A BILL FOR AN ACT

RELATING TO TOURISM.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1	SECT	TION 1. Section 201B-3, Hawaii Revised Statutes, is
2	amended t	o read as follows:
3	"§20	1B-3 Powers [and duties.], generally. (a) Except as
4	otherwise	limited by this chapter, the authority may:
5	(1)	Sue and be sued;
6	(2)	Have a seal and alter the same at pleasure;
7 .	(3)	Through its president and chief executive officer,
8		make and execute contracts and all other instruments
9		necessary or convenient for the exercise of its powers
10		and functions under this chapter; provided that the
11		authority may enter into contracts and agreements for
12		a period of up to five years, subject to the
13		availability of funds; and provided further that the
14		authority may enter into agreements for the use of the
15		convention center facility for a period of up to ten
16		years;
17	(4)	Make and alter bylaws for its organization and

internal management;

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1	(5)	Unless otherwise provided in this chapter, adopt rule
2		in accordance with chapter 91 with respect to its
3		projects, operations, properties, and facilities;
4	(6)	Through its president and chief executive officer,
5		represent the authority in communications with the
6		governor and the legislature;
7	(7)	Through its president and chief executive officer,
8		provide for the appointment of officers, agents, a
9		sports coordinator, and employees, subject to the
10		approval of the board, prescribing their duties and
11		qualifications, and fixing their salaries, without
12		regard to chapters 76 and 78, if there is no
13		anticipated revenue shortfall in the tourism special
14		fund and funds have been appropriated by the
15		legislature and allotted as provided by law;
16	(8)	Through its president and chief executive officer,
17		purchase supplies, equipment, or furniture;
18	(9)	Through its president and chief executive officer,
19		allocate the space or spaces that are to be occupied
20		by the authority and appropriate staff;
21	(10)	Through its president and chief executive officer,
22		engage the services of qualified persons to implement

1		the State's [tourism marketing] brand management plan
2		or portions thereof as determined by the authority;
3	(11)	Through its president and chief executive officer,
4		engage the services of consultants on a contractual
5		basis for rendering professional and technical
6		assistance and advice;
7	(12)	Procure insurance against any loss in connection with
8		its property and other assets and operations in
9		amounts and from insurers as it deems desirable;
10	(13)	Contract for or accept revenues, compensation,
11		proceeds, and gifts or grants in any form from any
12		public agency or any other source[, including any
13		revenues or proceeds arising from the operation or use
14		of the convention center];
15	(14)	Develop, coordinate, and implement state policies and
16		directions for tourism and related activities taking
17		into account the economic, social, and physical
18		impacts of tourism on the State [and its-natural
19		resources infrastructure; provided that the authority
20	•	shall support the efforts of other state and county
21		departments or agencies to manage, improve, and

1		<pre>protect]_ Hawaii's natural environment_ and areas</pre>
2		frequented by visitors;
3	(15)	Have a permanent, strong focus on [marketing and
4		<pre>promotion;] brand management;</pre>
5	(16)	Conduct market development-related research as
6		necessary;
7	(17)	Coordinate all agencies and advise the private sector
8		in the development of tourism-related activities and
9		resources;
10	(18)	Work to eliminate or reduce barriers to travel to
11		provide a positive and competitive business
12		environment, including coordinating with the
13		department of transportation on issues affecting
14		airlines and air route development;
15	(19)	Market and promote sports-related activities and
16		events;
17	(20)	Coordinate the development of new products with the
18		counties and other persons in the public sector and
19		private sector, including the development of sports,
20		culture, health and wellness, education, technology,
21		agriculture, and nature tourism;

1	(21)	Establish a public information and educational program
2		to inform the public of tourism and tourism-related
3		problems;
4	(22)	Encourage the development of tourism educational,
5		training, and career counseling programs;
6	(23)	Establish a program to monitor, investigate, and
7		respond to complaints about problems resulting
8		directly or indirectly from the tourism industry and
9		taking appropriate action as necessary;
10	(24)	Develop and implement emergency measures to respond to
11		any adverse effects on the tourism industry, pursuant
12		to section 201B-9;
13	(25)	Set and collect rents, fees, charges, or other
14		payments for the lease, use, occupancy, or disposition
15		of the convention center facility without regard to
16		chapter 91;
17	(26)	Notwithstanding chapter 171, acquire, lease as lessee
18		or lessor, own, rent, hold, and dispose of the
19		convention center facility in the exercise of its
20		powers and the performance of its duties under this
21		chapter; and

1	(27)	Acquire by purchase, lease, or otherwise, and develop,
2		construct, operate, own, manage, repair, reconstruct,
3		enlarge, or otherwise effectuate, either directly or
4		through developers, a convention center facility.
5	[(b)	The authority shall be responsible for:
6	(1) -	Promoting, marketing, and developing the tourism
7		industry in the State;
8	(2)	Arranging for the conduct of research through
9		contractual services with the University of Hawaii or
10		any agency or other qualified persons concerning
11		social, economic, and environmental aspects of tourism
. 12		development in the State; provided that, where public
13		disclosure of information gathered by the authority
14		may place businesses at a competitive disadvantage and
15		impair or frustrate the authority's ability to obtain
16		information for a legitimate government function, the
17		authority may withhold from public disclosure
18		competitively sensitive information, including:
19		(A) Completed survey and questionnaire forms;
20		(B) Coding sheets; and
21		(C) Database records of the information;

1	(3)	Providing technical or other assistance to agencies
2		and private industry upon request;
3	(4)	Creating a vision and developing a long range
4		strategic plan for tourism in Hawaii; and
5	(5)	Reviewing annually the expenditure of public funds by
6		any visitor industry organization with which the
7		authority contracts to perform tourism promotion,
8		marketing, and development and making recommendations
9		necessary to ensure the effective use of the funds for
10		the development of tourism. The authority shall also
11		prepare annually a report of expenditures, including
12		descriptions and evaluations of programs funded,
13		together with any recommendations the authority may
14		make and shall submit the report to the governor and
15		the legislature as part of the annual report required
16		under section 2018-16.
17	(c)]	(b) The authority shall do any and all things
18	necessary	to carry out its purposes, to exercise the powers and
19	responsib:	ilities given in this chapter, and to perform other
20	functions	required or authorized by law."
21	SECT:	ION 2. Section 201B-6, Hawaii Revised Statutes, is
22	amended to	o read as follows:
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1	"§20	1B-6 [Tourism marketing] Hawaii brand management plan;
2	measures	of effectiveness. (a) The authority shall be
3	responsib	le for developing a [tourism marketing] Hawaii brand
4	managemen	t plan. The plan shall be a single, comprehensive
5	document	that shall be updated every year and [includes] include
6	the follo	wing:
7	(1)	Statewide [promotional] brand management efforts and
8		programs;
9	(2)	Targeted markets;
10	.(3)	Efforts to enter into brand [marketing] management
11		projects that make effective use of cooperative
12		[advertising] programs;
13	(4)	Program performance goals and targets that can be
14		monitored as market gauges and used as attributes to
15		evaluate the authority's [promotional] programs; and
16	(5)	[Coordination of marketing plans of all destination
17		marketing organizations receiving state funding prior
18		to finalization of the authority's marketing plan.
19		The authority's guidance and direction for the
20		development and coordination of promotional and
21		marketing programs that build and promote the Hawaii
22		brand, which are implemented through contracts and

1	agreements with destination marketing organizations or
2	other qualified organizations, including:
3	(A) Target markets and the results being sought;
4	(B) Key performance indicators; and
5	(C) Private sector collaborative or cooperative
6	efforts that may be required.
7	As used in this section, "Hawaii brand" means the programs that
8	collectively differentiate the Hawaii experience from other
9	destinations.
10	(b) In accordance with subsection (a), the authority shall
11	develop measures of effectiveness to assess the overall benefits
12	and effectiveness of the [marketing] Hawaii brand management
13	plan and include documentation of the progress of the
14	[marketing] plan towards achieving the authority's strategic
15	plan goals."
16	SECTION 3. Section 201B-7, Hawaii Revised Statutes, is
17	amended to read as follows:
18	"§201B-7 Tourism-related activities. (a) The authority
19	may enter into contracts and agreements that include the
20	following:
21	(1) Tourism promotion, marketing, and development;
22	(2) Market development-related research;

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1	(3)	Product development and diversification issues focused
2		on visitors;
3	(4)	Promotion, development, and coordination of sports-
4		related activities and events;
5	(5)	Promotion of Hawaii, through a coordinated statewide
6		effort, as a place to do business, including high
7		technology business, and as a business destination;
8	(6)	Reduction of barriers to travel;
9	(7)	Marketing, management, use, operation, or maintenance
10		of the convention center facility, including the
11		purchase or sale of goods or services, logo items,
.12		concessions, sponsorships, and license agreements, or
13		any use of the convention center facility as a
14		commercial enterprise; provided that effective
15		January 1, 2003, and thereafter, the contract for
16		management of the convention center facility shall
17		include marketing for all uses of the facility;
18	(8)	Tourism research and statistics to:
19		(A) Measure and analyze tourism trends;
20		(B) Provide information and research to assist in the
21		development and implementation of state tourism
22		policy; and

1	(C) Provid	e tourism information on:
2	(i) V	isitor arrivals, visitor characteristics,
3	a:	nd expenditures;
4	(ii) T	he number of transient accommodation units
5	a.	vailable, occupancy rates, and room rates;
6	(iii) A	irline-related data including seat capacity
7	a:	nd number of flights;
8	(iv) T	he economic, social, and physical impacts
9	0	f tourism on the State; and
10	(v) T	he effects of the marketing programs of the
11	a	uthority on the measures of effectiveness
12	đ	eveloped pursuant to section 201B-6(b); and
13	(9) Any and all	other activities necessary to carry out
14	the intent	of this chapter;
15	provided that the auti	nority shall periodically submit a report
16	of the contracts and	agreements entered into by the authority to
17	the governor, the spea	aker of the house of representatives, and
18	the president of the	senate.
19	(b) The authori	ty shall be responsible for:
20	(1) Creating a	vision and developing a long-range
21	strategic p	lan for tourism in Hawaii;

1	(2)	Promoting, marketing, and developing the tourism
2		industry in the State;
3	(3)	Arranging for the conduct of research through
4		contractual services with the University of Hawaii or
5		any agency or other qualified persons concerning
6		social, economic, and environmental aspects of tourism
7		development in the State;
8	(4)	Providing technical or other assistance to agencies
9		and private industry upon request; and
10	(5)	Reviewing annually the expenditure of public funds by
11		any visitor industry organization with which the
12		authority contracts to perform tourism promotion,
13		marketing, and development and making recommendations
14		necessary to ensure the effective use of the funds for
15		the development of tourism.
16	[(b)]	(c) The authority may delegate to staff the
17	responsib	ility for soliciting, awarding, and executing
18	contracts	, and monitoring and facilitating any and all functions
19	developed	in accordance with [subsection (a).] this section.
20	(d)	Where public disclosure of information gathered or
21	developed	by the authority may place businesses or the state
22	tourism e	conomy at a competitive disadvantage and impair or
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1	frustrate the authority's ability to obtain or utilize	
2	information for a legitimate government function, the authority	<u>/</u>
3	may withhold from public disclosure competitively sensitive	
4	information, including:	
5	(1) Information that is proprietary to a particular	
6	enterprise or the disclosure of which might be harmfu	<u>1</u>
7	to the business interests of the enterprise; or	
8	(2) Information that is necessary to protect Hawaii's	
9	competitive advantage as a visitor destination;	
10	provided that information relating to marketing plans	<u>3</u>
11	and strategies may be disclosed after the execution of	
12	the marketing plans and strategies."	
13	SECTION 4. Section 201B-16, Hawaii Revised Statutes, is	
14	amended to read as follows:	
15	"[+]§201B-16[+] Annual report. The authority shall submi	Ĺt
16	a complete and detailed report of its activities, expenditures,	,
17	and results, including the progress of its Hawaii brand	
18	management plan towards achieving the authority's strategic pla	ın
19	goals, to the governor and the legislature at least twenty days	3
20	prior to the convening of each regular session of the	
21	legislature. The annual report shall include a report of	
22	expenditures, including descriptions and evaluations of program	ແຮ
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- 1 funded, together with any recommendations the authority may
- 2 make."
- 3 SECTION 5. Statutory material to be repealed is bracketed
- 4 and stricken. New statutory material is underscored.
- 5 SECTION 6. This Act shall take effect upon its approval.

Report Title:

Hawaii Tourism Authority; Marketing Plan; Annual Report

Description:

Amends requirements for HTA's tourism marketing plan to require a single-document Hawaii brand management plan and amends related HTA functions. Makes housekeeping amendments to HTA's functions and duties. Amends requirements for annual report. (HB1692 HD1)

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