of each calendar year. A license may be renewed by filing a
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- 1 renewal statement on a form prescribed by [the Nationwide
- Mortgage Licensing System] NMLS or by the commissioner and 2
- 3 paying a renewal fee of  $[\$250_{r}]$  \$ , at least four weeks
- 4 prior to July 1 for licensure for the following year.
- 5 To fulfill the purposes of this chapter, the
- 6 commissioner may establish relationships or contracts with [the
- 7 Nationwide Mortgage Licensing System] NMLS or other entities
- 8 designated by [the Nationwide Mortgage Licensing System] NMLS to
- collect and maintain records and process transaction fees or 9
- **10** other fees related to licensees or other persons subject to this
- 11 chapter.
- 12 To the extent reasonably necessary to participate in
- 13 [the Nationwide Mortgage Licensing System,] NMLS, the
- 14 commissioner may modify any or all of the requirements of
- 15 section 454M-4(e) and (f).
- 16 The commissioner may use [the-Nationwide Mortgage
- 17 Licensing System] NMLS as an agent for requesting information
- 18 from and distributing information to the United States
- 19 Department of Justice, any governmental agency, or any other
- 20 source, as directed by the commissioner."
- 21 SECTION 4. Section 454M-4.5, Hawaii Revised Statutes, is
- 22 amended to read as follows:

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1	"§45	4M-4.5 Registration with [ <del>Nationwide Mortgage</del>
2	Licensing	System.] NMLS. (a) The commissioner may require all
3	mortgage	servicers to register with [the Nationwide Mortgage
4	Licensing	System.] NMLS.
5	<u>(b)</u>	A mortgage servicer who holds a license that is valid
6	as of Jun	e 30, 2013, shall be determined to be in compliance
7	with the	licensing provisions of this chapter until December 31,
8	<u>2013.</u> "	
9	SECT	ION 5. Section 454M-8, Hawaii Revised Statutes, is
10	amended t	o read as follows:
11	" [ <del>+</del> ]	§454M-8[] Powers of commissioner. In addition to any
12	other act	s or conditions provided by law, the commissioner may:
13	(1)	Adopt, amend, or repeal rules, issue declaratory
14		rulings or informal nonbinding interpretations, and
15		investigate and act upon written consumer complaints;
16	(2)	Grant, deny, forfeit, renew, reinstate, or restore the
17		license of any mortgage servicer;
18	(3)	Revoke, suspend, or otherwise limit the license of any
19		mortgage servicer for any violation of the provisions
20		in this chapter, or any rule or order of, or agreement
21		with the commissioner;

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·1	(4)	Report any violation of this chapter or violation of
2		federal or state law to the [United States
3		Commissioner of Housing and Urban-Development]
4		Consumer Financial Protection Bureau or other federal
5		agency having jurisdiction over the licensee;
6	(5)	Investigate and conduct hearings regarding any
7		violation of this chapter, or any rule or order of or
8		agreement with the commissioner; and
9	(6)	Do any and all things necessary or incidental to the
10		exercise of the commissioner's power and duties,
11		including the authority to conduct contested case
12		proceedings under chapter 91."
13	SECT	ION 6. Statutory material to be repealed is bracketed
14	and stric	ken. New statutory material is underscored.
15	SECT	ION 7. This Act shall take effect on July 1, 2112.

### Report Title:

Mortgage Servicers; Fees

### Description:

Authorizes the Commissioner of Financial Institutions to conduct examinations and investigations and adjust the fees for mortgage servicer licensees to use NMLS. Effective July 1, 2112. (HB839 HD1)

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