

PATRICIA McMANAMAN DIRECTOR

BARBARA A. YAMASHITA DEPUTY DIRECTOR

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES P. O. Box 339 Honolulu, Hawaii 96809-0339

January 30, 2014

MEMORANDUM

- TO: The Honorable Mele Carroll, Chair House Committee on Human Services
- FROM: Patricia McManaman, Director

SUBJECT: H.B. 1693 - RELATING TO HUMAN SERVICES

Hearing: Thursday, January 30, 2014; 10:00 a.m. Conference Room 329, State Capitol

PURPOSE: The purpose of H.B. 1693 is to require the State of Hawaii to pay

enhanced interest rates on late payments to an operator of an Adult Day Care Facility,

Community Care Foster Family Home, or Adult Residential Care Home.

DEPARTMENT'S POSITION: The Department of Human Services (DHS)

respectfully opposes this bill.

The current law provides equitable treatment for all vendors contracted with the

State regarding late payment. All providers are important, and DHS opposes

preferential treatment for operators of an adult day care facility, community care foster

family home, or adult residential care home.

Requiring DHS to pay providers a greater interest rate may increase State expenditures and require an appropriation or reduction in other areas.

Thank you for the opportunity to provide comments on this bill.

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971439 WAIPARIU, HL 96797



Re: HB1576- Testimony in Support, HUS, FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

<u>LUZ GODON</u> Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodifies have sky-rocketed.

Testimony in strong support HB1693, HUS, FIN

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HI. 96/97

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ADULT FOSTER HOMES OF THE PACEFIC P.O.BOX 971450 WAIPAHU, HL 96797

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HL 96797

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971458 WAIPAHU, HI. 96797

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Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HL 96797



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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971458 WAIPAHU, HL 96797

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Re: HB1576- Testimony in Support, HUS, FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Thair Rep. Bertrand Kobayashi and Members of the Committee:

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Willow Channel Strongly support HB 1575 to increase the monthly board rate 2.1 for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of 119.1. S. 1. S. 1. S. S. S. 1. 1. 1. 1. commodifies have sky-rocketed. . C.

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HI, 96797

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HI. 96797

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HL 96797

Re: HB1576~ Testimony in Support, HUS,FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

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LCharty MicuA Strongly support HB1693, requires the state to pay interest on late payments to an operator of an adult day care facility, community care foster family homes, or adult residential care home. Effective July 1, 2014. Because we have also commitments and bills to pay and if we don't pay on time we are obligated to pay interest. You must understand that most of us are home bound caregivers and taking care 24/7 with no holidays and vacation. There are several cases that our payment is delayed for 3 months or over and if this continuous to happen it will result in closure of foster homes and other facilities too.

For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

Very truly yours, vanco.com

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HL 96797

Re: HB1576- Testimony in Support, HUS,FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

Testimony in strong support HB1693, HUS, FIN

<u>IJUNIE 5. SALES</u> Strongly support HB1693, requires the state to pay interest on late payments to an operator of an adakt day care facility, community care foster family homes, or adult residential care home. Effective July 1, 2014. Because we have also commitments and bills to pay and if we don't pay on time we are obligated to pay interest. You must understand that most of us are home bound caregivers and taking care 24/7 with no holidays and vacation. There are several cases that our payment is delayed for 3 months or over and if this continuous to happen it will result in closure of foster homes and other facilities too.

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HI. 96797

Re: HB1576- Testimony in Support, HUS, FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

I______Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

Testimony in strong support HB1693, HUS, FIN

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971459 WAIPARU, HL 96797

Re: HB1576- Testimony in Support, HUS.FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobsyashi and Members of the Committee:

1.<u>Maria Galdistringly support HB</u> 1576 to increase the monthly board rate for foster cars services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodifies have sky-rocketed.

Testimony in strong support HB1693, HUS, FIN

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HI. 96797

Re: HB1576- Testimony in Support, HUS,FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

I, Miligue Agliant Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

Very truly yours, MANA (80%) (17-220) -881-3629 SECOH Waipahu

808-678-8368



Fax 586-6311

ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HL 96797



Re: HB1576- Testimony in Support, HUS, FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

Edita Magniestrongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proved to say that we have taken cared of our clients in our best canacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky rocketed.

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

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Fax 586-631

ADULT FOSTER HOMES OF THE PACIFIC F.O.BOX 971450 WAIPAHU, HL 96797

Re: HB1576- Testimony in Support, HUS,FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

I. <u>FRANCE ESTABLIE</u>Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

Very truly yours.

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Re: HB1576- Testimony in Support, HUS,FRN Manuary 30, 2014 mout 339 @10400 an

Dear Cheft Rep. Meie Caroil, Vice Cheir Nep. Bertrand Koherahi and Memburs of the Committee:

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971459 WAIPAHU, HL 96797

Re: HB1576- Testimony in Support, HUS, FIN Jamuary 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

I.<u>AMILOR</u> Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

Testimony in strong support HB1693, HUS, FIN

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

Very truly yours

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HL 96797

Re: HB1576- Testimony in Support, HUS,FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

I. JULIA BALON Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

Testimony in strong support HB1693, HUS, FIN

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

Very truly yours,

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971459 WAIPAHU, HI. 96797

Re: HB1576- Testimony in Support, HUS, FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

I. <u>EULALIGH</u>. NAMA_Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

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ADULT FOSTER BOMES OF THE PACIFIC P.O.BOX 971450 WAIPAEU, EL 96797

LATE TESTIMONY

Re: HB1576- Testimony in Support, HUS, FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroli, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

<u>L. G. Und A. M. F. 2017</u> for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971458 WAIPAHU, HI. 96797



Re: HB1576- Testimony in Support, HUS, FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

I, <u>Time Gagabi</u> Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

Testimony in strong support HB1693, HUS, FIN

<u>Fina</u> <u>Gagabi</u> Strongly support HB1693, requires the state to pay interest on late payments to an operator of an adult day care facility, community care foster family homes, or adult residential care home. Effective July 1, 2014. Because we have also commitments and bills to pay and if we don't pay on time we are obligated to pay interest. You must understand that most of us are home bound caregivers and taking care 24/7 with no holidays and vacation. There are several cases that our payment is delayed for 3 months or over and if this continuous to happen it will result in closure of foster homes and other facilities too.

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Very truly yours,

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HI. 96797

LATE TESTIMONY

Re: HB1576- Testimony in Support, HUS,FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

I, Erlinda Agchul Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HL 96797

Re: HB1576- Testimony in Support, HUS, FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

I, <u>GLORIA M. SABLAY</u>Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

Testimony in strong support HB1693, HUS, FIN

I <u>Clorid M. SABLAY</u> Strongly support HB1693, requires the state to pay interest on late payments to an operator of an adult day care facility, community care foster family homes, or adult residential care home. Effective July 1, 2014. Because we have also commitments and bills to pay and if we don't pay on time we are obligated to pay interest. You must understand that most of us are home bound caregivers and taking care 24/7 with no holidays and vacation. There are several cases that our payment is delayed for 3 months or over and if this continuous to happen it will result in closure of foster homes and other facilities too.

For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

Very truly yours. Alonia M. Sablay

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Fax 586-6311

ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HI. 96797

Re: HB1576- Testimony in Support, HUS, FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

Michelle Ballsacon

I Strongly support HB 1576 to increase the monthly board rate for foster care services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

Testimony in strong support HB1693, HUS, FIN

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

Very truly you 201 Usacan ani Pl. Pearl City, HI 96782

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ADULT FOSTER HOMES OF THE PACIFIC P.O.BOX 971450 WAIPAHU, HI. 96797

Re: HB1576- Testimony in Support, HUS, FIN January 30, 2014 room 329 @10:00 am

Dear Chair Rep. Mele Caroll, Vice Chair Rep. Bertrand Kobayashi and Members of the Committee:

I.<u>FIMA V. Tiewa</u> Strongly support HB 1576 to increase the monthly board rate for foster carc services. Makes an appropriation. Requires DHS to report on impact of board rate increase. I have been in this industry for more than a years now I am proud to say that we have taken cared of our clients in our best capacity 24/7 and receiving only \$ 41.06/day. We are underpaid and yet prices of commodities have sky-rocketed.

Testimony in strong support HB1693, HUS, FIN

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For these reasons we strongly support HB1576 and HB1693 Thank you very much for your support and consideration.

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rytruly yours. President - Adult Foster Home of the Preifie Tierva

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THE UNITED GROUP OF HOME OPERATORS (UGHO)

30 years of Excellence Serving our Elderly and Disabled

Testimony on HB 1693for HUS Thursday, January 30, 2014 at 10:00 AM State Capitol, Conference Room 329



COMMITTEE ON HUMAN SERVICES Rep. Mele Carroll, Chair Rep. Bertrand Kobayashi, Vice Chair

Aloha Chair, Vice Chair and Members of the Committee on HUS:

I am Linda Guting, a board director of The United Group of Home Operators (UGHO). UGHO was a member organization of the Hawaii Coalition of Care Home Administrators (HCCHA) that represents 500 ARCH's caring for about 2,500 of Hawaii's fragile elderly & physically and mentally challenged. In addition, there are about 1,000 adult foster residential homes that care for about 10,000 of Hawaii's fragile elderly & physically and mentally challenged.

For the past 30 years, UGH0 members have operated residential care homes that provide assisted living accommodations in a stress free, small family atmosphere for their residents including the elderly and individuals with disabilities who otherwise would be unable to care for themselves.

The over regulation and extra ordinary over sight of this industry has raised the costs of operating care homes etc. and driving them to bankruptcy. Inflation the cost of living has also risen dramatically to its has driven many legitimate operators out of business since its driving up the costs of operations to the State is so extreme without a corresponding increase in payments to the care givers. This does a great disservice to the aged and elder who prefer the comfortable and relaxed setting of a private home instead of being institutionalized in a huge nursing home.

Care Homes, Adult Foster Homes and all other community based assisted living facility are barely making ends meet so any delay in their payments from the state can result in turn, for them to make late payments on their mortgage, credit cards, hurting their credit rating and increasing their costs to obtain credit.

Keep in mind these are community based homes and the residents and home operators are only mom and pop small businesses that have to rely on the own credit rating to survive. Care homes and Foster homes should be compensated for injury to their credit and receive 10% interest for all monies that were not paid on time

Thank you very for your attention.

United Group of Home Operators - 1802 Wahine Place Honolulu, HI 96819 – Ph. 842-0227 http://health.groups.yahoo.com/group/ugho/



Testimony in Support of HB 1693

HUS Committee January 30, 2014, 10:00 a.m. Hawai'i State Legislature

Measure Title: REQUIRES THE STATE TO PAY INTEREST ON LATE PAYMENTS TO AN OPERATOR OF AN ADULT DAY CARE FACILITY, COMMUNITY CARE FOSTER FAMILY HOME, OR ADULT RESIDENTAL CARE HOME. EFFECTIVE JULY 1, 2014.

To: Chair Mele Carroll, Vice Chair Bertrand Kobayashi and Members of the Committee

From: United Group of Home Operators

The United Group of Home Operators is writing in support to require the state to pay interest on late payments to an operator of an adult day care facility, community care foster family home, or adult residential care home.

We thank you for your time and humbly ask for your support on HB 1693.

Thank you,

Esther Pascual Juanita Ulep Shirley Magaoay Roger Apuya Levy Vargas Marilyn Villar Linda Guting



Good Morning Chair, Vice-Chair and Members of the Committee:

My name is Myriam Tabaniag, Vice-President of ARCA, the Alliance of Residential Care Administrators.

I'm a Registered Nurse and managing two care homes in Kaneohe, Hawaii.

I strongly support HB 2130. 1693

With my experience of managing two homes, I would be in a very bad predicament if I was not paid on time by family members, POA representatives or the State. Every month, we budget for mortgage payments, food for the residents, their essentials such as toothpaste, bath soap, toilet tissue, laundry essentials, activity books and recreation to mention a few.

Average mortgage payments for caregivers like us run from \$3000.00 to \$5000.00 per month. Two months of non-payment will send us to bankruptcy and a "bad credit report" that will shut our lives forever. Late payments from the State has been from 3 months to 6 months. And this has been going on for several years. We only have but so much in our savings to cover the residents' monthly expenses.

For the care homes, we are paid \$1322.90 a month per one resident from the State. That comes down to \$42.67 a day in a 31-day month; which gives us a mere \$1.78 per hour. (Federal minimum wage is \$10.00 per hour.) Late payment penalty is very high, not to mention the interest that we also have to pay with the penalty.

We as caregivers cannot go on without being paid on time. At the present time, we don't even know if we will be paid. Legislators, we cannot live in uncertainty. We have to have the funds to serve our residents.

We are asking the legislature to please look into this matter, as we would also like to be paid on time like everyone else that works for the State.

I strongly support the bill and with high hopes that the State legislators will really look into this matter the soonest they can... Thank you for allowing me to testify.



To: The Honorable Mele Carroll, Chair The Honorable Bertrand Kobayashi, Vice Chair and Members

From: Lilia Fajotina, ARCA President (Alliance of Residential Care Administrators)

RE: HB1693, Relating to Human Services

Hearing: Thursday, January 30, 2014

Time: 10:00 AM Conference Room 329 State Capitol 415 South Beretania Street

I fully support the HB1693

As a caregiver my self, I I know how hard it to work with our residents. I am not complaining because that's what I chose to do as my career in life. But it is disheartening when you are already working so hard, sometimes neglecting my husband and children, and I still have to struggle with my pay from the State because of always late payments. And I just don't mean days, I have to wait months for my paycheck.

Right now, I have 3 residents from the Adult Mental Health Division and 2 residents under the state, until now I never get paid for 3 months. We only have but so much money in savings to pay for our mortgage. And mortgage is not all what we have to pay. We have feed our residents, pay utilities, buy gas to bring them to their doctor's appointments; in the meantime, we may be losing our homes. There are caregivers who close to lost their homes because of the late payments of the state. When we are behind with our mortgage payments, the banks or lending institutions charge us interest and penalties by the thousands.

We are asking the legislature to please look into this matter, as we would also like to be paid on time like everyone else that works for the State. Please ask y our selves..." How would I feel if I was in her shoes..? I go to work so I can be paid, so that I can eat and survive.

I strongly support the bill and with high hopes that the State legislators will really look into the heart of the matter...

Thank you for allowing me to testify.