

NEIL AMBERCROMBIE GOVERNOR

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PRESENTATION OF THE OFFICE OF CONSUMER PROTECTION

TO THE HOUSE COMMITTEES ON CONSUMER PROTECTION & COMMERCE AND JUDICIARY

TWENTY-SIXTH LEGISLATURE Regular Session of 2011

Wednesday, February 9, 2011 2:00 p.m.

TESTIMONY ON HOUSE BILL NO. 220, RELATING TO MORTGAGE FORECLOSURES.

TO THE HONORABLE ROBERT N. HERKES AND GILBERT S.C. KEITH-AGARAN, CHAIRS, AND MEMBERS OF THE COMMITTEES:

The Department of Commerce and Consumer Affairs ("Department") appreciates the opportunity to testify regarding House Bill No. 220, Relating to Mortgage Foreclosures. My name is Stephen Levins, and I am the Executive Director of the Office of Consumer Protection ("OCP"), representing the Department.

House Bill No. 220 imposes a requirement on the owner investors of a mortgage instrument to attest that they have engaged in some form of loss mitigation prior to the initiation of the foreclosure and appears to call into question the propriety of the

Testimony on House Bill No. 220 Wednesday, February 9, 2011 Page 2

electronic filing of documents in Hawaii by prohibiting those containing electronic signatures from being filed at the Bureau of Conveyances.

Since House Bill No. 220 raises numerous complex issues, involving loss mitigation; legal standing, and evidentiary foundations, which are difficult to discern without undertaking a comprehensive legal evaluation, the Department believes that the Task Force should examine these issues. In this regard, if the committee desires, the Chairperson of the Mortgage Foreclosure Task Force will bring them to the attention of the entire Task Force for review.

Thank you for providing me with the opportunity to testify on House Bill No. 2204.

I will be happy to answer any questions that the committee members may have.

Testimony for HB220 on 2/9/2011 2:00:00 PM

mailinglist@capitol.hawaii.gov [mailinglist@capitol.hawaii.gov]

Sent:

Monday, February 07, 2011 6:27 PM

To:

CPCtestimony

Cc:

marcyfrommaui@gmail.com

Attachments: Forclosure and mediation t~1.doc (42 KB)

Testimony for CPC/JUD 2/9/2011 2:00:00 PM HB220

Conference room: 325

Testifier position: support Testifier will be present: No

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Submitted on: 2/7/2011

Comments:

Thank you for this hearing and for this opportunity to testify.

I am Maui home owner who has been fighting to save our home from foreclosure and have been shocked and overwhelmed by the treatment from my mainland servicer.

I can not believe that the law either allows these banks to treat the people of Hawaii this way, or does nothing to stop them.

I <u>SUPPORT</u> this bill, HOWEVER, the best way for this bill to help stop unnecessary foreclosures in Hawaii is to Amend it to include Mandatory Mediation like the Senate Consumer Protection Committee passed last week.

I have heard testimony from Bankers saying that most homeowners can not be helped, That banks are already trying to work with them, the HAMP program was set up for this purpose and that lenders to not want to foreclose on home owners.

NOTHING could be further than the truth, as my own story will demonstrate.

Successful mediation for both parties MUST INCLUDE the following:

- 1} The bank representative has to have the full authority to negotiate and approve a fair loan modification during the mediation with Full Transparency, with no loop holes for the servicer to abuse.
- 2) The bank representative MUST bring to the mediation the original or a certified copy of the mortgage instrument and each assignment of the mortgage instrument.
- 3) An Immediate Temporary Moratorium on foreclosures until the mediation program is in place.

We are counting on you to make this a very strong Bill, because allowing loopholes will simply defeat the purpose and will NOT help home owners.

This can not wait another day, or I and many others will lose their homes.

Just this morning I received a fed ex from bank of America telling me they have no workouts for me and foreclosure will proceed. DESPITE the fact that I currently have a signed contract with them for a Special Forbearance until March 1st!

I have been trying to get a modification for almost a year, and I believe Bank Of America is hearing about the possibility of Hawaii passing bills to protect the people of Hawaii and are working to rush foreclosures before any bills are passed. ESPECIALLY if the do not have proper documentation that would be required for mediation and for people they have wrongly been denied HAMP modifications.

The above provisions are absolutely key to stop the major mainland servicers from unfairly foreclosing on the families of Hawaii.

I know this from my own personal experience, which I will describe and show why ONLY a STRONG Mediation Program will work.

I live with my husband (a Maui County Firefighter) and our son in Kihei.

We have been trying to get a HAMP loan modification from Bank of America since January of 2010.

Our original Mortgage was taken out in 2003 with Country Wide Home Loans, than taken over by Bank of America who than sold our loan to Bank Of New York Melon. Our new servicer became "BAC Home Loans Servicing, LP" a division of Bank Of America

In December of 2009 I was notified by BAC mail about the HAMP program and to call to see if I qualified.

After a 2 hour phone interview in January 2010 I was told I was Approved for HAMP trial, and would make 3 payments to be sure I could pay and in the meantime they would verify my income and hardship. However, it would take 30 days to get my trial package by Fed -Ex, and I would start paying the new modified mortgage payment of 31% of my gross income for the three month trial. when it arrived. This seemed fair and affordable to us.

I was warned I had to want to keep, stay, and live in my home and not be trying to sell it.

I agreed because we very much wanted to keep our home!

At this time I had excellent credit, had no other debt, had never missed a payment but was experiencing a large loss of income and we were at the end of our savings.

I have a notebook full of calls and promises from BOA, but long story short, I never got to start a trial although they finally mailed me a packet to apply months later, only after I ran out of money and could only make a partial payment, and after they TOLD me I should miss payments because otherwise I was at the bottom of a stack and they were backlogged and only working with people who had missed payments.

They had lied directly to me when I had told them I only had a few months of savings to pay my mortgage. They assured me I would start the trail payments and I was already approved for a HAMP trial, and would get a permanent loan modification as long as the phone interview information I gave them was verifiable.

I finally got an APPLICATION three months later. NOT for a trial, as promised, but new paperwork to start all over again. Over the next few months I spent hours and hours

making phone calls, getting disconnected, faxing and re faxing documents, and being told everything was fine.

I have a filled a notebook with documentation of over 100 calls, conversations and transactions I have made and have started a second notebook.

Finally on 7/22/10 I got a fed ex telling me I was denied for negative NPV and that I could request my NPV info, and that they were working on alternatives for me.

Giving me the NPV data on request is a direct requirement of HAMP.

The reason they have to provide this information to you is to give you the opportunity to make any necessary corrections to the values they used as they make or break your ability to be considered eligible for the Home Affordable Modification Program.

The servicers are well known to put incorrect data into the NVP tool. From the numbers quoted back to me by some BAC reps, I am certain the DID use the wrong numbers, IF they even ran it.

As of today 2/07/11, I have not gotten the NPV. BAC has become notorious for this, as I found out from others with the same stories.

I asked many times, all documented. I had to verbally ask because they would not give me an address to ask in writing, nor was one provided in the letter.

One BAC rep told me he knew for a fact that NPV results had to come from my investor (Bank Of New York), and that BAC had nothing to do with it, and it was out of their hands.

I called BONY and they denied this completely. They told me they can not make any decisions about loan modifications, the servicer makes all the decisions "on their behalf". They told me it WAS in their best interest, in most cases, to do loan modifications, rather than foreclosure. I have documented all details of these conversations.

The servicers are not even acting in good faith with their investers.

Meanwhile, in April during the process, we had a change in circumstances. My husband suffered severe injury during a MFD fire call at work, was put on Workman's comp, and was getting less than his normal income.

After the HAMP denial but before getting our NPV data, BAC finally agreed to a Special Forbearance, because my husband required two surgeries before he could return to work.

The Forbearance ends this month and our income will have improved. We are trying to re-apply for a loan mode but fear we will be foreclosed on first. I can not trust BOA to Work with me "In Good Faith"!

We are now so behind on payments, we can not catch up without a modification, which they have already denied us, with no clear reason and after telling us we were approved!

Bottom line is THEY have USED the Government HAMP program to CREATE defaults that forces foreclosures.

Our once perfect credit is ruined. If we lose our home, renting will be difficult as landlords do credit checks. Even employers do credit checks, so looking for additional employment will become even more difficult ..

Had I known that it would take four months to get an application and four more months to get turned down, I would have sold my home when I still had some savings, time to sell it, and when the market value was higher. We might have even had some equity or at least broke even, kept our excellent credit, and been able to rent and find additional work with out being denied for poor credit..

We tried to do the right thing, and we believed the law would never allow a bank to lie to us and mislead us without consequences, especially with the HAMP program.

Bank Of America lied to us and created this situation, I feel this is down right Criminal!

I BEG you to make the banks do the right thing, by passing POWERFUL bills.

If they declare during mediation a mod. can not be done because of a negative NPV than MAKE them show this, make it transparent. Otherwise they will just use this as an excuse to deny the modification, as they have done with me and so many others.

Make them prove they have the original note, all the assignments and investor servicing agreements, because they have already lied to me and others about this.

Please read the TESTIMONY OF MR. ADAM J. LEVITIN from the November 16, 2010 US Senate Committee on Banking, Housing and Urban Affairs Problems in Mortgage Servicing From Modification to Foreclosure, http://financialservices.house.gov/Media/file/hearings/111/Levitin111810.pdf

"The servicing problems stem from servicers' failed business model. Servicers are primarily in the transaction processing business and are failing miserably at trying to adapt themselves to the loan modification business. Servicers' business model also encourages them to cut costs wherever possible, even if this involves cutting corners on legal requirements, and to lard on junk fees and in-sourced expenses at inflated prices. The financial incentives of mortgage servicers also encourage them to foreclose, rather than modify loans in many cases, even when modification would maximize the net present value of the loan for investors."

Servicers have a conflict of interest and in most cases make money by foreclosing and even delaying foreclosures.

If you listen to these hearings as I have, I am sure you will be outraged, and you will see that Hawaii will NEED to have a very strong law, that does not allow loopholes, to stop these big servicers from unfairly foreclosing on the people of Hawaii!

This is what happened with HAMP but you have the opportunity to learn from HAMP and not make the same mistakes.

I know if these provisions were in place right now, Bank of America would give me the loan modification they keep trying to deny me BEFORE ever having to use the mediation.

They would do so because it would now be in their best interest to do so. Because I DO qualify, and because they have MORE TO LOSE if they had to do an honest Mediation with me in Hawaii, AND actually be REQUIRED to PROVE they have the legal paperwork to foreclose,

The State of Hawaii has the power right now to save thousands of homes and families. The savings for Hawaii would be huge, because when people lose their homes, government costs rise.

HOWEVER: If any mediation law is passed that does NOT included the above, or stronger measures, it will be a total waste of everyone's time and money, and will just be another excuse for the banks to say "we have tried to help but we can only do so much".

Thank You

Marcy and Larry Crilley 2962 Kauhale Street Kihei, HI 96753 808-874-5644

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COMMITTEE ON CONSUMER PROTECTION & COMMERCE

Rep. Robert N. Herkes, Chair Rep. Ryan I. Yamane, Vice Chair

DATE:

Wednesday, February 9, 2011

TIME:

2:00 p.m.

PLACE:

Conference Room 325

State Capital

415 South Beretania Street

RE:

Testimony on House Bill 220

My name is Kale Gumapac, President of Laulima, LLC, formerly known as Hawaiian Alliance, LLC. I am submitting my testimony in support with amendments regarding House Bill 220. This bill must be amended to require that the original note with the original signatures be produced to show standing to foreclose. In addition to the note the original mortgage must be produced with the original signatures also as it is the collateral. All title must be clear before foreclosure can take place. Without a clear title no foreclosure can take place. The mortgagee must prove standing before proceeding with any foreclosure action. My company used to provide education, counseling, forensic mortgage auditing, attorney referrals and paralegal research on mortgage foreclosures to homeowners and attorneys. Since my company's reorganization our business name was changed from Hawaiian Alliance to Laulima, referring to the cooperative nature of our company with our clients, and our focus is investigating land titles for the purpose of filing insurance claims with our client's title insurance companies from whom they purchased an owner's and lender's title insurance policies should there be a defect in title.

Previously unknown in contemporary legal understandings of Hawai'i's history are two executive agreements that settled the overthrow of the Hawaiian government and continue to remain binding upon the current United States President, Barack Obama, as successor of President Grover Cleveland, under both international law and U.S. Federal law. The first agreement is a temporary and conditional assignment of executive power by Queen Lili'uokalani to the U.S. President on January 17th 1893 calling for an investigation of the participation of U.S. troops and actions of its diplomat in the overthrow of the Hawaiian government, and after the investigation to restore to the Queen her constitutional authority. Pursuant to Article 31 of the Hawaiian constitution, the Queen's authority was that she was constitutionally vested with the executive power and it was her duty to ensure that certain insurgents be apprehended by the police for committing the crime of treason, being a violation of Chapter VI of the Penal Code. But for the presence of U.S. troops who were ordered by the U.S. diplomat to protect the insurgents, the police force, headed by Marshall Wilson, would have been able to apprehend the insurgents. President Cleveland accepted this temporary and conditional assignment on March 9th 1893, and initiated the investigation by appointing James Blount as Special Commissioner to report his findings to Secretary of State Walter Gresham. This first executive agreement is called the Lili'uokalani assignment, which also temporarily transferred and assigned to the President the administration of Hawaiian Kingdom law. The investigation was initiated on April 1 and completed on October 18, 1893.

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The investigation concluded that the U.S. diplomat, John Stevens, and naval commander, Captain Wiltse, violated international law and were responsible for the overthrow of the Hawaiian government. On October 18th, Secretary of State Walter Gresham directed the new U.S. diplomat assigned to Hawai'i, Albert Willis, to begin negotiations for settlement and restoration of the Hawaiian government as it stood before the landing of U.S. troops on January 16, 1893, with the condition that after restoration and reassignment of the executive power, the Queen would grant amnesty to the insurgents. At this first meeting between the Queen and U.S. Minister Willis on November 13th 1893 at the U.S. legation (embassy) in Honolulu, Willis, on behalf of the President, sincerely apologized for the reprehensible conduct of its diplomat and naval commander and that the President determined that the Hawaiian government must be restored, but only after a guarantee that full amnesty could be granted to the insurgents by the Queen. At this first meeting the Queen refused to grant amnesty, but after three more meetings with the U.S. diplomat she agreed and a declaration was signed by her on December 18th and dispatched to the U.S. State Department on the 20th. This is the second executive agreement known as the *Agreement of restoration*, whereby the Queen would grant amnesty "after" the government was restored and the executive power returned.

The Hawaiian Kingdom's status was that of a recognized sovereign and independent State under international law. Contrary to the language in Public Law 103-150 native Hawaiians are not indigenous peoples within the United States, but are nationals of a recognized sovereign and independent State. One might object, arguing, how can a State that has not had a government for 118 years still have citizens? Hawaiian nationality persists through time even without a government, because nationality arises as an incident of the continuity of State sovereignty and not the continuity or discontinuity of the governmental apparatus. One can be born the "national" of a State even if the State is "occupied" by a foreign government for a long period. Current examples would be Latvia, Lithuania and Estonia, which were occupied by the Soviet Union for more than fifty years. This would also be true of any child born in Iraq to Iraqi nationals since the beginning of the US occupation since 2003 to 2004.

Thus State sovereignty exists until properly extinguished, and this sovereignty is separate and distinct from another sovereign authority that may be effectively operating in its boundaries. This situation—two sovereigns in one country—is referred to by international law as occupation. Both the 1893 Lili`uokalani assignment and the international laws of occupation mandate that the occupying State administer the laws, both civil and penal, of the occupied State, being the Hawaiian Kingdom. This is not discretionary on the part of the occupant. It is a mandate caused by the fact that the occupied State's sovereignty did not merge with the occupier's sovereignty, and therefore the occupier is barred from administering the occupier's national laws within the boundaries of an independent and sovereign State. American law was not applied in occupied Japan after World War II, Japanese law was. American law was not applied in Iraq, after the overthrow of the Iraqi government. Iraqi law was.

Since the United States is a Federal government, States within the Federal Union are subject to the supremacy of Federal laws and treaties, in particular, executive agreements. Article VI, clause 2, of the U.S. constitution, provides: "This Constitution, and the Laws of the United States which shall be made in pursuance thereof; and all treaties made, or which shall be made, under the authority of the United States, shall be the supreme law of the land; and the judges in every state shall be bound thereby, anything in the constitution or laws of any state to the contrary notwithstanding." In U.S. v. Belmont, 301 U.S. 324 (1937), U.S. v. Pink, 315 U.S. 203 (1942), and American Insurance Association, et al. v. Garamendi, 539 U.S. 396 (2003), the U.S. Supreme Court affirmed that executive agreements entered under the sole authority of the President in foreign

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relations with foreign states does not require ratification from the U.S. Senate to have the force and effect of a treaty; and that executive agreements bind successor Presidents for their faithful execution. In particular, the Court stated in *Garamendi*, "Specifically, the President has authority to make 'executive agreements' with other countries, requiring no ratification by the Senate or approval by Congress." And in Belmont, the Court stated: "We held that although [an executive agreement] might not be a treaty requiring ratification by the Senate, it was a compact negotiated and proclaimed under the authority of the President, and as such was a 'treaty."

For the past 118 years, President Cleveland, and his successors in office have violated the *Lili`uokalani assignment*, being an executive agreement, which mandated the President and his successors in office to administer Hawaiian Kingdom law. As a result of the President's failure to administer Hawaiian law all acts performed by the provisional government and the Republic of Hawaii on behalf of or concerning the Hawaiian Islands cannot be considered lawful because these individuals were insurgents and were not granted amnesty from the Queen because the Hawaiian Kingdom government wasn't restored and the executive power returned. According to §1255 of the Hawaiian Civil Code, the execution of a deed of conveyance and mortgage under Hawaiian law must first be acknowledged by "the party or parties executing the same, before the Registrar of Conveyances, or his agent, or some judge of a court of record, or notary public of this Kingdom," and then pursuant to §1262, the deed must be recorded in the Bureau of Conveyances, where "all deeds, leases for a term of more than one year, or other conveyances of real estate within this Kingdom shall be recorded in the office of the Registrar of Conveyances." According to Justice Judd in *Kaaihue v. Crabbe*, 3 Haw. 768, 773 (1877), "The Legislature deemed it advisable that deeds of landed property should be recorded." §1267 of the Civil Code also provides that "no person who is not a subject of this Kingdom shall be eligible to the office of notary public." Only Hawaiian subjects can serve as notaries public under Hawaiian law.

Deeds of conveyance of real property and mortgages after January 17, 1893 cannot be considered lawfully executed because the Registrar of Conveyances or notaries public were not lawfully vested with the authority to acknowledge the execution of deeds of conveyance and mortgages because they were insurgents and members of the so-called provisional government and its successor the Republic of Hawai'i—not officers of the Hawaiian Kingdom. Since August 12th 1898, execution of deeds of conveyance of real estate and mortgages also cannot be considered lawfully executed because these insurgents were maintained under the Territory of Hawai'i government, and only Hawaiian subjects can serve as the Registrar of Conveyance and notaries public. Because Hawaiian Kingdom law was not being administered, it in effect, renders all conveyances of real estate and mortgages securing the repayment of loans within Hawaiian territory since January 17, 1893 to the present null and void. The notary public and Registrar of Conveyances were not competent to execute deeds or mortgages.

Our company operates in strict conformity to the *Supremacy clause* of the United States Constitution, whereby executive agreements are the supreme law of the land and anything in the constitution or laws of the State of Hawai'i to the contrary notwithstanding. Mortgages are liens mortgaged to the lender to secure the repayment of the promissory note. Without legal title vested in the mortgagor, there is no mortgage and therefore no foreclosure. To protect the lender should there be a defect in the title, the lender requires the borrower to purchase a lender's title insurance policy to pay off the loan; and in order to protect the owner should there be a defect in the title, the owner purchases an owner's title insurance policy to pay the owner the stated coverage of the policy, which is usually the value of the property. Title insurance polices are indemnity contracts that insures the accuracy of the title search performed by local title companies, and if accepted by the underwriters of the major title insurance companies, a policy is issued.

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For these reasons, our company now focuses on investigations of land titles for the purpose of filing claims of defect in title, which is a covered risk in the lender's and owner's title insurance policy. *Laulima*, *LLC*, has retained an expert consultant and attorneys to represent their clients in their claims with the title insurance company and even goes as far to assist the lender to file their claim under the lender's policy, which the lender required the borrower to purchase for their protection. Therefore, in closing, I suggest that this committee reevaluate these mortgage and foreclosure bills in light of the executive agreements and the mandate of the Supremacy Clause of the United States Constitution. Because these executive agreements exist, there are no valid mortgages. Proper relief for lenders would be their lender's title insurance policy, which they required the borrower to purchase for their protection should there be a defect in title. Therefore, lenders cannot rely on foreclosure proceedings, whether judicial or non-judicial, to recover on the outstanding loan without committing fraud.

I've included with this testimony two articles by Ticor Title Insurance Company that explains the "what" and "why" of title insurance, which can also be accessed online at https://www.ticortitle.com/title insurance.asp.

Kale Gumapac President Laulima, LLC

What Is Title Insurance? (https://www.ticortitle.com/whatistitle.asp)

A Word About Real Estate

Real estate has traditionally been a family's most valuable asset. It is a form of wealth that is protected by many laws. These laws have been enacted to protect one's ownership of real estate and the improvements located on the land. The owner, the owner's family, and the owner's heirs have rights or claims in and to the property that you are buying. Those who may have an interest in or lien upon the property could be governmental bodies, contractors, lenders, judgment creditors, the Internal Revenue Service, or various other individuals or corporations. The real estate may be sold to you without the knowledge of the party having a right or claim in and to the property. In addition, you may purchase the real estate without having any knowledge of these rights or claims. In either event, these rights or claims remain attached to the title to the property that you are buying until they are extinguished.

The Past Can Determine Your Future

Generally, a person thinks of insurance in terms of the payment of future loss due to the occurrence of some future event. For instance, a party obtains automobile insurance in order to pay for future loss occasioned by a future "fender bender" or for the future theft of the car. Title insurance is a unique form of insurance. It provides coverage for future claims or future losses due to title defects which are created by some past event (i.e., event prior to the acquisition of the property.) These risks are far less obvious than those protected against by automobile insurance, but can be just as devastating. The following information will answer some commonly asked questions about title insurance.

Will You Get Clear Title?

It is of utmost importance that you receive clear title to the property when you purchase real estate. In order to do so, you

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must first be informed of any existing rights or claims that may, in the future, threaten your title and possession to the property. Title insurance provides you with this twofold protection.

How Do You Find Out What Claims Exist?

In order to determine the status of title, Ticor Title conducts a diligent search of the public records for those documents associated with the property. Ticor Title then examines those recorded documents in order to determine if there are any rights or claims that may have an impact upon the title to the property. The title search may reveal the existence of recorded defects, liens or encumbrances upon the title such as unpaid taxes, unsatisfied mortgages, judgments and tax liens against the current or past owners, easements, restrictions and court actions. These recorded defects, liens and encumbrances are reported to you prior to your purchase of the property. Once reported, these matters can be accepted, resolved or extinguished prior to the closing of the transaction. In addition, you are protected against any recorded defects, liens or encumbrances upon the title that are unreported to you and which are within the coverage of the particular policy issued in the transaction. This is the first benefit you receive from title insurance.

What About Undiscovered Claims?

The title to the property that you have purchased could be seriously threatened or lost completely by hazards which are considered "hidden risks." "Hidden Risks" are those matters, rights or claims that are not shown by the public records and, therefore, are not discoverable by a search and examination of those public records. Matters such as forgery, incompetency or incapacity of the parties, fraudulent impersonation, and unknown errors in the records are examples of "hidden risks" which could provide a basis for a claim after you have purchased the property. In order to protect you against this possibility, Ticor Title provides insurance coverage for such claims. This is the second benefit you receive from title insurance.

How Does a Title Insurance Policy Protect Against All These Claims?

If a claim is made against your insured title, Ticor Title protects you by: (1) Defending your title, in court if necessary, at no cost to you, and (2) Bearing the cost of settling the case, if it proves valid, in order to protect your title and maintain your possession of your property.

Title Insurance Protects Your Asset

Title insurance gives you the assurance that possible clouds on title to the property you are purchasing - which can be discovered from the public records - have been called to your attention that such defects can be corrected before you buy. Additionally, it is insurance that if any undiscovered claims covered by your policy arises out of the past to threaten your ownership of real estate, it will be disposed of, or you will be reimbursed exactly as your title insurance policy provides.

Only One Premium

Unlike other forms of insurance, the original premium is your only cost as long as you or your heirs own the property. There are no annual payments to keep your Owner's Title Insurance Policy in force.

Why Do You Need Title Insurance? (https://www.ticortitle.com/whyneedtitle.asp)

To protect possibly the most important investment you'll ever make - the investment in your home. With a title insurance policy, you as owner, have an indemnity contract that will reimburse you for loss in the event someone asserts a claim

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against your property that is covered by the policy.

How can there be a title defect if the title has been searched?

Title insurance is issued after a careful examination of copies of the public records. But even the most thorough search cannot absolutely assure that no title hazards are present, despite the knowledge and experience of professional title examiners. In addition to matters shown by public records, other title problems may exist that cannot be disclosed in a search.

What title insurance protects against

Here are just a few of the most common hidden risks that can cause a loss of title or create an encumbrance on title:

- False impersonation of the true owner of the property
- Forged deed, releases or wills, Instruments executed under invalid or expired power of attorney;
- Undisclosed or missing heirs; Mistakes in recording legal documents
- · Misinterpretations of wills Deeds by persons of unsound mind
- Deeds by minors
- Deeds by persons supposedly single, but in fact married
- Fraud
- Liens for unpaid estate, inheritance, income or gift taxes

What protection does title insurance provide against defects and hidden risks?

Title insurance will pay for defending against any lawsuit attacking your title as insured, and will either clear up title problems or pay the insured's losses. For a one-time premium, an owner's title insurance policy remains in effect as long as you, or your heirs, retain an interest in the property.

What this means to you

The peace of mind in knowing that the investment you've made in your home is a safe one.

Call Ticor Title

If you have any questions concerning title insurance coverage, please call a Ticor Title office, or any of our policy issuing agents. We are here to assist you.

Eddie Amaral, Kalihi Valley Homeowner Consumer Protection Committee & Judiciary Committee February 9, 2PM Room 325 Measure #879, 896, 582, 321, 220, 1484, 1410 and 1411

Support

My name is Eddie Amaral. I have been a proud homeowner in Kalihi Valley for 14 years, but Bank of America is now threatening to foreclose on my home. When my wife and I found out about the default, we did everything we could think of, we learned about loan modifications, the government HAMP program, we made dozens of phone call to Bank of America. We did everything Bank of America told us to do, and they made it sound like they were going to help us but then they denied us but we do not understand why. We hired a lawyer.

We want to pay our mortgage. We want the American Dream. But the loan modification process is a nightmare because homeowners like me in Hawaii do not have the rights we need in this process. It is hard to stand up against Bank of America, they are the 2nd largest corporation in the country. This Legislature could help me by passing the strongest mandatory mediation program possible.

I truly appreciate the time your committees are putting into reviewing these bills. Please make sure that one of these bill require that the lender's representative in the mediation is authorized to negotiate on behalf of the lender AND that both parties are required to negotiate in good faith or the foreclosure process is halted.

The moratorium on foreclosures you already passed will give us the breathing space we need to make sure that the mediation process is as good and fair as it can be.

Please do all you can to stop unnecessary foreclosures in Hawaii. Please make our families have the right to mandatory mediation.

Thank you for taking on these important issues. There are thousands of families out there just like me who need a strong state law. Many of these families are on Maui and Big Island and cannot pay to fly here to testify, but their stories are a lot like mine.

TESTIMONY FOR HB220

DATE: Wednesday, February 9, 2011

TIME: 2:00 pm

PLACE: Conference Room 325

State Capitol

415 South Beretania Street

TO:

COMMITTEE ON CONSUMER PROTECTION & COMMERCE

Rep. Robert N. Herkes, Chair Rep. Ryan I. Yamane, Vice Chair And Colleagues

COMMITTEE ON JUDICIARY

Rep. Gilbert S.C. Keith-Agaran, Chair Rep. Karl Rhoads, Vice Chair And Colleagues

FROM:

<u>JADE L. BROWN</u>
Participant of FACE and Representing Homeowners of Hawaii 239 Upper Kimo Drive, Kula, HI 96790 (808) 344-1740

My name is Jade L. Brown. I am a responsible Maui homeowner at risk of losing my home and I represent thousands of families across our state who are also facing and/or trying to prevent foreclosure. I am in support of HB220 which provides some protections for Hawaii's families, although the best way for this bill to help stop unnecessary foreclosures in Hawaii is to amend it to include mandatory mediation like the Senate Consumer Protection Committee passed last week.

As the financial crisis hit, my income was significantly reduced and we began to struggle making our mortgage payment. President Obama appeared ready to help us with his Making Homes Affordable Program. We applied for a modification. We were told by our servicer (Chase Home Finance) that we had to be delinquent in order to qualify. We had never been late on a payment before, but after receiving this instruction 3 times from Chase, we trusted them, because after all, this was a government program and surely they were conducting themselves with integrity and in good faith. Attempting to modify our mortgage has become a 2nd full time job for me. After over 167 phone calls, 85 faxes because they kept losing our paperwork, a trial modification that was supposed to last 3 months — but dragged on for about a year, and a final modification agreement that we signed and sent back on time, we still have no permanent

modification. My husband and I are hard-working people and have acted in good faith to modify our mortgage. Now, we may be facing foreclosure. We take personal responsibility for saving our home, although we cannot help but feel "set-up" with this modification process. We have complained to the OCC, sought the help of our Senators, and now the assistance of an attorney. All we want is to keep our home that we have worked so hard to love and maintain over the years.

For 2 years now, I have spent countless hours trying to educate myself because I could not understand why Chase was putting us through these sham loan modification negotiations. It is time to end the myth that it is "deadbeat borrowers" who are to blame for the mortgage crisis, and show how the banks have made beggars out of decent, responsible people.

I have become shocked and sickened to learn what has become of our home ownership to the players of the banking industry and Wall Street. I have learned that the contracts we entered into when purchasing our homes were not really mortgages, but security instruments involving parties unknown and undisclosed to us. Our mortgages have been endorsed and assigned to parties unknown and undisclosed to us, often many times over. Such endorsements and assignments were conducted without proper recordkeeping, possibly making identification of our true creditor impossible and therefore, valid lien release upon payoff, also impossible. The banking industry allegedly avoided proper recordkeeping intentionally to bypass having to pay local recording fees. This lost revenue, which could tally millions of dollars, has robbed our local economy and contributed to the financial crisis that our state is in. Credit enhancements and insurance policies were attached to our mortgages without our knowledge, financially enriching parties unknown and undisclosed to us in the millions of dollars if we went into default. Often times, we were targeted for such default at loan origination. I have learned that because our titles are now clouded due to securitization, documents may have been falsified to fabricate a perfected chain of title allowing parties with questionable standing to foreclosure on our homes. I have learned that our creditor or creditors have likely been made whole already through various insurance policies, credit default swaps, and when all those funds were exhausted, bailout money from our tax dollars. The banks and servicers are foreclosing on our homes anyway, perhaps being unjustly enriched yet again. It is important to know that such fraud is no longer alleged. Testimony of loan servicing fraud, loan origination fraud, appraisal fraud, assignment fraud, foreclosure fraud, and securities fraud are part of the Congressional Record and are being elucidated in the judgments of courts around the country following civil Given the widespread questionable nature of these practices, a national litigation. investigation appears in order.

I don't know about you, but this financial crisis caught me off guard. I did not know what was going on financially for the country. I do not believe the powers in the banking industry and

Wall Street are afforded the same benefit of the doubt. I do not believe that the genius financial engineers who created securities and other exotic products out of our mortgages were unaware of the fraudulent practices they were committing or of the potential financial consequences of their actions. Being financially shrewd, I think they counted on always being one step ahead of us. I can see that they have already planned their response to the financial, housing, and foreclosure crisis. Their game plan is strategically underway and being played out with a well-funded lobby and high powered law firms. They are taking away our land as quickly as possible so as to be ahead of the curve of any new consumer protections and local legislation that safeguards our People.

To us here in Hawaii "home" is a sacred meeting place for friends, family, and community. To the big banks and Wall Street, our home is a game piece on a monopoly board. But, our love of this Land is greater than the greed of Wall Street. If we continue to passively respond and submit to these strategies of big banks and Wall Street, I do not believe we are acting in our best interest as a State. Surely, we as a people who still remember our stewardship of the Land, recognize that we are more qualified than Wall Street to direct this narrative in the State of Hawaii. I am encouraged that this legislature is considering HB220. As we focus our efforts on economic recovery in the State of Hawaii, it is especially important to protect our citizens from fraudulent practices that will lead to their economic failure. We, who love this Land so much, will cause Hawaii to thrive once again, but we need a fair chance to keep our homes so that we can recover and prosper. Thank you.



Gamaliel i oundation Affiliate

1352 Lilil a Street, Room 2 Honc la u, HI 96817

Phone (838) 522-1304 Fax (! 12) 532-7448 face.offic :@facehawaii.org www. acehawaii.org

> The Isv. Alan Mark State vide President

The Re A Sam Domingo Oanu President

The Rt. Rev. Monsigner Terre 'c: Watanabe Maui President

Mr. Rosario Saniaga State rikle Treasurer

Milludy Ott State ricle Secretary

Mr. Draw Astolfi Exec tive Director

Mr. Pa rick Zukemura Oahu ead Organizer

Ms. Terr. Erwin, PhD Maui I tad Organizer Testimony requesting mandatory mediation to address foreclosures Consumer Protection Committee/Judiciary February 9 2011

Measures: HB879, 896, 582, 321, 220, 1544, 1600,1489,1410,1411 Comments

Everyone knows someone in default these days - even if they don't always know they do. Our people tend to struggle in silence, and everyone in Hawaii is struggling some today. This foreclosure epidemic is part of a larger picture of the slow erosion of Hawai'i's local culture.

In many ways investor driven capital is hurting our way of life. One example is the way our hotels - once owned by local businessmen are now owned by investor groups like Goldman Sachs - an institution which cares nothing for us here, and which thinks and plans quarter to quarter...maybe that explains why they ignore the crowd of homeless living in front of their hotel, imagining perhaps that it will have no effect on their business, or on the greater community their business depends upon.

Likewise the epidemic of foreclosures is driven by people from far away who neither know us, love us, or think about us. Local banks - staffed by our friends and neighbors are not foreclosing on local families in the casual way that off shore banks do.

Hawai'i should require as law what local banks do as part of their regular business - they sit down and talk to their customers to find solutions to problems. I wish that people would just sit down voluntarily to talk things out. We should not need a law to make things pono. Sadly there doesn't seem to be another way.

Other states and some counties have moved bills mandating mediation into law with very good results - but they all did three things. First they required lenders to prove they own the paper before they process a foreclosure. Second the mediation -the face to face connection - is mandatory. Mandatory means it is a condition of foreclosure - whether judicial or non-judicial. Third, their needs to be penalties applied when these conditions are not met. Simply put, a successful mediation process needs teeth.

One of the industry lobbyists explained at a hearing last week that mediation programs on the mainland have not worked so well. Take a closer look, and you will see that the programs without teeth are the ones that have not worked well. The programs with teeth, like Nevada, have been hugely successful.

I know that mandatory mediation will add a burden to DCCA or the judiciary, so I was excited to see that you are implementing a short moratorium on foreclosures while the new program is set up. Please make sure the key provisions of successful mediation make it to the version that is passed out of this committee.

Thank you for your attention to this important issue.

Consumer Protection Committee February 9, 2011 2:00PM Measure #s 220, 321, 582, 879, 880, 896, 1410, 1411, and 1484

Naty Lagaso [natylagaso@hawaii.rr.com]

Sent: Tuesday, February 08, 2011 11:38 AM

To: **CPCtestimony**

Commonts

TESTIMONY

Good afternoon and Mahalo for allowing me to testify.

My name is Naty Lagaso and I live in Aiea. I am a leader in my community and the United Methodist Church. I am a member of Aldersgate United Methodist Church in Honolulu, which has been a member of FACE Faith Action for Community Equity for 15 years.

I have heard so many heart-wrenching stories of families losing their homes to big, impersonal mainland lenders like Bank of America, Wells Fargo, and Chase.

WE MUST DO SOMETHING TO STOP UNNESSARY FORECLOSURES ON OUR ISLANDS! LET US HELP THE HELPLESS!

Please, please consider drafting a bill that would create strong mandatory mediation laws which would compel lenders to sit face to face with home owners and try to work out a modification of their loans. And please include penalties if the banks are just trying to stall.

I was not sure which bills took up the foreclosure mediation idea so I am testifying on all of them. I hope that it is not too confusing.

I implore you, for the sake of our families, pass a strong mediation bill that includes these measures.

Aloha and Mahalo;

Naty Lagaso

CPCTestimony@Capitol.hawaii.gov

To: Robert N. Herkes, Chair

Committee on Consumer Protection & Commerce February 9, 2011 at 2:00 p.m.

From: Rev Alan Mark, State President of FACE

Re: Measures: 220, 321, 582, 879,896, 1410, 1411 and 1484

Chairperson Herkes and Members of the Committee:

Commonts

My name is Alan Mark, I'm the senor pastor of the Kilohana United Methodist Church in Niu Valley and the State President of FACE – Faith in Action for Community Equity. I speak for our state organization that includes FACE Maui. We have 50 churches, temples, associations, and organizations island wide. Our mission and purpose is to promote social justice and to better the quality of life for our people here and on the neighbor islands.

I know in our membership there are families who are in default on their mortgage. They are in fear of losing their homes and what will happen to their family. I am not sure which bills speak to having mandatory mediation to help out a large number of our families from losing their homes. But we are in support of the measure that will use mediation to stave off foreclosure. We believe that mandatory mediation will help families save their homes. It has worked in other states like Nevada and Florida.

Having spent ten years as a conflict dispute mediator, I believe mediation works. It allows both parties to clarify their issues and provides for a process where lenders and the home owners can work out their differences and dispute. It is a fair process and a just one for both family and lender. We believe if the mediation legislation is crafted in such a way it would lend itself to a winning proportion for both sides.

Thank you for your kokua and support for our families in keeping their homes.

Deacon Stan Franco
Consumer Protection Committee
February 9, 2011

Measures: 879, 896, 582, 321, 220, 1544, 1600, 1484, 1410, 1411

Commands

Aloha. I am Stan Franco, one of the founders of FACE Maui, and a past President of the organization. I am also the current chair of Housing for the Local Person (HELP), an affordable housing coalition in Maui County. I am in support of the concept of mandatory mediation which I believe will help stop the foreclosure crisis in our state.

The foreclosure situation on Maui is deeply depressing to me – I see it impoverishing local working and middle class families almost overnight. Our parents and grandparents worked very hard and sacrificed to give us a chance at home ownership, and it breaks my heart to drive through Dream City in Kahului and see all the foreclosure signs. Without local homeownership, there will be no more locals in another generation or so. This is a cause for much grief - not just for individual affected families – but also for all of us –their friends, neighbors, co-workers and fellow parishioners.

It is not easy to do the right thing here. The banks are very powerful – they give away a lot of campaign money, and they buy a lot of influence. It will take both Wisdom and Courage for the legislature to address this.

Right now the House bills are not as clear about mandatory mediation as I would have hoped. We need a bill that requires that the lender's representative be authorized to negotiate during the mediation. These provisions should be included in any final version of this bill. But we need to go further than that – there must be penalties if the mortgage servicer fails to participate in the mediation in good faith. After all, the family is facing very steep consequences – so the mortgage servicer needs to be serious too. Reading about the robo foreclosures in the paper make me think that we cannot rely on the good will of the lenders on this – especially the larger banks like Bank of America, Chase, Wells Fargo, and others. These banks had an out

sized influence on the task force which may be why mandatory mediation did not make it through.

Thank you for your attention, and for passing a moratorium last week. Please work to make these bills stronger, and move a strong version of the mandatory mediation to the Senate.

Mahalo again for letting me testify.



Eric Gill, Financial Secretary-Treasurer

Hernando Ramos Tan, President

Godfrey Maeshiro, Senior Vice-President

Tuesday, February 8, 2011

The Honorable Robert Herkes & Gil Keith-Agaran, Chairs and Members
Hawaii State Legislature
House Committees on Consumer Protection & Commerce and Judiciary
State Capitol
415 S. Beretania Street

In support of HB 879, HB 582, HB 1411, HB 1410, HB 896, HB 220, & HB 321.

Chair Herkes, Chair Keith-Agaran, and members of the House Committees on Consumer Protection & Commerce and Judiciary:

On behalf of UNITE HERE Local 5, a local labor organization representing nearly 11,000 hotel, health care and food service workers employed throughout our State, I hereby register our organization's support of HB 879, HB 582, HB 1411, HB 1410, HB 896, HB 220, & HB 321.

In my current capacity as a community/political organizer for an organization that represents service workers, among the most vulnerable in today's economy, I have come to better understand how prevalent the issue of foreclosure is throughout the State.

As was pointed out in a recent report issued by Faith Action for Community Equity (F.A.C.E.) titled "Facing Hawaii's Foreclosure Crisis," nearly all - over 97% - of the foreclosure notices published in Hawaii during November 2010 were from offshore lenders. As an island community, we must address the foreclosure crisis that is being driven by large offshore financial institutions like Bank of America and Wells Fargo, and we thank you and this Committee for providing the necessary public space for discussion on this important issue.

As your Committee continues discussion on the proper response and remedy for assisting Hawaii's working families, we humbly ask that you consider language that would also speak to mandatory mediation - a process that has proven itself as the best way to prevent foreclosures. Through our work with FACE and their partners nationwide, we have learned that the process of mandatory mediation is already working in other working class, tourist based economies such as Nevada.

Thank you again for providing us with the opportunity to participate in these discussions.

Sincerely,

Cade Watanabe Community/Political Organizer

Support

Measure #s 220, 321, 582, 879, 880, 896, 1410, 1411, and 1484

Jonathan Dailey [jonathand75@gmail.com]

Sent: Tuesday, February 08, 2011 11:13 AM

CPCtestimony

Jonathan J. Dailey, Licensed Acupuncturist, Dragon's Dream Acupuncture Consumer Protection Committee February 8, 11:00AM Measure #s 220, 321, 582, 879,, 880, 896, 1410, 1411, and 1484

Aloha and Mahalo for letting me testify,

My name is Jonathan Dailey, and I am an Acupuncturist on Maui thinking about buying a house, but I'm worried about being able to pay the mortgage. I know several people who are in default on their mortgage. They are very afraid of losing their home.

I was not sure which bills took up the foreclosure mediation idea, so I am testifying on all of them - I hope that is not too confusing.

I am convinced that mandatory mediation will help a large number of people in our state save their homes. It has worked in other states it saved almost half of the families in Nevada who would have been foreclosed last year. Mediation that works has to have several provisions - it has to be mandatory, banks and loan servicers should have to prove they own the mortgage (with original documents), and their need to be teeth - their need to be sanctions if the parties do not comply with the process.

This mediaition won't just help families stay in their homes it will also stem the loss of equity flowing out of our state and into the pockets of Bank of America, Wells Fargo, and Chase.

Please pass a strong mediation bill that includes these measures.

Jonathan J. Dailey, L.Ac. Dragon's Dream Acupuncture 808 344 8653 http//:dragonsdreamacupuncture.com

TESTIMONY FOR: HB 220

TO: HOUSE OF REPRESENTATIVES THE TWENTY-SIXTH LEGISLATURE REGULAR SESSION OF 2011

COMMITTEE ON CONSUMER PROTECTION & COMMERCE

Rep. Robert N. Herkes, Chair Rep. Ryan I. Yamane, Vice Chair

Rep. Tom Brower
Rep. Rida T.R. Cabanilla
Rep. Mele Carroll
Rep. Mele Carroll
Rep. Joseph M. Souki

Rep. Ken Ito Rep. Clift Tsuji

Rep. Gilbert S.C. Keith-Agaran Rep. Corinne W.L.Ching Rep. Sylvia Luke Rep. Barbara C. Marumoto

Rep. Angus L.K. McKelvey Rep. Cynthia Thielen

COMMITTEE ON JUDICIARY

Rep. Gilbert S.C. Keith-Agaran, Chair

Rep. Karl Rhoads, Vice Chair

Rep. Tom Brower
Rep. Rida T.R. Cabanilla
Rep. Mele Carroll
Rep. Mele Carroll
Rep. Joseph M. Souki

Rep. Robert N. Herkes Rep. Clift Tsuji

Rep. Ken Ito Rep. George R. Fontaine Rep. Sylvia Luke Rep. Barbara C. Marumoto Rep. Angus L.K. McKelvey Rep. Cynthia Thielen

NOTICE OF HEARING

DATE: Wednesday, February 9, 2011

TIME: 2:00 pm

PLACE: Conference Room 325

State Capitol

415 South Beretania Street

FROM: ANNE W. JENNY

Representing (former) Homeowners of Hawaii

1465 Baldwin Ave

Makawao, Hi 96768 Phone 808 579-9456



The best way for this bill to help stop unnecessary foreclosures in Hawaii is to amend it to include at a minimum mandatory mediation similar to the process that Senate Consumer Protection Committee passed last week

Although it is too late for me we desperately need this legislature to pass HB 220

to ensure that the abuse and fraud engaged in by the mortgage industry is halted and our citizens no longer need live in fear of losing their homes.

I was a bank examiner for the US Treasury, Office of the Comptroller of the Currency during the banking crisis of the 1980's. While at the OCC I specialized in examining banks' compliance with consumer protection regulations and the Community Reinvestment Act. I was also selected as a Consumer Compliance Instructor and completed the Federal Financial Institutions Examination Council Instructor training course. Later I was the compliance officer for a bank holding company and an instructor for the ABA compliance school in Chicago. I have also been a licensed realtor in the state of Arizona. Along with being an expert on lending regulations, I am also a mediator working primarily with churches and non-profits. I am currently teaching economics and personal finance at the University of Hawaii, Maui College.

I consider myself to have an expert level understanding of the regulations and procedures that govern the making of mortgage loans. That understanding was not enough to protect me from the fraud and malfeasance that occurred when my loan was sold into the secondary market. That understanding did not protect me because I had no place to sue for redress. There is no one responsible for requiring the speculators and profiteers to follow the rules that I relied on to protect me from their greed. I am instead considered merely "collateral damage." (pun intended) My home, my marriage even my health came close to being destroyed because there was no way to enforce fair dealing on the part of those more interested in profiteering than in honoring a contract. Ironically these are the same people who received multi-million dollar bonuses paid out of my tax dollars because we were told that their contracts must be honored.

Why has my government, whose officials have sworn to defend and protect us, not acted in the face of this domestic terrorism? My safety and security is and continues to be at far greater risk from these financial thugs than from any foreign entity. These people have destroyed far more lives, devastated many more communities and come closer to bringing the US economy to its knees than any Al Qaeda agent has managed, even in his wildest dreams.

My husband and I are both military veterans and eligible for a VA guaranteed home loan. However we were told that they were not available and if we could get one it would be far more expensive than the 'really good deal 'our realtor had arraigned for us. I found this hard to believe and started asking questions and doing some research. While waiting to close on our home, I happened to mention to the broker that I had once been a regulator and that I was looking into VA loans. Suddenly the realtor and the broker informed us that they could get my husband a much better deal if he was the only one who signed the papers. As we had recently moved across the country and I had only been employed for a short time this seemed marginally reasonable. Our realtor was the chair of the church council and my husband's boss. He knew exactly what our financial circumstances were. Although I had no reason to distrust him it felt odd to be barred from any input into

further negotiations and I never did get to see the final contract. Eventually the loan was closed and sold to Countrywide.

After only a few months the payments began to rise precipitously and in a short time had doubled no prior notice was given as to the timing or amount of the seemingly arbitrary increases. The loan payments were principal and interest only and did not include taxes and insurance. Apparently the broker had not informed my husband that the contract did not include the usual escrow for taxes and insurance. We were suddenly faced with a tax bill of several thousand dollars on top of the drastically escalated loan payments. Our friendly realtor (still my husband's boss) offered to put the house on the market for us (at the full broker's fee, of course) and over the many months it was on the market we received not a single offer. Ironically, we continued to receive robo-calls offering special financing deals from countywide and other mortgage lenders. My husband tried diligently to find to refinance the mortgage on more conventional terms but he was continually transferred from one person to another who made promises but could never again be reached. He sent reams and reams of paperwork that was always lost and/or deemed to be incomplete. And, since my name was not on the papers and I had no legal standing to deal with Countrywide and no one would speak to me when I tried to do the legwork myself.

My husband became clinically depressed and told me recently he had actually planned to commit suicide. In order to ensure that we at least had a place to sleep I purchased a small RV. After we were forced out of our house it became our home. (I've kept it, just in case we get offered another "trust me it's a really good deal" again.) Ironically the RV cost about the same as my first home but without all of the fees, charges, points, and other items that add to the expense of purchasing a regular property. Nor has the loan been sold in the secondary market, I can pick up the phone and speak to my lender immediately if I have a question or issue. Also, like a regular house I have been able to rent the RV out to help cover the loan and the interest is deductible as though it was a mortgage loan.

The worst part of the entire experience was the feeling of utter helplessness. If just once someone from countrywide had acted in good faith, there were resources we had available. But we had no leverage to bring them to the table. We consulted with an attorney but even he offered us no hope of any kind of remedy. The best solution he could offer was to consider filing for bankruptcy.

As a mediator I've worked with the state of Maryland Day of Trial Mediation program, done restorative justice conferences, facilitated interfaith dialogue after 9-11and even mediated church sexual misconduct cases. I am amazed at how often even the most difficult problems can be resolved once the parties are all sitting face to face. Mandatory mediation is the most equitable and cost effective way to deal with what has devastated so many lives. It balances the both the deep pockets of the financial industry and requires them to come to the table rather than hiding behind their answering machines greedily counting the blood money bonuses sucked from another devastated family.

Hawaii is a state where we celebrate the spirit of aloha, the breath of life. The fraud and abuse of the mortgage industry has left us gasping for air, drowning in shame that is not of our making. It is time to reclaim the ethical high ground; to live pono and honor the traditions of talking story and ho'oponopono that the foundations of

our culture. Mandatory mediation is a bare minimum, a baby step towards restoring a little of the dignity that has been stripped away from my husband and I and from so many other families.

The Constitution guarantees due process in the Fourteenth Amendment:

Section 1. All persons born or naturalized in the United States, and subject to the jurisdiction thereof, are citizens of the United States and of the State wherein they reside. No State shall make or enforce any law which shall abridge the privileges or immunities of citizens of the United States; nor shall any State deprive any person of life, liberty, or property, without due process of law; nor deny to any person within its jurisdiction the equal protection of the laws.

When we (the state) refuse to provide a venue—be it mediation or formal court process, we are taking property without due process. We have failed to ensure that the laws have been followed or provided recourse for people to challenge illegal contract provisions. Contracts entered into in the state of Hawaii should be able to be enforced in Hawaii. By not requiring the holders of the liens to prove their case or providing a neutral referee to ensure that the laws and regulations have been complied with we allow out of state entities without "standing in the law" to deprive our citizens of property. These actions in have had the effects of in some cases depriving them of life as well. The amendment specifically applies to states and in this case the state is the actor that auctions foreclosed property.

2. We also have the right to petition for redress

The First Amendment states:

Congress shall make no law respecting an establishment of religion, or prohibiting the free exercise thereof; or abridging the freedom of speech, or of the press; or the right of the people peaceably to assemble, and to petition the Government for a redress of grievances.

Again, without any forum to challenge the actions of the lien holders the government has effectively denied our right to petition for redress of grievances.

Testimony for bill #s 220, 321, 582, 879, 880, 896, 1410, 1411 and 1484

Dr. John Heidel [jheidel@hawaii.rr.com]

Sent: Tuesday, February 08, 2011 1:26 PM

To: CPCtestimony

To: House Consumer Protection & Commerce Committee and House Judiciary Committee

For: Hearing of bill #s 220, 321, 582, 879, 880, 896, 1410, 1411, 1484

Date: Wednesday, February 9, 2011, 2:00pm Place: State Capitol, Conference Room 325

From: Rev. Dr. John R. Heidel, minister, United Church of Christ

Thank you for holding this hearing and for accepting this testimony.

My name is John Heidel and I offer this testimony in support of legislation that will help residents of Hawaii who are suffering from the foreclosure crisis. I'm an ordained minister of the United Church of Christ and have been a minister here in the islands for nearly 50 years; first as the Minister of Youth at Central Union Church in Honolulu and then as Chaplain of Punahou School for 32 years. I have heard the stories of people in our community whose lives are being torn apart because of their facing foreclosure - including one family who is a member of the church where I worship in Kailua.

Since there are many bills being proposed that relate to this crisis, I am primarily concerned that you pass legislation that will help our residents save their homes. If it takes the passage of all bills being proposed, then that is exactly what I strongly support.

From what I have learned, it appears that mandatory mediation is the solution to this foreclosure crisis. I understand it has worked in other states, saving the homes of many families in Nevada. The issue is complicated in Hawaii because many of the mortgages of island people are held by banks on the mainland with no local representative. Without local access to their bank, our residents are being victimized by an inaccessible bureaucracy. Mandatory mediation with provisions that will force the banks to comply with fair process will save many of our island families from suffering foreclosure.

Please pass a strong mediation bill that includes these provisions.

Testimony February 9, 2011, 2:00PM Measure #s 220, 321, 582, 879, 880, 896, 1410, 1411, and 1484

OH-NO Housing [ohno.housing@gmail.com]

Sent: Tuesday, February 08, 2011 1:42 PM

To: CPCtestimony

Cat Wong, President, OH-NO, Ohana-Housing Network Oahu

Consumer Protection Committee February 9, 2:00PM Measure #s 220, 321, 582, 879,, 880, 896, 1410, 1411, and 1484

Aloha and thank you for allowing me to provide testimony.

My name is Cat Wong and I am a resident living in City-owned Affordable Housing in Honolulu. I represent OH-NO, Ohana Housing Network Oahu, a representation of over 5,000 residents as well as seniors living in Kahuku Elderly Housing. Our goal is to preserve affordability of homes. The last year has seen many people struggling to keep their homes in this recession.

I am in support of any bills that propose mediation for foreclosure, particularly because saving local residents from losing their homes should be of utmost importance.

Mandatory mediation has worked in other states, and we need some defense against big out-of-state mortgage lenders and corporations who have no regulation whatsoever to comply with helping the local residents, especially when access to these institutions is so challenging. Moreover, the residents do not feel any support or defense in helping them through a complex, stressful and sometimes unlawful process. The government in Hawaii must step in, so that proper steps can be taken to protect our own residents from unlawful

foreclosures. We need more consumer protection, education, and mandatory regulation when dealing with Bank of America, Chase, or any of the big banks that have been doing business in our state and have so far not served in the best interest of the people.

Please pass a strong mediation bill that includes these measures to help protect the interests of Hawaii's homeowners.

Sincerely,
Cat Wong
OH-NO
Ohana-Housing Network Oahu
ohno.housing@gmail.com / 808-375-7071

Ohana Housing Network Oahu, OH-NO "Preserving Affordable Housing with Dignity"

Drew Astolfi
Director Faith Action for Community Equity
Consumer Protection Committee
February 9, 2011

Measures: 879, 896, 582, 321, 220, 1544, 1600, 1484, 1410, 1411

Thank you for the chance to testify on these important measures.

commonts

FACE recognizes the need for mandatory mediation to address Hawai'i's foreclosure woes. Looking at other states it is - done well - the only thing that seems to truly address the foreclosure crisis. The people of our state need swift strong action on this, and I hope the committee can take a lead on this. FACE leaders were enormously encouraged by this committee's consideration of a temporary moratorium last week. Thank you very much for that.

Successful mandatory mediation needs to adopt several three basic principles:

- 1. Banks and mortgage servicers must be required to prove they own the loan before foreclosing. Given the evidence of widespread fraud around the country on this matter especially in light of the so called robo foreclosures this is an essential part of any successful mediation process. It should also be included in any other bill.
- 2. Mediation has had mixed results around the country it has succeeded (Nevada and Maryland) where it is strongly mandatory, and where the mortgage servicer or bank is required to send a representative to the mediation that is empowered to make modifications to the loan. Mediation has not done as well when this is not required. In order to truly fix this problem we have to require that the servicers send people with authority to make changes to the mediation.
- 3. Finally a mandatory mediation program needs teeth to work loan servicers must face penalties if they do not comply with the mediation process, otherwise there is strong evidence that they will ignore it. A bill that lacks enforcement tools risks failure.

Mahalo nui for your work on this.

HAWAII FINANCIAL SERVICES ASSOCIATION

c/o Marvin S.C. Dang, Attorney-at-Law P.O. Box 4109 Honolulu, Hawaii 96812-4109 Telephone No.: (808) 521-8521 Fax No.: (808) 521-8522 February 9, 2011

Rep. Robert N. Herkes, Chair and members of the House Committee on Consumer Protection & Commerce Rep. Gilbert S.C. Keith-Agaran, Chair and members of the House Committee on Judiciary Hawaii State Capitol Honolulu, Hawaii 96813

Re: House Bill 220 (Mortgage Foreclosures)

Hearing Date/Time: Wednesday, February 9, 2011, 2:00 P.M.

I am the attorney for the **Hawaii Financial Services Association** ("HFSA"). The HFSA is the trade association for Hawaii's financial services loan companies, which are regulated by the Hawaii Commissioner of Financial Institutions. Financial services loan companies make mortgage loans and other loans.

The HFSA opposes this Bill.

The purpose of this Bill is to require the mortgagee in an alternate power of sale foreclosure procedure to attach a copy of the original, signed mortgage agreement and any amendments thereto to the notice of default.

This testimony is based, in part, on my perspective as the Vice Chairperson of the Hawaii Mortgage Foreclosure Task Force ("Task Force"). I served as a member of the Task Force as the designee of the HFSA. This testimony is also based on my experience as an attorney who has actively done foreclosures for nearly 33 years since 1978.

The Task Force, which was created by Act 162 of the 2010 Session Laws of Hawaii, issued its 2011 Preliminary Report to the Legislature. The Task Force's recommendations are contained in other bills, such as House Bill 879. We believe that the recommendations are substantive and provide meaningful improvements to the non-judicial foreclosure process. The recommendations are the result of consensus by the 17 Task Force members who represented diverse ... and in some instances opposing ... interests.

The provisions in this Bill (House Bill 220) are not part of the Task Force's recommendations. The HFSA believes that only the recommendations of the Task Force should be adopted by the legislature. Any other issues can continue to be reviewed by the Task Force over the remainder of this year as the Task Force considers other recommendations for the 2012 Legislature.

Under Act 162, the Task Force is to make recommendations to the 2011 and 2012 Legislature on various issues:

" ... the task force shall consider the following areas for possible improvements:

(2) The availability of loan documentation to mortgagors from mortgagees prior to and during the foreclosure process;"

This issue was addressed at the Task Force meeting on December 15, 2010. The Task Force members adopted a motion stating that the Task Force is in the process of reviewing and considering this item in more depth, but did not have sufficient time to consider and make specific recommendations, and is therefore making no statements on the merits of this item. Furthermore, the Task Force voted that it will address this item as part of its report to the 2012 Legislature and requested that the Legislature defer action on this item and related matters until the 2012 regular session.

We incorporate by reference the testimony separately submitted by the Hawaii Bankers Association opposing this Bill.

Thank you for considering our testimony.

Marin C. C. Llang MARVIN S.C. DANG

Attorney for Hawaii Financial Services Association

(MSCD/hfsa)

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Testimony to the House Committee on Consumer Protection and Commerce, and House Committee on Judiciary
Wednesday, February 9, 2011, at 2:00 p.m.

Testimony in opposition to HB 220, Relating to Mortgage Foreclosures

To: The Honorable Robert Herkes, Chair
The Honorable Ryan Yamane, Vice-Chair
Members of the Committee on Consumer Protection and Commerce

The Honorable Gilbert Keith-Agaran, Chair The Honorable Karl Rhoads, Vice-Chair Members of the Committee on Judiciary

We are Stefanie Sakamoto and Frank Hogan, Esq., and we are testifying on behalf of the Hawaii Credit Union League, the local trade association for 85 Hawaii credit unions, representing approximately 810,000 credit union members across the state.

We are in <u>opposition</u> to HB 220, Relating to Mortgage Foreclosures. This bill would require the mortgagee in an alternate power of sale foreclosure proceeding to attach a copy of the original, signed mortgage documents to the notice of default. We are in opposition to this measure because it is unnecessary. The mortgage documents are always available from the lender by request. Also, all borrowers always get a complete set at the time of closing, and at any time that any amendments are made.

Thank you for the opportunity to testify.