A BILL FOR AN ACT

RELATING TO TOURISM.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1	SECT	ION 1. Section 201B-3, Hawaii Revised Statutes, is
2	amended to	o read as follows:
3	" §20	1B-3 Powers [and duties.], generally. (a) Except as
4	otherwise	limited by this chapter, the authority may:
5	(1)	Sue and be sued;
6	(2)	Have a seal and alter the same at pleasure;
7	(3)	Through its president and chief executive officer,
8		make and execute contracts and all other instruments
9		necessary or convenient for the exercise of its powers
10		and functions under this chapter; provided that the
11		authority may enter into contracts and agreements for
12		a period of up to five years, subject to the
13		availability of funds; and provided further that the
14		authority may enter into agreements for the use of the
15		convention center facility for a period of up to ten
16	•	years;
17	(4)	Make and alter bylaws for its organization and
18		internal management;

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1	(5)	Unless otherwise provided in this chapter, adopt rule
2		in accordance with chapter 91 with respect to its
3		projects, operations, properties, and facilities;
4	(6)	Through its president and chief executive officer,
5		represent the authority in communications with the
6		governor and the legislature;
7	(7)	Through its president and chief executive officer,
8		provide for the appointment of officers, agents, a
9		sports coordinator, and employees, subject to the
10		approval of the board, prescribing their duties and
11		qualifications, and fixing their salaries, without
12		regard to chapters 76 and 78, if there is no
13		anticipated revenue shortfall in the tourism special
14		fund and funds have been appropriated by the
15		legislature and allotted as provided by law;
16	(8)	Through its president and chief executive officer,
17		purchase supplies, equipment, or furniture;
18	(9)	Through its president and chief executive officer,
19		allocate the space or spaces that are to be occupied
20		by the authority and appropriate staff;
21	(10)	Through its president and chief executive officer,
22		engage the services of qualified persons to implement

1		the State's tourism marketing plan or portions thereof
2		as determined by the authority;
3	(11)	Through its president and chief executive officer,
4		engage the services of consultants on a contractual
5		basis for rendering professional and technical
6		assistance and advice;
7.	(12)	Procure insurance against any loss in connection with
8		its property and other assets and operations in
9		amounts and from insurers as it deems desirable;
10	(13)	Contract for or accept revenues, compensation,
11		proceeds, and gifts or grants in any form from any
12		public agency or any other source[, including any
13		revenues or proceeds arising from the operation or use
14		of the convention center];
15	(14)	Develop, coordinate, and implement state policies and
16		directions for tourism and related activities taking
17		into account the economic, social, and physical
18		impacts of tourism on the State [and its natural
19		resources infrastructure; provided that the authority
20		shall support the efforts of other state and county
21		departments or agencies to manage, improve, and

1		<pre>protect]_ Hawaii's natural environment_ and areas</pre>
2		frequented by visitors;
3	(15)	Have a permanent, strong focus on [marketing and
4	·	promotion; Hawaii brand management;
5	(16)	Conduct market development-related research as
6		necessary;
7	(17)	Coordinate all agencies and advise the private sector
8		in the development of tourism-related activities and
9		resources;
10	(18)	Work to eliminate or reduce barriers to travel to
11		provide a positive and competitive business
12		environment, including coordinating with the
13		department of transportation on issues affecting
14		airlines and air route development;
15	(19)	Market and promote sports-related activities and
16		events;
17	(20)	Coordinate the development of new products with the
18		counties and other persons in the public sector and
19		private sector, including the development of sports,
20		culture, health and wellness, education, technology,
21		agriculture, and nature tourism;

1	(21)	Establish a public information and educational program
2		to inform the public of tourism and tourism-related
3		<pre>problems;</pre>
4	(22)	Encourage the development of tourism educational,
5		training, and career counseling programs;
6	(23)	Establish a program to monitor, investigate, and
7		respond to complaints about problems resulting
8		directly or indirectly from the tourism industry and
9		taking appropriate action as necessary;
10	(24)	Develop and implement emergency measures to respond to
11		any adverse effects on the tourism industry, pursuant
12		to section 201B-9;
13	(25)	Set and collect rents, fees, charges, or other
14		payments for the lease, use, occupancy, or disposition
15		of the convention center facility without regard to
16		chapter 91;
17	(26)	Notwithstanding chapter 171, acquire, lease as lessee
18		or lessor, own, rent, hold, and dispose of the
19		convention center facility in the exercise of its
20		powers and the performance of its duties under this
21		chapter; and

1	(27)	Acquire by purchase, lease, or otherwise, and develop,
2		construct, operate, own, manage, repair, reconstruct,
3		enlarge, or otherwise effectuate, either directly or
4		through developers, a convention center facility.
5	[-(b)	The authority shall be responsible for:
6	(1)	Promoting, marketing, and developing the tourism
7		industry in the State;
8	(2)	Arranging for the conduct of research through
9		contractual services with the University of Hawaii or
10		any agency or other qualified persons concerning
11		social, economic, and environmental aspects of tourism
12		development in the State; provided that, where public
13		disclosure of information gathered by the authority
14		may place businesses at a competitive disadvantage and
15		impair or frustrate the authority's ability to obtain
16		information for a legitimate government function, the
17		authority may withhold from public disclosure
18		competitively sensitive information, including:
19		(A) Completed survey and questionnaire forms;
20		(B) Coding sheets; and
21		(C) Database records of the information;

1	(3)	Providing technical or other assistance to agencies
2		and private industry upon request;
3	(4)	Creating a vision and developing a long-range
4		strategic plan for tourism in Hawaii; and
5	(5)	Reviewing annually the expenditure of public funds by
6		any visitor industry organization with which the
7		authority contracts to perform tourism promotion,
8		marketing, and development and making recommendations
9		necessary to ensure the effective use of the funds for
10		the development of tourism. The authority shall also
11		prepare annually a report of expenditures, including
12		descriptions and evaluations of programs funded,
13		together with any recommendations the authority may
14		make and shall submit the report to the governor and
15		the legislature as part of the annual report required
16		under section 201B-16.
17	(c)]	(b) The authority shall do any and all things
18	necessary	to carry out its purposes, to exercise the powers and
19	responsib	ilities given in this chapter, and to perform other
20	functions	required or authorized by law.
21	<u>(c)</u>	As used in this section, "Hawaii brand" shall have the
22	same mean	ing as in section 201B-6."

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1	SECT	ION 2. Section 201B-6, Hawaii Revised Statutes, is
2	amended b	y amending subsection (a) to read as follows:
3	" (a)	The authority shall be responsible for developing a
4	tourism m	arketing plan. The plan shall be a single,
5	comprehen	sive document that shall be updated every year and
6	[includes] <u>include</u> the following:
7	(1)	Statewide [promotional] Hawaii brand management
8		efforts and programs;
9	(2)	Targeted markets;
10	(3)	Efforts to enter into <u>Hawaii</u> brand [marketing]
11		management projects that make effective use of
12		cooperative [advertising] programs;
13	(4)	Program performance goals and targets that can be
14		monitored as market gauges and used as attributes to
15		evaluate the authority's [promotional] programs; and
16	(5)	[Coordination of marketing plans of all destination
17		marketing organizations receiving state funding prior
18		to finalization of the authority's marketing plan.
19		The authority's guidance and direction for the
20		development and coordination of promotional and
21		marketing programs that build and promote the Hawaii
22		brand, which are implemented through contracts and

1	agreements with destination marketing organiza	tions or
2	other qualified organizations, including:	
3	(A) Target markets and the results being soug	<u>ht;</u>
4	(B) Key performance indicators; and	
5	(C) Private sector collaborative or cooperati	<u>ve</u>
6	efforts that may be required.	
7	As used in this section, "Hawaii brand" means the p	rograms
8	that collectively differentiate the Hawaii experience fr	om other
9	destinations."	
10	SECTION 3. Section 201B-7, Hawaii Revised Statutes	, is
11	amended to read as follows:	
12	"§201B-7 Tourism-related activities. (a) The aut	hority
13	may enter into contracts and agreements that include the	
14	following:	
15	(1) Tourism promotion, marketing, and development;	
16	(2) Market development-related research;	
17	(3) Product development and diversification issues	focused
18	on visitors;	
19	(4) Promotion, development, and coordination of sp	orts-
20	related activities and events;	

1	(5)	Promotion of Hawaii, through a coordinated statewide				
2		effort, as a place to do business, including high				
3		technology business, and as a business destination;				
4	(6)	Reduction of barriers to travel;				
5	(7)	Marketing, management, use, operation, or maintenance				
6		of the convention center facility, including the				
7		purchase or sale of goods or services, logo items,				
8		concessions, sponsorships, and license agreements, or				
9		any use of the convention center facility as a				
10		commercial enterprise; provided that effective				
11		January 1, 2003, and thereafter, the contract for				
12		management of the convention center facility shall				
13		include marketing for all uses of the facility;				
14	(8)	Tourism research and statistics to:				
15	•	(A) Measure and analyze tourism trends;				
16		(B) Provide information and research to assist in the				
17		development and implementation of state tourism				
18		policy; and				
19		(C) Provide tourism information on:				
20		(i) Visitor arrivals, visitor characteristics,				
21		and expenditures;				

1		ii) The r	umber o	f transie	ent acco	mmodation	units
2		avail	able, o	ccupancy	rates,	and room	rates;
3	i)	ii) Airli	.ne-rela	ted data	includi	ng seat o	apacity
4		and r	number o	f flights	5 <i>;</i>		
5		iv) The e	conomic	, social,	and ph	ysical in	npacts
6		of to	ourism o	n the Sta	ate; and	l	
7		(v) The	effects	of the ma	arketing	, programs	of the
8		autho	rity on	the meas	sures of	effectiv	reness
9		devel	.oped pu	rsuant to	section	n 201B-6(b); and
10	(9) Any a	nd all oth	er acti	vities ne	ecessary	to carry	out
11	the i	ntent of t	his cha	oter;			
12	provided that t	he authori	ty shal	l periodi	cally s	ubmit a r	eport
13	of the contract	s and agre	ements	entered i	nto by	the autho	rity to
14	the governor, t	he speaker	of the	house of	repres	entatives	, and
15	the president o	f the sena	te.				
16	(b) The a	uthority s	hall be	responsi	ble for	•	•
17	(1) Creat	ing a visi	on and	developin	ıg a lon	g-range	
18	strat	egic plan	for tou	rism in H	Mawaii;		
19	<u>(2)</u> <u>Promo</u>	ting, mark	eting, a	and devel	oping t	he touris	<u>m</u>
20	indus	try in the	State;				
21	<u>(3)</u> Arran	ging for t	he condi	ict of re	esearch	through	
22	contr	actual ser	vices w	th the U	niversi	ty of Haw	vaii or

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1		any agency or other qualified persons concerning					
2		social, economic, and environmental aspects of tourism					
3		deve	development in the State;				
4	(4)	Prov	riding technical or other assistance to agencies				
5		and	private industry upon request;				
6	(5)	Perp	etuating the uniqueness of the native Hawaiian				
7		cult	ure and community, and their importance to the				
8		qual	ity of the visitor experience, by ensuring that:				
9		<u>(A)</u>	The Hawaiian culture is accurately portrayed by				
10			Hawaii's visitor industry;				
11		<u>(B)</u>	Hawaiian language is supported and normalized as				
12			both an official language of the State as well as				
13			the foundation of the host culture that draws				
14			visitors to Hawaii;				
15		<u>(C)</u>	Hawaiian cultural practitioners and cultural				
16			sites that give value to Hawaii's heritage are				
17			supported, nurtured, and engaged in sustaining				
18			the visitor industry; and				
19		<u>(D)</u>	A native Hawaiian cultural education and training				
20			program is provided for the visitor industry				
21			workforce having direct contact with visitors;				
22			and				

1	(6)	Reviewing annually the expenditure of public funds by
2		any visitor industry organization that contracts with
3		the authority to perform tourism promotion, marketing,
4		and development and making recommendations necessary
5		to ensure the effective use of the funds for the
6		development of tourism.
7	[(d)]] (c) The authority may delegate to staff the
8	responsib	ility for soliciting, awarding, and executing
9	contracts	$[au]$ and $\underline{\text{for}}$ monitoring and facilitating any and all
10	functions	developed in accordance with [subsection (a).] this
11	section.	
12	<u>(d)</u>	Where public disclosure of information gathered or
13	developed	by the authority may place a business at a competitive
14	disadvanta	age or may impair or frustrate the authority's ability
15	to either	compete as a visitor destination or obtain or utilize
16	informatio	on for a legitimate government function, the authority
17	may withho	old from public disclosure competitively sensitive
18	information including:	
19	(1)	Completed survey forms and questionnaire forms;
20	(2)	Coding sheets; and
21	(3)	Database records of the information."

- 1 SECTION 4. Section 201B-16, Hawaii Revised Statutes, is
- 2 amended to read as follows:
- 3 "[+] \$201B-16[+] Annual report. The authority shall submit
- 4 a complete and detailed report of its activities, expenditures,
- 5 and results, including the progress of the tourism marketing
- 6 plan developed pursuant to section 201B-6, toward achieving the
- 7 authority's strategic plan goals, to the governor and the
- 8 legislature at least twenty days prior to the convening of each
- 9 regular session of the legislature. The annual report shall
- 10 include the descriptions and evaluations of programs funded,
- 11 together with any recommendations the authority may make."
- 12 SECTION 5. Statutory material to be repealed is bracketed
- 13 and stricken. New statutory material is underscored.
- 14 SECTION 6. This Act shall take effect upon its approval.

Report Title:

Hawaii Tourism Authority; Marketing Plan; Annual Report

Description:

Requires a single-document Hawaii tourism marketing plan and amends related HTA functions to incorporate, among other things, a Hawaii brand focus. Makes housekeeping amendments to HTA's functions and duties. Clarifies public disclosure requirements for competitively sensitive information and amends annual report requirements. (HB1692 CD1)

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