SB1125

,

.

Measure Title:	RELATING TO CONDOMINIUMS.
Report Title:	Condominiums; Dispute Resolution Pilot Project
Description:	Repeals the sunset date on the condominium dispute resolution pilot project ("condo court").
Companion:	
Package:	None
Current Referral:	CPN, WAM

.



February 4, 2011

TESTIMONY SB 1125

OPPOSE

Hawaii First is the third largest association management company in Hawaii and regularly conducts association meetings. It is important that cost effective and productive alternatives be provided owners and associations to resolve disputes. As an industry leader, our company sees every day disputes between owner/associations. Cost effective, productive, and fair ways need to be available.

The condominium court has been tested now for several years with little use and results. Other alternatives are available today in the current statute to include mediation and non-binding arbitration.

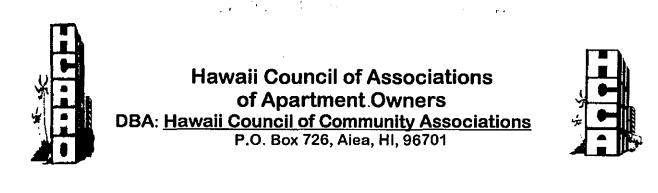
Promotion of evaluative mediation will result in great resolution and at a better cost.

I Oppose SB 1125.

Warmest aloha,

Richard Emery President





February 5, 2011

Senator Roslyn Baker, Chair Senator Brian Taniguchi, Vice-Chair Senate Committee on Commerce & Consumer Protection

Re: SB 1125 Condominiums (Remove Sunset on Condo Court) Hearing: Wednesday, Feb. 9, 2011, 8:30 a.m., Conf. Rm. #229

Chair Baker, Vice-Chair Taniguchi and Members of the Committee:

I am Jane Sugimura, President of the Hawaii Council of Associations of Apartment Owners (HCAAO).

HCAAO has always supported programs that encouraged quick and inexpensive resolution of disputes between condominium unit owners and their boards. Under existing laws, the alternative dispute resolution programs available to unit owners and boards are (i) non-binding arbitration (HRS 514A-121 and HRS 514B-162), (ii) mediation and (iii) DCCA administrative hearings (HRS 514A-121.5 and HRS 514B-161). Whereas, mediation and arbitration may not result in a resolution of the dispute (i.e., the parties may not be able to reach a mutual agreement in a mediation and the non-prevailing party can choose not to abide by the arbitrator's decision in the non-binding arbitration), the DCCA administrative hearings always result in a final decision by the hearings officer (unless the parties are able to come to some agreement prior to the hearing.).

When the DCCA administrative hearings were initially adopted, it was a 2-year pilot program¹; however, because of problems in 2006 associated with the recodification of HRS 514A, i.e., enactment of HRS 514B in 2 separate years, through no fault of anyone, the program was inadvertently repealed when HRS 514A was repealed and had to be corrected. It took two sessions to make the corrections that resulted in reinstatement of that program, which was intended to provide quick, economical resolution of disputes between unit owners and their boards when mediation failed

¹ Because of a concern that "hundreds" of cases would be filed and would overwhelm the DCCA's limited resources, the law limited the number of requests for hearings to 30 per year.

SB1125 Condo. Dispute Resolution Senate Committee on Commerce & Consumer Protection February 5, 2011 Page 2 of 2

and it has only been in operation since 2009. I was informed by the DCCA Office of Administrative Hearings that in 2009, 6 cases were filed and all were completed and in 2010, 6 cases were filed and 3 are still pending at this time. Attached is a copy of a page from the 2010 Real Estate Commission's Annual Report indicating that there were 34 requests for mediation in 2009 and 30 requests in 2010. Since mediation is a pre-requisite to the DCCA administrative hearings, based on the Commission's numbers, about 20% of the requests for mediation did not result in final resolution and proceeded to the DCCA administrative hearings where they were finally resolved.

The cost of the DCCA administrative hearings are paid from the Condominium Education Fund, which was established for the sole purpose ²of educating Boards and association members as to their rights and obligations and to provide alternative dispute resolution programs so that they could avoid the time and expense to litigate their dispute.

Since it appears that the program is being used by the parties that were the intended beneficiaries, we ask that this bill be passed so that we will not have to keep returning every few years to ask for an extension.

Thank you for the opportunity to testify.

e Suzimme Sugimura President

² The Condo Education Fund was established by the legislative so as to minimize the effects of the notorious "condo wars" that were being litigated in the circuit courts in the early 1990's, which resulted in huge expenses to the associations, their unit owners, the boards and their insurance carriers. The monies in the Condo Education Fund do not come from the State's General Fund, but are collected from (i) the developers of new condominium projects and (ii) biennially (i.e., by June 30 of each odd-numbered year) from the owners of every condominium unit in the State through their associations.

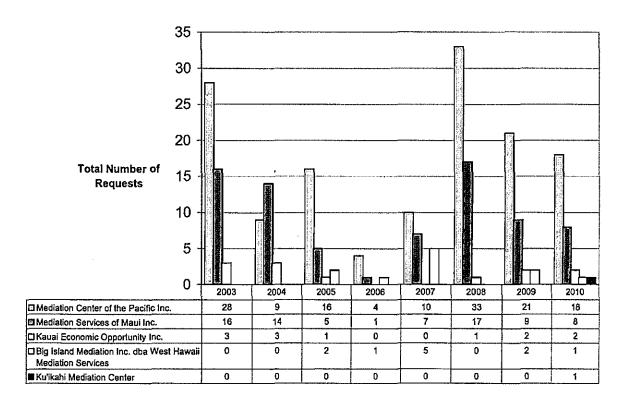
Condominium Mediation and Arbitration

Program – The Commission continued to subsidize mediation programs on four islands and work with various mediation providers, including the Mediation Center of the Pacific on Oahu to provide educational seminars about alternative dispute resolution and mediation for boards of directors, apartment owners and CMAs. Staff collected statistical information for education and Annual Report purposes (See Chart 16). Additionally, this past fiscal year continued the availability of evaluative mediation as an additional option to consumers for condominium dispute resolution. During FY 2010, the Commission renewed contracts with mediation providers for an additional year. Staff updated the Commission mediation brochure to reflect changes in the law and for distribution to the condominium community on the Commission website.

Condominium Dispute Resolution Pilot Program – Staff continued to assist the Administrative Hearings Office in education and awareness programs regarding "condominium court." This pilot program was extended by the 2009 Legislature and will end on June 30, 2011.

Condominium Association Registration – The Commission administered the condominium association registration program, including a review of submitted applications and the assessment of Commission registration policies and procedures. It also considered appeals, subpoenas, and requests for records under Office of Information Practices rules and procedures. For FY 2010, the Commission continued its biennial condominium association registration. In this non-registration year, the Commission continued to process late registering condominium associations for a total, through June 2010, of 1,634 condominium projects, representing

Chart 16. Condominium Governance Mediations



HAWAII CHAPTER



commin ASSOCIATIONS INSTIT

P.O. Box 976 Honolulu, Hawaii 96808

February 7, 2011

Honorable Rosalyn H. Baker Honorable Brian Taniguchì Commerce and Consumer Protection 415 South Beretania Street Honolulu, Hawaii 96813

> SB 1125 OPPOSE Re:

Dear Chair Baker, Vice-Chair Taniguchi and Committee Members:

I chair the CAI Legislative Action Committee. CAI opposes SB 1125.

It is an objectively provable fact that the Office of Administrative Hearings has only issued sixteen condo court opinions since July 2, 2004. That is about 2.5 per year.

Few of those decisions produced any value to a consumer. The decisions are posted on the OAH website, so this assertion can be readily verified.

CAI takes the position that the condo court approach has been given more than a fair chance to succeed and that the time to try something different is at hand. Please.

An argument has been heard to the effect that condo court should be made permanent because even if it does no good, it does no harm. The answer to that argument is that the law as presently written does harm.

Thus, it is not simply a matter of letting some innocuous and little used mechanism quietly exist. It is a matter of . recognizing that condo court actually serves as a disincentive to good faith mediation.

This is so because some owners who have been sold on the idea that OAH will take care of them simply regard the mediation that must precede a condo court filing as a pro forma exercise. CAI requests that the legislature pass SB 92 instead. That will promote the good faith use of mediation as an alternative to litigation.

Honorable Rosalyn H. Baker Honorable Brian Taniguchi February 7, 2011 Page 2 of 6

The arguments in favor of SB 92 are not repeated here. This testimony should <u>not</u> be construed as being in any way favorable to condo court, but <u>if</u> the legislature chooses to consider keeping condo court then CAI asks that certain changes to the law be considered.

One such change should be to provide for trial *de novo* after a decision by OAH. Trial *de novo* is provided for in H.R.S. Section 514B-163, following condominium arbitration. It should also be available after the condo court process.

Arbitration and condo court are the two remedies prescribed in H.R.S. Section 514B-161 following mediation. Both remedies result in the **adjudication** of claims. Trial *de novo* should be an option following adjudication by OAH as well as after arbitration. H.R.S. Section 514B-163 provides as follows:

[\$514B-163] Trial de novo and appeal. (a) The submission of any dispute to an arbitration under section 514B-162 shall in no way limit or abridge the right of any party to a trial de novo.

(b) Written demand for a trial de novo by any party desiring a trial de novo shall be made upon the other parties within ten days after service of the arbitration award upon all parties and the trial de novo shall be filed in circuit court within thirty days of the written demand. Failure to meet these deadlines shall preclude a party from demanding a trial de novo.

(c) The award of arbitration shall not be made known to the trier of fact at a trial de novo.

(d) In any trial de novo demanded under this section, if the party demanding a trial de novo does not prevail at trial, the party demanding the trial de novo shall be charged with all reasonable costs, expenses, and attorneys' fees of the trial. When there is more than one party on one or both sides of an action, or more than one issue in dispute, the court shall allocate its award of costs, expenses, and attorneys' fees among the prevailing parties and tax such fees against those nonprevailing parties who demanded a trial de novo in accordance with the principles of equity. [L 2004, c 164, pt of §2]

Trial de novo would at least insert an element of fairness into the condo court process. Condo court allows for essentially no factual development, yet it allows for consequential judgments to be made.

H.R.S. Section 514B-161(1) only allows for judicial review pursuant to H.R.S. Section 91-14, which "shall be confined to the record[.]" H.R.S. Section 91-14(f). If the record is bare, then judicial review means little. Honorable Rosalyn H. Baker Honorable Brian Taniguchi February 7, 2011 Page 3 of 6

The notion may be that condo court is for little things, that don't require discovery in accordance with rules of civil procedure, but condo court jurisdiction is <u>not</u> limited to little things. There is *broad* jurisdiction.

H.R.S. Section 514B-163 penalizes "nonprevailing parties who demanded a trial de novo" and few would consider going to the expense of such a trial over trivial matters. Thus, CAI asks that SB 1125 be amended to provide for trial *de novo* <u>if</u> the legislature chooses to keep condo court. Sample language is included in the appendix.

Another change to consider relates to existing H.R.S. Section 514B-161(e)(4), which provides that:

The subject matter of the hearing before the hearings officer may include any matter that was the subject of the mediation pursuant to subsection (a); provided that if mediation does not first occur, the subject matter hearings officer shall include any matter that was identified in the request for mediation.

A problem with this is that mediation is a confidential process. See, for example, Rule 408, Hawaii Rules of Evidence. Also, mediation agreements typically provide that mediators will not be called upon to provide evidence or to produce documents so H.R.S. Section 514B-161(a) should be amended as follows:

Mediation; condominium management dispute resolution; \$514B-161 request for hearing; hearing. (a) If a unit owner or the board of directors requests mediation of a dispute involving the interpretation or enforcement of the association's declaration, bylaws, or house rules, or a matter involving part VI, the other party in the dispute shall be required to participate in mediation. Any such demand shall be in writing and shall specify the portion or portions of the declaration, bylaws, house rules, or part VI, to be interpreted or enforced, and the relief sought by the party making the demand. Each party shall be wholly responsible for its own costs of participating in mediation, unless at the end of the mediation process, both parties agree that one party shall pay all or a specified portion of the mediation costs. If a unit owner or the board of directors refuses to participate in the mediation of a particular dispute, a court may take this refusal into consideration when awarding expenses, costs, and attorneys' fees.

That change would address the problem of determining what issues could be considered by the OAH.

Honorable Rosalyn H. Baker Honorable Brian Taniguchi February 7, 2011 Page 4 of 6

It would also enable consideration of whether the matter is unsuitable for the OAH process. H.R.S. Section 514B-162(c) provides for the opportunity to ask a court to rule that a matter is not suitable for condominium arbitration. A similar provision should exist <u>if</u> condo court is to be continued.

(c) At any time within twenty days of being served with a written demand for arbitration, any party so served may apply to the circuit court in the judicial circuit in which the condominium is located for a determination that the subject matter of the dispute is unsuitable for disposition by arbitration.

In determining whether the subject matter of a dispute is unsuitable for disposition by arbitration, a court may consider:

(1) The magnitude of the potential award, or any issue of broad public concern raised by the subject matter underlying the dispute;

(2) Problems referred to the court where court regulated discovery is necessary

(3) The fact that the matter in dispute is a reasonable or necessary issue to be resolved in pending litigation and involves other matters not covered by or related to this chapter

(4) The fact that the matter to be arbitrated is only part of a dispute involving other parties or issues which are not subject to arbitration under this section; and

(5) Any matters of dispute where disposition by arbitration, in the absence of complete judicial review, would not afford substantial justice to one or more of the parties. Any such application to the circuit court shall be made and heard in a summary manner and in accordance with procedures for the making and hearing of motions.

The prevailing party shall be awarded its attorneys' fees and costs in an amount not to exceed \$200.

It is one thing to have a pilot program without safeguards but a permanent law should include a mechanism for weeding out unsuitable cases.

Thus, CAI's position is that SB 1125 should not be enacted. If SB 1125 is to move forward, however, CAI respectfully requests that it be amended to:

- 1. provide for trial *de novo* after an OAH decision;
- 2. require that any mediation demand be in writing that specifies the subject matter of the demand and the relief sought; and
- 3. provides a mechanism for determination of unsuitability.

very truly yours, ene Philip S. Nerney

Honorable Rosalyn H. Baker Honorable Brian Taniguchi February 7, 2011 Page 5 of 6

APPENDIX

CAI proposes that **if** SB 1125 is to move out of Committee, it be amended by the addition of new sections 3, 4, 5 and 6 and by the renumbering of its current sections three and four. Statutory material to be repealed is bracketed and stricken. New statutory material is underscored.

SECTION 3. Hawaii Revised Statutes Section 514B-161(a) shall be amended as follows:

§514B-161 Mediation; condominium management dispute resolution; request for hearing; hearing. (a) If a unit owner or the board of directors requests mediation of a dispute involving the interpretation or enforcement of the association's declaration, bylaws, or house rules, or a matter involving part VI, the other party in the dispute shall be required to participate in mediation. Any such demand shall be in writing and shall specify the portion or portions of the declaration, bylaws, house rules, or part VI, to be interpreted or enforced, and the relief sought by the party making the demand. Each party shall be wholly responsible for its own costs of participating in mediation, unless at the end of the mediation process, both parties agree that one party shall pay all or a specified portion of the mediation costs. If a unit owner or the board of directors refuses to participate in the mediation of a particular dispute, a court may take this refusal into consideration when awarding expenses, costs, and attorneys' fees.

SECTION 4. Hawaii Revised Statutes Section 514B-161(g) shall be amended as follows:

(g) The party requesting the hearing shall pay a filing fee of \$25 to the department of commerce and consumer affairs, and the failure to do so shall result in the request for hearing being rejected for filing. All other parties shall file a response, accompanied by a filing fee of \$25, with the department of commerce and consumer affairs within twenty days of being served with the request for hearing. At any time within twenty days of being served with a written request for hearing, any party so served may apply to the circuit court in the judicial circuit in which the condominium is located for a determination that the subject Honorable Rosalyn H. Baker Honorable Brian Taniguchi February 7, 2011 Page 6 of 6

> matter of the dispute is unsuitable for disposition by hearing pursuant to this section. In determining whether the subject matter of a dispute is unsuitable for disposition by hearing, a court may consider the factors listed in section 514B-162(c).

<u>SECTION 5.</u> Hawaii Revised Statutes Section 514B-161(h) shall be amended as follows:

(h) The hearings officers appointed by the director of commerce and consumer affairs pursuant to section 26-9(f) shall have jurisdiction to review any request for hearing filed under subsection (e). The hearings officers shall have the power to issue subpoenas, administer oaths, hear testimony, find facts, make conclusions of law, and issue written decisions that shall be final and conclusive, unless a party adversely affected by the decision files [an appeal in the circuit court under section 91-14] a written demand for trial de novo.

SECTION 6. Hawaii Revised Statutes Section 514B-161(1) shall be amended as follows:

(1) Any party to a proceeding brought under subsection (e) who is aggrieved by a final decision of a hearings officer may [apply for judicial review of that decision pursuant to section 91-14; provided that any party seeking judicial review pursuant to section 91-14 shall be responsible for the costs of preparing the record on appeal, including the cost of preparing the transcript of the hearing] make a written demand for trial de novo in like manner as is provided for in section 514B-163. Testifier: Richard Port Committee/s: Committee on Commerce & Consumer Protection Date of Hearing: Wednesday, February 9, 2011; Time and Place of Hearing: 8:30 a.m. Conf. Rm #229 Bill Number and Title: SB 1125: Relating to Condominiums

Dear Senator Baker,

I am testifying in strong support of SB 1125. The Condominium Dispute Resolution Process has been successful and has provided a useful alternative to cases clogging up our court system.

When the pilot was first approved, opponents of the CPR Process expressed concern that there would either be too many cases for the Department of Commerce and Consumer Affairs or too few cases. Neither has proven to be true.

Your committee will notice that there has been a marked reduction in Condominium bills coming before your committee. A major reason for this is the CPR Process for resolving owner complaints.

I urge your committee to make the CPR Process permanent and approve SB 1125.

Thank you for this opportunity to testify.

Richard Port

From:	mailinglist@capitol.hawaii.gov
Sent:	Saturday, February 05, 2011 5:31 PM
То:	CPN Testimony
Cc:	naomi@certifiedhawaii.com
Subject:	Testimony for SB1125 on 2/9/2011 8:30:00 AM

.

Categories:

Testimony for CPN 2/9/2011 8:30:00 AM SB1125

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Naomi Suzuki Organization: Certified Management Address: 3179 Koapaka Street Honolulu, HI Phone: 808-837-5223 E-mail: <u>naomi@certifiedhawaii.com</u> Submitted on: 2/5/2011

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Roland Mina Organization: Ke Noho Kai Community Assn Address: Ewa Beach, HI Phone: E-mail: <u>andy.pearl@gmail.com</u> Submitted on: 2/4/2011

.

From:mailinglist@capitol.hawaii.govSent:Friday, February 04, 2011 5:04 PMTo:CPN TestimonyCc:bpbishop@hotmail.comSubject:Testimony for SB1125 on 2/9/2011 8:30:00 AM

1

Testimony for CPN 2/9/2011 8:30:00 AM SB1125

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Benjamin Bishop Organization: Palehua Community Association Address: 92-1479 Makakilo Dr Kapolei, HI Phone: 808-477-9572 E-mail: <u>bpbishop@hotmail.com</u> Submitted on: 2/4/2011

Comments:

I oppose making the condo court permanent

From:mailinglist@capitol.hawaii.govSent:Friday, February 04, 2011 9:09 PMTo:CPN TestimonyCc:mmartin40@hawaii.rr.comSubject:Testimony for SB1125 on 2/9/2011 8:30:00 AM

Categories:

•••

Testimony for CPN 2/9/2011 8:30:00 AM SB1125

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Mary Martin Organization: Wailuna AOAO Address: Phone: E-mail: <u>mmartin40@hawaii.rr.com</u> Submitted on: 2/4/2011

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Edward Lee Organization: HKP AOAO Address: 520 Lunalilo Home Road #100 Honolulu HI 96825 Phone: 808-348-7332 E-mail: <u>egklee@aol.com</u> Submitted on: 2/7/2011

Testimony for CPN 2/9/2011 8:30:00 AM SB1125 Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Jadean DeCastro Organization: Individual Address: Phone: E-mail: jadean@touchstoneproperties-hawaii.com Submitted on: 2/7/2011

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Keven Whalen Organization: Individual Address: 680 Iwilei Roadm #550 Honolulu, HI 96817 Phone: 808-566-4100 E-mail: <u>keven@touchstoneproperties-hawaii.com</u> Submitted on: 2/7/2011

From:mailinglist@capitol.hawaii.govSent:Monday, February 07, 2011 8:08 AMTo:CPN TestimonyCc:f.mcdermott@ymail.comSubject:Testimony for SB1125 on 2/9/2011 8:30:00 AM

Testimony for CPN 2/9/2011 8:30:00 AM SB1125

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Forrest McDermott Organization: Individual Address: Phone: E-mail: <u>f.mcdermott@ymail.com</u> Submitted on: 2/7/2011

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: David O'Neal Organization: Individual Address: 94-1038 Kaiamu Street Waipahu, HI Phone: 6880018 E-mail: <u>oneald003@hawaii.rr.com</u> Submitted on: 2/5/2011

Comments:

This bill is intended to make condo court permanent, which over the years has been rarely used by AOAOs for dispute resolutions. Continuing a underutilized process is not the best course of action, especially with current budget shortfalls.

I urge you not to pass this Bill. Thank you.

From:	mailinglist@capitol.hawaii.gov
Sent:	Saturday, February 05, 2011 5:07 AM
То:	CPN Testimony
Cc:	cater4349@msn.com
Subject:	Testimony for SB1125 on 2/9/2011 8:30:00 AM

Categories:

Testimony for CPN 2/9/2011 8:30:00 AM SB1125

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: curtis carter Organization: Individual Address: Phone: E-mail: <u>cater4349@msn.com</u> Submitted on: 2/5/2011

From:mailinglist@capitol.hawaii.govSent:Saturday, February 05, 2011 5:04 PMTo:CPN TestimonyCc:phagan@hawaii.rr.comSubject:Testimony for SB1125 on 2/9/2011 8:30:00 AM

Categories:

Testimony for CPN 2/9/2011 8:30:00 AM SB1125

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Paul Hagan Organization: Individual Address: Phone: E-mail: <u>phagan@hawaii.rr.com</u> Submitted on: 2/5/2011

From: Sent:	mailinglist@capitol.hawaii.gov Saturday, February 05, 2011 1:13 AM
То:	CPN Testimony
Cc:	emmatsumoto@hotmail.com
Subject:	Testimony for SB1125 on 2/9/2011 8:30:00 AM

Categories:

Testimony for CPN 2/9/2011 8:30:00 AM SB1125

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Eric M.Matsumoto Organization: Mililani Town Association Address: 95-303 Kaloapau St. Mililani, HI Phone: 282-4324 E-mail: <u>emmatsumoto@hotmail.com</u> Submitted on: 2/5/2011

Comments:

This bill is intended to make permanent condo court which over the years has been rarely used by AOAOs for dispute resolutions. This being the case, by ocntinuing to do the same thing over and over expecting a different result is not the best course of aciton, especially with current budget shortfalls. Request this bill be held. From:mailinglist@capitol.hawaii.govSent:Saturday, February 05, 2011 1:01 AMTo:CPN TestimonyCc:Keoki96701@hawaii.rr.comSubject:Testimony for SB1125 on 2/9/2011 8:30:00 AM

Testimony for CPN 2/9/2011 8:30:00 AM SB1125

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Rick Edds Organization: Individual Address: Phone: 8084863327 E-mail: Keoki96701@hawaii.rr.com Submitted on: 2/5/2011

Comments:

.

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: robert duca Organization: Individual Address: lahaina,HI Phone: 925 788 9933 E-mail: <u>bduca@sbcglobal.net</u> Submitted on: 2/4/2011

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Ruth Tschumy Organization: Condo board president Address: Phone: E-mail: <u>ruthdt@hawaiiantel.net</u> Submitted on: 2/4/2011

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Duncan Graham Organization: Individual Address: Phone: E-mail: <u>duncan@certifiedhawaii.com</u> Submitted on: 2/4/2011

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Beverly Wellman Organization: Individual Address: 94-825 Lumiauau St., E-104 Waipahu, HI Phone: 808-678-3880 E-mail: wellmanb001@hawaii.rr.com Submitted on: 2/4/2011

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Irma Pante Organization: Individual Address: Phone: E-mail: <u>irma@hmcmgt.com</u> Submitted on: 2/4/2011

Testimony for CPN 2/9/2011 8:30:00 AM SB1125 Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Marilyn Hampton Organization: Individual Address: Phone: E-mail: <u>marilyn.hampton@hawaiiantel.net</u> Submitted on: 2/4/2011

.

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Tori Kinney Organization: Individual Address: Phone: E-mail: <u>tlk715@gmail.com</u> Submitted on: 2/4/2011

Conference room: 229 Testifier position: oppose Testifier will be present: No Submitted by: Margaret Brevoort Organization: Individual Address: 56-2863 Akoni Pule Hiway Hawi, HI 96719 Phone: 808-889-6930 E-mail: pegbre@earthlink.net Submitted on: 2/4/2011

.