

NEIL ABERCROMBIE GOVERNOR

> **BRIAN SCHATZ** LT. GOVERNOR

KEALI'I S. LOPEZ



STATE OF HAWAII **DIVISION OF FINANCIAL INSTITUTIONS**

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS 335 MERCHANT STREET, ROOM 221, HONOLULU, HAWAII 96813 P.O. BOX 2054, HONOLULU, HAWAII 96805

IRIS IKEDA CATALANI COMMISSIONER

LYNNE HIMEDA

Phone: (808) 586-2820 Fax: (808) 586-2818 E-Mail: dfi@dcca.hawaji.gov

TO THE HOUSE COMMITTEE ON HUMAN SERVICES

THE TWENTY-SIXTH LEGISLATURE **REGULAR SESSION OF 2012**

Monday, January 30, 2012 8:30 a.m.

TESTIMONY ON H.B. NO. 2192 RELATING TO THE ELDERLY

THE HONORABLE JOHN M. MIZUNO, CHAIR AND MEMBERS OF THE COMMITTEE:

My name is Iris Ikeda Catalani, Commissioner of Financial Institutions ("Commissioner"). I am testifying on behalf of the Department of Commerce and Consumer affairs in support of House Bill No. 2192.

This bill requires financial institutions to report suspected financial abuse of elder adults to the Department of Human Services and to the appropriate local law enforcement agency. It grants immunity to the financial institution or persons reporting such abuse from any liability, civil or criminal, that might be imposed as a result of making these reports.

police departments, then we suggest this section be removed from the banking law.

For these reasons, the Division supports with amendments, House Bill No. 2192.

Thank you for the opportunity to testify. I would be pleased to respond to any questions you may.

91-1841 Fort Weaver Road Ewa Beach, Hawaii 96706 Phone 808.681.3500 Fax 808.681.5280 Email cfs@cfs-hawaii.org www.childandfamilyservice.org

BOARD OF DIRECTORS

Kathy Inouye CHAIR

Richard Wacker FIRST VICE CHAIR

Michele Saito SECOND VICE CHAIR

> Stanley Hong SECRETARY

Christine Camp TREASURER

Robert Fujioka PAST CHAIR

Howard S. Garval PRESIDENT & CEO

Stephanie Ackerman Carol At May John L. Arizumi Justine Balauro Kyle Chock George Ehara Micki Evslin Russell Figueiroa John Geppert David Haverly General (Ret.) Dwight Kealoha Anton Krucky Frances P. Lui-Kwan Lori Lum Julie Mandanas Alika M. Mau Steve Metter Tony Mizuno Terri Motosue Maurice Myers Gina Pohlabel Joanie Shibuya Jonathan Steiner Earl Stoner Rann Watumull Colleen Wong Mark Yamakawa

> PROGRAM RESOURCES JoAnn Freed Early Childhood Consultant

ACCREDITATIONS

Council on Accreditation Better Business Bureau

AFFILIATIONS

Alliance for Children & Families Kauai United Way Maui United Way Hawaii Island United Way







Private, nonprofit since 1899

Chair:

Rep. John M. Mizuno, Chair Rep. Jo Jordan, Vice Chair

Committee:

COMMITTEE ON HUMAN SERVICES

Bill No & Title:

HB 2192

RELATING TO THE ELDERLY

Day, Date & Time: Place:

Monday, January 30, 2012 8:30am State Capitol Conference Room 329

Aloha, Representative Mizuno, Representative Jordan and Committee members. I am Howard S. Garval, President & CEO of Child & Family Service, Hawaii's oldest and most comprehensive human service nonprofit organization with services on every island. Each year we touch the lives of 40,000 Hawaii residents from keiki to kupuna.

I am testifying in support of HB2192 which creates the crime of financial exploitation of dependent elders and provides enhanced penalties; requires financial institutions to report suspected financial abuse to the adult protective services and the county police. This bill will also require two signatures of unrelated persons as witnesses to the execution of a power of attorney for health care.

As a provider of senior services for the past 30 years, we have seen firsthand the abuse of our Kupuna through our REACH Program.

A recent presentation to the Kupuna Caucus by staff of DHS noted that of the 1160 intakes investigated, a total of 99 were confirmed abuse. A total of 6% were repeat offenders and 80% were over the age of 60. Financial Abuse accounted for 33% of the total intakes. Additionally we have seen an increase in reports of abuse in Hawaii. The DHS numbers only hint at the extent of the problem as they investigate only the vulnerable adults. Indications are that many seniors feel pressure by family or others to turn over funds or even control over their finances. The scam artists focus on seniors and financial exploitation is seen as a national problem.

This bill puts "teeth" into the crime of financial abuse of an elder. We feel the addition of law enforcement to the current legislation will create a stronger system of protection for adults in Hawaii. We would suggest uniformity of the age of a senior. Page 4 line 1 states the age as "62 years" whereas line 14 on the same page states "60 years".

At Child & Family Service our mission is strengthening families and fostering the healthy development of children. We strongly support HB2192 and ask for your support of this bill to include law enforcement when reporting financial abuse.

Mahalo for providing the opportunity to submit testimony.